

# Koj xav tus kws kho mob tshwj xeeb Medicaid uas xeev Wisconsin xav tau

Muaj ib txoj hauv kev yuav ua tau zoo zog. Peb xav saib seb Medicaid puas yuav muaj tus yam ntxwv "zoo dua" li cas. Qee zaum, nws tsuas siv lub tswv yim thiab kev sib tham.

## Ntawv yog qhov uas koj nkag tuaj.

Wisconsin Department of Health Services (Lub Tuam Tsev Hauj Lwm Ntsig Txog Cov Kev Pab Cuam Kev Noj Qab Haus Huv) (DHS) tab tom teeb tsa Medicaid Member Experience Council (Xab Phas Txhawb Nqa Kev Paub Dhau Los Ntawm Tswv Cuab Medicaid) (MMEC) ua ke. Nws yog pab pawg neeg uas muaj kev paub dhau los hauv kev siv Medicaid uas yuav sib tham hais txog seb peb tuaj yeem ua kom nws zoo zog li cas.



## Tsim lub neej tom ntej zoo zog rau Medicaid

Tam li yog tus cev lus ntawm MMEC, koj yuav pab peb tsom kwm rau cov ncauj lus uas tseem ceeb. Koj yuav koom nrog peb txhawm rau ua kom Medicaid zoo zog rau txhua tus. Ua ke, peb yuav tsim kom muaj kev ntseeg siab thiab npaj rau kev hloov pauv.

## Koom nrog thiab tham lus

Koj yuav txuas nrog cov neeg muaj cai txiav txim txhawm rau qhia peb seb dab tsi siv tau, thiab dab tsi siv tsis tau. Koj yuav koom nrog txhua kauj ruam, suav txij kev nrhiav cov kis khoob hauv kev pab cuam, rau kev nqua thov cov kev daws teeb meem, rau kev ua cov kev txiav txim txog seb yuav ua dab tsi ntxiv.

## Koj yog tus kws kho mob tshwj xeeb uas peb xav tau

Tsis muaj leej twg paub tias Medicaid zoo dua tus uas siv nws rau kev saib xyuas kev noj qab haus huv. Peb tab tom tshawb nrhiav:

- Cov neeg uas muaj cov txiaj ntsig Medicaid tam sim no, los sis lawv cov neeg saib xyuas
- Cov neeg uas muaj cov txiaj ntsig Medicaid nyob rau ob xyoo dhau los, los sis lawv cov neeg saib xyuas

### Kawm paub ntau ntxiv

[dhs.wi.gov/](https://dhs.wi.gov/)

[medicaid/mmec.htm](https://dhs.wi.gov/medicaid/mmec.htm)

los sis hu rau Cov Chaw Pab Cuam Tswv Cuab ntawm

800-362-3002

Thov tso npe tsis pub  
dhau Lub Tsib Hlis  
Ntuj Tim 12, 2025



[survey.alchemer.com/  
s3/8239554/mmec-application](https://survey.alchemer.com/s3/8239554/mmec-application)



WISCONSIN DEPARTMENT  
of HEALTH SERVICES