

**Kaarka Natijjada Shirkadda Maareynta Daryeelka (MCO)
Su'aalo Iyo Jawaabo
(Managed Care Organization (MCO) Scorecard Frequently
Asked Questions)**

Waa maxay ujeeddada Kaarka Natijjada?

Ujeeddada Kaarka Natijjada waa in uu kugu caawiya xulushada shirkadda maareynta daryeelka (MCO) oo waa xaqiyooyinka kuugu muhiimsan. Kaarka Natijjada waa macluumaad ku saabsan dareenka ay dadku ka qabaan MCO iyo sida ay MCOs uga soo baxdo shuruudaha gobolka. Kaarka Natijjada sidoo waa macluumaad iyo xaqiyooyin kale oo ku saabsan MCOs oo adiga laguugu hayo si aad u kala doorato.

Halkee baa laga keenay macluumaadka Kaarka Natijjada?

Macluumaadka Kaarka Natijjada waxa laga keenaa meelo kala duwan:

- **Daraasadeyn Dadweyne** oo ah qeyb muujineysa natijooyin gobolka ee sannad kasta iyo qanancanaanta dadka
- **Habraaca iyo Tayada** waa qeybta natijooyinka gobolka oo ah dibu-eegidda tayada MCO sida ay ugu hogaaansameyso sharciga
- **Akhlaaqda Kooxda Daryeelka** waa qeyb ah macluumaad Dheeraad ah oo waa macluumaadka MCOs oo ugu saabsan hay'ad ahaan

Waa maxay daraasadeynta qanancanaanta dadweynaha?

Daraasadeynta qanancanaanta dadweynaha waa su'aalo sannad kasta loo diro xubnaha MCO si looga soo uruuriyo jawaabo ah waxyaabaha ay kala kulmaan MCO ay ku jiraan. Gobolka ayaa ka soo uruuriya oo eega jawaabaha dadka si loo ogado sida ay xubin ahaan ka dareemayaan kooxda daryeelka, sida ay uga qeybgalaan sameynta qorshaha daryeelkooda, iyo sida ay MCO u caawiso.

Waa maxay eegidda habraaca tayada ee MCO?

Eegidda sida ay ugu hogaaansamaan tayada ee MCO waa qiimeyn lagu ogaado sida ay MCOs uga soo baxaan shuruudaha shaqada ee gobolka. Waxaa sannad kasta sameysa shirkad baarta tayada oo uusan lahayn gobolku balse la shaqeysa. Shirkaddanbaarista tayada waxay hubisaa MCO shariyadeeda, habraaca, iyo siyaabaha shaqada loo sameynayo ee u qoran si looga helo adeegyo tayadoodu sarreysyo.

Maxaa loola jeedaa macaash la'aan iyo macaashdoon?

Nooca ay yihiin shirkaduhu waxaa kuu sharaxaya Kaarka Natijjada oo waxay kuugu qoran yihiin qeybta shirkadaha ee MCO. Shirkadaha aan macaash-doona ahayn waa hay'ad loo sameysto ujeeddo aan ahayn in laga helo macaash oo ma jiro dakhli ah macaash ay heli karaan agasimeyaasha ama shaqaalaha. Shirkadaha macaash-doona ah waa meherad lagu shaqeysto oo ujeedku waa in laga helo macaash.

Waa goorma wakhtiga diyaarinta ee Kaarka Natijada? Immisa jeer ayaa lagu sameeyaa cusbooneysiin?

Kaarka Natijada waxaa cusbooneysiin lagu sameeyey 2024. Waxaa la cusbooneysiiyaa sannad kasta.

Maxaan Kaarka Natijada uga heli waayey macluumaad kale oo ku saabsan MCOs aan anigu rabo? Kaarka Natijada waxa uu hayo oo keliya waa macluumaadka ay gobolku soo xaqijiyeen. Qiimeyn taas oo keliya waa xogta la soo xaqijin karo markaas, oo waa wax noqonaya dhexdhexaad oo kaa caawineysa in aad doorato MCO.

