DEPARTMENT OF HEALTH SERVICES
Division of Medicaid Services
P-02484SO (12/2023)

Kaarka Natiijada Shirkadda Maareynta Daryeelka (MCO) Su'aalo Iyo Jawaabo (Managed Care Organization (MCO) Scorecard Frequently Asked Questions)

Waa maxay ujeeddada Kaarka Natiijada?

Ujeeddada Kaarka Natiijada waa in uu kugu caawiyaa xulushada shirkadda maareynta daryeelka (MCO) oo waa xaqiiqooyinka kuugu muhiimsan. Kaarka Natiijada waa macluumaad ku saabsan dareenka ay dadku ka qabaan MCO iyo sida ay MCOs uga soo baxdo shuruudaha gobolka. Kaarka Natiijada sidoo waa macluumaad iyo xaqiiqooyin kale oo ku saabsan MCOs oo adiga laguugu hayo si aad u kala doorato.

Halkee baa laga keenay macluumaadka Kaarka Natiijada?

Macluumaadka Kaarka Natiijada waxa laga keenaa meelo kala duwan:

- **Daraasadeyn Dadweyne** oo ah qeyb muujineysa natiijooyin gobolka ee sannad kasta iyo qanancsanaanta dadka
- **Habraaca iyo Tayada** waa qeybta natiijooyinka gobolka oo ah dibu-eegidda tayada MCO sida ay ugu hogaansameyso sharciga
- **Akhlaaqda Kooxda Daryeelka** waa qeyb ah macluumaad Dheeraad ah oo waa macluumaadka MCOs oo ugu saabsan hay'ad ahaan

Waa maxay daraasadeynta qanancsanaanta dadweynaha?

Daraasadeynta qanancsanaanta dadweynaha waa su’aalo sannad kasta loo diro xubnaha MCO si looga soo uruuriyo jawaabo ah waxyaabaha ay kala kulmaan MCO ay ku jiraan. Gobolka ayaa ka soo uruuriya oo eega jawaabaha dadka si loo ogaado sida ay xubin ahaan ka dareemayaan kooxda daryeelka, sida ay uga qeybgalaan sameynta qorshaha daryeelkooda, iyo sida ay MCO u caawiso.

Waa maxay eegidda habraaca tayada ee MCO?

Eegidda sida ay ugu hoggaansamaan tayada ee MCO waa qiimeyn lagu ogaado sida ay MCOs uga soo baxaan shuruudaha shaqada ee gobolka. Waxaa sannad kasta sameysa shirkad baarta tayada oo uusan lahayn gobolku balse la shaqeysa. Shirkaddan baarista tayada waxay hubisaa MCO sharciyadeeda, habraaca, iyo siyaabaha shaqada loo sameynayo ee u qoran si looga helo adeegyo tayadoodu sarreyso.

Maxaa loola jeedaa macaash la’aan iyo macaashdoon?

Nooca ay yihiin shirkaduhu waxaa kuu sharaxaya Kaarka Natiijada oo waxay kuugu qoran yihiin qeybta shirkadaha ee MCO. Shirkadaha aan macaash-doonka ahayn waa hay'ad loo sameysto ujeeddo aan ahayn in laga helo macaash oo ma jiro dakhli ah macaash ay heli karaan agaasimeyaasha ama shaqaalaha. Shirkadaha macaash-doonka ah waa meherad lagu shaqeysto oo ujeedku waa in laga helo macaash.

Waa goorma wakhtiga diyaarinta ee Kaarka Natiijada? Immisa jeer ayaa lagu sameeyaa cusbooneysiin?
Kaarka Natiijada waxaa cusbooneysiin lagu sameeyey 2023. Waxaa la cusbooneysiiyaa sannad kasta.

Maxaan Kaarka Natiijada uga heli waayey macluumaad kale oo ku saabsan MCOs aan anigu rabo? Kaarka Natiijada waxa uu hayo oo keliya waa macluumaadka ay gobolku soo xaqiijiyeen. Qiimeynta Kaarka Natiijada waxa ay ku saleysan tahay keliya waa xogta la soo xaqiijin karo markaas, oo waa wax noqonaya dhexdhexaad oo kaa caawineysa in aad doorato MCO.

