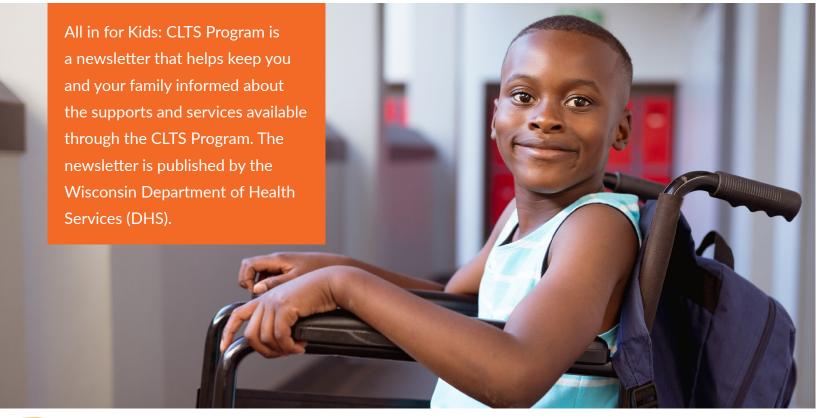


WINTER 2024 • 2024-04

## All in for Kids

#### A CLTS Program Family Newsletter





# Participant and Family Handbook! We are excited to share some big news: the new CLTS

**Coming soon: The new CLTS Program** 

We are excited to share some big news: the new CLTS Program Participant and Family Handbook is on its way! We are creating this handbook to support your child and family.

Whether you're curious about what supports and services may help your child meet their goals, who can be a part of your CLTS Program team, or how to help your child through life transitions, this handbook will help answer your questions and guide you through the CLTS Program.

The handbook will be ready soon, and we're excited for you to explore it. We'll mail a copy to your family and make it

available online. It's just one of the ways to make sure families like yours have the information and support they need.

Together, we'll continue to help your child thrive and live their best life with the support of the CLTS Program! ❖

## Making your home safer and more accessible for your child

The CLTS Program offers many services to help your child stay safe, healthy, and grow more independent. One service that can make a big difference is home modifications. This service helps make changes to your home so your child can move around more easily and safely.

#### What are home modifications?

Home modifications are changes to your home to make it easier and safer for your child to enter and exit, move between rooms, and use equipment they need. These changes can include:

- Ramps: Makes it easier for your child to enter or leave the house.
- **Lifts:** Helps your child move between different floors in your home.
- **Door handles:** Makes it simpler for your child to open doors with easy-to-use handles.
- **Shower modifications:** Helps your child shower more safely.

#### Important things to consider

To get home modifications through the CLTS Program, they must directly help with mobility or safety needs specific to your child's disability. The service won't pay for items or upgrades that are used by your whole family, or improvements made just for decoration. Also, the modifications need to be cost effective. An independent living agency home assessment can be part of this service. In these situations, an independent living assessor will visit your home to see what changes could help your child feel more comfortable and safe.





If you think this service could benefit your child, talk to your support and service coordinator (SSC). They will help you understand your options and how home modifications can be part of your child's Individual Service Plan (ISP). ❖

### Stay informed: Learn about CLTS Program enrollment

Did you know that you can easily find information about the CLTS Program right from your computer or phone? DHS developed an online tool to help families stay informed about CLTS Program enrollment information. Visit the website: <a href="mailto:dhs.wi.gov/clts/">dhs.wi.gov/clts/</a> enrollment-dashboard.htm.

Here's how this resource can help you:

- See how many children are in the CLTS Program: You can check how many children are currently enrolled, either in the entire state or in your specific county.
- Find out how long it takes to enroll: Get an idea of how long it typically takes to enroll a child in the CLTS Program based on where you live.

### You can appeal CLTS Program decisions

It's normal to have differences of opinion from time to time. If you disagree with a decision about your child's support or service in the CLTS Program, their eligibility, or a chosen provider, you have the right to appeal. This means you can formally request that the decision be reviewed by a judge.

