MyACCESS Mobile App Instructions: How to Pay BadgerCare Plus Premiums for Adults

WISCONSIN DEPARTMENT
of HEALTH SERVICES

Paying Your BadgerCare Plus Premium

If you're an adult who pays monthly premiums to get health care coverage from BadgerCare Plus, follow the steps below to pay your premium using the MyACCESS mobile app. If you need help paying your premiums, you can call 888-907-4455 to ask for your premiums to be paid with donations from private organizations.
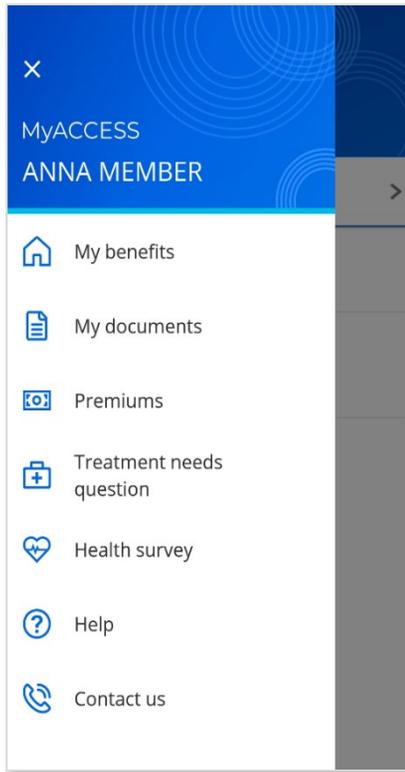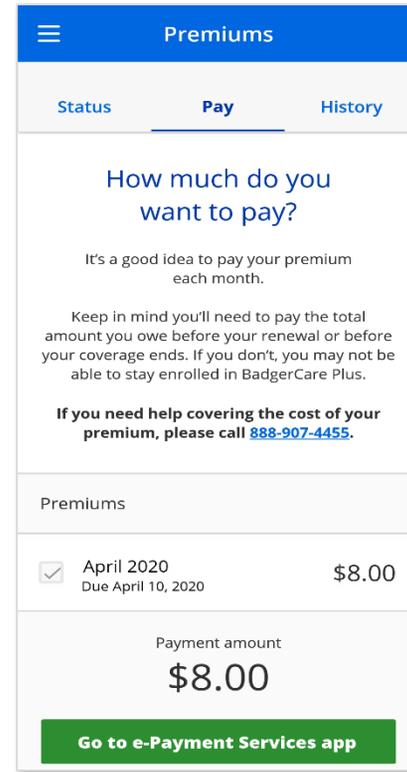
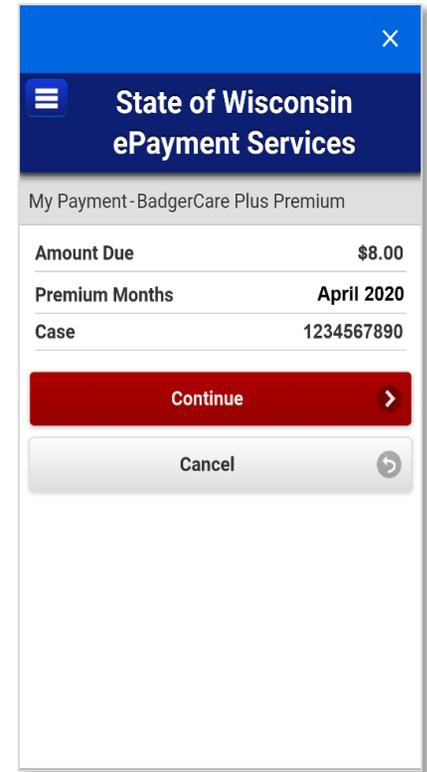## STEP 1

Tap Premiums from the menu.
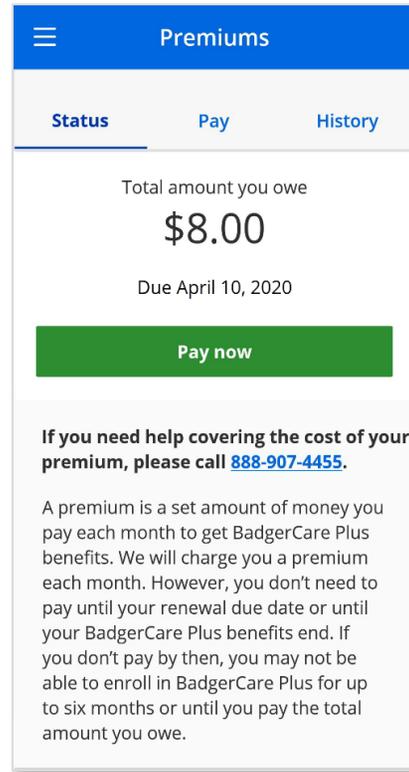
STEP 2

Tap Pay at the top of the screen or the Pay now button.

STEP 3

If you owe a premium for more than one month, select the months you want to pay. Then tap Go to e-Payment Services app. This is a secure app managed by U.S. Bank. U.S. Bank will only use the information you provide for your premium payment.

