

IRIS: What's Next?

You have asked to learn more about IRIS (Include, Respect, I Self-Direct). Within three days, someone from the IRIS consultant agency (ICA) that you selected will contact you to schedule a visit at your home.

Important details

My ICA:

My ICA's phone number:

My IRIS referral date:

My fiscal employer agent (FEA):

My FEA's phone number:



What to expect during the home visit

During the visit, you'll have a chance to ask questions and learn more about the IRIS program. The person from the ICA will let you know about your IRIS budget. They'll ask you questions about your long-term care goals and what supports or services you may need. They'll also ask from whom you would like to receive your supports or services. Your answers to these questions help them learn about you and how the program can support your needs.

You can have family or friends be part of the visit at your home, as well as any future visits.

After the home visit, your ICA will:

- Help you complete enrollment.
- Explain your rights and responsibilities while participating in the program.
- Introduce you to your FEA and their role.
- Work with you (and anyone else you choose) to create your IRIS plan.

Helpful reminders

- **You should have a good experience with IRIS.** Let your ICA or FEA know if you are not happy with your services or care.
- **IRIS is a voluntary program.** This means it is your choice to enroll. You can choose to leave the program or transfer to a different ICA or FEA at any time. If you want to talk about other options, contact your ADRC or Tribal ADRS.
- **An ombudsman can help you file an appeal or grievance.** An ombudsman is a neutral advocate or helper. Their services are free. They can tell you about your rights and help you advocate for yourself.
- **Your ADRC or Tribal ADRS is here to help.** If you have any questions or problems, contact your local ADRC or Tribal ADRS.

My local ADRC or Tribal ADRS:

ADRC or Tribal ADRS phone number:

Notes:

For people 18–59 years old, contact:

Disability Rights Wisconsin

Toll free: 800-928-8778

TTY: 711

disabilityrightswi.org/

For people 60 and older, contact:

Wisconsin Board on Aging and Long Term Care

Toll free: 800-815-0015

TTY: 711

longtermcare.wi.gov