**Kaarka Natijjada Shirkadda Maareynta Daryeelka (MCO) ee
2025 Habka cabbiraadda
(2025 Managed Care Organization (MCO)
Scorecard Measures Guide)**

DARAASADEYNTA XUBNAHA	
Cabbiraadda	Qanacsanaanta Guud-ahaaneed
Meelaha Xogta	<p>Daraasadeyntii Qanacsanaanta 2023—natijjada jawaabo la isku daray oo ah su'aalaha soo socda:</p> <ol style="list-style-type: none"> 1. Ma la xiriiri kartaa kooxda daryeelka markaad u baahan tahay? 2. Markii aad codsaneysid caawin, intee jeer ayaad ka heshaa caawinta aad uga baahantahay kooxda daryeelkaaga? 3. Heer intee le'eg ayaad ku qanacsantahay sharraxaadaha cad ee aad hesho oo ku saabsan qorshahaaga ee kooxda daryeelkaaga? 4. Markaad la hadasho kooxdaada daryeelka, intee bay si fiican kuu dhegaystaan? 5. Heer intee le'eg ayey si naxariis leh kuugula dhaqmaan kooxda daryeelkaaga? 6. Heer intee le'eg ayaad ku qanacsantahay sharraxaadaha cad ee ku saabsan dooqa self-directed supports (SDS) (taageerooyinka shaqsiga hago) oo ay ku siiyan kooxda daryeelkaaga? 7. Si loo hubiyo inaad tahay diiradda qorshaha daryeelkaaga, imisa ayaa kooxda daryeelkaaga kaa qeybgeliyaan qorsheynta, iyo hormarinta, iyo ka-warqabka qorshaha daryeelkaaga? 8. Heer intee le'eg ayuu qorshaha daryeelkaaga caawiya howlaha aad rabtid inaad ka sameysid bulshadaada, sida booqashada qoyska iyo saaxibada, shaqada, iyo iskaa wax u qabsashada? 9. Intee jeer ayuu qorshaha daryeelkaaga ku jiraa waxyaalaha muhiimka kuu ah? 10. Heer intee le'eg ayey dadka ku siiyaa taageerada iyo adeegyada kuula dhaqmaan si naxariis leh? 11. Caawimaadda iyo adeegga laguu qabto miyey yihiin wax ah baahidaada? 12. Guud ahaan, heer intee le'eg ayaad ku qanacsantahay managed care organization (shirkadda maareynta daryeelkaaga)?

Nidaamka Qiimeynta	Buundooyinka	Xiddigo	Qiimenyta	Boqolley ahaan jawaabaha su'aalaha "Aad Loogu Qancay" ama "Si Aad ah Loogu Qancay."	
	95.0% - 100%	5	Heer sare		
	90.0% - 94.9%	4.5	Heer sare		
	85.0% - 89.9%	4	Aad u wanaagsan		
	80.0% - 84.9%	3.5	Aad u wanaagsan		
	75.0% - 79.9%	3	Wanaagsan		
	70.0% - 74.9%	2.5	Wanaagsan		
	65.0% - 69.9%	2	Dhexdhexaad		
	60.0% - 64.9%	1.5	Dhexdhexaad		
	< 60.0%	1	Liita		
Cabbiraadda	Waxqabadaka Kooxda Daryeelka				
Meelaha Xogta	Daraasadda Qanacsanaanta 2023—natijada la isku daray ee jawaabaha su'aalaha soo socda:				
	<ol style="list-style-type: none"> 1. Ma la xiriiri karaa kooxda daryeelka markaad u baahato? 2. Markii aad codsaneysid caawin, intee jeer ayaad ka heshaa caawinta aad uga baahantahay kooxda daryeelkaaga? 				
Nidaamka Qiimeynta	Buundooyinka	Xiddigo	Qiimenyta	Boqolkiiba jawaabaha "Aad Loogu Qancay" ama "Si Aad ah Loogu Qanacsan."	
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	< 60.0%	1	Liita		

Cabbiraadda	Tayada Heeka Xiriirka Kooxda Daryeelka																														
Meelaha Xogta	<p>Daraasadeynta Qanacsanaanta 2023 – natijjooyin la isku daray oo ah jawaabaha su'aalaha soo socda:</p> <ol style="list-style-type: none"> 1. Sidee bay kooxda daryeelka wax kuugu sharxaan? 2. Markii aad codsaneysid caawin, intee jeer ayaad ka heshaa caawinta aad uga baahantahay kooxda daryeelkaaga? 3. Heer intee le'eg ayaad ku qanacsantahay sharraxaadaha cad ee aad hesho oo ku saabsan qorshahaaga ee kooxda daryeelkaaga? 																														
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TAYADA IYO U-HOGGAASAMIDDA	
Cabbiraadda	Guud-ahaan Shuruudaha Tayada
Meelaha Xogta	<p>2022-2024 shirkad ka baxsan gobolka ayaa sameysay quality compliance review (tayada habraaca sharciyada ama QCR)</p> <p>Natijadan waa isku daridda waxqabadka MCO oo cabbirkuna waxa uu ahaa:</p> <ul style="list-style-type: none"> • Daryeelka Lagu Saleeyo Dadka: Sida ay MCO ku ahayd daryeelka dadka lagu saleeyo qorsheyntiisa, adeegyada oo lagu qabto wakhtigooda, kala-doorashada dadka, iyo difaacidda xuquuqda xubnaha. • Maareynta Tayada: Sida wanaagsan ee ay MCO u sameyso caawimaad ah adeegyo iyo shaqaale, iyo in la yareeyo kala-fogeynta ama daahinta adeegyada. • Nidaamka Cabashada: Sida ay MCO dadka ugala shaqeysod dadka xubnaha ah in xal loogu helo khilaafaadka iyo in loo sheego intuu qaadanayo habraaca.