#### To start the appeal process, you can:

- 1. Submit a request form or write a letter: You can fill out a form to request a hearing or write a letter explaining why you disagree with the decision.
- 2. Send your request to the Division of Hearings and Appeals: Mail your form or letter to this address: Division of Hearings and Appeals P.O. Box 7875 Madison, WI 53707-7875.

# DID YOU KNOW?

This resource makes it easy for you to stay updated and better understand how the program works in your area. If you want to learn more, visit the website:

dhs.wi.gov/clts/enrollment-dashboard.htm



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For more information or to find the form, visit: <a href="doa.wi.gov/">doa.wi.gov/</a> RequestAHearing.

It's important to know that filing an appeal is not a bad thing. It's simply a way to work through differences and make sure your child's needs are fully considered. The appeal process is here to support you if you feel a decision about your child's supports and services is not right for your situation. ❖

### Helping families support employment goals with Think Ability Wisconsin

As your child grows, finding a job can be an important step towards independence and confidence. To help you on this journey, we're excited to share a new resource: Think Ability Wisconsin. This tool helps families with youth who are preparing to enter the workforce, providing the guidance and support needed to achieve employment goals.

#### What is Think Ability Wisconsin?

Think Ability Wisconsin was created by the Down Syndrome Association of Wisconsin to support families of youth with disabilities. Whether your child is beginning to think about work or is actively seeking a job, Think Ability Wisconsin can help you with connections, resources, and support.

#### Think Ability Wisconsin features:

- Navigators: Available by phone Monday through Friday, 8 a.m. to 5 p.m. These knowledgeable professionals can connect families to local resources, such as your child's school transition coordinator or the local Division of Vocational Rehabilitation (DVR) office.
- Toolkits: Download and use this resource available on the Think Ability Wisconsin website to better understand employment options and steps. Versions are available for both families and self-advocates.

### TOOLKIT RESOURCES

Think Ability Wisconsin Toolkit Resources



For Families



For Self-Advocates

- Connections with employers: Think Ability staff work directly
  with businesses across Wisconsin to encourage them to hire
  individuals with disabilities, helping to bridge the gap between job
  seekers and employers.
- Information on earning and saving: The Think Ability Wisconsin website also provides details on how earning money may affect public benefits and offers guidance on special savings programs designed specifically for people with disabilities. Visit the webpage at <a href="mailto:thinkabilitywi.org/s/article/Keeping-Your-Public-Benefits-While-Working">thinkabilitywi.org/s/article/Keeping-Your-Public-Benefits-While-Working</a>.



#### Ready to learn more?

For more information, visit the Think Ability Wisconsin website at <a href="mailto:thinkabilitywi.org">thinkabilitywi.org</a>, or call a Think Ability navigator at 888-695-2030. ••

### Now available! Online access to Katie Beckett Medicaid information for families

#### New online access for your child's benefits

If your child is enrolled in Katie Beckett Medicaid, you can now use Wisconsin's secure ACCESS website to:

- Apply for Katie Beckett Medicaid benefits more easily.
- Access their benefit information online.
- See their next renewal date to help plan ahead.
- Upload documents online instead of using the mail.
- Find other helpful programs and supports.

### LEARN MORE

### What is Katie Beckett Medicaid?

Katie Beckett Medicaid helps children with complex medical issues, disabilities, or mental health needs to receive care at home instead of in a hospital. Kids may qualify even if their family income is too high for other Medicaid programs or if they already have private insurance.



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#### Set up an ACCESS account

To use Wisconsin's secure ACCESS website, you'll need to set up an account. Here's how:

- 1. Go to access.wi.gov and click "Create an Account."
- 2. Enter your first and last name.
- Choose a user ID and a strong password to keep your account safe.
- 4. Set up some security questions and answers for extra protection.

These updates to Katie Beckett Medicaid make it easier for families to access and manage their benefits. We are excited about these improvements and will keep you informed every step of the way.

