

# Family Care Partnership

(Family Care Partnership)



Family Care Partnership (kuj hu tias yog Partnership) yog Medicaid ib lub khoos kas kev saib xyuas kho mob ncuu sij hawm ntev rau cov neeg laus uas muaj hnuv nyoog thiab cov neeg laus xiam oob qhab. Nws muab tau ncuu **kev saib xyuas kho mob ncuu sij hawm ntev, cov kev pab cuam txog kev noj qab haus huv thiab kev kho mob, thiab cov tshuaj raws kev sau ntawv yuav.**



**Kev saib xyuas kho mob ncuu sij hawm ntev**—kev pab cuam los sis kev txhawb nqa uas tej zaum koj yuav tsum tau txais kev pab nrog cov hauj lwm uas ua txhua hnuv, xws li kev hnav khaub ncaws los sis kev da dej, vim yog muaj ib qho los sis ntau qhov ntawm cov nqe hauv qab no:

- Koj muaj kev xiam oob qhab.
- Koj muaj hnuv nyoog 65 xyoos los sis siab dua.
- Koj muaj tus zwj ceeb mob uas zoo tsis tu qab uas mob ntev lawm.



**Cov kev pab cuam txog kev noj qab haus huv thiab kev kho mob**—cov kev pab cuam los ntawm tus kws kho mob, tus kws tu mob, los sis lwm tus kws muab kev pab cuam kho mob uas muaj ntaub ntawv tsim nyog, suav nrog:

- Kev tiv thaiv kab mob
- Kev tswj xyuas thiab kev txhawb nqa kev noj qab haus huv
- Kev kawm muab rau tus neeg mob



**Cov tshuaj raws kev sau ntawv yuav**—tag nrho Medicaid thiab Medicare cov kev pab cuam muab tshuaj: partnership cov tswv cuab tsis xav tau Medicare Ntu D txoj phiaj xwm muab tshuaj sib cais li

## Lub hom phiaj ntawm Partnership

Lub hom phiaj ntawm Partnership yog los pab koj ua kom tau raws li koj cov kev xav tau ntawm kev saib xyuas kho mob ncuu sij hawm ntev thiab koj cov hom phiaj ntiag tug.

- Xaiv koj cov kev txhawb nqa thiab cov kev pab cuam.
- Txiav txim siab seb koj yuav siv koj lub sij hawm ib hnuv li cas.
- Muaj kev ceev ntiag tug thiab hnov txog kev nyab xeeb.
- Hnov txog kev sib hwm thiab tau txais kev saib xyuas yam ncaj ncees.
- Muaj feem xyuam hauv koj lub zej zog.
- Muaj cov kev sib raug zoo nrog tsev neeg thiab cov phooj hwg.
- Muaj kev noj qab haus huv zoo tshaj plaws li yus yuav ua tau.



WISCONSIN DEPARTMENT  
of HEALTH SERVICES

P-00088FH (05/2024)

## Partnership ua hauj lwm li cas

Partnership yog hais txog kev nthriav cov kev txhawb nqa thiab cov kev pab cuam uas koj xav tau rau kev ua neej hauv txhua hnuv rau koj. Nov yog yam koj tuaj yeem cia siab tau:

### Pawg kws saib xyuas kho mob uas pab txhawb nqa koj

Nrog Partnership, ib pab pawg neeg ua hauj lwm ua ke nrog koj. Koj pawg kws saib xyuas kho mob suav muaj:

- Koj
- Tus kws kho mob
- Tus neeg xyuas mob pab tus kws kho mob
- Tus thawj tswj xyuas kev saib xyuas kho mob
- Tus kws tu mob uas tau rau npe cia lawm
- Tus tswv cuab hauv tsev neeg los sis tus neeg yus hlub (*nyob ntawm yeem*)
- Lwm cov kws txawj ua hauj lwm, nyob ntawm seb koj cov kev xav tau yog dab tsi, xws li tus neeg ua hauj lwm txog kev saib xyuas kho mob rau tus kheej (*nyob ntawm yeem*)

**Cim Tseg:** Yog tias ib tus neeg twg ho xaiv raws fab kev cai lij choj los sawv cev rau koj, lawv yuav muaj feem xyuam hauv Partnership nrog koj. Lawv yuav saib kom paub tseeb tias koj pab pawg ua hauj lwm yuav hnov thiab hwm txog koj lub suab.



## Cov kev pab cuam uas yuav pab kom koj nyob tau tom tsev

Tsis hais txawm tias koj yuav nyob qhov twg, koj pawg kws saib xyuas kho mob yuav pab tau koj kom tau txais cov kev pab txhawb nqa thiab cov kev pab cuam uas koj xav tau.

