



State of Wisconsin
Department of Health Services

Tony Evers, Governor
Kirsten L. Johnson, Secretary

March 24, 2025

Rick Champagne
Acting Senate Chief Clerk
P.O. Box 7882
Madison, WI 53707-7882

Edward A. Blazel
Assembly Chief Clerk
17 West Main Street, Room 401
Madison, WI 53703

Dear Mr. Champagne and Mr. Blazel,

To monitor the core set of mental health services, 2013 Wisconsin Act 251 created Wis. Stat. §51.42(7)(d) directing the Department of Health Services (DHS) to prepare a report that describes mental health services and programs provided by counties and multi-county regions. The attached report covers services for calendar years 2022 and 2023. Subsequent reports are submitted every January 1 of odd-numbered years, covering services for the prior two years.

Sincerely,

A handwritten signature in blue ink that reads "Kirsten Johnson".

Kirsten Johnson
Secretary-designee

Enclosure

Report to the Legislature
December 2024

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MENTAL HEALTH AND SUBSTANCE USE
SERVICES AND PROGRAMS
PROVIDED BY
WISCONSIN COUNTIES AND REGIONS
CY 2022 and CY 2023

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SUMMARY REPORT

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Pursuant to Wis. Stat. § 51.42 (7)(d)

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WISCONSIN DEPARTMENT
of **HEALTH SERVICES**

Division of Care and Treatment Services

P-00997 (03/2025)

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INTRODUCTION

Wisconsin Act 251

2013 Wisconsin Act 251 created Wis. Stat. § 51.42 (7)(d) of the statutes directing the Department of Health Services (DHS) to prepare a report describing mental health services and programs provided by counties and multi-county regions across Wisconsin. DHS submits this report in fulfillment of this requirement. This report also includes data on substance use services.

Scope of report

Under Wis. Stat. § 51.42, counties are directed to provide or contract for public information, prevention, assessment, inpatient, residential, partial hospitalization, outpatient, emergency, and supportive transitional services within the limits of available federal, state, and county funds. Services are to be provided for people having mental health, substance use, and developmental disability needs.

Counties are required to report to DHS the mental health and substance use services they deliver to participants for whom they are responsible to provide care, regardless of payment source. County agencies may provide services in their own facilities and clinics, or they may contract with private agencies to provide services. Participants included in this report may also receive additional services from private providers that work independently from counties, but such services are not reported by counties and thus are not included in this report.

This report has been completed using data available to DHS, including data reported by counties through the Program Participation System (PPS). PPS is a statewide consumer information system that contains data on mental health and substance use services authorized by county agencies. Counties report the services provided to participants in PPS by Standard Program Category (SPC). PPS data are also used to meet federal reporting requirements associated with the community mental health and substance use prevention and treatment block grants received by DHS.

The time period for the participant data in this report is calendar years (CY) 2022 and 2023.

Data tables

This report provides listings of services delivered to participants across the state as reported by counties and regions through PPS. Summary tables of services provided to participants include:

- Table 1: Count of participants and number of participants per 1000 persons in the population receiving mental health services in each county/region and statewide across Wisconsin during CY 2022 and CY 2023 (along with the population and percent living in poverty in each county or region).
- Table 2: Count of participants and number of participants per 1000 persons in the population receiving substance use services in each county/region and statewide across Wisconsin during CY 2022 and CY 2023 (along with the population and percent living in poverty in each county/region).
- Table 3: Count of participants who received mental health services by service type, in each county/region and statewide across Wisconsin, during CY 2022.

- Table 4: Count of participants who received mental health services by service type, in each county/region and statewide across Wisconsin, during CY 2023.
- Table 5: Count of participants who received substance use services by service type, in each county/region and statewide across Wisconsin, during CY 2022.
- Table 6: Count of participants who received substance use services by service type, in each county/region and statewide across Wisconsin, during CY 2023.

Data notes and limitations

Important notes and limitations about the data included in this report:

- This report includes data on both mental health and substance use services. Many people with mental health needs have co-occurring substance use needs, and many agencies now have joint units of staff to address these needs. Therefore, substance use services for people having substance use needs alone or co-occurring needs are also included in this report.
- Counts of people receiving services during CY 2022 or CY 2023 are those data received as of November 2024. The counts are provided to give the reader a general idea of the service volume in counties. Counts and per 1000 in the population rates of people served may vary across counties and years based upon community needs, available funds, and completeness of data submissions.
- Service type categories in Tables 3-6 are summary level categories. Services included in a service type category are detailed in Appendix II (mental health) and Appendix III (substance use).
- PPS permits both direct manual data entry and batch data file transmissions into the database. Some county agencies experience data processing staff turnover, migration to new information systems, or challenges to allocating resources for data entry and collection. These factors sometimes affect the completeness of the data contained in this report.
- Participants are counted only once (unduplicated) within a service category or grouping regardless of how many times they received that service. However, an individual participant may be counted in more than one service category or grouping. For example, if a participant received both medication management services and individual counseling services, they would be counted once for each type of these services received.

Appendices

The following appendices are included at the end of this report:

- Appendix I indicates which of the various integrated home and community mental health and substance use programs (Community Support Programs, crisis intervention programs, Comprehensive Community Services, Community Recovery Services, and Coordinated Services Teams Initiatives) were available in each county or region at the end of 2024.
 - Appendix II lists mental health services and SPCs that are included in each service type category in Tables 3 and 4.
 - Appendix III lists substance use services and SPCs that are included in each service type category in Tables 5 and 6.
 - Appendix IV provides definitions for each of the mental health and substance use services, organized by SPC.
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Email questions or comments about this report to the Division of Care and Treatment Services at: dhswebmaildcts@dhs.wisconsin.gov.

This report and previous editions of this report can be found online at:

- <https://www.dhs.wisconsin.gov/stats/aoda.htm>
- <https://www.dhs.wisconsin.gov/stats/mental-health.htm>

MENTAL HEALTH AND SUBSTANCE USE SERVICES

Table 1: Count and Per Capita Mental Health (MH) Participants Served, by County/Region and Statewide, CY 2022 and CY 2023



County/Region	Population (2023)	Percent in Poverty	MH Participant Count (2022)	MH Participant Count Per 1000 (2022)	MH Participant Count (2023)	MH Participant Count Per 1000 (2023)
Statewide	5,910,955	10.80%	123,566	21.0	118,982	20.1
Adams	21,449	15.8%	1,356	63.8	1,360	63.4
Ashland	16,079	14.1%	333	20.8	280	17.4
Barron	46,833	12.6%	852	18.2	847	18.1
Bayfield	16,769	10.5%	165	9.9	202	12.0
Brown	271,417	9.8%	5,948	22.0	5,026	18.5
Buffalo	13,419	9.6%	-	N/A	-	N/A
Buffalo/Chippewa/Pepin	87,830	-	548	6.3	521	5.9
Burnett	17,092	11.7%	318	18.7	221	12.9
Calumet	53,199	5.5%	704	13.4	739	13.9
Chippewa	66,970	10.1%	-	N/A	-	N/A
Clark	34,774	12.7%	1,336	38.5	1,021	29.4
Columbia	58,091	7.6%	1,682	28.9	1,720	29.6
Crawford	15,944	11.4%	858	53.6	902	56.6
Dane	575,347	10.3%	4,366	7.7	4,651	8.1
Dodge	88,231	8.9%	5,396	61.1	4,901	55.5
Door	30,562	7.8%	762	24.9	831	27.2
Douglas	44,264	11.0%	158	3.6	108	2.4
Dunn	45,794	10.8%	900	19.7	813	17.8
Eau Claire	107,903	11.5%	1,656	15.5	2,641	24.5
Florence	4,682	11.1%	59	12.5	65	13.9
Fond du Lac	103,948	9.3%	4,528	43.6	4,136	39.8
Forest	9,325	13.9%	-	N/A	-	N/A
Forest/Oneida/Vilas	71,436	12.0%	1,417	19.9	1,378	19.3
Grant	51,409	12.8%	4	0.1	7	0.1
Grant/Iowa	75,365	10.8%	1,136	15.1	1,338	17.8
Green	36,951	7.1%	453	12.3	526	14.2
Green Lake	19,344	10.5%	1,642	85.5	1,664	86.0
Iowa	23,956	8.7%	1	0.0	-	N/A
Iron	6,228	11.2%	290	46.8	244	39.2
Jackson	20,855	12.7%	504	24.1	446	21.4
Jefferson	85,743	8.3%	3,591	41.9	3,619	42.2
Juneau	26,594	14.1%	1,276	47.7	1,070	40.2
Kenosha	167,488	9.8%	6,314	37.7	5,311	31.7
Kewaunee	20,690	7.5%	690	33.4	525	25.4
La Crosse	120,486	11.5%	2,538	21.1	2,027	16.8
Lafayette	16,945	10.5%	314	18.6	280	16.5
Langlade/Lincoln/Marathon	186,421	11.4%	1,459	7.9	2,164	11.6
Manitowoc	81,331	10.6%	1,236	15.2	2,743	33.7
Marinette	42,106	11.7%	1,873	44.5	1,886	44.8
Marquette	15,838	11.8%	616	38.9	612	38.6
Menominee	4,226	24.2%	198	46.9	144	34.1
Milwaukee	916,205	17.4%	14,899	16.3	13,472	14.7
Monroe	46,151	13.6%	849	18.4	839	18.2
Oconto	39,775	9.1%	1,068	26.9	1,197	30.1
Outagamie	193,234	7.3%	3,180	16.5	3,172	16.4
Ozaukee	93,460	5.8%	1,084	11.6	1,183	12.7

Table 1, continued: Count and Per Capita Mental Health (MH) Participants Served, by County/Region and Statewide, CY 2022 and CY 2023

County/Region	Population (2023)	Percent in Poverty ¹	MH Participant Count (2022) ²	MH Participant Count Per 1000 (2022) ³	MH Participant Count (2023) ⁴	MH Participant Count Per 1000 (2023) ⁵
Pepin	7,441	9.3%	4	0.5	1	0.1
Pierce	43,026	8.5%	510	11.9	551	12.8
Polk	45,762	8.6%	1,796	39.2	1,423	31.1
Portage	71,024	9.9%	1,274	17.9	1,195	16.8
Price	14,102	12.2%	304	21.6	260	18.4
Racine	196,613	9.6%	4,871	24.8	5,886	29.9
Richland	17,197	11.6%	223	13.0	465	27.0
Rock	164,278	10.3%	2,558	15.6	2,523	15.4
Rusk	14,143	13.2%	383	27.1	368	26.0
Sauk	65,718	9.4%	2,063	31.3	2,165	32.9
Sawyer	18,552	15.1%	256	13.8	239	12.9
Shawano	41,109	11.4%	2,128	51.8	1,642	39.9
Sheboygan	117,752	9.4%	2,307	19.6	2,154	18.3
St. Croix	96,763	5.4%	1,583	16.4	1,413	14.6
Taylor	20,058	11.4%	716	35.7	810	40.4
Trempealeau	30,899	9.2%	93	3.0	79	2.6
Vernon	31,170	14.8%	203	6.5	189	6.1
Walworth	105,822	10.0%	268	2.5	288	2.7
Washburn	16,930	11.7%	147	8.7	142	8.4
Washington	138,168	6.1%	1,878	13.6	1,790	13.0
Waukesha	412,591	5.2%	3,950	9.6	1,588	3.8
Waupaca	51,388	11.0%	2,030	39.5	2,079	40.5
Waushara	24,934	15.0%	991	39.7	964	38.7
Winnebago	171,735	11.4%	9,085	52.9	9,399	54.7
Wood	73,939	11.0%	3,935	53.2	4,537	61.4

¹ Percent in Poverty (2023): Source: U.S. Census Bureau, Small Area Income and Poverty Estimates (SAIPE). (SAIPE Interactive Data Tool: <https://www.census.gov/data-tools/demo/saipe/#/>).

