



Therapy Services: Plan of Care Requirements for Wisconsin Medicaid

What is a Plan of Care (POC)?

A POC is a written plan for therapy treatment that is reviewed and signed by a physician before treatment begins.

Who needs to complete a POC?

All therapy providers (physical therapists, occupational therapists, speech and language pathologists) treating Wisconsin Medicaid members must develop a POC that directs the treatment.

What should be included in the POC?

A POC must include:

- Type of treatment (Physical Therapy, Occupational Therapy or Speech Language Therapy)
- Number of times in a day that treatment will be completed
- Frequency of treatment
- Duration of treatment
- Diagnosis related to reason for treatment
- Goals with an expected deadline or an end date or a time frame
- If there is a need for evaluation or re-evaluation

I complete a POC every 6 months. Is this okay?

No, a new POC is required at **least** every 90 days. A new POC must be written sooner if the member's condition changes and a change in treatment is needed.

Does the physician need to sign the POC before starting treatment?

Yes, the physician must sign and date the POC before treatment starts or before treatment continues under a new POC.

Can I provide treatment if the physician does not sign my POC?

No, the POC is the same as a physician order and must be signed and dated before treatment starts or continues.

Where do I keep the POC?

The POC is kept in the member's medical file.

What if I do not have a POC on file at least every 90 days?

Wisconsin Medicaid may deny or take back payment for treatment that does not have a current POC that has been signed and dated by a physician.

Where can I find more information about POCs?

Information can be found in Wis. Admin. Code §§ DHS 107.16(3)(a), 107.17(3)(a), and 107.18(3)(a) as well as [ForwardHealthTherapies Handbook](#), topic #2776 "Plan of Care."



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