Nidaamka Qiimeynta	Buundooyinka	Xiddigo	Qiimenyta
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Boqolleyda dhibcaha QCR waxaa lagu helayaa tirada QCR ee dhibcaha suuroobaya. Waxaa loo soo xisaabiyeey dhibcaha la helay oo dhan 2023-2024 Daryeelka Lagu Saleeyo Dadka iyo gebi ahaan dhibcihi la helay 2022-2023 qeybaha Doorashada Shaqaalaha iyo Wakhtiyada Adeegga iyo Habka Cabashada, oo loo qeybiyeey dhibcaha guud ee qeyb kasta laga heli karo.			
Cabbiraadda	Waxqabadka Lagu Saleeyo Dadka		
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Boqolkiiba waxa ku jira qeybta Nidaamka Cabashada QCR oo gaaray sharuud ah "Buuxin" ama "Qeyb ahaan Buuxin."

AKHLAAQDA KOOXDA DARYEELKA

Cabbiraadda	Qabashada Maamulaha Daryeelka																																
Meelaha Xogta	2021–2023 xogta sannadka ee ay MCOs u soo sheegeen Wisconsin Department of Health Services (Waaxda Adeegyada Caafimaadka ee Wisconsin)																																
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Cabbiraadda	Is-beddelka Kalkaliyaha																																
Meelaha Xogta	2021–2023 xogta sannadka ee ay MCOs u soo sheegeen Wisconsin Department of Health Services (Waaxda Adeegyada Caafimaadka ee Wisconsin)																																

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Boqolleyda kalkaaliyaha ee ka reebban MCO, waxaa loo xisaabiyay isku-celceliska saddex sano. Boqolleyda yar waxay muujineysaa in ay yar tahay fasaxa shaqaalaha MCO ee hal sano, marka boqolleyda yar ee soo baxda waa wax la door bidi karo in ay u qalanto qiimeyn xiddigo badan.

Cabbiraadda	Tirada Maamulaha Daryeelka ee Dadka
Meelaha Xogta	Tirada la sheegay laga bilaabo 1-dii Julaay, 2024, waxaa lagu saleeyey full-time equivalents (shaqaalaha joogtada ah ama FTE) iyo dadka loo adeego. Shaqaalaha tirada loo eegay dadka marka la is barbardhigo tirada MCO shaqaalaheeda iyo tirada xubnaha MCO. “1:x” macnuhu waa in: 1 Maamule kasta uu masuul ka yahay x ah xubnaha dadka. Tirada yar waxay muujineysaa in ay jiraan xubni ah MCO oo yar marka loo eego maamulaha, balse tirada badan waa in ay jiraan xubno ah MCO marka loo eego maamulaha.
Nidaamka Qiimeynta	Ma jiraan qiimeyn laga sameeyey shaqaalaha iyo tirada xubnaha dadka ah. Shaqaalaha MCO oo dhan waxa u hogangsamaan shuruudaha gobolka.

Cabbiraad	Tirada Kalkalisada iyo Xubnaha*
Meelaha Xogta	<p>Tirada la sheegay laga bilaabo 1-dii Julaay, 2024, waxaa lagu saleeyey full-time equivalents (shaqaalaha joogtada ah ama FTE) iyo dadka loo adeego.</p> <p>Shaqaalaha tirada loo eegay dadka marka la is barbardhigo tirada MCO shaqaalaheeda iyo tirada xubnaha MCO. “1:x” macnuhu waa in: 1 kalkaaliso oo kasta masuul ka tahay x ah xubnaha dadka. Tirada yar waxay muujineysaa in ay jiraan xubno ah MCO oo yar marka loo eego kalkalisada, balse tirada badan waa in ay jiraan xubno badan oo ah MCO marka loo eego kalkalisada.</p>
Nidaamka Qiimeyn	<p>Ma jiraan qiimeyno laga sameeyey shaqaalaha oo tirda xubinta dadka ah. Shaqaalaha MCO oo dhan waxa u hogaansamaan shuruudaha gobolka.</p> <p>*Dhakhtar-xigeen kasta waxa uu qeyb ka yahay Family Care Partnership ee kooxda daaweynta, balse tiradooda shaqaale halkan kuma qorna.</p>