² MH Participant Count (2022): Number of participants who received mental health services during 2022.

³ MH Participant Count Per 1000 in Population (2022) = [MH Participant Count (2022) * 1,000/ Population (2022)].

⁴ MH Participant Count (2023): Number of participants who received mental health services during 2023.

⁵ MH Participant Count Per 1000 in Population (2023) = [MH Participant Count (2023) * 1,000/ Population (2023)].

Table 2: Count and Per Capita Substance Use (SU) Participants Served, by County/Region and Statewide, CY 2022 and CY 2023



County/Region	Population	Percent in Poverty	SU Participant Count (2022)	SU Participant Count Per 1000 (2022)	SU Participant Count (2023)	SU Participant Count Per 1000 (2023)
Statewide	5,910,955	10.80%	32,155	5.5	31,786	5.4
Adams	21,449	15.8%	130	6.1	183	8.5
Ashland	16,079	14.1%	64	4.0	12	0.7
Barron	46,833	12.6%	695	14.9	634	13.5
Bayfield	16,769	10.5%	31	1.9	43	2.6
Brown	271,417	9.8%	492	1.8	362	1.3
Buffalo/Chippewa/Pepin	87,830	-	32	0.4	37	0.4
Burnett	17,092	11.7%	90	5.3	66	3.9
Calumet	53,199	5.5%	164	3.1	204	3.8
Chippewa	66,970	10.1%	-	-	-	-
Clark	34,774	12.7%	104	3.0	205	5.9
Columbia	58,091	7.6%	455	7.8	353	6.1
Crawford	15,944	11.4%	344	21.5	342	21.5
Dane	575,347	10.3%	1,305	2.3	909	1.6
Dodge	88,231	8.9%	775	8.8	724	8.2
Door	30,562	7.8%	282	9.2	442	14.5
Douglas	44,264	11.0%	24	0.5	2	0.0
Dunn	45,794	10.8%	195	4.3	305	6.7
Eau Claire	107,903	11.5%	194	1.8	268	2.5
Florence	4,682	11.1%	9	1.9	8	1.7
Fond du Lac	103,948	9.3%	1,133	10.9	1,048	10.1
Forest/Oneida/Vilas	71,436	12.0%	755	10.6	750	10.5
Grant/Iowa	75,365	10.8%	421	5.6	546	7.2
Green	36,951	7.1%	405	11.0	448	12.1
Green Lake	19,344	10.5%	251	13.1	219	11.3
Iron	6,228	11.2%	51	8.2	41	6.6
Jackson	20,855	12.7%	28	1.3	22	1.1
Jefferson	85,743	8.3%	1,315	15.3	1,517	17.7
Juneau	26,594	14.1%	180	6.7	185	7.0
Kenosha	167,488	9.8%	776	4.6	718	4.3
Kewaunee	20,690	7.5%	221	10.7	247	11.9
La Crosse	120,486	11.5%	362	3.0	333	2.8
Lafayette	16,945	10.5%	101	6.0	84	5.0
Langlade/Lincoln/Marathon	186,421	11.4%	157	0.8	192	1.0
Manitowoc	81,331	10.6%	1,148	14.1	1,209	14.9
Marinette	42,106	11.7%	518	12.3	456	10.8
Marquette	15,838	11.8%	208	13.1	214	13.5
Menominee	4,226	24.2%	116	27.4	154	36.4
Milwaukee	916,205	17.4%	4,541	5.0	3,021	3.3
Monroe	46,151	13.6%	376	8.1	446	9.7
Oconto	39,775	9.1%	205	5.2	272	6.8
Outagamie	193,234	7.3%	253	1.3	417	2.2
Ozaukee	93,460	5.8%	39	0.4	140	1.5

Table 2, continued: Count and Per Capita Substance Use (SU) Participants Served, by County/Region and Statewide, CY 2022 and CY 2023

County/Region	Population ⁶	Percent in Poverty ⁷	SU Participant Count (2022) ⁸	SU Participant Count Per 1000 (2022) ⁹	SU Participant Count (2021) ¹⁰	SU Participant Count Per 1000 (2021) ¹¹
Pepin	7,441	9.3%	-	-	-	-
Pierce	43,026	8.5%	80	1.9	168	3.9
Polk	45,762	8.6%	302	6.6	231	5.0
Portage	71,024	9.9%	346	4.9	416	5.9
Price	14,102	12.2%	34	2.4	24	1.7
Racine	196,613	9.6%	1,352	6.9	1,589	8.1
Richland	17,197	11.6%	50	2.9	112	6.5
Rock	164,278	10.3%	1,235	7.5	1,121	6.8
Rusk	14,143	13.2%	121	8.6	100	7.1
Sauk	65,718	9.4%	202	3.1	208	3.2
Sawyer	18,552	15.1%	70	3.8	66	3.6
Shawano	41,109	11.4%	871	21.2	811	19.7
Sheboygan	117,752	9.4%	507	4.3	332	2.8
St. Croix	96,763	5.4%	659	6.8	626	6.5
Taylor	20,058	11.4%	137	6.8	147	7.3
Trempealeau	30,899	9.2%	53	1.7	39	1.3
Vernon	31,170	14.8%	5	0.2	12	0.4
Walworth	105,822	10.0%	509	4.8	541	5.1
Washburn	16,930	11.7%	3	0.2	-	0.0
Washington	138,168	6.1%	526	3.8	634	4.6
Waukesha	412,591	5.2%	1,038	2.5	899	2.2
Waupaca	51,388	11.0%	434	8.4	508	9.9
Waushara	24,934	15.0%	301	12.1	327	13.1
Winnebago	171,735	11.4%	3,419	19.9	3,909	22.8
Wood	73,939	11.0%	956	12.9	1,188	16.1

⁶ Population (2023): Annual estimates of the resident population: April 1, 2020 to July 1, 2023; Source: U.S. Census Bureau, Population Division. (Via: <https://www.census.gov/data/tables/time-series/demo/popest/2020s-counties-total.html>).

⁷ Percent in Poverty (2023): Source: U.S. Census Bureau, Small Area Income and Poverty Estimates (SAIPE). (SAIPE Interactive Data Tool: <https://www.census.gov/data-tools/demo/saipe/#/>).

⁸ SU Participant Count (2022): Number of participants who received mental health services during 2022.

⁹ SU Participant Count Per 1000 in Population (2022) = [SU Participant Count (2022) * 1,000/Population (2022)].

¹⁰ SU Participant Count (2023): Number of participants who received mental health services during 2023.

¹¹ SU Participant Count Per 1000 in Population (2023) = [SU Participant Count (2023) * 1,000/Population (2023)].

Table 3: Count of Mental Health Participants Served, by Service Type, by County/Region and Statewide, CY 2022

County/Region	Community Support Programs (CSP)	Comprehensive Community Services (CCS)	Community Recovery Services (CRS)	Coordinated Services Team Initiatives (CST)	Crisis Management/Emergency Outpatient	Emergency Detection	Inpatient Services	Residential Services	Partial Day Services	Court Services	Medical Management	Intake Assessment	Case Management	Outpatient Services	Support Services	Other Services
Statewide	4,306	13,105	91	2,250	55,976	1,986	1,541	1,331	182	360	12,935	3,557	10,707	16,960	449	80
Adams	29	137	0	13	581	4	1	0	0	0	254	115	14	221	0	0
Ashland	0	85	0	16	182	3	6	8	0	0	4	9	10	0	10	16
Barron	34	60	0	93	557	3	33	26	0	30	0	96	4	1	6	2
Bayfield	10	65	0	0	63	2	8	1	0	0	1	0	15	0	0	0
Brown	57	174	0	35	4,455	125	56	0	0	17	875	13	140	36	0	0
Buffalo	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Burnett	13	27	0	33	164	0	14	1	0	0	0	1	84	1	12	1
Buffalo/Chippewa/Pepin	43	209	0	9	199	0	49	39	0	0	0	0	9	0	0	0
Calumet	24	49	0	19	135	0	11	6	0	0	77	0	164	234	4	0
Chippewa	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Clark	0	0	0	15	0	0	0	0	0	0	0	0	0	0	0	0
Columbia	63	182	0	0	1,273	44	7	12	0	0	1	24	69	4	3	0
Crawford	21	19	0	14	283	4	5	5	1	17	92	58	103	246	4	0
Dane	412	2,151	55	0	725	38	4	34	1	102	0	0	581	189	74	0
Dodge	2	320	0	13	2,348	0	0	1	0	0	701	410	916	693	5	0
Door	55	76	0	56	119	0	0	0	0	0	221	10	266	15	0	0
Douglas	121	0	0	0	0	1	9	21	0	0	0	0	6	0	0	0
Dunn	37	129	0	1	420	0	19	15	8	0	0	0	50	218	2	2
Eau Claire	112	287	9	4	755	0	4	20	0	0	153	0	207	105	4	0
Florence	0	0	0	6	10	0	0	0	0	0	15	0	11	23	0	0
Fond du Lac	0	77	0	18	1,884	0	315	38	26	0	1,166	0	45	914	31	32
Forest	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0
Forest/Oneida/Vilas	25	83	10	0	743	112	29	14	0	0	235	96	18	48	4	0
Grant	0	0	0	20	0	0	0	0	0	0	2	0	0	2	0	0
Grant/Iowa	46	76	0	0	373	0	0	0	0	0	349	77	4	210	1	0
Green	68	61	0	12	39	19	0	0	0	0	128	4	1	131	1	1
Green Lake	17	56	0	19	577	34	12	1	0	0	186	178	273	308	0	0
Iowa	0	0	0	7	0	0	0	0	0	0	0	0	0	1	0	0
Iron	22	7	0	0	0	2	4	0	0	0	0	0	121	132	2	0
Jackson	11	69	0	9	333	22	0	0	0	0	0	0	11	58	0	0
Jefferson	128	251	8	28	929	86	71	63	0	0	394	0	763	898	0	0
Juneau	59	95	3	19	456	0	0	0	0	0	215	187	65	196	0	0
Kenosha	119	702	0	502	4,709	0	6	339	0	2	0	247	159	0	31	0
Kewaunee	10	58	0	12	164	0	0	0	1	0	122	51	161	121	2	0
La Crosse	88	516	0	127	1,511	0	12	0	0	0	203	0	140	68	0	0
Lafayette	21	28	0	4	20	0	0	0	0	0	97	0	0	148	0	0
Langlade/Lincoln/Marathon	18	329	0	48	211	5	50	0	1	0	719	22	12	92	0	0
Manitowoc	37	112	0	72	1,710	0	126	55	1	0	209	45	308	71	15	0
Marinette	66	30	0	15	602	55	23	0	0	0	258	52	45	742	0	0
Marquette	18	41	1	12	352	4	22	5	0	0	37	0	16	112	8	0
Menominee	5	0	0	2	99	25	0	1	0	0	8	39	0	20	1	0
Milwaukee	1,312	2,392	0	0	9,449	452	0	212	0	0	0	0	964	116	2	0
Monroe	14	157	0	27	483	22	7	10	0	0	137	0	3	16	0	0
Oconto	0	12	0	2	605	7	40	0	0	0	187	0	33	164	20	0
Outagamie	53	304	0	1	860	0	95	90	0	38	756	87	60	748	89	0
Ozaukee	15	61	0	11	368	0	0	0	0	0	314	27	185	114	0	0

