

Business Requirements for Alternate EVV Systems

Background

The federal 21st Century Cures Act requires states to implement Electronic Visit Verification (EVV) for Medicaid-covered [personal care services and home health services](#). To fulfill this requirement, the Wisconsin Department of Health Services (DHS) provides Sandata Technology's EVV system for use within all DHS programs by all impacted provider agencies, HMOs, managed care organizations (MCOs), and fiscal employment agencies (FEAs). The DHS-provided EVV system eliminates the need for individual organizations to purchase an EVV solution.

Provider agencies can choose to use either the DHS-provided EVV system or an alternate EVV system. Alternate EVV systems must comply with the Wisconsin technical specifications, found on the [DHS alternate EVV webpage](#), and the business requirements detailed below.

Note: DHS is not responsible for any costs related to the implementation of, or training for, an alternate EVV system. Provider agencies that choose to use their own system and/or the vendors providing those systems will be responsible for all costs of implementation, including those related to interfacing with the Sandata aggregator. Alternate EVV systems are required to integrate with the Sandata aggregator.

Business Requirements

Provider agencies choosing to use an alternate EVV system must meet the following five business requirements:

1. Complete the appropriate alternate EVV system certification and set up process as outlined in the [Alternate EVV Certification and Set Up Process Checklist, P-02663A](#).
2. Return the signed [Alternate Electronic Visit Verification \(EVV\) Attestation, F-02659](#) to Sandata using the instructions on the form.
3. Complete Sandata's aggregator portal training. Provider agencies get access to the training during the certification process.
4. Learn how to use the alternate EVV system. Provider agencies are required to train their workers on how to capture EVV information in the alternate EVV system.
5. If requested by DHS, complete a system demonstration of the electronic visit capture and/or of data transmitted to the Sandata aggregator.

Note: Provider agencies and/or vendors may be required to recertify their alternate EVV system at the request of DHS. Provider agencies using alternate EVV systems that fail to complete the required recertification may be required to transition to the DHS-provided EVV system until recertification is complete.