Kaarka Natiijada Shirkadda Maareynta Daryeelka (MCO) ee 2024 Habka cabbiraadda (2024 Managed Care Organization (MCO) Scorecard Measures Guide)

DARAASADEYNTA XUBNAHA	
Cabbiraadda	**Qanacsanaanta Guud-ahaaneed**
Meelaha Xogta	Daraasadeyntii Qanacsanaanta 2022—natiijada jawaabo la isku daray oo ah su'aalaha soo socda: 1. Ma la xiriiri kartaa kooxda daryeelka markaad u baahan tahay? 2. Immisa jeer ayaad caawimaadda aad rabto ka heshaa kooxda daryeelka? 3. Sidee bay kooxda daryeelka wax kuugu sharxaan? 4. Si taxaddar leh miyey kooxda daryeelku kuu dhageystaan? 5. Si xushmad leh miyey kooxda daryeelku kuula dhaqantaa? 6. Si wanaagsan miyey kooxda daryeelka kuugu sharaxaan hawlaha aad adigu kala dooran karto? 7. Sidee baad ugu qeybgashaa go'aamada ku saabsan qorshaha daryeelka? 8. Sidee buu kuugu fiican yahay qorshaha daryeelka ee taageerada kuugu noqon kara si aad u dhex gasho bulshada, sida booqashada qoyska iyo asxaabta, aadista shaqo, hawl tabarrucaad ah, iyo waxyaabo kale? 9. Sidee buu qorshaha daryeelkaaga ugu jiraan waxyaabo muhiimka kuu ah adiga? 10. Guud ahaan, waa sidee ixtiraamka ay kuu muujiyaan dadka ku caawiya iyo kuwa kuu adeega? 11. Caawimaadda iyo adeegga laguu qabto miyey yihiin wax ah baahidaada? 12. Guud ahaan, sidee baad uga heshaa MCO?

<table>
<tr><td>Nidaamka Qiimeynta</td><td>

Buundooyinka	Xiddigo	Qiimenyta
95.0% - 100%	5	Heer sare
90.0% - 94.9%	4.5	Heer sare
85.0% - 89.9%	4	Aad u wanaagsan
80.0% - 84.9%	3.5	Aad u wanaagsan
75.0% - 79.9%	3	Wanaagsan
70.0% - 74.9%	2.5	Wanaagsan
65.0% - 69.9%	2	Dhexdhexaad
60.0% - 64.9%	1.5	Dhexdhexaad
< 60.0%	1	Liita

Boqolley ahaan jawaabaha su'aalaha “Aad Loogu Qancay” ama “Si Aad ah Loogu Qancay.”
</td></tr>
<tr><td>Cabbiraadda</td><td>Waxqabadaka Kooxda Daryeelka</td></tr>
<tr><td>Meelaha Xogta</td><td>

Daraasadda Qanacsanaanta 2022—natiijada la isku daray ee jawaabaha su’aalaha soo socda:

1. Ma la xiriiri karaa kooxda daryeelka markaad u baahato?
2. Immisa jeer bay ku caawiyaan markaad u baahan tahay kooxda daryeelka?
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<tr><th>Cabbiraadda</th><th>Tayada Heeka Xiriiirka Kooxda Daryeelka</th></tr>
<tr><td>Meelaha Xogta</td><td>Daraasadeynta Qanacsanaanta 2022 – natiijooyin la isku daray oo ah jawaabaha su’aalaha soo socda:
1. Sidee bay kooxda daryeelka wax kuugu sharxaan?
2. Si taxaddar leh ma kuu dhageystaan kooxda daryeelka?
3. Si ixtiraam leh ma kuula dhaqmaan kooxda daryeelka?</td></tr>
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<tr><th colspan="2">TAYADA IYO U-HOGGAASAMIDDA</th></tr>
<tr><th>Cabbiraadda</th><th>Guud-ahaan Shuruudaha Tayada</th></tr>
<tr><td>Meelaha Xogta</td><td>2022-2023 shirkad ka baxsan gobolka ayaa sameysay quality compliance review (tayada habraaca sharciyada ama QCR)