Table 3, continued: Count of Mental Health Participants Served, by Service Type, by County/Region and Statewide, CY 2022

County/Region	Community Support Programs (CSP)	Comprehensive Community Services (CCS)	Community Recovery Services (CRS)	Coordinated Services Team Initiatives (CST)	Crisis Management/Emergency Outpatient	Emergency Detection	Inpatient Services	Residential Services	Partial Day Services	Court Services	Medical Management	Intake Assessment	Case Management	Outpatient Services	Support Services	Other Services
Pepin	0	0	0	6	0	0	0	0	0	0	0	0	4	0	0	0
Pierce	26	62	1	1	229	16	8	9	0	0	55	15	6	76	7	0
Polk	18	108	0	0	1,377	25	27	25	0	0	120	20	22	37	17	0
Portage	0	238	0	117	189	20	21	0	0	108	257	0	289	143	9	0
Price	22	0	0	0	195	16	6	1	0	0	0	0	60	1	3	0
Racine	66	416	0	180	3,172	130	2	28	0	0	451	42	64	499	1	0
Richland	0	53	0	20	52	0	15	4	0	0	47	18	0	34	0	0
Rock	197	414	0	62	1,245	3	24	17	0	0	285	28	119	226	0	0
Rusk	15	91	0	3	51	0	0	5	0	0	1	95	122	2	0	1
Sauk	125	398	0	14	861	39	23	27	0	0	344	9	13	224	0	0
Sawyer	48	9	0	10	156	12	7	11	0	0	0	0	7	3	1	2
Shawano	38	61	0	5	1,307	81	2	0	0	0	0	0	20	606	13	0
Sheboygan	21	256	0	63	746	0	9	73	0	0	28	8	681	462	18	5
St. Croix	28	211	0	163	661	0	0	6	0	0	276	0	39	343	2	17
Taylor	0	58	0	4	354	10	8	7	0	0	64	38	116	52	9	0
Trempealeau	18	52	0	2	0	2	19	0	0	0	0	0	2	0	0	0
Vernon	69	24	0	7	0	36	5	20	0	25	0	0	0	5	19	0
Vilas	0	0	0	14	0	0	0	0	0	0	0	0	0	0	0	0
Walworth	8	107	0	104	0	3	0	2	0	21	17	0	0	110	0	0
Washburn	2	69	0	19	0	1	2	5	0	0	25	0	31	8	3	1
Washington	30	200	0	0	769	0	51	4	142	0	226	0	114	340	2	0
Waukesha	144	144	0	83	1,242	234	81	0	0	0	11	309	75	1,710	0	0
Waupaca	29	70	0	38	916	30	40	23	0	0	0	1	511	410	0	0
Waushara	37	32	0	1	219	0	0	13	0	0	134	0	21	535	0	0
Winnebago	105	173	0	35	2,249	68	39	15	0	0	1,568	514	2,248	2,101	5	0
Wood	54	291	4	4	989	186	85	11	0	0	571	386	101	1,254	3	0

Table 4: Count of Mental Health Participants Served, by Service Type, by County/Region and Statewide, CY 2023

County/Region	Community Support Programs (CSP)	Comprehensive Community Services (CCS)	Community Recovery Services (CRS)	Coordinated Services Team Initiatives (CST)	Crisis Management/Emergency Outpatient	Emergency Detection	Inpatient Services	Residential Services	Partial Day Services	Court Services	Medical Management	Intake Assessment	Case Management	Outpatient Services	Support Services	Other Services
Statewide	3,885	13,492	101	2,270	55,287	1,302	1,347	1,330	166	256	12,717	3,064	10,393	15,040	528	72
Adams	21	130	0	9	540	2	1	0	0	0	346	117	7	196	0	0
Ashland	0	68	0	8	163	1	5	6	0	0	1	2	16	1	9	8
Barron	35	66	0	119	544	3	27	24	0	26	1	113	6	0	0	2
Bayfield	10	58	0	0	86	3	14	3	0	0	1	0	24	0	3	0
Brown	33	114	0	40	3,913	0	58	0	0	0	749	6	125	26	2	0
Buffalo	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Burnett	13	20	0	25	73	0	12	3	0	0	0	0	98	0	1	1
Calumet	27	63	0	15	169	0	0	12	0	0	55	0	158	253	2	0
Chippewa	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Clark	21	97	1	12	83	3	26	6	1	0	310	163	13	291	6	0
Columbia	65	198	0	0	1,283	47	22	13	0	1	2	5	82	2	0	0
Crawford	18	21	0	6	308	2	8	5	1	8	100	81	107	239	4	0
Dane	387	2,457	57	0	879	37	2	49	0	75	0	0	515	129	64	0
Dodge	2	326	0	12	2,200	0	4	0	0	0	658	337	781	591	2	0
Door	54	73	0	54	226	0	0	0	0	0	208	0	264	6	0	0
Douglas	88	0	0	0	0	0	3	17	0	0	0	0	0	0	0	0
Dunn	37	102	0	0	382	0	16	10	0	0	1	0	45	217	3	0
Eau Claire	117	381	11	0	1,523	0	1	15	0	0	147	0	157	287	2	0
Florence	0	0	0	2	26	0	0	0	0	0	13	0	18	8	0	0
Fond du Lac	0	82	0	21	1,868	36	267	44	27	0	968	0	47	731	33	33
Forest	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0
Forest/Oneida/Vilas	23	86	10	0	743	128	33	13	0	0	214	71	10	40	5	0
Grant	0	0	0	19	0	0	0	0	0	0	4	0	0	3	0	0
Grant/Iowa	45	111	0	0	489	0	0	1	0	0	377	91	4	220	0	0
Green	68	54	0	14	113	11	0	0	0	0	118	12	14	134	2	0
Green Lake	14	51	0	14	561	29	14	2	0	0	184	205	264	340	0	0
Iowa	0	0	0	7	0	0	0	0	0	0	0	0	0	0	0	0
Iron	25	7	0	4	0	0	8	0	0	0	1	0	99	104	0	0
Jackson	9	73	0	13	295	19	0	0	0	0	1	0	13	36	0	0
Jefferson	124	281	15	26	735	84	1	73	0	0	422	0	851	1033	0	0
Juneau	57	83	2	21	343	0	1	0	0	0	213	132	53	186	0	0
Kenosha	130	649	0	383	3,905	0	8	376	0	0	0	117	99	0	26	1
Kewaunee	10	65	0	12	0	0	0	0	1	0	115	48	171	113	2	0
La Crosse	87	455	0	112	1,201	0	5	0	0	0	140	0	86	53	0	0
Lafayette	19	35	0	2	34	0	0	0	0	0	80	2	0	109	1	0
Langlade/Lincoln/Marathon	24	430	0	45	515	3	41	0	0	0	913	62	6	170	0	0
Manitowoc	38	131	0	95	1,739	0	91	48	1	0	197	57	345	78	18	0
Marquette	75	30	0	15	711	23	8	0	0	0	237	48	39	715	0	0
Marquette	16	48	0	10	285	1	21	8	0	0	36	3	9	107	78	0
Menominee	1	0	0	1	64	14	0	0	0	0	8	29	6	22	0	0
Milwaukee	1,130	2,033	0	0	9,309	0	0	183	0	0	0	0	753	63	1	0
Monroe	12	168	0	40	454	26	7	8	0	0	145	0	0	19	0	0
Oconto	0	11	0	4	676	0	45	3	0	0	207	0	31	201	23	0
Outagamie	39	295	0	4	875	0	88	76	0	28	743	109	51	779	89	0
Ozaukee	16	85	0	16	407	0	0	0	0	0	315	30	189	141	0	0

Table 4, continued: Count of Mental Health Participants Served, by Service Type, by County/Region and Statewide, CY 2023

County/Region	Community Support Programs (CSP)	Comprehensive Community Services (CCS)	Community Recovery Services (CRS)	Coordinated Services Team Initiatives (CST)	Crisis Management/Emergency	Emergency Detection	Inpatient Services	Residential Services	Partial Day Services	Court Services	Medical Management	Intake Assessment	Case Management	Outpatient Services	Support Services	Other Services
Pepin	0	0	0	7	0	0	0	0	0	0	0	0	1	0	0	0
Pierce	23	45	0	0	270	13	8	8	0	0	58	43	5	74	4	0
Polk	6	88	0	0	1,152	33	33	18	0	0	37	22	10	13	11	0
Portage	0	267	0	121	156	20	19	0	0	60	260	1	230	139	43	0
Price	23	0	0	0	135	12	16	2	0	0	0	2	64	3	3	0
Racine	61	507	0	232	4,155	0	1	27	0	0	504	43	163	424	1	0
Richland	0	70	0	6	174	0	21	12	0	0	87	21	0	60	20	0
Rock	189	458	0	79	1,139	113	1	15	0	0	260	49	95	204	0	0
Rusk	15	95	0	2	53	0	1	4	0	1	1	91	106	1	0	0
Sauk	107	446	0	15	909	8	63	29	0	0	363	5	13	222	0	0
Sawyer	47	8	0	7	141	6	8	12	0	0	0	1	8	2	1	5
Shawano	43	86	0	3	818	104	0	0	0	0	0	0	14	563	14	0
Sheboygan	21	270	2	81	604	0	12	66	0	0	25	3	694	440	11	6
St. Croix	27	229	0	162	507	0	0	2	0	0	275	0	36	319	3	15
Taylor	0	47	0	2	365	7	12	2	0	0	87	30	164	89	7	0
Trempealeau	17	43	0	0	0	1	17	0	0	0	1	0	0	0	0	0
Vernon	67	25	0	7	0	21	5	18	0	28	0	0	0	1	24	0
Vilas	0	0	0	5	0	0	0	0	0	0	0	0	0	0	0	0
Walworth	6	89	0	95	8	2	0	0	0	29	9	0	0	145	0	0
Washburn	1	51	0	16	1	0	1	6	0	0	26	0	38	12	5	1
Washington	23	213	0	0	641	0	0	4	135	0	196	0	136	440	2	0
Waukesha	150	155	0	165	968	187	58	0	0	0	0	0	70	0	0	0
Waupaca	29	71	0	44	904	36	31	26	0	0	0	0	540	442	0	0
Waushara	29	48	0	1	306	1	0	1	0	0	141	1	17	420	0	0
Winnebago	79	183	0	27	2,371	100	23	22	0	0	1,599	550	2,379	2,092	1	0
Wood	0	379	3	7	1,589	166	132	8	0	0	558	362	46	1,292	2	0

Table 5: Count of Substance Use Participants Served, by Service Type, by County/Region and Statewide, CY 2022

County/Region	Community Support Programs (CSP)	Comprehensive Community Services (CCS)	Community Recovery Services (CRS)	Crisis Management/Emergency Outpatient	Detoxification Services	Inpatient Services	Residential Services	Partial Day Services	Court Services	Intake Assessment	Case Management	Outpatient Services	Medical Management	Support Services	Other Services
Statewide	0	519	7	1,078	2,523	157	1,072	95	1	10,703	6,045	7,950	502	1,475	21
Adams	0	3	0	0	7	0	4	0	0	88	0	28	0	0	0
Ashland	0	0	0	0	0	10	3	0	0	49	0	0	0	1	1
Barron	0	0	0	2	0	0	21	0	0	229	19	424	0	0	0
Bayfield	0	0	0	6	0	0	7	0	0	6	1	3	0	8	0
Brown	0	0	0	0	0	0	0	0	0	454	1	37	0	0	0
Buffalo	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Burnett	0	3	0	68	0	0	0	0	0	1	16	0	0	2	0
Calumet	0	0	0	0	0	0	0	0	0	156	7	1	0	0	0
Chippewa	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Clark	0	0	0	4	0	0	1	0	0	47	0	47	5	0	0
Columbia	0	63	0	95	28	0	3	1	0	105	69	15	9	43	17
Crawford	0	0	0	0	1	1	0	0	0	104	76	161	0	1	0
Dane	0	0	0	0	641	0	14	7	0	213	247	180	0	3	0
Dodge	0	0	0	0	3	0	0	34	0	221	134	371	12	0	0
Door	0	0	0	0	0	0	0	0	0	59	47	94	14	68	0
Douglas	0	0	0	0	24	0	0	0	0	0	0	0	0	0	0
Dunn	0	11	0	0	7	1	52	0	0	15	37	36	1	34	1
Eau Claire	0	34	0	28	0	0	0	0	0	0	71	61	0	0	0
Florence	0	0	0	0	0	0	0	0	0	0	0	9	0	0	0
Fond du Lac	0	3	0	119	190	0	14	0	0	315	0	492	0	0	0
Forest/Oneida/Vilas	0	4	0	0	14	1	36	0	0	419	31	200	0	50	0
Grant/Iowa	0	19	0	40	0	0	0	0	0	198	0	159	3	2	0
Green	0	0	0	2	6	0	3	0	0	41	66	258	0	29	0
Green Lake	0	0	0	0	0	0	1	0	0	99	73	78	0	0	0
Iron	0	0	0	0	0	0	0	0	0	25	0	26	0	0	0
Jackson	0	0	0	1	0	0	0	0	0	2	8	17	0	0	0
Jefferson	0	0	0	0	55	0	1	0	0	440	306	298	215	0	0
Juneau	0	0	0	0	2	0	0	0	0	111	0	67	0	0	0
Kenosha	0	0	0	0	93	0	0	0	0	26	75	0	0	582	0
Kewaunee	0	0	0	0	0	0	0	0	0	89	101	31	0	0	0
La Crosse	0	25	0	0	0	0	0	0	0	239	97	1	0	0	0
Lafayette	0	0	0	0	0	0	0	0	0	44	0	54	3	0	0
Langlade/Lincoln/Marathon	0	4	0	1	0	0	0	0	0	119	0	33	0	0	0
Manitowoc	0	40	0	0	19	0	131	0	0	351	364	189	16	38	0
Marinette	0	0	0	0	0	0	0	0	0	115	0	403	0	0	0
Marquette	0	2	0	5	0	1	0	0	0	85	0	99	16	0	0
Menominee	0	0	0	0	1	19	0	0	0	61	0	35	0	0	0
Milwaukee	0	168	5	213	1,351	0	580	7	0	0	1,521	368	73	255	0
Monroe	0	1	0	0	0	0	0	0	0	206	153	16	0	0	0
Oconto	0	0	0	0	0	0	0	0	0	130	0	75	0	0	0
Outagamie	0	0	0	0	0	0	17	0	0	86	146	4	0	0	0
Ozaukee	0	0	0	0	0	0	0	0	1	15	7	10	5	1	0

Table 5, continued: Count of Substance Use Participants Served, by Service Type, by County/Region and Statewide, CY 2022

County/Region	Community Support Programs (CSP)	Comprehensive Community Services (CCS)	Community Recovery Services (CRS)	Crisis Management/Emergency Outpatient	Detoxification Services	Inpatient Services	Residential Services	Partial Day Services	Court Services	Intake Assessment	Case Management	Outpatient Services	Medical Management	Support Services	Other Services
Pepin	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pierce	0	1	0	0	0	0	9	0	0	0	0	68	0	2	0
Polk	0	0	0	0	0	0	12	0	0	208	0	82	0	0	0
Portage	0	0	0	0	0	0	0	0	0	267	78	0	0	1	0
Price	0	0	0	1	2	2	3	0	0	8	9	9	0	0	0
Racine	0	20	0	1	0	0	0	0	0	352	103	502	32	342	0
Richland	0	0	0	0	0	0	0	0	0	30	0	20	0	0	0
Rock	0	0	0	0	32	0	4	0	0	762	133	219	84	1	0
Rusk	0	13	2	6	0	0	0	0	0	73	27	0	0	0	0
Sauk	0	37	0	124	36	0	2	0	0	0	0	3	0	0	0
Sawyer	0	1	0	0	0	0	2	0	0	67	0	0	0	0	0
Shawano	0	0	0	294	0	0	0	0	0	331	66	180	0	0	0
Sheboygan	0	0	0	2	0	0	40	0	0	0	59	406	0	0	0
St. Croix	0	0	0	62	0	0	19	0	0	294	0	284	0	0	0
Taylor	0	0	0	0	0	0	0	0	0	84	3	50	0	0	0
Trempealeau	0	0	0	0	0	0	0	0	0	51	0	0	0	1	1
Vernon	0	0	0	0	1	0	3	0	0	0	0	1	0	0	0
Walworth	0	0	0	0	10	0	0	0	0	356	0	143	0	0	0
Washburn	0	2	0	0	0	0	1	0	0	0	0	0	0	0	0
Washington	0	1	0	0	0	0	4	0	0	339	50	132	0	0	0
Waukesha	0	0	0	0	0	0	0	0	0	287	2	749	0	0	0
Waupaca	0	0	0	0	0	0	0	0	0	204	229	0	0	0	1
Waushara	0	0	0	0	0	0	0	0	0	0	91	210	0	0	0
Winnebago	0	45	0	1	0	122	75	1	0	1,547	1,522	99	6	1	0
Wood	0	0	0	0	0	0	0	45	0	480	0	413	8	10	0

Table 6: Count of Substance Use Participants Served, by Service Type, by County/Region and Statewide, CY 2023

County/Region	Community Support Programs (CSP)	Comprehensive Community Services (CCS)	Community Recovery Services (CRS)	Crisis Management/Emergency Outpatient	Detoxification Services	Inpatient Services	Residential Services	Partial Day Services	Court Services	Intake Assessment	Case Management	Outpatient Services	Medical Management	Support Services	Other Services
Statewide	1	589	1	873	1,678	172	842	76	2	12,029	5,902	7,599	387	1,610	24
Adams	1	4	0	0	0	1	1	0	0	114	0	62	0	0	0
Ashland	0	0	0	0	0	10	1	0	0	0	0	0	0	1	0
Barron	0	0	0	0	0	0	19	0	0	215	35	365	0	0	0
Bayfield	0	0	0	6	1	0	10	0	0	6	8	0	0	11	1
Brown	0	0	0	0	0	0	0	0	0	302	0	60	0	0	0
Burnett	0	2	0	47	0	0	0	0	0	0	17	0	0	0	0
Buffalo/Chippewa/Pepin	0	16	0	15	0	0	6	0	0	0	0	0	0	0	0
Calumet	0	0	0	0	0	0	3	0	0	186	12	3	0	0	0
Chippewa	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Clark	0	7	0	1	1	0	0	0	0	103	0	87	4	0	2
Columbia	0	56	0	77	12	0	3	0	0	45	66	15	4	53	21
Crawford	0	0	0	0	0	0	0	0	0	122	72	147	0	1	0
Dane	0	0	0	0	491	0	121	7	0	136	119	35	0	0	0
Dodge	0	0	0	0	0	0	1	0	0	234	119	370	0	0	0
Door	0	0	0	0	0	0	0	0	0	131	90	126	17	78	0
Douglas	0	0	0	0	2	0	0	0	0	0	0	0	0	0	0
Dunn	0	3	0	0	0	0	58	0	0	19	55	51	0	119	0
Eau Claire	0	24	0	50	0	0	0	0	0	0	67	127	0	0	0
Florence	0	0	0	0	0	0	0	0	0	1	0	7	0	0	0
Fond du Lac	0	2	0	120	122	0	9	0	0	338	0	457	0	0	0
Forest/Oneida/Vilas	0	4	0	0	16	3	29	0	0	431	24	186	0	57	0
Grant/Iowa	0	19	0	50	0	0	0	0	0	287	0	190	0	0	0
Green	0	0	0	2	1	0	3	0	0	47	122	239	1	33	0
Green Lake	0	0	0	0	0	0	0	0	0	117	50	52	0	0	0
Iron	0	0	0	0	0	0	0	0	0	21	0	20	0	0	0
Jackson	0	4	0	0	0	0	0	0	0	0	6	12	0	0	0
Jefferson	0	0	0	0	27	0	1	0	0	600	373	332	184	0	0
Juneau	0	0	0	0	4	0	0	0	0	111	0	70	0	0	0
Kenosha	0	0	0	0	66	0	0	0	0	14	75	0	0	563	0
Kewaunee	0	0	0	0	0	0	0	0	0	89	109	49	0	0	0
La Crosse	0	22	0	0	0	0	0	0	0	219	92	0	0	0	0
Lafayette	0	0	0	0	0	0	0	0	0	39	0	40	4	1	0
Langlade/Lincoln/Marathon	0	5	0	10	0	0	0	0	0	134	0	43	0	0	0
Manitowoc	0	42	0	0	9	0	147	0	0	352	390	207	14	48	0
Marinette	0	1	0	1	0	0	0	0	0	119	3	332	0	0	0
Marquette	0	1	0	5	2	1	1	0	0	88	0	88	12	16	0
Menominee	0	0	0	0	0	13	0	0	0	76	1	64	0	0	0
Milwaukee	0	266	0	25	807	0	251	3	0	0	1,239	224	33	173	0
Monroe	0	1	0	0	0	1	0	0	0	234	188	22	0	0	0
Oconto	0	0	0	0	0	0	0	0	0	195	0	77	0	0	0
Outagamie	0	0	0	0	0	0	21	0	0	224	168	4	0	0	0
Ozaukee	0	0	0	0	0	0	0	0	0	106	17	10	6	1	0

Table 6 continued: Count of Substance Use Participants Served, by Service Type, by County/Region and Statewide, CY 2023

County/Region	Community Support Programs (CSP)	Comprehensive Community Services (CCS)	Community Recovery Services (CRS)	Crisis Management/Emergency Outpatient	Detoxification Services	Inpatient Services	Residential Services	Partial Day Services	Court Services	Intake Assessment	Case Management	Outpatient Services	Medical Management	Support Services	Other Services
Pepin	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pierce	0	1	0	2	1	0	5	0	0	82	0	77	0	0	0
Polk	0	0	0	0	0	0	11	0	0	183	0	36	0	1	0
Portage	0	0	0	0	0	0	0	0	2	350	64	0	0	0	0
Price	0	0	0	4	1	0	0	0	0	3	7	9	0	0	0
Racine	0	20	0	3	0	0	0	0	0	471	104	565	36	390	0
Richland	0	0	0	0	3	0	0	0	0	98	0	11	0	0	0
Rock	0	0	0	0	63	0	1	0	0	708	98	189	62	0	0
Rusk	0	10	1	3	0	0	2	0	0	67	16	1	0	0	0
Sauk	0	50	0	103	26	0	1	0	0	17	0	11	0	0	0
Sawyer	0	0	0	1	0	0	2	0	0	63	0	0	0	0	0
Shawano	0	0	0	308	0	0	0	0	0	285	61	157	0	0	0
Sheboygan	0	0	0	2	0	0	16	0	0	0	59	255	0	0	0
St. Croix	0	1	0	32	0	0	29	0	0	341	0	223	0	0	0
Taylor	0	0	0	0	0	0	0	0	0	88	5	54	0	0	0
Trempealeau	0	0	0	1	1	0	3	0	0	34	0	0	0	0	0
Vernon	0	0	0	0	3	0	7	0	0	0	0	1	0	1	0
Walworth	0	0	0	3	18	0	0	0	0	346	0	174	0	0	0
Washburn	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Washington	0	0	0	0	0	0	2	0	0	444	63	125	0	0	0
Waukesha	0	0	0	0	0	0	0	0	0	226	4	669	0	0	0
Waupaca	0	0	0	1	0	0	0	0	0	243	258	0	0	6	0
Waushara	0	0	0	0	0	0	0	0	0	0	111	216	0	0	0
Winnebago	0	28	0	1	1	143	78	0	0	2,033	1,535	81	3	6	0
Wood	0	0	0	0	0	0	0	66	0	492	0	572	7	51	0

