

Prenatal Care Coordination

Prenatal Care Coordination (PNCC) is a Wisconsin Medicaid and BadgerCare Plus benefit. Prenatal Care Coordination can help you get support and services while you are pregnant and right after your baby is born. This help is **free**.

How can Prenatal Care Coordination help?

Pregnancy can be a busy time with many needs. Through Prenatal Care Coordination, you can choose a care coordinator who will:

- Help you get the support and services you need.
- Respect your choices and ideas.
- Meet with you at a time and place that you choose.
- Learn about your current health, strengths, and needs.

What help can I get through Prenatal Care Coordination?

Care coordinators can:



Give **one-on-one support** to help you understand and deal with the challenges of pregnancy.



Set up needed **health care appointments** for you.



Share information with you about helpful services in your community including FoodShare, housing, and transportation.



Provide **information** on how to keep you and your baby healthy during and after pregnancy.



Talk with you about your prenatal care coordination services and **answer any questions** you may have.



Help you **find a health care provider** to care for you and your baby after your baby is born.

Reminder: These services are free.

What questions can I ask my care coordinator?

You can ask your care coordinator anything about your pregnancy! You may have questions like these:

- What health visits are needed and covered?
- How often should I go to the doctor?
- How will I get to the doctor?
- What are signs of labor?
- What will my baby need after they are born?

A care coordinator can help answer these and other questions.

How do I find a care coordinator?



Call the Well Badger Resource Center at 800-642-7837 (voice and TTY).



Send an email to help@wellbadger.org.



Go to the Well Badger Resource Center website: www.dhs.wisconsin.gov/mch/well-badger.htm.



Send a text to 608-360-9328.

For information about Prenatal Care Coordination or other Medicaid benefits:



Call ForwardHealth Member Services at 800-362-3002 or 800-947-3529 (voice and TTY).



Go to the Wisconsin DHS ForwardHealth programs website: www.dhs.wisconsin.gov/forwardhealth/index.htm.



Go to the Wisconsin Department of Health Services (DHS) PNCC website: www.dhs.wisconsin.gov/pncc/index.htm.



Protect Your Health Information

It is important to keep your privacy and personal health information protected.

Do not give out your Medicaid ID number (the 10-digit number on your ForwardHealth card) until you have chosen the right care coordinator for you. Your Medicaid ID number will be needed by your provider once services begin. If you have concerns about how your personal information is being used, call **877-865-3432**.