

# EMResource Event Management

Users can access EMResource at <https://login.juvar.com>

## Introduction

- The term “status” refers to a data field.
- The term “resource” refers to a facility.
- Events should:
  - Be populated in the top banner for situational awareness.
  - Include the physical location of the event or the facility involved.
  - Contain contact information.
  - Be updated as the incident evolves.
  - End in a timely manner.
- Events can be filtered to include a group of resources or a specific resource type.
- Resources included in an event should respond. Resources not included in an event should maintain situational awareness.
- Users should update contact information under “User Info,” and select how notifications should be received (via phone call, e-mail, text message, pager, or webpage).
- Users should configure their “Preferences” to select which events should trigger an alert. “Preferences” can be found in the main menu.

## Event Types

There are four main types of events used in EMResource:



**Mass Casualty Incident (MCI):** This event type is used in the event of MCIs to poll the number of red, yellow, and green triage patients that can be transferred to the receiving facility. Do not use this template to announce disruptions in services your hospital provides, including computed tomography (CT) downtime (instead, see “General Announcement”).



**Bed Count:** This event type is used in the event of a surge of patients who do not need to be evaluated in an emergency department and will be directly admitted to the receiving facility. This event asks facilities to report immediate beds available.



**General Announcement:** This event type is used to communicate time-sensitive updates not related to any surge event. Examples include network outages, equipment failures, and critical bypass information. This event should be used when the emergency department (ED) status has changed to “Limited Divert” or “Bypass.” Use this event when the hospital status is changed to “Bypass” or when CT, stroke capabilities, or the catheterization laboratory is not available.

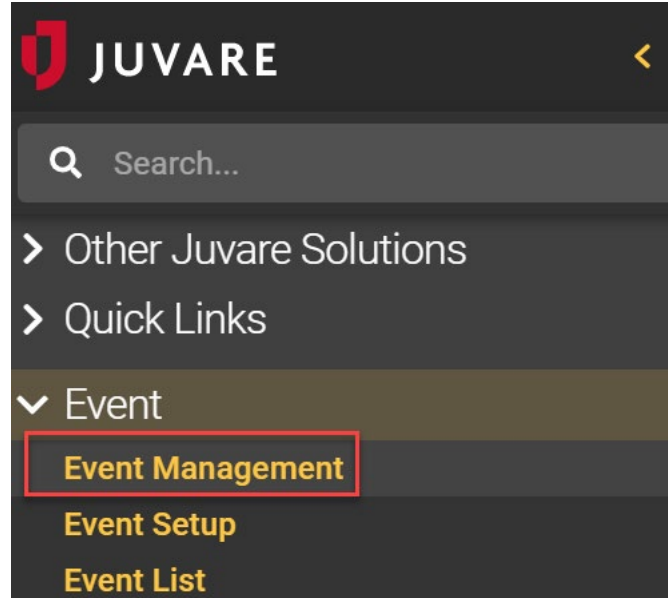


**Resource Request:** This event type is used for time-sensitive requests. For example, if your facility needs a crucial piece of equipment, such as a pediatric-capable ventilator, you could post a resource request event.



## Creating an Event

1. On the top bar menu, scroll over **Event** and select **Event Management**, as shown in the screenshot below.



2. Select **Create New Event**, found in the top left corner.

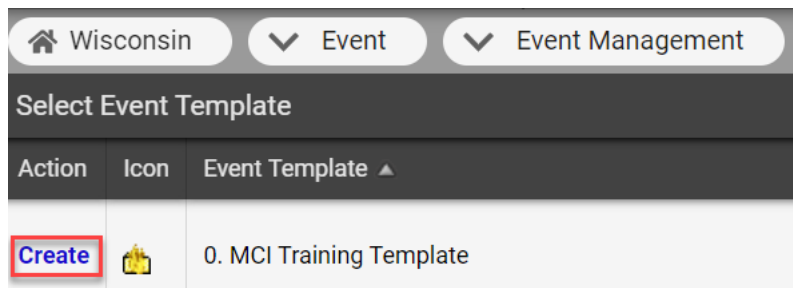
A screenshot of the JUVARE web application interface. The top navigation bar includes a 'MENU' button, the JUVARE logo, and the text 'EMResource DEMO'. Below the navigation bar, there are breadcrumb links: 'Wisconsin', 'Event', and 'Event Management'. The main content area is titled 'Event Management' and contains two buttons: 'Create New Event' (highlighted with a red box) and 'Create Ad Hoc Event'. Below the buttons is a table with the following data:

