

# ForwardHealth Portal Nursing Home Rate Schedule

May 16, 2022



WISCONSIN DEPARTMENT  
*of* HEALTH SERVICES

# Instruction Sheet

# Nursing Home Rate Schedule

The nursing home rates panel allows users to view the rates for a given provider.

To access the nursing home rates panel, complete the following steps:

1. Access the ForwardHealth Portal at <https://www.forwardhealth.wi.gov/WIPortal/>. Click **Fee Schedules** in the Providers menu, which will take the user directly to the [max fee schedules page](#) or click the Providers, Acute and Primary Managed Care, or Partners icons. Note: Users can use any of these options to access the nursing home rates panel.

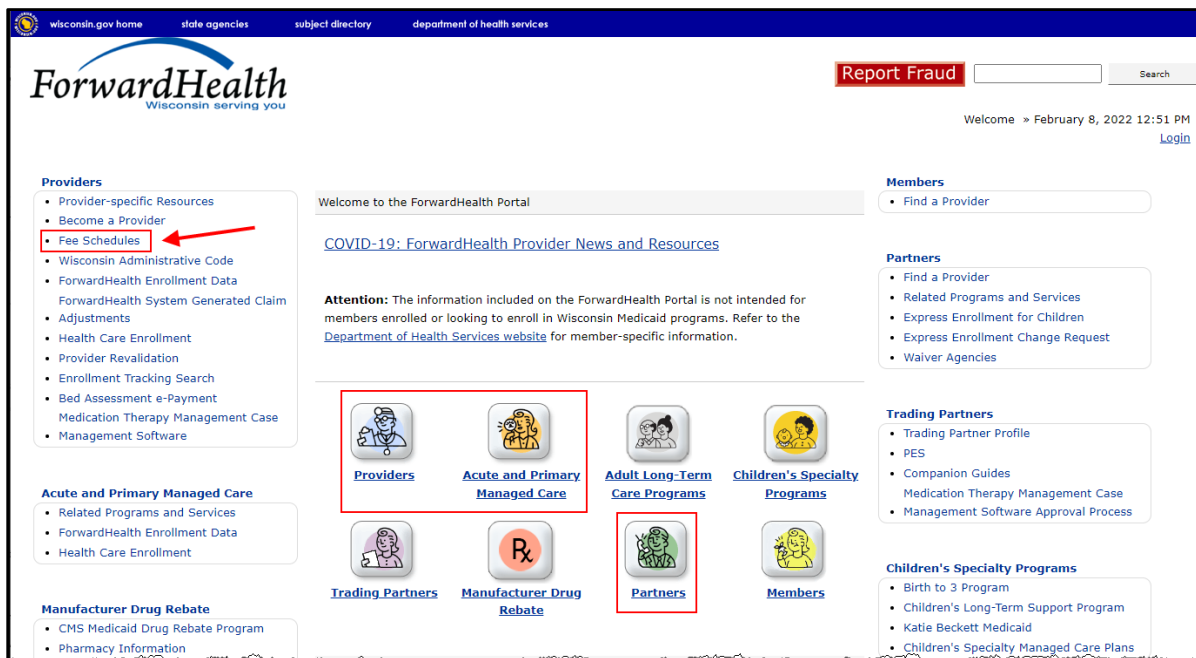


Figure 1 ForwardHealth Public Portal Home Page

After clicking the appropriate icon, click **Max Fee Schedules** or **Fee Schedules** under Quick Links. The user will be taken to the [max fee schedules page](#).

wisconsin.gov home   state agencies   subject directory   department of health services

**ForwardHealth**   interChange Partner   Welcome » November 8, 2021 9:01 AM   [Login](#)

Search

The Partner site is specifically designed to provide up-to-date ForwardHealth information and functionality specific to the following partners:

- Income Maintenance Workers/Coordinators
- Katie Beckett Program staff
- FosterCare and Subsidized Adoption workers
- Managed Care Organization Enrollment Brokers
- Child Support staff
- Wisconsin Well Woman Program Local Coordinating Agencies (LCAs)
- Social Security Administration (SSA)
- Aging and Disability Resource Centers (ADRCs)
- Subrogation workers
- Women, Infants, and Children (WIC) workers
- Wisconsin Department of Justice
- MetaStar
- Wisconsin Division of Juvenile Corrections
- Waiver Agencies

Partners should log in to the secure Partner Portal using the login area to the right on this page. The secure Partner Portal is designed to provide functions to each partner specific to the partner's relationship to the Department of Health Services and the various ForwardHealth programs as appropriate.