## Family spotlight: The Schaefer family's journey with the CLTS Program

Meet the Schaefer family from Winnebago County and their daughter Arwen, who is benefiting from the CLTS Program. The family is dedicated to supporting Arwen in her growth and confidence.

With help from their SSC, Arwen is making strides in areas like self-advocacy, social skills, and mental growth.

One highlight is Arwen's opportunity for independent swim lessons at the YMCA. Arwen has also received sensory items that help with routines and behaviors, making a big difference in her daily life.

Their favorite program? Horse camp. "Arwen becomes a calm and confident little girl when she's with the horses," says her family.

The Schaefer family is incredibly grateful for the CLTS Program. "We're beyond thankful and amazed by the ways this is helping Arwen flourish as an individual," they share. .







### The CLTS Program wants your family stories and photos!

The All in for Kids newsletter is for families. We want to feature your photos and experiences for other readers to enjoy! You can share things like:

- A positive interaction with the CLTS Program.
- An example of how the CLTS Program has helped your family or child.
- A photo or story of an activity you did with your child.
- A photo of artwork or something else your child has made.

Email your family story or photo to <a href="mailto:dhsclts@wisconsin.gov">dhsclts@wisconsin.gov</a> with "All in for Kids" in the subject line. You can also send ideas for stories you would like to read in the newsletter. We look forward to hearing from you! .

### Helpful resources for families

New Fact Sheet! The Office of Children's Mental Health (OCMH) creates fact sheets on various topics which contribute to the well-being of youth in Wisconsin. View the Supporting Kids with Disabilities fact sheet by scanning the QR code below or by visiting children.wi.gov/Documents/ResearchData/OCMH%20Fact%20 Sheet\_July%202024\_Supporting%20Kids%20with%20Disabilities.pdf. ❖





Scan to download

## CONNECT TO RESOURCES



### Wisconsin Wayfinder helps connect you to resources

Families often have many questions after learning their child has one or more delays, disabilities, special health care needs, or mental health conditions. Wisconsin has five Children's Resource Centers that are devoted to supporting these families. The centers help both families and providers. Each center has children's resource guides who are trained to help you and your family:

- Connect to community resources.
- Learn about and find supports and services.
- Get answers to questions.

You can call the toll-free phone number 877-WiscWay (877-947-2929) to talk to a live person who will connect you with your children's resource guide.

You can go online at <a href="https://dhs.wi.gov/wiscway">dhs.wi.gov/wiscway</a> for more information.

#### Join our email list

Sign up to receive the electronic version of this newsletter and other emails about the CLTS Program.

- 1. Go to dhs.wi.gov/dms/ltc-email-signup.htm.
- Scroll down to the Children's Long-Term Care Subscription List Topics section.
- 3. Select CLTS Information for Families and Participants.

Don't forget to tell your family and friends in the program to sign up as well!

Previous issues of All in for Kids: CLTS Program: <a href="mailto:dhs.wi.gov/library/collection/AKids24">dhs.wi.gov/library/collection/AKids24</a>. <a href="mailto:dhs.wi.gov/library/collection/AKids24">dhs.wi.gov/library/collection/AKids24</a>. <a href="mailto:dhs.wi.gov/library/">dhs.wi.gov/library/</a>





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All in for Kids: CLTS Program is a newsletter published by the Wisconsin Department of Health Services for children and families in the CLTS Program.

The CLTS Program makes Medicaid funding available to support children with substantial limitations due to developmental, physical, or severe emotional disabilities who are living at home or in the community. Funding may be used to support a range of services based on an assessment of the child's and family's specific needs and identified goals or outcomes. For more information, visit <a href="https://dhs.wi.gov/children/index.htm">dhs.wi.gov/children/index.htm</a>.

Para leer este boletín en español, visite dhs.wi.gov/library/collection/AKids24. Xav nyeem tsab ntawv xov xwm no ua Lus Hmoob, mus xyuas dhs.wi.gov/library/collection/AKids24.

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