Natiijadan waa isku daridda waxqabadka MCO oo cabbirkuna waxa uu ahaa:
• Daryeelka Lagu Saleeyo Dadka: Sida ay MCO ku ahayd daryeelka dadka lagu saleeyo qorsheyntiisa, adeegyada oo lagu qabto wakhtigooda, kala- doorashada dadka, iyo difaacidda xuquuqda xubnaha.
• Maareynta Tayada: Sida wanaagsan ee ay MCO u sameyso caawimaad ah adeegyo iyo shaqaale, iyo in la yareeyo kala-fogeynta ama daahinta adeegyada.
• Nidaamka Cabashada: Sida ay MCO dadka ugala shaqeyso dadka xubnaha ah in xal loogu helo khilaafaadka iyo in loo sheego intuu qaadanayo habraaca.</td></tr>
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Boqolleyda dhibcaha QCR waxaa lagu helayaa tirada QCR ee dhibcaha suuroobaya. Waxaa loo soo xisaabiyey dhibcaha la helay oo dhan 2022-2023 Daryeelka Lagu Saleeyo Dadka iyo gebi ahaan dhibcihii la helay 2021-2022 qeybaha Doorashada Shaqaalaha iyo Wakhtiyada Adeegga iyo Habka Cabashada, oo loo qeybiyey dhibcaha guud ee qeyb kasta laga heli karo.
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<td>Cabbiraadda</td>
<td>Waxqabadka Lagu Saleeyo Dadka</td>
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<td>Meelaha Xogta</td>
<td>2022- 2023 shirkad ka baxsan gobolka ayaa sameysay eegista quality compliance review (tayada habraaca sharciyada ama QCR)

Qeybta Shuruudaha MCO

Sida ay MCO ku ahayd daryeelka dadka in lagu saleeyo qorsheyn, adeegga oo la qabto wakhtigiisa, doorashada dadka, iyo difaacidda xuquuqdooda.</td>
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Boqolleyda natiijada dhibcaha la helay, marka loo eego tirada dhibcaha la heli karo, ee Qeybta Shuruudaha QCR MCO
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Qeybta Xaqiijinta Tayada iyo Hagaajinta Habraaca

Sida ay MCO u sameyso caawimaadda ah adeegyada iyo shaqaalaha, iyo hagaajinta habraaca lagu yareynayo kala-fogeynta iyo daahinta adeegyada</td></tr>
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Qeybta Nidaamka Cabashada

Sidee wanaagsan ayay MCO u sameysay la shaqeynta xubnaha si loo xaliyo
qilaafyada iyo in la’lasocodsiiyo inta uusocdo habka</td></tr>
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<tr><td>Cabbiraadda</td><td>Qabashada Maamulaha Daryeelka</td></tr>
<tr><td>Meelaha Xogta</td><td>2020–2022 xogta sannadka ee ay MCOs u soo sheegeen Wisconsin Department of Health Services (Waaxda Adeegyada Caafimaadka ee Wisconsin)</td></tr>
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Boqolley ahaan maamuleyaasha daryeelka ee ka reebban MCO, waxaa loo xisaabiyey isku-celceliska saddex sano. Boqolleyda yar waxay muujineysaa in ay yar tahay fasaxa shaqaalaha MCO ee hal sano, marka boqolleyda yar ee soo baxda waa wax la door bidi karo in ay u qalanto qiimeyn xiddigo badan.
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Cabbiraad	Tirada Kalkaalisada iyo Xubnaha*
Meelaha Xogta	Tirada la sheegay laga bilaabo 1-dii Julaay, 2023, waxaa lagu saleeyey full-time equivalents (shaqaalaha joogtada ah ama FTE) iyo dadka loo adeego. Shaqaalaha tirada loo eegay dadka marka la is barbardhigo tirada MCO shaqaalaheeda iyo tirada xubnaha MCO. “1:x” macnuhu waa in: 1 kalkaaliso oo kasta masuul ka tahay x ah xubnaha dadka. Tirada yar waxay muujineysaa in ay jiraan xubno ah MCO oo yar marka loo eego kalkaalisada, balse tirada badan waa in ay jiraan xubno badan oo ah MCO marka loo eego kalkaalisada.
Nidaamka Qiimeynta	Ma jiraan qiimeyno laga sameeyey shaqaalaha oo tirda xubinta dadka ah. Shaqaalaha MCO oo dhan waxa u hogaansamaan shuruudaha gobolka. *Dhakhtar-xigeen kasta waxa uu qeyb ka yahay Family Care Partnership ee kooxda daaweynta, balse tiradooda shaqaale halkan kuma qorna.