STEP 4

Review the amount you're paying, the month or months the payment is for, and your case number to make sure they're correct. The amount and months will match what you selected on the Pay screen. Tap Continue.
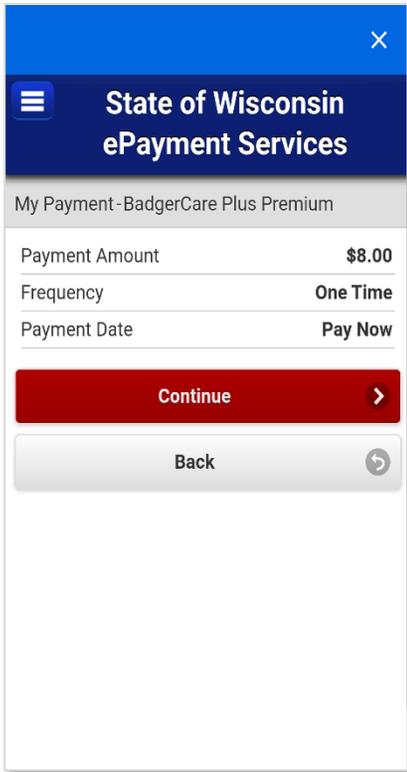
STEP 5

Review the payment amount to make sure it matches what you selected on the Pay screen. The frequency will always be one time, and the payment date will always be pay now. Tap Continue.
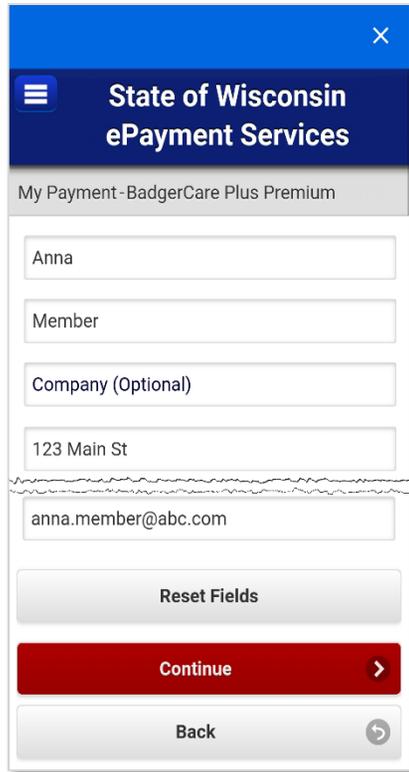
STEP 6

Enter your contact information. You'll need to enter information in all the fields except the Company, Address 2, and Email Address fields. If you provide an email address, U.S. Bank will send you an email confirming your payment. Tap Continue.
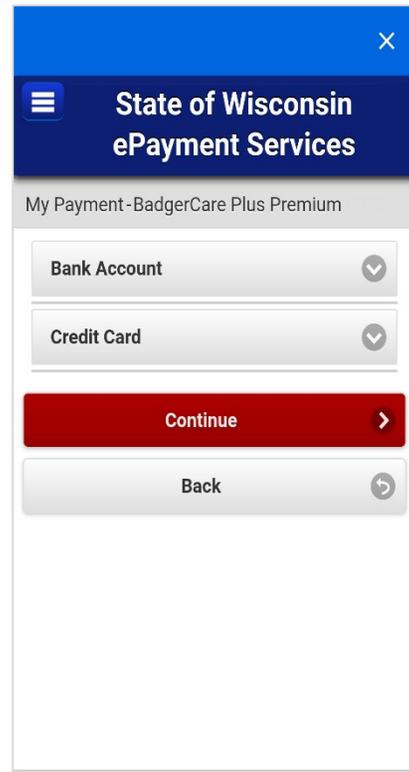
STEP 7

Tap Bank Account if you're paying with a checking or savings account, or tap Credit Card if you're paying with a credit or debit card.
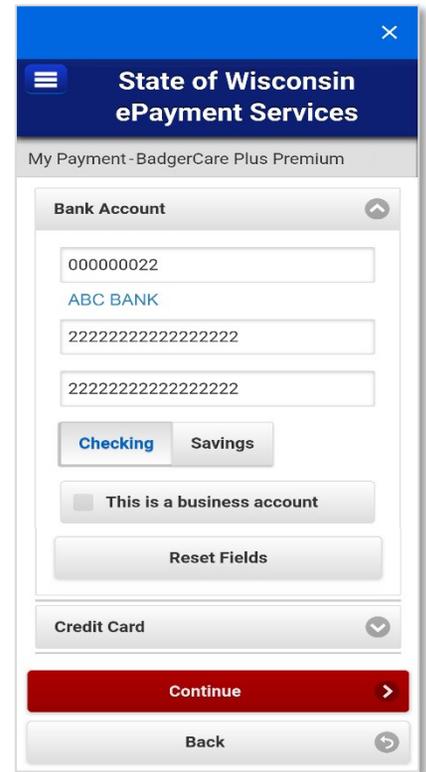
Bank Account