**Accessing the Secure Partner Site**

Many partner users were emailed their login information during October 2008. If you received your login information, you do not need to request access and can immediately enter your login information in the "Login to Secure Site" area to the right.

**Login to Secure Site**

[Username](#)

[Password](#)

Go!

- [Logging in for the first time?](#)
- [Forgot your password?](#)

**Quick Links**

- [Online Handbooks](#)
- [ForwardHealth Updates](#)
- [Max Fee Schedules](#)
- [Partner Request Access](#)
- [Partner Portal User Guide](#)

Wisconsin Well Woman Program Policy and Procedure Manual

- [Express Enrollment for Children](#)
- [Express Enrollment Change Request](#)

**Figure 2** Partners Page

Note: Users can also access the nursing home rates panel via the secure Partner area and Provider area of the ForwardHealth Portal.

The max fee schedules page will be displayed.

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**ForwardHealth**   Wisconsin serving you  
interChange Partner   Welcome cimcuser UAT » October 27, 2021 3:57 PM   [Logout](#)

**Home** | Search | Partners | Enrollment | **Max Fee Home** | Account | Contact Information | Online Handbooks | Site Map |  
 IC Functionality | User Guides | Certification | Message Center

You are logged in as a County IM Worker Coordinator      Search

[Max Fee Home](#)

**The max fee schedules**  
 For most services, Wisconsin BadgerCare Plus reimburses providers the lesser of the billed amount or the maximum allowable fee established by the Department of Health Services (DHS) based on legislative directives. The amounts established by the DHS are published in fee schedules, available to all providers and other interested parties.

This information is intended to help you understand the Wisconsin BadgerCare Plus Maximum Allowable Fee Schedule. If you have questions, please contact [Provider Services](#) at (800) 947-9627. When requesting information, please be specific as to which provider type you are referring (e.g., Ambulance).

Reminders:

When using the fee schedules, remember the following:

- HMOs negotiate rates with their individual providers, and these rates may differ from Wisconsin BadgerCare Plus fee-for-service rates. Contact the HMO or check your contract with the HMO for their reimbursement rates.
- Wisconsin BadgerCare Plus requires most providers to bill their usual and customary charge for services provided to BadgerCare Plus members. Therefore, providers should not use the fee schedules to set their rates. "Usual and customary charge" means the provider's charge for providing the same service to persons not eligible for BadgerCare Plus benefits.
- Reimbursement rates may change during the year. Wisconsin BadgerCare Plus notifies providers of significant rate changes.
- Different areas of a provider's office, such as billing and medical services, may have different uses for these fee schedules. Please share these schedules with appropriate staff.

All policy information is not listed in the max fee schedules. Please refer to the appropriate provider handbook for applicable policy for each procedure code.

- Begin using the interactive [max fee schedule](#).
- Download complete [max fee schedules](#) (applies to BadgerCare Plus and Medicaid providers only).
- [Drug Search Tool](#).

**Quicklinks**

- [Interactive Max Fee Search](#)
- [Download Fee Schedules](#)  
 ACA Primary Care Rate  
 Increase CY2014 Fee
- [Schedule](#)  
 ACA Primary Care Rate  
 Increase CY2013 Fee
- [Schedule](#)
- [Search Online Handbooks](#)
- **[Nursing Home Rate Schedule](#)**
- [View the Max Fee User Guide](#)

Figure 3 Max Fee Schedules Page

- Click **Nursing Home Rate Schedule**. The View Nursing Home Rates panel will be displayed.

