

**Wisconsin Medicaid and BadgerCare Plus
Non-Emergency Medical Transportation (NEMT)
Transportation Advisory Council (TAC)
Meeting Agenda**

Wisconsin Department of Health Services
Virtual Meeting
Thursday, December 8, 2022
10:30 a.m. – 12:30 p.m.

Virtual Meeting Information:

Join via phone: +1 669 254 5252

Join via Zoom: Meeting ID: 161 125 5089

Passcode: 827253

Meeting URL: <https://dhs.wisconsin.gov/zoomgov.com/j/1611255089?pwd=Z1BublBNTWRPdnZkK1pVVDYwOGVhQT09>

Agenda:

- I. Welcome and Roll Call – Autumn Knudtson, Director, Bureau of Benefits Policy (BBP), Division of Medicaid Services (DMS): 10:30 a.m. – 10:40 a.m.
 - a. Welcome and roll call
 - b. Department of Health Services updates

- II. Highlighted Discussion Topic(s) – Veyo Transportation staff: 10:40 a.m. – 11:30 a.m.
 - a. MTM acquisition update – Adam Thomas, General Manager
 - b. Technology engagement – Jonathan Liegeois, Facility ETO Manager
 - c. Gas mileage reimbursement update – Adam Thomas
 - d. Public health emergency unwinding – Chris Luchterhand, Program & Policy Analyst, DHS
 - e. Holiday and winter weather protocols – Adam Thomas
 - f. Network process discussion – Colin Martin, Transportation Provider Network Manager
 - g. Prior authorization – Adam Thomas

- III. Veyo Operations Update – Veyo Transportation staff: 11:30 a.m. – 12:00 p.m.
 - a. Education, Training & Outreach (ETO) – Jonathan Liegeois
 - b. Complaint data – Erick Schroeder, Quality Assurance Manager
 - c. Same day trips and consistent providers – Adam Thomas
 - d. Critical Care team – Adam Thomas
 - e. Call Center updates – Beau Johnson, Contact Center Senior Manager
 - f. Transportation network updates – Colin Martin

- IV. Open Discussion and Feedback: 12:00 p.m. – 12:30 p.m.

- V. Adjournment – 12:30 p.m.