Enter your bank routing number. This is the first number at the bottom of your checks. You can also call your bank to get this number. Next, enter your bank account number twice. This is the second number at the bottom of your checks. Choose whether the account is a checking or savings account. Tap Continue.
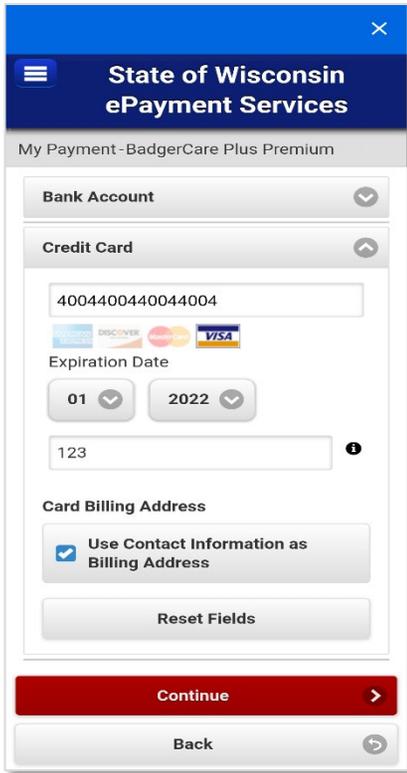
Credit or Debit Card

Enter your card number, the card's expiration date, and the card's security code. You can choose to use your contact information as your billing address or enter a different address. Tap Continue.
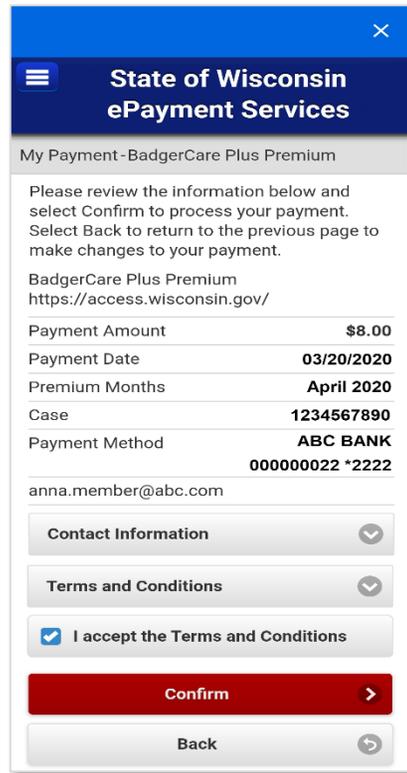
STEP 8

Review your payment, billing, and contact information to make sure it's correct. If you're paying using a checking or savings account, the payment date will always be the next day, and you'll need to review and agree to the terms and conditions authorizing the transaction with your bank. Tap Confirm.
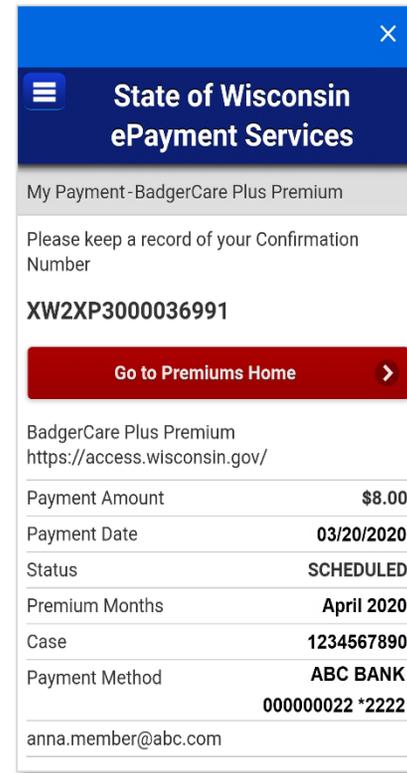
STEP 9

This screen will let you know that you've successfully submitted your premium payment. Tap Go to Premiums Home to go back to the MyACCESS mobile app.
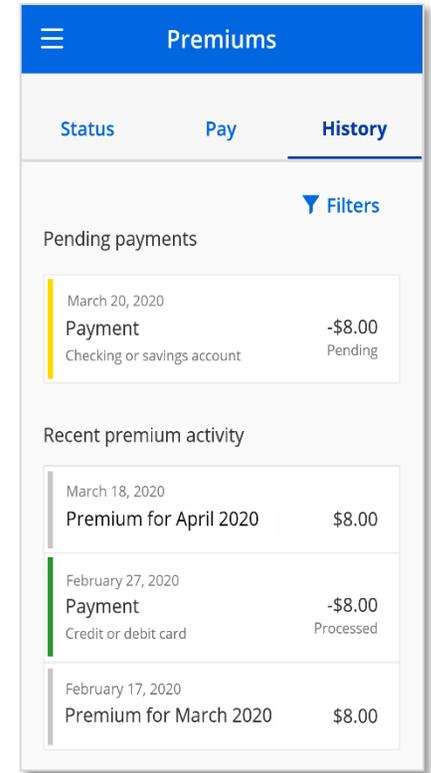
STEP 10

You can scroll down the Status screen or tap History to see your payment. Credit and debit card payments will show as processed right away. Savings and checking account payments may show as pending for up to 48 hours. Once your payment is confirmed with your bank, the payment will show as processed.

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