

# Vaccines Covered by SeniorCare

Learn how vaccines work when you have SeniorCare so you can get the ones you need for your best health.

## What vaccines are covered?

SeniorCare covers all vaccines that are:

- Recommended by the Centers for Disease Control and Prevention (CDC).
- Administered in a pharmacy (not in a physician's office or clinic).

## Do I need a prescription?

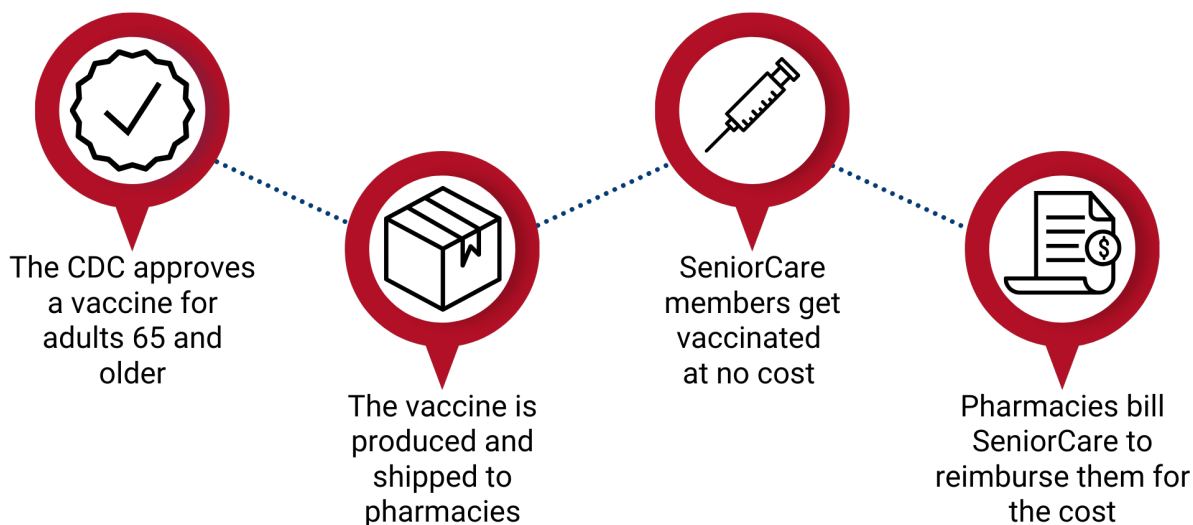
You don't need a prescription for most vaccines. Check with your pharmacy if you are unsure. Also, vaccines do not require prior authorization.

## How is the cost covered?

SeniorCare is the payer of last resort. If you have other insurance or a Medicare Part B or Part D plan, your pharmacy will need to bill your primary insurance first before they bill SeniorCare.

## If there's a new vaccine, how long before I can get it?

The time can vary—here's how it works.



# Working with your pharmacy

Some pharmacies are not familiar with SeniorCare. Here are common scenarios you might encounter and how you can respond.

| The pharmacy says ...   | What you should know or do  |
|---|---|
| SeniorCare doesn't cover a certain vaccine.                                     | SeniorCare covers all vaccines recommended by the CDC for seniors.  |
| SeniorCare denied a claim for a vaccine you received.                           | Ask why the claim was denied. If it was because you have other insurance or a Medicare Part B or Part D plan, the pharmacy needs to bill your primary insurance first.                                      |
| You need to pay out-of-pocket for the vaccine and get reimbursed by SeniorCare. | Do not pay out-of-pocket for a covered vaccine. SeniorCare cannot reimburse you for a vaccine that you receive. You may need to find another pharmacy that can bill SeniorCare to get the vaccine you need. |
| They can't provide you with the requested vaccine.                              | Not all pharmacies have all SeniorCare-covered vaccines. When you schedule a vaccine appointment, let the pharmacy know you have SeniorCare and they should be able to tell you if they have your vaccine.  |
| You can't get a certain vaccine without a prescription.                         | Most vaccines do not need a prescription. However, there are a few that may need a prescription. In that case, check with your doctor about your options.   |

For more information, call SeniorCare Customer Service at **800-657-2038** or visit [dhs.wi.gov/seniorcare](https://dhs.wi.gov/seniorcare).