Action	Icon	Multi?	Status	Start ^	End	Title	Drill	Template
<a href="#">Edit</a>   <a href="#">End</a>		No	Ongoing	2020-11-04 12:26	never	HHS: COVID/Flu Patients	No	HHS: COVID/Flu Patients
<a href="#">Edit</a>   <a href="#">End</a>		No	Ongoing	2020-11-04 12:27	never	HHS: COVID Hospital Capacity	No	HHS: COVID Hospital Capacity
<a href="#">Edit</a>   <a href="#">End</a>		No	Ongoing	2020-11-04 12:29	never	HHS: Supplies	No	HHS: Supplies
<a href="#">Edit</a>   <a href="#">End</a>		No	Ongoing	2020-11-04 12:30	never	HHS: COVID Admissions	No	HHS: Suspected COVID Admissions

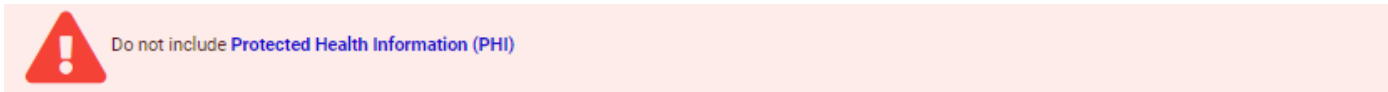
3. A list of event templates will populate. Identify which template best suits your needs.
  - Training templates are used for any facility to train, test notifications, or practice creating and responding to an event.
  - Templates for each healthcare emergency readiness coalition (HERC) region are available.
    - HERC region-specific templates will default to resources in the corresponding region.
    - Resources in another region are unable to be added into this event.

- Templates for all resources in the state are available. "Statewide/Bordering Regions" will default to all resources in the state.
  - Filter to include a group of resources. Examples include:
    - All Hospitals
    - Burn Surge Hospitals
    - Pediatric Intensive Care Unit (PICU) Hospitals
    - Psychiatric Hospitals
    - Skilled Nursing Facilities
  - Filter to include a type of resource. Examples include:
    - Air Medical
    - HERC region-specific resources

4. Once you have identified the appropriate event template, select **Create** to begin an event.



5. Fill in the event information. The image below provides an example.
  - Include the facility name and city in the event title.
  - Add essential information without the use of abbreviations.
  - Remove irrelevant default information and be concise. Default information is generated as a guide.
  - Verify a specific address for responding partners if able.
  - Update event start and end time as needed. Default event time will start immediately and end in 24 hours.
  - Check "Display in Event Banner" to show the event in the event banner.
  - Check "Drill" if this event is for testing and not a real event.
  - Check "End Quietly" if you do not want to initiate a notice of the end of the event.
  - Set timing or disable "Re-notify." This will re-alert facilities and users associated with the event template as often as you choose.



\*\* indicates the information is required.

Title:\*\* MCI Training - This is a test Training Hospital in Training Co.

Information:\*\* Event Type: Medical  
Event Description: Multi vehicle car accident  
Estimated Number of Patients: Unknown, 5 EMS agencies en route. 2 vehicles on fire and semi transporting gasoline is involved.

Street Address: 1 W Wilson St

City:\*\* Madison

State:\*\* Wisconsin

Zip Code: 53703

County:\*\* Dane

Latitude/Longitude:

Event Ends: 24 hours after event starts  
- Hide settings

Event Start:\*\*  Immediately  
 Mar 11, 2022 at 13:46

Event End:\*\*  24 hours after event starts  
 Mar 12, 2022 at 13:46  
 Never

Attached File:  No file chosen  
Only .html, .txt and .pdf files are allowed. Maximum file size is 5 megabytes (MB).

Display in Event Banner?  Check to show event in the colored event banner near top of page. This option must be selected for events with no resources.

Private?  Check if users should only see data for their resources.

Drill?  Check if this event is only a drill.

End Quietly?  Check if this event should end quietly, without notifications.

Re-notify:  Disabled  
 Every  hours Starting  at :  
 at specified times (times are in America/Chicago)

6. Select the resources that need to respond to the event. Note that facilities not checked will not be able to respond.

- Filter by resource group or resource type as needed.
- Select all by checking the box in the black bar next to "Resource Name."

