

EVV Authorization Response File - Error Record Layout

Description

Below is the record layout for the Electronic Visit Verification (EVV) Authorization Response file, which is pipe-delimited.

- There will always be a Response File after the Authorization File is submitted and will be processed in the order in which it was received.
- The Response File will indicate any validation errors found during processing of the EVV Authorization File that is then posted to the SFTP account.
- When no errors are found for the Payer during processing the message 'File processed successfully, no errors this run.' is sent in the Response File. When there are errors, the Response File will have a list of those Detail Records that failed. Authorizations with Errors are not loaded into the system and therefore will need the corrected record ASAP.
- The Response File's naming format for EVV Authorizations will be the name of the submission file with the .log extension.

Example:

Submitted File: WIEVV_ 9999999_T_20200228.txt

Response File: WIEVV_ 9999999_T_20200228.log

Field	Size	Description
dte_rpt	CHAR(08)	Date the record was created
payer_id	CHAR(08)	Payer Identifier
auth_num	CHAR(20)	Authorization Number
provider_id	CHAR(10)	Billing Provider Agency Medicaid ID or Unique ID from Enumeration
mem_id	CHAR(10)	Member Medicaid ID number
svc_cde	CHAR(11)	Service Code
mod_1	CHAR(02)	Modifier 1
mod_2	CHAR(02)	Modifier 2
mod_3	CHAR(02)	Modifier 3
mod_4	CHAR(02)	Modifier 4
error_desc	CHAR(250)	Description of the error
end_carriage	CHAR(01)	Carriage control character
end_newline	CHAR(01)	New line character

Below is an example of the Response File with error:

YYYYMMDD|payer_id|auth_num|provider_id|mem_id|T1019|||||error description

EVV Authorization Data File Error Reasons

Error	Error Message	Reason Description
1.	Member ID missing or invalid	Member ID missing or not found.
2.	Billing Provider ID invalid	Billing Provider agency ID is missing or not found. Either the MCD ID or EVV enumerated ID should be sent.
3.	Billing Provider is not EVV Provider	Billing Provider is not in EVV type specialty group
4.	Authorization Number missing or invalid	Authorization Number is missing.
5.	Service Code invalid	The service code either does not exist in the DHS system or is not allowable for the associated provider on the authorization record.
6.	Authorized Effective Date missing or invalid	Authorized Effective Date missing or not a numeric value
7.	Authorized End Date invalid	Authorized End Date not a numeric value
8.	Authorized End Date earlier than Authorized Effective Date	Authorized End Date earlier than Authorized Effective Date
9.	Modifier [X] invalid	Modifier 1, 2, 3, or 4 invalid
10.	Void authorization sent without an existing active one for authorization number [x].	Authorization to be Voided not found
11.	Record number [x] does not match the corresponding line count [x].	Record Number for the detail line does not match
12.	Authorization Status missing or invalid.	Authorization Status is missing or invalid
13.	Line Item maximum of 99 exceeded	Line Item over the maximum (99)
14.	Actual record count does not match expected count from trailer record.	Record count in trailer record does not match actual record count. Authorization file rejected. A database 'rollback' of the processing for the payer will be done. Any data in the authorization tables for the payer that was there prior to processing the file will remain.
15.	Payer Identifier [x] not match the expected [x].	Payer Identifier not found.
16.	The control number from header [x] does not match the one from trailer [x] or invalid	Control numbers do not match. Authorization file rejected. A database 'rollback' of the processing for the payer will be done. Any data in the authorization tables for the payer that was there prior to processing the file will remain.
17.	Creation date or creation time missing or invalid	Missing creation date or creation time in the header. Authorization file rejected, A database 'rollback' of the processing for the payer will be done. Any data in the authorization tables for the payer that was there prior to processing the file will remain.
18.	Billing Provider is not active in our system.	Billing Provider enrollment is not active during the duration of the authorization dates.
19.	Billing NPI ID invalid	Billing NPI ID was not found.

EVV Authorization Data File Error Reasons

20.	Billing NPI ID has no associated EVV Provider	Billing NPI ID has no associated Billing Provider with an EVV type specialty group.
21.	Billing NPI ID has multiple associated EVV Providers	Billing NPI ID has multiple associated EVV Providers. Either the MCD ID or EVV enumerated ID should be sent in the Billing Provider ID field.
22.	Billing NPI ID does not match to the associated Billing Provider ID submitted	Billing NPI ID does not match to the associated Billing Provider ID submitted. Verify your associated NPI ID with the Billing Provider ID and resubmit the corrected values.

NOTE: If an error is set on an individual field per the above, the authorization record is not loaded.

No Errors Found

Message 'File processed successfully, no errors this run' is sent in the response file when no errors are set for the payer during processing.