



Have You Lost FoodShare Benefits Due to Fraud?

You may be able to get replacement benefits from the Wisconsin Department of Health Services (DHS).

FoodShare WISCONSIN

If your FoodShare benefits were stolen, you may be able to get replacement benefits. To qualify:

- The theft must take place between October 2022 and September 2024.
- The theft must be caused by fraud, like when a stranger copies and uses your QUEST card number.
- You must not know the person or people who stole your benefits.
- You must fully cooperate with investigators.

If you qualify, your benefits may be replaced two times a year for either:

- The total amount of stolen benefits.
- An amount equal to two months of your benefits when the theft took place.

To Make Your Request:

- Report the fraud in 30 days to your local agency at www.dhs.wisconsin.gov/forwardhealth/imagency/index.htm.
- Within 10 days of making your report, complete and submit the Replacement Request for Stolen FoodShare Benefits form at www.dhs.wisconsin.gov/library/collection/F-03193.

Please use these tips:

- Provide your current contact information for questions.
- Describe how the benefits were stolen, such as when and where you were when the theft happened and the transaction dates and amounts.
- Follow form instructions and submit it to the DHS Office of the Inspector General (OIG) when you are done.

After You Submit Your Request:

- You will be mailed a letter to confirm the OIG got your form.
- The OIG will review your form and investigate details. If your QUEST card was affected, it will be canceled and you will be sent a new one.
- If the OIG contacts you, please respond. Any details you share may help the investigation and prevent future fraud.
- You will get another letter from the OIG to explain if your request was approved, partially approved, or denied.

Get Form Help

Contact your local agency for help with completing the form.

More Information

For questions about replacement benefits, contact the OIG at 833-770-6500 or DHSOIGFSReplace@dhs.wisconsin.gov or visit www.dhs.wisconsin.gov/foodshare/index.htm.

This opportunity is made possible through a partnership between DHS and the U.S. Department of Agriculture's Food and Nutrition Service as authorized under the [2023 Consolidated Appropriations Act, Division HH, Title IV, Section 501](#).



WISCONSIN DEPARTMENT
of HEALTH SERVICES



Food and Nutrition Service
U.S. DEPARTMENT OF AGRICULTURE