Resources to Participate in This Event:

Burn Surge Hospitals (Any Resource Type) Resource Name Search Show All

<input checked="" type="checkbox"/> Resource Name ▲	Resource Type ▼
<input checked="" type="checkbox"/> American Family Children's Hosp	Region 5 South Central HERC
<input checked="" type="checkbox"/> Aspirus Wausau Hospital, Inc.	Region 2 North Central HERC
<input checked="" type="checkbox"/> Aurora BayCare Medical Center	Region 3 North East HERC
<input checked="" type="checkbox"/> Aurora Medical Center Summit	Region 7 South East HERC
<input checked="" type="checkbox"/> Children's Wisconsin - Milwaukee	Region 7 South East HERC
<input checked="" type="checkbox"/> Froedtert Memorial Lutheran Hospital	Region 7 South East HERC
<input checked="" type="checkbox"/> Gundersen Health System - La Crosse	Region 4 Western HERC
<input checked="" type="checkbox"/> Marshfield Medical Center	Region 2 North Central HERC
<input checked="" type="checkbox"/> Mayo Clinic Health System - Eau Claire	Region 1 North West HERC
<input checked="" type="checkbox"/> Mercy Hospital & Trauma Center - Janesvi	Region 5 South Central HERC
<input checked="" type="checkbox"/> St. Mary's - Madison	Region 5 South Central HERC
<input checked="" type="checkbox"/> St. Vincent Hospital	Region 3 North East HERC
<input checked="" type="checkbox"/> ThedaCare Med Center - Neenah	Region 6 Fox Valley HERC
<input checked="" type="checkbox"/> University of WI Hospital/Clinics	Region 5 South Central HERC

Start Event Cancel

- Include region-specific facilities by selecting the region resource type.

Resources to Participate in This Event:

(Any Resource Group) Region 5 South Central HERC Resource Name Search Show All

<input type="checkbox"/> Resource Name ▲	Resource Type ▼
<input checked="" type="checkbox"/> American Family Children's Hosp	Region 5 South Central HERC
<input type="checkbox"/> Aspirus Divine Savior Healthcare	Region 5 South Central HERC
<input type="checkbox"/> Beaver Dam Community Hospital	Region 5 South Central HERC
<input type="checkbox"/> Beloit Memorial Hospital	Region 5 South Central HERC
<input type="checkbox"/> Edgerton Hospital and Health Services	Region 5 South Central HERC
<input type="checkbox"/> Fort Memorial Hospital	Region 5 South Central HERC
<input type="checkbox"/> Grant Regional Health Center	Region 5 South Central HERC
<input type="checkbox"/> Gundersen Boscobel Area Hospital	Region 5 South Central HERC
<input type="checkbox"/> Gundersen Moundview Hospital & Clinics	Region 5 South Central HERC
<input type="checkbox"/> Memorial Hospital of Lafayette County	Region 5 South Central HERC
<input checked="" type="checkbox"/> Mercy Hospital & Trauma Center - Janesvi	Region 5 South Central HERC

pre-selected via burn resource group

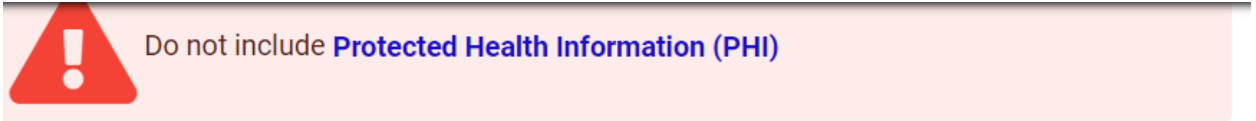
- Once facilities are selected, scroll down, and select **Start Event**.

William S. Middleton Mem Vet Hosp Region 5 South Central HERC

Start Event Cancel

## Updating an Event

1. On the top bar menu, scroll over **Event**, select **Event Management**, and then select **Edit**.
2. Replace the existing data in the "information" field with updated event information, as shown in the screenshot below.



\*\* indicates the information is required.

Title:\*\* DISCLAIMER - DATA ON DSHBRD SHLD ONLY ASSIST IN C

Information:\*\* THE DATA ON THE DASHBOARD SHOULD BE USED TO ASSIST IN INITIAL DECISION-MAKING ONLY. USERS MUST CONTACT FACILITIES TO CONFIRM INFORMATION PRIOR TO TAKING ACTION.

3. Select **Save Changes** at the bottom of the screen to exit the edit view.

## Ending an Event

1. On the top bar menu, scroll over **Event**, select **Event Management**, and then select **End**.
2. Enter an "End Message," as shown in the screenshot below. Check the "End Quietly" box to end the event without delivering an event notification. If left blank, users that subscribed to event notifications will be alerted that the event has ended.
3. Select **End Event** to save changes and return to the "Event Management" screen.

\*\* indicates the information is required.

End Message:

End Quietly: