

# EMRESOURCE STATUS CHANGE NOTIFICATIONS

Users can access EMResource at <https://emresource.juware.com/login>

## Introduction

Use this guide to start receiving notifications when the value of a data field has been updated in EMResource. A common notification that users may wish to receive include when hospitals in their healthcare emergency readiness coalition (HERC) go on emergency department (ED) diversion.

### EMResource-specific definitions:

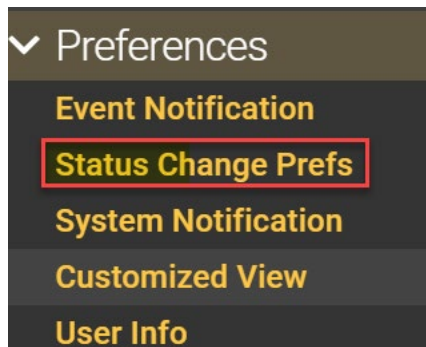
- "Status" refers to a data field
- "Resource" refers to a health care facility

## Step One: Verify Your Contact Information

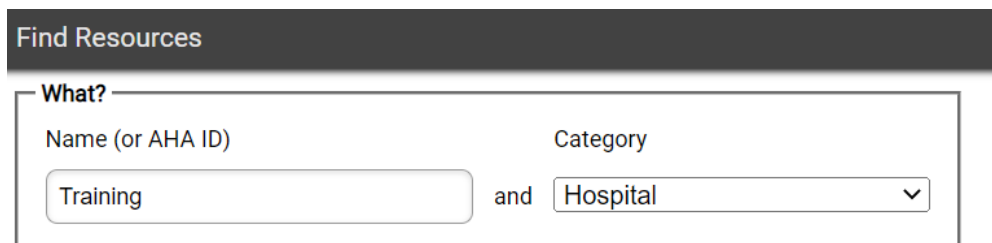
1. Click "Menu" in the upper left corner, click "Preferences," and then click "User Info."
2. Under "Contact Information," update individual contact methods, including voice, email, and text.
3. Click "Save" to update contact information and exit.

## Step Two: Create a Status Change Notification

1. Click "Menu" in the upper left corner, click "Preferences," and then click "Status Change Prefs," as shown in the screenshot below.



2. Click "Add."
3. Search for the resource that you'd like to be notified about when there is a status change. Use the "Name" field or "Category" field to find the resource, as shown in the screenshot below, and click "Search."

A screenshot of a search form titled 'Find Resources'. Below the title is a section labeled 'What?' containing two input fields. The first field is labeled 'Name (or AHA ID)' and contains the text 'Training'. To its right is the word 'and'. The second field is labeled 'Category' and contains a dropdown menu with 'Hospital' selected and a downward arrow icon.

4. Select the resource name, and click "Notifications," as shown in the screenshot below.

<input checked="" type="checkbox"/>	Resource Name ▲	Status	Region	Resource Type
<input checked="" type="checkbox"/>	Training Hospital	--	Wisconsin	Region 5 South Central HERC

**Notifications**

5. Click the "+" next to each section title to expand and view all status options. For example, as shown below, expanding the "Capability Status" section reveals status options, such as "ED Status."

<input checked="" type="checkbox"/>	Organization
<input checked="" type="checkbox"/>	Capability Status

ED Status

No ED	<input type="checkbox"/> E-mail	<input type="checkbox"/> Text	<input type="checkbox"/> Pager	<input type="checkbox"/> Mobile App	<input type="checkbox"/> Web Page
Open	<input type="checkbox"/> E-mail	<input type="checkbox"/> Text	<input type="checkbox"/> Pager	<input type="checkbox"/> Mobile App	<input type="checkbox"/> Web Page
Peak Census	<input type="checkbox"/> E-mail	<input type="checkbox"/> Text	<input type="checkbox"/> Pager	<input type="checkbox"/> Mobile App	<input type="checkbox"/> Web Page
Limited Divert	<input type="checkbox"/> E-mail	<input type="checkbox"/> Text	<input type="checkbox"/> Pager	<input type="checkbox"/> Mobile App	<input type="checkbox"/> Web Page
Bypass	<input type="checkbox"/> E-mail	<input type="checkbox"/> Text	<input type="checkbox"/> Pager	<input type="checkbox"/> Mobile App	<input type="checkbox"/> Web Page

6. Select how notifications should be delivered for each status reason. For example, select if you'd like to receive email, text, or pager notifications when "ED Status" is changed to No ED, Open, Peak Census, Limited Divert, or Bypass.



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