APPENDIX I: Integrated Home and Community Mental Health and Substance Use Programs, by County/Region (as of 2024)

County/Region	Community Support Programs	Crisis Intervention Programs	Comprehensive Community Services	Community Recovery Services	Coordinated Services Teams Initiatives
Adams	Certified	Certified	Certified		X
Ashland	Certified	Certified	Certified		X
Barron	Certified	Certified	Certified		X
Bayfield	Certified		Certified		X
Brown	Certified	Certified	Certified		X
Buffalo	Certified	Certified	Certified	Certified	X
Burnett	Certified	Certified	Certified		X
Calumet	Certified	Certified	Certified		X
Chippewa	Certified	Certified	Certified	Certified	X
Clark	Certified	Certified	Certified	Certified	X
Columbia	Certified	Certified	Certified		
Crawford	Certified	Certified	Certified		X
Dane	Certified	Certified	Certified	Certified	
Dodge	Certified	Certified	Certified		X
Door	Certified	Certified	Certified		X
Douglas	Certified	Partial Certification*			X
Dunn	Certified	Certified	Certified		X
Eau Claire	Certified	Certified	Certified	Certified	X
Florence					X
Fond du Lac		Certified	Certified		X
Forest/Oneida/Vilas	Certified	Certified	Certified	Certified	X
Grant/Iowa	Certified	Certified	Certified		X
Green	Certified	Certified	Certified		X
Green Lake	Certified	Certified	Certified		X
Iron	Certified		Certified		X
Jackson	Certified	Certified	Certified		X
Jefferson	Certified	Certified	Certified	Certified	X
Juneau	Certified	Certified	Certified	Certified	X
Kenosha	Certified	Certified	Certified		X
Kewaunee	Certified	Certified	Certified		X
La Crosse	Certified	Certified	Certified	Certified	X
Lafayette	Certified	Certified	Certified		X
Langlade/Lincoln/Marathon	Certified	Certified	Certified		X
Manitowoc	Certified	Certified	Certified		X
Marinette	Certified	Certified	Certified		X
Marquette	Certified	Certified	Certified		X
Menominee	Certified	Certified	Certified		X
Milwaukee	Certified	Certified	Certified		
Monroe	Certified	Certified	Certified		X
Oconto		Certified	Certified		X
Outagamie	Certified	Certified	Certified		X
Ozaukee	Certified	Certified	Certified		X

Integrated Home and Community Mental Health and Substance Use Programs, by County/Region (as of 2024), continued

County/Region	Community Support Program	Crisis Intervention Programs	Comprehensive Community Services	Community Recovery Services	Coordinated Service Teams
Pepin	Certified	Certified	Certified		X
Pierce	Certified	Certified	Certified	Certified	X
Polk	Certified	Certified	Certified		X
Portage		Certified	Certified		X
Price	Certified	Certified	Certified		X
Racine	Certified	Certified	Certified		X
Richland		Certified	Certified		X
Rock	Certified	Certified	Certified	Certified	X
Rusk	Certified	Certified	Certified		X
Sauk	Certified	Certified	Certified		X
Sawyer	Certified	Certified	Certified		X
Shawano	Certified	Certified	Certified		
Sheboygan	Certified	Certified	Certified	Certified	X
St. Croix	Certified	Certified	Certified		X
Taylor		Certified	Certified		X
Trempealeau	Certified		Certified		X
Vernon	Certified		Certified		X
Walworth	Certified	Certified	Certified		X
Washburn	Certified		Certified		X
Washington	Certified	Certified	Certified		X
Waukesha	Certified	Certified	Certified	Certified	X
Waupaca	Certified	Certified	Certified		X
Waushara	Certified	Certified	Certified		X
Winnebago	Certified	Certified	Certified		X
Wood	Certified	Certified	Certified		X

*This program meets DHS 34 requirements for a “basic emergency service program” under Subchapter II but is not fully certified under Subchapter III and is not eligible for MA reimbursement.

APPENDIX II: Mental Health Service Types, by SPC

Mental Health Service Types	SPC(s) ¹²	Service(s)
Community Support Programs (CSP)	509	
Comprehensive Community Services (CCS)	510, 510.10	
Community Recovery Services (CRS)	511, 511.10	
Coordinated Services Teams (CST) Initiatives	N/A	
Crisis Intervention or Emergency Outpatient	501, 501.10 501.20 503.20 205	Crisis Intervention Crisis Follow-up Contact Emergency Room – Hospital Setting Shelter Care
Emergency Detention	503.10	
Inpatient Services	503 925	Inpatient Institution for Mental Disease
Residential Services	202, 204 203 504, 506 505	Adult Family Home, Group Home Foster Home Residential Care Center, County Based Residential Facility (CBRF) Developmental Disability Center/Nursing Home
Partial Day Services	704, 706	Day Treatment (medical, non-medical)
Court Services	301 303	Court Intake and Studies Juvenile Probation and Supervision
Medication Management	507.10	
Intake Assessment	603	
Case Management	604	
Outpatient Services	507 507.20 507.30 507.40 507.50	Counseling/Therapeutic Resources Individual Counseling Group Counseling Family or Couple Counseling Intensive In-Home
Supportive Services	104, 104.10 106 107 108 110 507.90 601, 602 606 615	Supportive Home Care Housing/Energy Assistance Specialized Transportation and Escort Work Related Services Daily Living Skills Training Peer Support/Recovery Coach Outreach, Information/Referral Health Screening and Accessibility Supported Employment
Other Services	103, 103.10 403 406	Respite Care Recreation/Alternative Activities Protective Payment/Guardianship

¹² Standard Program Category

APPENDIX III: Substance Use Service Types, by SPC

Substance Use Service Types	SPC(s) ¹³	Service(s)
Community Support Programs (CSP)	509	
Comprehensive Community Services (CCS)	510, 510.10	
Community Recovery Services (CRS)	511, 511.10	
Crisis Intervention/Emergency Outpatient	501, 501.10 507.50	Crisis Intervention Emergency Outpatient
Detoxification Services	507.70 703.10 703.20 703.50 705.10	Methadone or Narcotic Detoxification Medically Managed Inpatient Detoxification Medically Monitored Residential Detoxification Ambulatory Detoxification Detox (Social Setting, Residential Intoxication Monitoring)
Inpatient Services	503.50 503.60	Medically Managed Inpatient Medically Monitored Hospital Treatment
Residential Services	503.70 504 506.10, 506.20 202, 204 205	Medically Monitored Community Based Residential Facility (CBRF) Treatment Residential Care Center (children) Transitional Residential Adult Family Home, Group Home Shelter Care
Partial Day Services	704.10	Day Treatment (medical, non-medical)
Court Services	301	Court Intake and Studies
Intake Assessment	603	
Case Management	604	
Outpatient Services	507, 507.10, 507.20, 507.30 507.05, 507.15, 507.25, 507.35 507.40, 507.45	Outpatient, Regular (general, individual, family, group) Outpatient, Intensive (general, individual, family, group) Outpatient, In-home (regular, intensive)
Medication Treatment	507.65 507.75 507.80 507.85	Medication Management Methadone Maintenance/Narcotic Treatment Buprenorphine Treatment Naltrexone Treatment
Supportive Services	101 104, 104.10, 106 107 108 110 507.64 507.90 601 602 606 615	Child Care Home Supports Specialized Transportation and Escort Work Related Services Daily Living Skills Training Drug Testing Peer Support/Recovery Coach Outreach Information and Referral Health Screening and Accessibility Supported Employment
Other Services	112 112.55 507.62	Interpreter Services/Adaptive Equipment Specialized Medical Supplies Other medical services

¹³ Standard Program Category

APPENDIX IV: Mental Health and Substance Use Service Definitions, by SPC

- 101 **CHILD DAY CARE – CRISIS/RESPITE**
The provision of services to children that includes care in settings such as a day care center, the home of another, or in their own home. The purpose of these services is to meet crisis or respite needs, prevent or remedy abuse or neglect, alleviate stress in the family, or preserve the family unit. Services strive to facilitate the child’s social, physical, cognitive, and emotional growth. Includes resource recruitment and development and regulation/certification activities.
- 103 **RESPITE CARE**
The provision of services to participants who are either caregivers or their dependents for the purposes of providing the primary caregiver temporary relief, relieving the primary caregiver of the stress of giving continuous support, providing the dependent participant adequate care and supervision in an unlicensed home-like environment, and reducing the need for placement of the dependent person outside of the home. Services to the primary caregiver may include case planning, monitoring, and review. Services for the dependent person may include personal care and supervision. The respite care program includes only care which is delivered in the home of the primary caregiver, dependent person, friend, or relative; the home of the respite care provider; or in those freestanding facilities which primarily serve as respite care centers. Excludes certified child care for the purpose of respite which should be classified as child day care. Excludes monitoring of care except in those instances when this is done by a participant’s case manager as an integral part of the Case Management/Service Coordination program. Excludes all types of in-home care or training which is not directly related to relief for the primary caregiver.
- 104 **SUPPORTIVE HOME CARE**
The provision of services to maintain participants in independent or supervised living in their home, or the home of their friends or relatives, which help them meet their daily living needs, address their needs for social contact, ensure their well-being, and/or reduce the likelihood that they will be placed into alternate living arrangements. Services may include, but are not limited to, household care, personal care, and supervision. Includes supervised apartment living, senior companion activities, telephone reassurance, and friendly visiting. Includes payments to maintain an individual in the independent living arrangement. Excludes counseling/psychotherapy in a person’s own home as part of the Counseling/Therapeutic Resources Program. Excludes nonemergency 24 hour care in an adult’s or child’s own home for the purpose of respite, which should be classified as Respite Care. Excludes home and financial management training activities, which should be classified as Daily Living Skills Training.

106 HOUSING/ENERGY ASSISTANCE

The provision of services to participants in a natural or supportive service setting for the purpose of enabling people to obtain safe, healthful, and affordable housing. Services may include, but are not limited to, advocacy, assessment/diagnosis, and referral. Includes working with landlords and others to upgrade substandard housing, improving safety and preventing/reducing health hazards, assessing housing needs, locating appropriate housing, referral to existing resources for housing repairs, and making arrangements for moving as well as payment of moving expenses. Includes repairs and remodeling, winterization/weatherization, and the costs of fuel or utilities. Placement of people into independent living from alternate living settings is classified under programs for those settings. Unskilled routine home maintenance tasks are part of the Supportive Home Care Program.

