

Keeping in touch. Your way.



Connecting through text and email

If you get BadgerCare Plus, Medicaid, or other program benefits from the state of Wisconsin, you're used to receiving updates from us through the mail. Now, the Department of Health Services (DHS) and the Department of Children and Families (DCF) are adding texts and emails to improve our ways of reaching you.

 Read information from your phone or inbox — where and when you want.

 Stay on top of documents and deadlines to keep your benefits.

 We'll still send you mail, so be sure to update your address.

Protecting you

Are you wondering if a message you received is from us?

- Texts will come from **94347** (WI DHS).
- Emails will come from **dhs@info.wi.gov**.

We will never:

- Ask you for personal information, like your birthday or Social Security number.
- Ask you for financial information, like your bank account or credit card number.
- Offer you a prize or money for responding.

Learn more

Visit dhs.wi.gov/dms/e-comms.htm to find out how to receive our texts and emails. You can also explore questions and answers.