### Ib lub hwm tsam txhawm rau los pab xaiv cov kev pab cuam thiab cov kws muab kev pab cuam kho mob

Koj yuav:

1. **Tham nrog koj pawg kws saib xyuas kho mob hais txog yam uas koj xav tau.** Koj pawg kws saib xyuas kho mob yuav ua kev ntsuam xyuas txhawm rau los kawm paub ntau ntxiv hais txog koj. Lawv yuav saib seb koj puas nyiam qhov chaw uas koj nyob tam sim no. Tsis tas li ntawd, koj kuj yuav nrhiav kom paub txog seb cov kev pab txhawb nqa twg uas koj xav tau kom ua lub neej raws li koj xav tau.
2. **Tsim ib txoj phiaj xwm kev saib xyuas kho mob nrog koj pawg kws saib xyuas kho mob.** Koj txoj phiaj xwm saib xyuas kho mob pab txav koj mus rau cov hom phiaj uas koj teev tseg hauv kev ntsuam xyuas.
3. **Xaiv cov kws muab kev pab cuam kho mob los ntawm pab pawg koom tes.** Thaum koj tso npe rau hauv Partnership, koj koom nrog rau MCO (managed care organization (koom haum kev saib xyuas kho mob tau muaj kev tswj hwm)). Lawv ua hauj lwm nrog koj kom tau txais cov kev pab cuam ntsig txog kev saib xyuas kho mob ncuu sij hawm ntev thiab cov kev pab cuam saib xyuas kho mob uas koj xav tau. Cov kev pab cuam no yuav suav muaj kev thauj mus los, kev saib xyuas kho mob hauv tsev uas muaj kev txhawb nqa, cov puas mov uas xa tuaj tom tsev, thiab ntau yam ntxiv. Koj xaiv koj cov kev pab cuam thiab cov kws muab kev pab cuam kho mob, suav nrog tus kws kho mob tshiab los sis tam sim no, los ntawm pab pawg koom tes los sis los ntawm kev xaiv kev pab cuam taw qhia rau tus kheej.
4. **Tau txais cov kev pab cuam thiab cov kev pab txhawb nqa.** Koj li MCO pab nrhiav thiab teem sij hawm muab cov kev pab cuam uas koj tau xaiv los ntawm thiab lub MCO tau tso cai nyob hauv pob txiaj ntsig kev pab ntawd.

## Kev pab nyiaj los ntawm ib lub khoos kas

Partnership yuav them rau koj qhov kev saib xyuas kho mob ncuaj sij hawm ntev, cov kev pab cuam txog kev noj qab haus huv thiab kev kho mob (suav nrog kev kuaj qhov muag thiab kuaj kaus hniav), thiab cov tshuaj raws kev sau ntawv yuav los ntawm ib lub khoos kas. Vim tias tag nrho cov kev pab cuam yog ib feem ntawm tib lub khoos kas, yuav tau txais kev saib xyuas kho mob thiab siv koj cov txiaj ntsig tau yooj yim dua.



## Qhov chaw yuav mus kawm paub ntau ntxiv hais txog Partnership

Txhawm rau kawm paub ntau ntxiv, thov mus saib hauv [Wisconsin Department of Health Services \(Lub Tuam Tsev Hauj Lwm Ntsig Txog Cov Kev Pab Cuam Rau Kev Noj Qab Haus Huv\) \(DHS\) lub vev xaib](https://dhs.wisconsin.gov/familycare/fcp-index.htm) ([dhs.wisconsin.gov/familycare/fcp-index.htm](https://dhs.wisconsin.gov/familycare/fcp-index.htm)) los sis luam tus zauv QR.



Yog xav kom paub seb koj puas muaj cai tsim nyog tiv tauj:

- [Koj li ADRC \(aging and disability resource center \(lub chaw muab peev txheej kev pab rau neeg laus thiab neeg xiam oob qhab\)\) hauv cheeb tsam](https://dhs.wisconsin.gov/adrc/consumer/index.htm) ([dhs.wisconsin.gov/adrc/consumer/index.htm](https://dhs.wisconsin.gov/adrc/consumer/index.htm)).
- [Koj lub tribal ADRC \(aging and disability resource specialist \(tus kws kho mob tshwj xeeb muab peev txheej kev pab rau neeg laus thiab neeg xiam oob qhab\)\)](https://dhs.wisconsin.gov/adrc/consumer/tribes.htm) ([dhs.wisconsin.gov/adrc/consumer/tribes.htm](https://dhs.wisconsin.gov/adrc/consumer/tribes.htm)).
- [DHSFCWebmail@dhs.wisconsin.gov](mailto:DHSFCWebmail@dhs.wisconsin.gov).
- Medicaid Cov Chaw Muab Kev Pab Cuam Tswv Cuab ntawm 800-362-3002.

## Cim Tseg:

---

---

---

---

---

---

---

---