107 SPECIALIZED TRANSPORTATION AND ESCORT

The provision of transportation and transportation-related supervision to the elderly, handicapped, or other people with limited ability to access needed community resources (other than human services). Includes provision of tickets or cash for their purchase designed to provide safe, comfortable, and accessible conveyance. Limited to transportation that assists in improving a person's general mobility and ability to perform daily tasks, such as shopping, visiting with friends, competitive employment, etc., independently. Excludes transportation that is provided principally to access services purchased or provided by a county social or human services department, 51.42 Board, or county aging unit which should be classified under the program or programs to which the transportation provides access.

108 WORK-RELATED SERVICES

The provision of services in integrated community work settings, specialized facilities such as sheltered workshops, or other settings for purposes of enabling participants to participate in work, develop work and related abilities, improve work performance, and/or remove obstacles to gainful employment. Services may include but are not limited to: education/training; transportation (when work related); marketing of products; assessment/diagnosis; case planning, monitoring, and review when done by work-related service providers; and supervision. Management functions that may be performed include, but are not limited to: resource recruitment, development, and contracting. Includes wages paid for work performed, training stipends, incentives for employer to provide on-the-job supervision, or items needed for employment. Includes sheltered employment, work activities, supervision of work in community settings, Job Training Partnership Act, and displaced homemaker's services. Excludes Supported Employment as defined in SPC 615.

110 DAILY LIVING SKILLS TRAINING

The provision of services to participants whose health or well-being is at risk of deteriorating or for whom development is delayed due to inadequate knowledge or skills in routine daily living tasks. Services are intended to improve a participant's or caretaker's ability to perform routine daily living tasks and utilize community resources. Services that are educationally focused and are not primarily designed to provide substitute task performance include but are not limited to: education/training; assessment/diagnosis; and case planning, monitoring, and review. Management functions include but are not limited to: resource recruitment and development. Includes intensive in-home services that teach parenting skills to parents of children with special parenting needs. Includes the teaching of child-rearing skills, training on the preparation and management of a household budget, maintenance and care of the home, and preparation of

food. Includes services provided primarily in a natural setting, such as those performed by a home trainer for children ages 0-2, and skill training for participants of all ages living in natural settings. Includes daily living skill training for parents and other family members, foster parents, adult family home members, and people involved in apartment living programs. Excludes intensive home and community treatment services. Excludes recreational activities. Also excludes household care and personal care, which should be classified under the Supportive Home Care Program.

112 INTERPRETER SERVICES AND ADAPTIVE EQUIPMENT

The provision of services and material benefits to participants whose ability to access, participate, and function in their community or homes is limited by physical, sensory, or speech impairments, or lack of ability to effectively communicate in English, in order to maximize their opportunities to fully participate and function effectively in all aspects of community life, and to improve the community by making it fully accessible to all of its members. Services include the purchase or direct provision of bilingual interpreters for persons with limited English skills or interpreters capable of facilitating communication for persons with hearing impairments and others. Material benefits include cash for the purchase or provision of these services or items such as medically related equipment, adaptive aids, or communication devices. Management functions include resource recruitment and development associated with locating qualified interpreters. Includes interpreter services directly associated with familiarizing immigrants with Western culture in general and the life styles of their particular resettlement communities. Includes reader services for persons who are blind or visually impaired and other forms of communication assistance for persons with brain injuries or speech impairments. Includes cash payments to participants or vendors for purchase of equipment, agency purchase of equipment, or those costs associated with the maintenance of these items. Types of items include adaptive household modifications, such as ramps; vehicle modifications; prosthetic or orthotic devices; communication devices; signaling devices, aids, and telecommunication devices for the deaf; signaling devices, aids, and appliances for blind or visually impaired persons; special safety equipment; special clothing; etc. Excludes training of service providers for purposes of developing or improving the ability of their bilingual or signing staff to deliver services. Excludes the activities of staff who possess bilingual or signing skills functioning in other programs.

112.55 Specialized Medical Care Supplies

Specialized medical supplies, specified in the plan of care, that are necessary to ensure the health of the individual or enable the individual to function with greater independence, as well as manage medical needs or treatments. The service also includes items necessary for life support, ancillary supplies, and equipment necessary for the proper functioning of such items. May include Ensure, other dietary supplements, diapers, over-the-counter drugs, etc.

- 202 **ADULT FAMILY HOME**
The provision of a structured residential living arrangement for the purpose of providing care and support to adult participants whose physical, developmental, and emotional functioning is likely to be maximized in a family or other home-like living arrangement for less than five adults. Services in the family home may include, but are not limited to: supervision, dietary, personal care, and education/training. Material benefits include food and housing. Includes homes serving three or four residents that are licensed as CBRFs when the home is also the residence of the sponsor and homes certified under Wis. Admin. Code ch. DHS 88. Includes recruiting and certifying of adult family homes as well as locating, arranging for, and monitoring an adult family home placement when not an integral but subordinate part of case management.
- 203 **FOSTER HOME**
The provision of a loving, caring, and supportive substitute family to children for a short-term period (or long-term in approved situations). Services to participants provided by foster parents may include, but are not limited to: supervision, dietary, personal care, and transportation. Materials benefits include: food, housing, and clothing. Includes recruiting and licensing of foster homes. Includes locating, arranging for, and monitoring a foster home placement. Also includes activities involving foster homes in which there is a pending adoption.
- 204 **GROUP HOME**
The provision of services in a community-based group living setting to children for whom a living arrangement with peers or siblings is judged to be most beneficial. Services to participants may include, but are not limited to supervision, dietary, personal care, and transportation. Benefits include: food, housing, and clothing. Includes recruiting and licensing of group home placements by people other than the group home provider. Excludes adult group homes licensed as CBRFs, which are classified as part of the Community-Based Care/Treatment Facility Program.
- 205 **SHELTER CARE**
The provision of short-term services, often under emergency conditions, in an alternative living setting or the home of another, to persons who need a temporary place to stay pending resolution of problems in their own home or until an appropriate living setting can be secured. Services may include, but are not limited to: supervision, dietary, and counseling/psychotherapy. Benefits include food and housing. Includes locating, arranging for, and monitoring placement in shelter care facilities. Includes care in unlicensed settings that serve as shelters (for example, for victims of domestic or child abuse). Includes all care provided by a shelter care facility licensed Wis. Admin. Code ch. DCF 59. Includes 24-hour care of a person in the home of a friend, relative, or neighbor during the temporary absence of the regular caregiver (for example, hospitalization of a parent).
- 301 **COURT INTAKE AND STUDIES**
The provision of services essential to the provision of reports and recommendations to the court. Services may include but are not limited to: assessment/diagnosis and case planning, monitoring, and review. Includes custody studies, mediation, and monitoring pursuant to divorce actions. Includes Wis. Stat. ch. 51 commitment evaluations other than those done by inpatient facilities. (Primary focus is upon reports to the court required under Wis. Stat. chs. 48, 51, and 55.) Excludes studies and recommendations pertaining to proposed adoptions which should be classified under the adoptions program. Also excludes child abuse and neglect investigations which should be classified under Intake Assessment.

- 303 JUVENILE REINTEGRATION AND SUPERVISION SERVICES
The provision of services to probationers and juveniles under either county department of social or human services or court formal or informal supervision for the purpose of monitoring behavior and preventing continued criminal or delinquent activities or other unacceptable behavior brought to the attention of the juvenile justice system. Includes home supervision of delinquents, status offenders, and CHIPS. Services may include, but are not limited to: case planning, monitoring, and review and referral. Includes payment of rent in a court ordered supervised independent living arrangement. Excludes restitution by people other than those responsible for supervision (for example, restitution project staff) which should be classified as restitution. Excludes supervision of children receiving aftercare following release from a correctional institution which should be classified as juvenile reintegration and aftercare services. Excludes the provision of an appropriate alternative living standard program.
- 403 RECREATION/ALTERNATIVE ACTIVITIES
The provision of services in a natural or supportive setting to people who are socially or physically inactive or whose activities are socially inappropriate for the purpose of increasing their participation in constructive leisure time activities which enhance their dignity, support their independence, and/or encourage their involvement in and with the community. Services may include, but are not limited to: supervision, education/training, and transportation. Management functions which may be performed include but are not limited to: resource recruitment and development related to development of recreational opportunities. Includes physical education or exercises for senior citizens as well as senior center activities, Big Brothers, camping experiences, the YWCA, 4-H Club, mentoring activities for children receiving mental health services, and other group activities. Excludes recreational services provided as an integral part of a day services center/treatment program.
- 406 PROTECTIVE PAYMENT/GUARDIANSHIP
The provision of services to people who have an agency as a guardian and/or who have demonstrated a lack of ability to use their funds properly by a person or authorized agency responsible for managing the participant's money or supervising the participant's use of funds. Services which are to ensure that the intended benefits of a money grant are used in the best interests of the beneficiary may include, but are not limited to: case planning, monitoring, and review and supervision. Includes recruitment and development of protective payees as an agency resource. Includes reimbursement to individuals and authorized agencies for related services and administrative expenses. Includes the services of an individual or corporate conservator, temporary guardian, guardian of the person, and/or guardian of the estate. Includes the services of a representative payee in Supplemental Security Income/Social Security Administration cases in which representative payees are required. Corporate guardianship services under this program include recruitment and development of families and interested citizens who may serve as guardians for mentally incompetent individuals. Includes travel and other expenses incurred by conservators, representative payees, and guardians. Excludes services designed primarily to teach money management skills which should be classified under daily living skills training. Excludes guardianship services for purposes of adoption which are part of the adoptions program.

501 INITIAL CRISIS INTERVENTION

The initial provision of services to individuals who are experiencing emergencies that require an immediate response by the human services system to remove or ameliorate the emergency conditions. Services include only the initial crisis services provided to stabilize the immediate crisis at hand such as a response to an immediate threat to a person's life or well-being. Services to individuals include but are not limited to: counseling/psychotherapy, supervision, general physical health services, transportation, and referral. Services could be provided by 24-hour hotlines, crisis response teams, or after-hours staffing for handling emergencies and are designed to serve everyone rather than specific target groups. Crisis intervention services provided on an hourly basis should be recorded using the 501.00 SPC code. When an individual is placed in a crisis residence/stabilization center, the service should be recorded using the 501.10 SPC code in per diem units. Do not record crisis services delivered under emergency conditions which are an integral, but subordinate, part of other standard services recorded in PPS. For example, emergency inpatient care is to be classified as an Inpatient or Emergency Detention service. Follow-up crisis contacts described in a response plan or crisis plan would also be excluded and would be reported using the 501.20 SPC for Crisis Follow-Up instead.

501.20 Crisis Follow-Up

The provision of services implied by, prescribed by, or following an initial crisis contact which are follow-up responses described on a response plan or crisis plan. These can include linkage and coordination or follow-up services provided in-person, in a mobile contact, or over the telephone. These include contact with the individual, their supports, collaterals, or with professional providers. Contacts can also involve coordinating referrals and exchanging information with other behavioral health service providers such as inpatient hospitals and outpatient clinics. Crisis follow-up contacts can only be recorded in hours. Outside of the context of an existing or crisis intervention plan, all activities designed to stabilize the initial crisis situation should be recorded in PPS data with the SPC code 501.00 or 501.10 for initial crisis intervention.