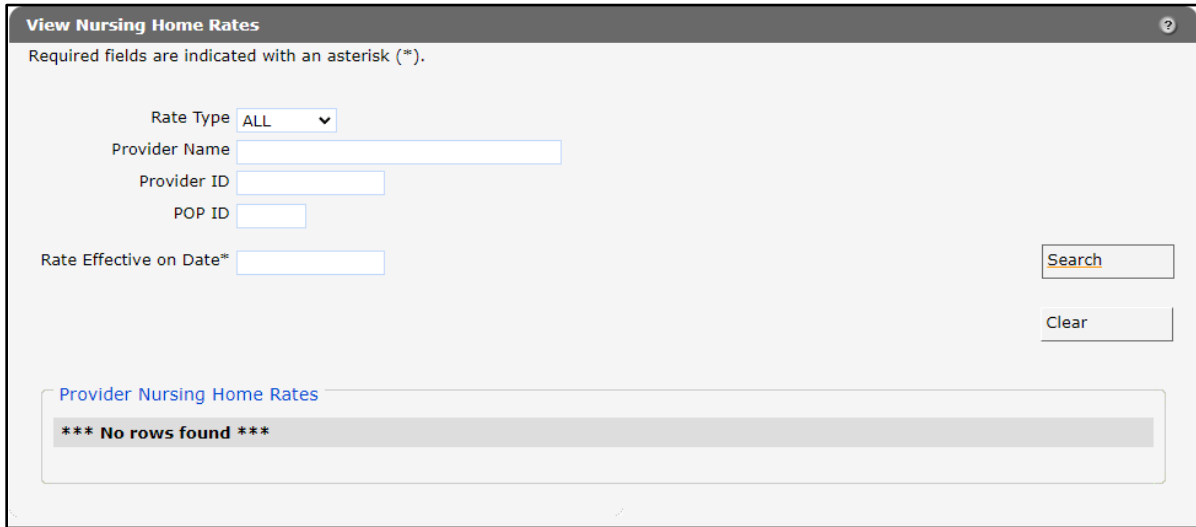


Figure 4 View Nursing Home Rates Panel

- Enter the rate type in the Rate Type field using the drop-down menu. Rate types are All, Health Insurance Prospective Payment System (HIPPS), and Default.
- Enter the name of the nursing home provider in the Provider Name field.
- Enter the nursing home provider’s ID number in the Provider ID field.
- Enter the permanent operations provider ID in the POP ID field.
- Enter the effective date of the rate in the Rate Effective on Date\* field.

Note: The Rate Effective on Date\* field is the only required field needed to perform a search.

- Click **Search**. The record(s) will be displayed in the “Provider Nursing Home Rates” section.

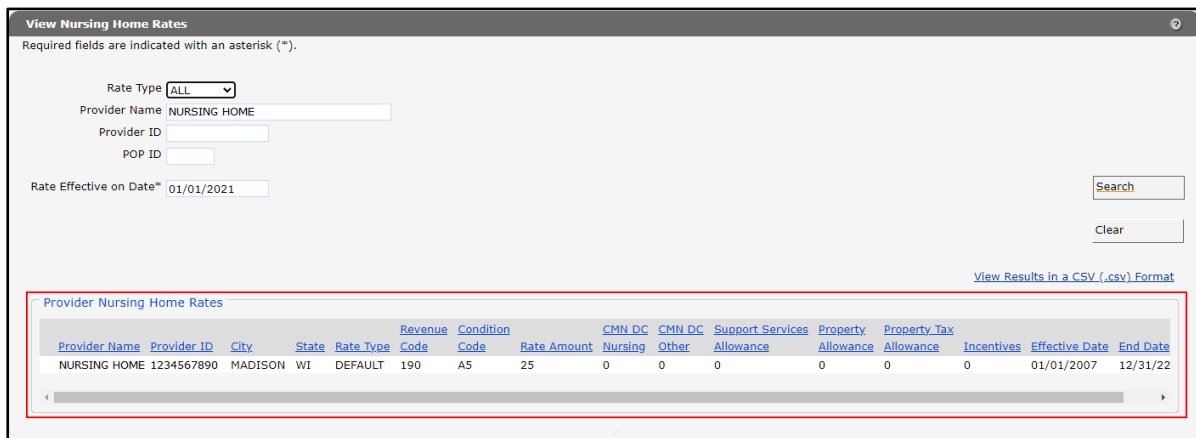


Figure 5 View Nursing Home Rates Panel

Note: The user can click **View Results in CSV (.csv) Format** to view a comma separated value file that is created based on the input criteria entered when the search was performed. This function is not currently available to users that are signed into the secure ForwardHealth Portal.