

Telecommunications Equipment Purchase Program

The Telecommunications Equipment Purchase Program (TEPP) is a program that helps people with disabilities buy specialized equipment they need in order to use basic telephone services. Financial assistance is provided to help offset the cost. TEPP is funded by the Wisconsin Universal Service Fund (USF), established and managed by the Public Service Commission of Wisconsin (PSC). TEPP's eligibility guidelines and application procedures are separate from TAP.

To learn more about TEPP, visit psc.wi.gov/pages/programs/tepp.aspx, or contact the Public Service Commission:

Phone: 608-231-3305


Videophone: 608-234-4781

Email: pscrecordsmail@wisconsin.gov



Contact TAP

Wisconsin Department of Health Services
Bureau of Aging and Disability Resources
1 West Wilson Street, Room 551
Madison, WI 53703

 608-267-7195

 dhstap@dhs.wisconsin.gov

 dhs.wisconsin.gov/odhh/tap.htm



Promoting Equal Communication Access and Accommodations



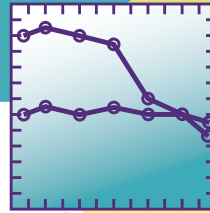
P-03142 (09/2022)



Telecommunications Assistance Program

Telecommunications Assistance Program

The Telecommunications Assistance Program (TAP) provides financial assistance to low-income individuals in Wisconsin who are severely hard of hearing, Deaf, or DeafBlind. Program funding is used to purchase specialized equipment for telecommunications or to cover copay costs associated with the Telecommunications Equipment Purchase Program (TEPP).



Program Options

Copay Assistance

Copay assistance covers the \$100 copay cost required by the Telecommunications Equipment Purchase Program (TEPP). TEPP assistance is available through the Public Service Commission of Wisconsin for the purchase of distance communications devices.

TAP Plus

TAP Plus provides financial assistance to purchase specialized telecommunications equipment individually or in combination with the Telecommunications Equipment Purchase Program (TEPP) voucher assistance. Unlike the TAP Hearing Aid Assistance (HAA) option, TAP+ can be combined with the Copay assistance.

Hearing

Aid Assistance

TAP Hearing Aid Assistance (HAA) provides funding towards the purchase of new and refurbished hearing aids and cochlear implant external processors with telecoil or Bluetooth-enabled programming to increase the efficiency and use of telecommunications devices for distance communications. HAA is available to eligible applicants with an out-of-pocket expense and can be combined with additional benefits or discounts available through applicant's insurance or supplemental plans.

Program Eligibility

To be eligible to receive assistance from any of the TAP program options, you must:

- Be a Wisconsin resident.
- Have a documented hearing loss.
- Purchase from a list of approved items and vendors.
- Have a household income that is not more than 200% of the federal poverty level.

Note: Additional eligibility criteria apply to specific program options. Please visit the TAP webpage or contact the TAP program coordinator for more information (see back panel).