503 INPATIENT

The provision of treatment services in 24-hour units of an inpatient facility or substance use residential inpatient program in a CBRF to participants for the purpose of stabilizing and/or ameliorating mental illness (short-term or long-term), alcohol or other drug abuse, or other problems requiring hospitalization, enabling people to function effectively in a less restrictive alternate or natural living setting. Services may include but are not limited to: assessment/diagnosis; case planning, monitoring, and review; counseling/psychotherapy; physical health activities; education/training; personal care; supervision; and therapy. Food and housing are required benefits and drugs are also commonly provided. Includes stays under emergency detention and commitment provisions. Includes evaluations that require an inpatient admission. Includes planning for, arranging for, and monitoring of inpatient facilities placements. Excludes inpatient care for the primary purpose of detoxification, which should be classified under the program of that name. Excludes licensed institution for mental disease nursing home services meeting the definition of SPC 925 institution for mental disease.

- 503.50 **Medically Managed Inpatient**
(Wis. Admin. Code § DHS 75.10)
A medically managed inpatient treatment service is operated by a general or specialty hospital and includes 24-hour nursing care, physician management, and the availability of all other resources of the hospital.
- 503.60 **Medically Monitored Hospital Treatment**
(Wis. Admin. Code ch. DHS 124; Wis. Admin. Code § DHS 75.11)
A medically monitored treatment service operates as a 24-hour, hospital-based service providing observation, monitoring, and treatment by a multidisciplinary team under supervision of a physician, with a minimum of 12 hours of counseling provided per week for each patient.
- 503.70 **Medically Monitored CBRF Treatment**
(Wis. Admin. Code ch. DHS 83; Wis. Admin. Code § DHS 75.11)
A medically monitored treatment service operates as a 24-hour, community-based service providing observation, monitoring, and treatment by a multidisciplinary team under supervision of a physician, with a minimum of 12 hours of counseling provided per week for each patient.
- 504 **RESIDENTIAL CARE CENTER**
The provision of services to children in licensed residential care centers to stabilize and/or ameliorate behavioral, mental health, alcohol and other drug abuse, and other disorders for the purpose of improving their functioning and enabling them to return to their own communities in the shortest possible time. Services to participants may include, but are not limited to: supervision, education/training, and counseling/psychotherapy. Benefits include food, housing, and items such as school supplies and books. Includes planning for, arranging for, and monitoring of residential care center placements.
- 505 **DD CENTER/NURSING HOME**
The provision of services to participants in licensed nursing homes, including Wisconsin's three centers for the developmentally disabled for the purposes of evaluation, respite, or care designed to reduce the severity of behavioral, alcohol or other drug, or medical problems which attend and complicate severe developmental disabilities or alcohol and other drug abuse. Services may include, but are not limited to: assessment/diagnosis, physical health services, therapy and laboratory services, personal care, and supervision. Benefits include food, housing, and drugs. Includes planning for, arranging for, and monitoring of placements by developmentally disabled center or nursing home staff. Excludes licensed IMD nursing home services meeting the definition of SPC 925 Institution for Mental Disease.
- 506 **COMMUNITY-BASED CARE/TREATMENT FACILITY**
The provision of services to participants in a CBRF for purposes of providing needed care or support and/or ameliorating personal, social, behavioral, mental, developmental, or alcohol and drug use disorders. Services may include, but are not limited to: supervision, dietary, counseling/psychotherapy. Benefits include food and housing. Includes planning for, arranging, and monitoring of placements in CBRFs. Includes nonmedical substance use extended care in CBRFs. Excludes residential care for the primary purpose of detoxification, which should be classified under SPC 703.20 or 705.10. Excludes unlicensed living arrangements even if

supervision is provided or live-in staff are present, which should be classified as part of Supportive Home Care Program or the Shelter Care Program. Excludes substance use residential care in nursing homes which should be classified under the Developmentally Disabled Center/Nursing Home Program. Excludes substance use residential inpatient programs in CBRFs, which should be classified under the inpatient program. Excludes homes serving three or four residents licensed as CBRFs when the home is also the residence of the sponsor, and homes certified under Wis. Admin. Code ch. DHS 88.

506.10 Transitional Residential - Hospital Setting

(Wis. Admin. Code ch. DHS 124; Wis. Admin. Code § DHS 75.14)

A transitional residential treatment service is a clinically supervised, peer-supported therapeutic environment with clinical involvement. The service provides substance use treatment in the form of counseling for three to 11 hours per patient weekly, immediate access to peer support through the environment, and intensive case management, which may include direct education and monitoring in the areas of personal health and hygiene, community socialization, job readiness, problem resolution counseling, housekeeping, and financial planning. This transitional residential treatment service is delivered in a general or specialty hospital approved under Wis. Admin. Code ch. DHS 124.

506.20 Transitional Residential

(Wis. Admin. Code ch. DHS 83; Wis. Admin. Code § DHS 75.14)

A transitional residential treatment service is a clinically supervised, peer-supported therapeutic environment with clinical involvement. The service provides substance use treatment in the form of counseling for three to 11 hours per patient weekly, immediate access to peer support through the environment, and intensive case management, which may include direct education and monitoring in the areas of personal health and hygiene, community socialization, job readiness, problem resolution counseling, housekeeping, and financial planning.

507 COUNSELING/THERAPEUTIC RESOURCES

The provision of treatment-oriented services to participants needing treatment for a personal, social, behavioral, mental, or alcohol and drug use disorder to maintain and improve effective functioning. Services typically provided in a service office or a natural setting may include but are not limited to: assessment/diagnosis; case or treatment planning, monitoring, and review; counseling/psychotherapy; therapy services; physical health services; and medical support services. Includes divorce and family counseling and counseling for students experiencing behavioral problems at school. Includes intensive home and community treatment services when provided by people other than those responsible for probation, juvenile supervision, or aftercare supervision. Includes medication-assisted treatment services. Excludes work-related services. Excludes treatment services provided to residents of an alternate living setting or in a day center by staff or providers of those settings.

507.00 Outpatient (SU description)

(Wis. Admin. Code § DHS 75.13)

An outpatient treatment service is a nonresidential treatment service totaling less than 12 hours of counseling per patient per week, which provides a variety of evaluation, diagnostic, crisis, and treatment services relating to substance abuse to ameliorate

negative symptoms and restore effective functioning. Services include individual counseling and intervention and may include group therapy and referral to nonsubstance use services that may occur over an extended period. Regular and intensive are types of outpatient services and do not always reflect the amount of face-to-face/billable service delivered to a specific participant. A participant can be in an intensive outpatient service even though they do not complete the required units of service.

507.10 Outpatient - medication management (MH description)

Includes the prescription, directions on the use of, and review of medication, with not more than minimal psychotherapy. It is considered a hospital service when provided to hospital inpatients and should not be a separately identified professional service.

507.20 Outpatient – individual (MH description)

Goal directed, face-to-face therapeutic intervention, including insight oriented, behavior modifying, or supportive psychotherapy, with the eligible participant that focuses on the mental health needs of the participant.

507.30 Outpatient – group (MH description)

Goal directed, face-to-face therapeutic intervention with the eligible participant and one or more participants who are treated at the same time which focuses on the mental health needs of the participants in the group. Group shall not exceed 10 participants and two therapists.

507.40 Outpatient - family or couple (MH description)

Goal directed, face-to-face therapeutic intervention with a minimum of two family members including the participant. Services may be in a clinic, home, community, or educational setting.

507.50 Outpatient - intensive in-home (MH description)

Flexible, time-limited intensive services provided in the home. In-home services are geared toward families at risk of having a child removed from home. Services are focused on the family as a unit and include: specialized parent skills training, behavior management, family therapy, 24-hour accessibility by the family as needed, and intensive supervision by staff.

507.60 Outpatient - family support (MH description)

Flexible, time limited therapy which relieves and supports the primary caregiver or supports that caregiver in the role. Examples are, but not limited to: teaching parenting skills in the home, assisting with behavioral management techniques, taking care of an identified participant while the caregiver is preparing meals, or coming to the home to be sure that a child is up and ready to go to school.

507.61 Antabuse

The administration of the medication disulfiram as a treatment adjunct to help patients overcome drinking problems.

507.64 Urinalysis Tests

In-house or laboratory urine testing and analysis performed for screening and monitoring in order to detect the presence or ingestion of alcohol or mood-altering substances.

507.65 Medication Management

Includes prescription, directions on use, and review of medication in an outpatient setting. For specific types of medication management, please select the appropriate codes.

507.70 Methadone or Narcotic Detox

Services provided to ensure the safe withdrawal of methadone from the body's tissues.

507.75 Methadone Maintenance/Narcotic Treatment

(Wis. Admin. Code § DHS 75.15)

Clinic-based treatment involves methadone, an opioid agonist that does not block other narcotics while preventing withdrawal while taking it. This medication is only dispensed in specialty regulated clinics.

507.80 Buprenorphine Treatment

Office-based treatment involves buprenorphine, an opioid agonist/antagonist that blocks other narcotics while reducing withdrawal risk. This may be a daily dissolving tablet, cheek film, or six-month implant under the skin.

507.85 Naltrexone Treatment

Office-based treatment involves naltrexone, a non-addictive opioid antagonist that blocks the effects of other narcotics. This may be a daily pill or monthly injection.

507.90 Peer Support/Recovery Coach

Includes services provided by certified peer specialists, peer recovery coaches, and similar positions that not only have lived the experience of mental illness and/or substance use disorder, but also have had peer support services training and supervision. Peer support specialists actively incorporate peer support into their work with participants and are supervised and participate as a member of the agency's recovery team. Peer support services include activities such as establishing a supportive relationship for recovery; outreach to peers; providing information about recovery and community resources; communication with providers and community resources; connecting people with services or resources; crisis support; facilitating Wellness Recovery and Action Plans; facilitating self-directed recovery; active listening and providing peer support; assistance in finding housing; accessing health care services and other community services; assisting people in feeling connected to a community of recovery through social, recreational and cultural activities; facilitating recovery support groups; and peer support record keeping.

509 COMMUNITY SUPPORT PROGRAMS (PSYCHOSOCIAL REHABILITATION SERVICES)

The provision of a network of coordinated care and treatment services to adults with serious and persistent mental illness and severe alcohol or other drug use participants in a natural or supportive service setting by an identified provider and staff to ensure ongoing therapeutic involvement and individualized treatment in the community for the purpose of reducing the disabling effects of their mental illness or alcohol or other drug use and assisting participants to access and participate in the community. The service of case planning, monitoring, and review, as well as the activities involved in case management/service coordination, are a required part of this program for every participant. Services that must be available, although not necessarily provided, to each participant are: assessment/diagnosis, eligibility determination, advocacy, education/training, counseling/psychotherapy, person locating, medical support, referral, and transportation. Includes identifying people in need of services, assisting with and training participants in all aspects of community functioning, crisis consultation, assistance with learning and performing daily living tasks, supervision of community work or educationally related activities, assistance with obtaining health care, assistance with acquiring and maintaining adequate housing, social/recreational activities, and coordinating services delivered by both Community Support Programs and other human service programs such as the Department of Workforce Development's Division of Vocational Rehabilitation, general relief, and Supplemental Security Income. Includes only activities delivered by designated Community Support Program providers to people with serious and persistent mental illness and people with severe alcohol or other drug use and excludes these activities when delivered by other agency providers.

510.10 COMPREHENSIVE COMMUNITY SERVICES (PSYCHOSOCIAL REHABILITATION SERVICES)

Comprehensive Community Services (CCS) is certified per the requirements of Wis. Admin. Code ch. DHS 36 and provides a flexible array of individualized community-based psychosocial rehabilitation services authorized by a licensed mental health professional under Wis. Admin. Code § DHS 36.15 and provided to participants with mental health or substance use issues across the lifespan who qualify based on level of need through a completed functional screen. The intent of the services and supports is to provide for a maximum reduction of the effects of the individual's mental and substance use disorders, the restoration of a participant to the highest possible level of functioning, and to facilitate their recovery and resilience. The services provided must be individualized to each person's needs and recovery goals as identified through a comprehensive assessment. The services must fall within the federal definition of "rehabilitative services" under 42 C.F.R. § 440.130(d) (2013) in order for the services to be reimbursed by Medicaid. Services that must be available for participants are assessment, recovery/service planning, service facilitation, and individually authorized psychosocial rehabilitation services.

