

**Wisconsin Medicaid and BadgerCare Plus
Non-Emergency Medical Transportation (NEMT)
Transportation Advisory Council (TAC)
Meeting Agenda**

Wisconsin Department of Health Services
Virtual Meeting
Thursday, June 6, 2024
10:30 a.m. – 12:30 p.m.

Virtual Meeting Information:

Join via phone: +1 669 254 5252

Join via Zoom: Meeting ID: 161 219 5709

Passcode: 416529

Meeting URL: <https://dhs.wi.zoomgov.com/j/1612195709?pwd=dWNQRUFuZQVNOUlmMlg0bVnNnOXBpQT09>

Agenda:

- I. Welcome and Roll Call: Maddie Valent, Section Manager, Bureau of Benefits Policy (BBP), Division of Medicaid Services (DMS): 10:30 a.m. – 10:40 a.m.

- II. Highlighted Discussion Topics: Adam Thomas, General Manager, MTM: 10:40 a.m. – 11:30 a.m.
 - a. Q1 2024 overview
 - b. Ride reminders – Communication methods to members
 - c. Meals and Lodging process review
 - d. Gas Mileage Reimbursement review
 - e. Transportation Signage and Driver requirements

- III. Veyo Operations Update: Adam Thomas: 11:30 a.m. – 12:00 p.m.
 - a. Quality Assurance
 - b. Unsuccessful Trips
 - c. Transportation Network
 - d. Call Center
 - e. Education, Training & Outreach

- IV. Open Discussion and Feedback: 12:00 p.m. – 12:30 p.m.

- V. Adjournment – 12:30 p.m.