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Governor



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**You Are Invited to Take Part in a Survey  
With the Wisconsin Department of Health Services**

The Wisconsin Department of Health Services (DHS) is surveying older adults and people with physical disabilities about their quality of life. DHS has contracted with Knowledge Services, an independent research organization, to do the survey. If you need an interpreter, or if your contact information has changed, please call Knowledge Services toll free: 866-228-5859.

DHS is doing this survey to learn more about how to help people in Wisconsin who are getting long-term care. This survey is part of a national project called National Core Indicators. To learn more about the National Core Indicators project, please visit the website:

[www.nationalcoreindicators.org/](http://www.nationalcoreindicators.org/)

Knowledge Services will call you between December 2024 and May 2025 to talk to you about the survey. You can pick the time and place of the survey. Your guardian or power of attorney, if you have one, may be there during the survey. If you need a remote accommodation to complete the survey, Microsoft Teams secure video conference or by phone are available.

If you are a guardian or power of attorney getting this letter, please share the letter with the person selected to take part in the survey. If you are getting this letter in place of a guardian or power of attorney, please share this letter with them.

The survey is optional and will take between 30–45 minutes. All your survey answers will be kept confidential and secure. Your survey answers will not change the services you are getting now or may get in the future.

If you have questions for DHS about the National Core Indicators project, you can contact DHS by phone at 608-471-3901.

Thank you for your time and for considering sharing your experiences. The survey information will be used to improve services and better understand people's needs. Together, we can make sure that quality supports and services are available in Wisconsin.

Sincerely,

NCI State Coordinator