# FoodShare WISCONSIN

A Recipe for Good Health



# FoodShare for Senior Citizens and People with Disabilities

#### What is FoodShare?

FoodShare Wisconsin, also known as SNAP (which stands for Supplemental Nutrition Assistance Program) helps people with low income buy the food they need for good health.

#### Who can get FoodShare benefits?

The following people may be able to get FoodShare benefits:

- Senior citizens
- People with disabilities
- Families
- Single adults
- Qualifying immigrants

If you are age 60 or older, blind, disabled, or getting a qualifying Social Security or veterans benefit, you may be able to get FoodShare benefits. You can own a home or a vehicle and still get FoodShare benefits.

## How do I apply for FoodShare?

To apply for FoodShare, you can complete an application in any of the following ways:

- Online at <u>access.wisconsin.gov</u> and click on "Apply for Benefits." This will let you submit an application to your agency.
- By calling your agency.
- By mailing or faxing a paper application to your agency. You can get an application from your agency or online at <a href="mailto:dhs.wisconsin.gov/">dhs.wisconsin.gov/</a> forwardhealth/imagency/index.htm.
- By going to your agency in person.

See the last page of this fact sheet to find out how to contact your agency.

After you apply for FoodShare benefits, you must complete an interview with a worker from your agency who will determine whether you are eligible to get benefits. The interview will be done by phone unless you want your interview in person at the agency. You will get details about your FoodShare interview from your agency.

## How much will I get?

The amount of FoodShare benefits you get is based on your income and household size. Other income rules for senior citizens ages 60 or older and people with disabilities include the following:

- You can deduct medical expenses over \$35 from your gross income.
- You do not have to meet a work requirement to get FoodShare benefits.

# What else should I know about FoodShare benefits?

The following are additional details about your FoodShare benefits:

 FoodShare benefits come on a plastic card called the Wisconsin QUEST card. It is similar to a plastic debit card. You can use the QUEST card to buy food at stores that have swipe card terminals and take part in FoodShare.

- If you eat at a group meal site for senior citizens or have your meals delivered to your home, you can use FoodShare benefits to pay for these meals if the site or provider takes part in FoodShare.
- When you are getting FoodShare benefits, you only have to renew your benefits once a year.
- Any FoodShare benefits not used in a month will remain in your account for up to a year.

### Where can I get more information?

For more information about FoodShare, go to <a href="mailto:dhs.wisconsin.gov/foodshare/index.htm">dhs.wisconsin.gov/foodshare/index.htm</a> or contact your agency. To find your agency, go to <a href="mailto:dhs.wisconsin.gov/forwardhealth/imagency/index.htm">dhs.wisconsin.gov/forwardhealth/imagency/index.htm</a>, or call Member Services at 1-800-362-3002 (TTY and translation services are available).

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Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g., Braille, large print, audiotape, American Sign Language), should contact the agency (state or local) where they applied for benefits. Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339.

To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online

at: <a href="https://www.usda.gov/sites/default/files/documents/ad-3027.pdf">https://www.usda.gov/sites/default/files/documents/ad-3027.pdf</a>, from any USDA office, by calling (833) 620-1071, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to:

#### 1. mail:

Food and Nutrition Service, USDA 1320 Braddock Place, Room 334 Alexandria, VA 22314; or

2. **fax:** 

(833) 256-1665 or (202) 690-7442; or

3. email:

FNSCIVILRIGHTSCOMPLAINTS@usda.gov

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