In order to qualify as psychosocial rehabilitation, a service must:

- Have been determined through the assessment process to be needed by an individual participant.
- Involve direct service.
- Address the participant's mental health and substance use disorders to maximize functioning and minimize symptoms.
- Be consistent with the individual participant's diagnosis and symptoms.
- Safely and effectively match the individual's need for support and motivational level.
- Be provided in the least restrictive, most natural setting to be effective for the participant.
- Not be solely for the convenience of the individual participant, family, or provider.
- Be of proven value and usefulness.
- Be the most economic options consistent with the participant's needs.

CCS includes only activities delivered by providers who are part of the certified CCS program to people with a diagnosis of a mental disorder or a substance use disorder as defined in Wis. Admin. Code § DHS 36.14. Participants enrolled in waiver programs are eligible for CCS. CCS recipients may not be enrolled in a CSP. For CCS recipients, all of the following services must be recorded using the 510.10 SPC code: outpatient mental health (excluding pharmacologic management), mental health day treatment for adults, substance use treatment, and service facilitation (case management). If an individual is in need of any of these services, they must be provided as part of CCS and thus recorded using the 510.10 SPC code as opposed to other existing service codes. Participants may receive other services outside of their CCS plan, but these services should continue to be reported in PPS separate from CCS.

Recording CCS units of service

For services rendered July 1, 2014, or later, CCS can only be recorded in hourly units using the 510.10 SPC code. The old 510 SPC code for CCS per diem units is no longer valid. This change mirrors Medicaid claim requirements. To convert 15-minute increments to hourly units, multiply the number of 15-minute increments by 0.25. For example, four 15-minute units will equal 1.00 PPS unit.

511 COMMUNITY RECOVERY SERVICES (PSYCHOSOCIAL REHABILITATION SERVICES)

This is a community-based psychosocial rehabilitation services Medicaid state plan amendment benefit provided by a CRS-certified county, tribe, or vendor. Any mental health agency offering this service and submitting the SPC 511 code must be specifically certified to deliver CRS. The goal of CRS is to provide services that enable mental health participants to live in the least restrictive community environment available. CRS provides three distinct services across the lifespan for participants having a severe and persistent mental illness:

- Community Living Supportive Services: Activities necessary to allow individuals to live with maximum independence in community integrated housing.
- Supported Employment: This service covers activities to assist individuals in addressing or managing the symptoms and behaviors associated with severe and persistent mental illness that may be barriers to obtaining and maintaining competitive employment.
- Peer Supports: Advocacy, information, and support provided by certified peer specialists.

Relationship to Other Services

Participants receiving Community Recovery Services may simultaneously receive services through a Community Support Programs (SPC 509) or CCS program (SPC 510). Thus, the SPC 511 may be open in PPS simultaneously with SPC 509 or 510.

Recording CRS units of service

For services rendered July 1, 2020, or later, CRS can only be recorded in hourly units using the 511 SPC code. The 511.10 SPC code for CRS per diem units is no longer valid. This change mirrors Medicaid claim requirements. To convert 15-minute increments to hourly units, multiply the number of 15-minute increments by 0.25. For example, four 15-minute units will equal 1.00 PPS unit.

601 OUTREACH

The provision of services designed to result in the locating of people likely to have a problem that can potentially be alleviated by the delivery of human services. Services may include but are not limited to case finding and referral. Management functions include resource recruitment and development. Includes activities that better enable people to locate human service resources that are appropriate to their needs, such as the establishment of referral networks and the development and distribution of human services resource directories. Includes initial intervention efforts directed at motivating people to obtain needed services. Includes employee assistance and student assistance program development activities. Includes systematic attempts by county agencies to secure increased numbers of agency participants from specific segments of the community or specifically defined groups (for example, rural residents or minority groups). Excludes assessment/diagnosis associated with a formal application process, which should be classified as Intake Assessment. Excludes assessments that are an integral but subordinate part of admission to another program. Excludes health screening activities, which should be classified under the program of that name. Excludes services for agency participants.

- 602 **INFORMATION AND REFERRAL**
The provision of public information and referral services to satisfy individual inquiries for specific information about a particular aspect of the human service delivery system or community resources and ensure linkage to needed resources. Includes referral to legal resources. Includes maintaining and summarizing records of information and referral contacts. Excludes public information and referral when provided as a subordinate part of intake process or when part of other programs.
- 603 **INTAKE ASSESSMENT**
The provision of services in a natural or supportive service setting to people who are or may become participants for purposes of determining the existence of, and the nature of, a specific problem or group of problems. Services may include but are not limited to: assessment/diagnosis and referral. Participants' assessments include Intoxicated Driver Program assessments and child abuse and neglect investigations. Includes activities associated with the Preadmission Screening and Resident Review process per Wis. Admin. Code § DHS 132.51 (2)(d)1. May also include the development of an initial case service or treatment plan if done as part of a general participant intake process. Also includes intake activities that occur prior to the establishment of participant status. Includes the activities of centralized intake units. Assessment/diagnosis that is an integral, but subordinate part of another standard program should be classified to that program. Excludes activities of a community agency related to review and screening of current residents of DD centers, which should be classified as part of Case Management/Service Coordination. Investigations or assessments for the court are part of the Court Intake and Studies Program.
- 604 **CASE MANAGEMENT/SERVICE COORDINATION**
The provision of services by providers who are responsible to enable participants and, when appropriate, participants' families to gain access to and receive a full range of appropriate services in a planned, coordinated, efficient, and effective manner. Case managers are responsible for locating, managing, coordinating, and monitoring all services and informal community supports needed by participants and their families. Services may include but are not limited to: assessment; case planning, monitoring, and review; advocacy; and referral. If the case management activity is limited to managing services received in a single program, such case management is considered an integral but subordinate part of that program rather than case management as defined here, which must relate to all services and supports the participant receives.
- 606 **HEALTH SCREENING AND ACCESSIBILITY**
The provision of services in a natural or supportive service setting to people at risk for health problems for the purpose of early identification of health care needs and improved accessibility to needed health care services. Services may include but are not limited to: case finding; assessment/diagnosis; case planning, monitoring, and review; referral; and advocacy. Health screening provided as part of an overall participant assessment process should be classified as either intake assessment or, if an integral part of another program, under that program.
- 615 **SUPPORTED EMPLOYMENT**
Supported employment is competitive work in an integrated work setting for individuals who, because of their disabilities, need ongoing and/or intensive support services to find and perform this work. Supported employment is limited to individuals with severe disabilities (i.e., severe

developmental disabilities, serious and persistent mental illness, severe physical disabilities, and/or severe multiple disabilities) for whom competitive employment has not traditionally occurred or individuals for whom competitive employment has been interrupted or intermittent as the result of a severe disability. It includes transitional employment for people with severe and persistent mental illness. Excludes welfare and employment programs. Integrated work setting is defined as no more than eight people with a disability in one work area.

703 DETOXIFICATION – HOSPITAL SETTING AND RECEIVING CENTER

Includes hospital-based detoxification programs including those certified as Wis. Admin. Code ch. DHS 75 emergency care inpatient programs and detoxification-receiving center programs. A detoxification-receiving center program provides services to participants incapacitated by alcohol or drugs and in need of assessment, monitoring, and stabilization. The participant may be admitted until the incapacitation has abated or may be referred to an emergency medical facility.

703.10 Medically Managed Inpatient Detoxification
(Wis. Admin. Code § DHS 75.06)

A medically managed inpatient detoxification service provides 24-hour observation and monitoring of patients in a hospital setting, with round-the-clock nursing care, physician management, and availability of all other resources of the hospital.

703.20 Medically Monitored Residential Detoxification
(Wis. Admin. Code § DHS 75.07)

A medically monitored residential detoxification service is a 24-hour service in a residential setting providing detoxification service and monitoring. Care is provided by a multidisciplinary team of service personnel, including 24-hour nursing care under the supervision of a physician. Included is the provision of an examination in accordance with Wis. Stat. § 51.45(11)(c) and transportation, if needed, to an emergency room of a general hospital for medical treatment.

703.50 Ambulatory Detoxification
(Wis. Admin. Code § DHS 75.08)

An ambulatory detoxification service is a medically managed or monitored structured detoxification service on an outpatient basis, delivered by a physician or other service personnel acting under the supervision of a physician.

704 DAY TREATMENT – MEDICAL

A day treatment program is a nonresidential program in a medically supervised setting that provides case management, counseling, medical care, and therapies on a routine basis for a scheduled portion of a 24-hour day and a scheduled number of days per week to alleviate those problems. Services include individual, family, and group counseling but not aftercare services.

704.10 Day Treatment

(Wis. Admin. Code § DHS 75.12)

A day treatment service is a medically monitored and nonresidential substance use treatment service that consists of regularly scheduled sessions of various modalities, such as individual and group counseling and case management, provided under the supervision of a physician. Services are provided in a scheduled number of sessions per day and week, with each patient receiving a minimum of 12 hours of counseling per week.

705 DETOXIFICATION – SOCIAL SETTING

A social setting detoxification program provides treatment-oriented services that does not include direct medical services as defined under Wis. Admin. Code ch. DHS 75. This non-medically oriented program observes and monitors intoxicated individuals who are ambulatory and not in need of major emergency medical or psychological care.

705.10 Residential Intoxication Monitoring

(Wis. Admin. Code § DHS 75.09)

A residential intoxication monitoring service provides 24-hour observation by staff to monitor the safe resolution of alcohol or sedative intoxication and to monitor for the development of alcohol withdrawal for intoxicated patients who are not in need of emergency medical or psychological care. The service is provided in a supportive setting that includes provision of nourishment and emotional support.

706 DAY CENTER SERVICES – NON-MEDICAL

A day treatment program is a nonresidential program in a non-medically supervised setting that provides case management and counseling on a routine basis for a scheduled portion of a 24-hour day and a scheduled number of days per week to alleviate those problems. Services include individual, family, and group counseling but not aftercare services.

925 INSTITUTION FOR MENTAL DISEASE

Units of service under the IMD service cluster are defined as days of care provided in an IMD licensed nursing home to people meeting the mentally ill participant characteristic criteria of receiving services in an IMD under a 90% continuing placement slot Contract.

999 COORDINATED SERVICES TEAMS (CST)
(Wis. Stat. § 46.56)

Coordinated Services Teams (CST) Initiatives are evidence-based practice models of care for children and youth with mental illness and/or behavioral health issues. CST is a systems approach designed to assure children and their families have support and access to mental health and other services in their communities. CST is a recovery and resiliency oriented, intensive case management, community-based rehabilitation and outreach service for children and their families. It is team-based and focused on the child and their family along with the various systems involved in the child's life. The supports and services include the mental health rehabilitation interventions and other supports necessary to assist the recipient in achieving and maintaining rehabilitative, resiliency, and recovery goals. CST is developed and designed to meet the mental health, co-occurring health, educational, vocational, residential, financial, social, and other treatment support needs of the children and families. CST is a community-based approach to service delivery that is often used for children who would have otherwise been placed in a residential treatment environment at a much higher cost.