

Tony Evers
Governor

Kirsten L. Johnson
Secretary



State of Wisconsin
Department of Health Services

DIVISION OF QUALITY ASSURANCE

1 WEST WILSON STREET
PO BOX 2969
MADISON WI 53701-2969

Telephone: 608-266-8481
Fax: 608-267-0352
TTY: 711 or 800-947-3529

ASSISTED LIVING FORUM

Tuesday, October 15th, 2024

The October 15th, 2024, Assisted Living Forum will be held online using Zoom meeting technology.

Meeting ID: 160 480 6553 [Join Zoom Meeting](#) **Join by Phone:** 1-669-254-5252

General Session

10:00 a.m.-12:00 p.m.

AGENDA

- 10:00 a.m. Welcome**
- Ken Brotheridge, Bureau of Assisted Living (BAL) Director, DHS
- 10:10 a.m. Voting in Care Facilities: Rights, Responsibilities, and Resources**
- Anna Anderson, Voting Rights Coordinator, Disability Rights Wisconsin - Wisconsin Disability Vote Coalition
- 10:30 a.m. Home and Community Based Services (HCBS) Settings Rule Updates**
- Kaycee Kienast, Policy Analyst, Division of Medicaid Services, DHS
- 11:00 a.m. Public Health Update: Legionella**
- Frances Goglio, Legionellosis Surveillance Coordinator, Bureau of Communicable Diseases, Division of Public Health, DHS
- 11:30 a.m. Best Practices in Assisted Living**
- Customer Service Initiative
 - Ken Brotheridge, BAL Director
 - Emergency Preparedness
 - Vicky Wittman, BAL Regional Director, and Jerry Riederer, Nurse Consultant, Bureau of Education Services & Technology
- 11:45 a.m. Question and Answer**
- 12:00 p.m. Adjourn**

Prior to the forum, providers may submit questions to DHSDQABALCENTRAL@dhs.wisconsin.gov.

For meeting agendas, handouts, and past forum recordings, visit the [Assisted Living Forum](#) webpage. Presentation materials from DHS staff members will be available on the webpage after

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the forum. For external speakers, please contact the speaker to obtain materials distributed during the forum.

The Assisted Living Forum is intended for professionals working in the industry to share best practices and stay informed on evolving issues to serve their customers. If you are a member of the Media, you are welcome to attend, however, please refrain from asking questions during the Q & A portion of the event. If you have inquiries, contact DHS Communications at dhsmedia@dhs.wisconsin.gov.