

**Wisconsin Medicaid and BadgerCare Plus
Non-Emergency Medical Transportation (NEMT)
Transportation Advisory Council (TAC)
Meeting Agenda**

Wisconsin Department of Health Services
Virtual Meeting
Thursday, December 5, 2024
10:30 a.m. – 12:30 p.m.

Virtual Meeting Information:

Join via phone: +1 669 254 5252

Join via Zoom: Meeting ID: 160 658 9923

Passcode: 681877

Meeting [URL:- https://dhs.wi.zoomgov.com/j/1606589923?pwd=NDd1UjdlWRYsS2sxNHFoaGkyVTk2dz09](https://dhs.wi.zoomgov.com/j/1606589923?pwd=NDd1UjdlWRYsS2sxNHFoaGkyVTk2dz09)

Agenda:

- I. Welcome and Roll Call: Maddie Valent, Section Manager, Bureau of Benefits Policy (BBP), Division of Medicaid Services (DMS): 10:30 a.m. – 10:40 a.m.
- II. MTM Closing the Loop: 10:40 a.m. – 10:50 a.m.
 - a. Questions from previous meeting
 - b. Demo Ride Sharing App
- III. Highlighted Discussion Topic(s): [Adam Thomas](#), Program Director, MTM: 10:50 a.m. – 11:40 a.m.
 - a. Electronic Forms / Trip Log Submission
 - b. Member Reimbursement Process Improvement
 - c. Winter Weather Preparation
 - d. End-of-Year Holiday Planning
- IV. MTM Operations Update: [Adam Thomas](#): 11:40 a.m. – 12:10 p.m.
 - a. Education Training and Outreach
 - b. Quality Assurance, Complaints
 - c. Unsuccessful Trips
 - d. Network Management
 - e. Gas Mileage Reimbursement
 - f. Call Center
- V. Open Discussion and Feedback: 12:10 p.m. – 12:30 p.m.
- VI. Adjournment – 12:30 p.m.