

Tony Evers
Governor

Kirsten L. Johnson
Secretary



DIVISION OF MEDICAID SERVICES

1 WEST WILSON STREET
PO BOX 309
MADISON WI 53701-0309

State of Wisconsin
Department of Health Services

Telephone: 608-266-8922
Fax: 608-266-1096
TTY: 711

Medicaid Member Experience Council Application

Ua tsaug rau koj li kev nyiam raug! Lub Wisconsin [Medicaid Member Experience Council \(Xab Phas Txhawb Nqa Kev Paub Dhau Los Ntawm Tswv Cuab Medicaid\) \(MMEC\)](#) (dhs.wi.gov/medicaid/mmecc.htm) yog ib qhov chaw tshiab rau cov neeg uas muaj kev paub dhau los hauv kev siv Medicaid txhawm rau pab kom nws zoo zog. Cov neeg cev lus ntawm lub MMEC yuav txuas nrog cov neeg muaj cai txiav txim txhawm rau qhia rau lawv seb peb tuaj yeem ua Yam uas siv tau ntxiv li cas, thiab txhim kho Yam uas siv tsis tau.

Medicaid cov tswv cuab yog cov kws tshwj xeeb uas peb xav tau

Tsis muaj leej twg paub tias Medicaid zoo dua tus uas siv nws rau kev saib xyuas kev noj qab haus huv. Peb tab tom tshawb nrhiav:

- Cov neeg uas muaj cov txiaj ntsig Medicaid tam sim no, los sis lawv cov neeg saib xyuas
- Cov neeg uas muaj cov txiaj ntsig Medicaid nyob rau ob xyoo dhau los, los sis lawv cov neeg saib xyuas

Tej tug neeg uas muaj daim npav ForwardHealth muaj Medicaid.

Peb xav kom MMEC nthuav qhia ntau cov kev xav los ntawm txhua cov feem ntawm Wisconsin. Peb xav cov neeg cev lus pab pawg me uas sawv cev rau ntau cov kev paub dhau los sib txawv.

Ua hauj lwm nrog Wisconsin Medicaid txhawm rau daws cov teeb meem thiab ua cov kev txhim kho

Cov neeg cev lus ntawm MMEC yuav koom nrog thaj tsam li yim cov rooj sib tham nyob rau txhua tej lub xyoo. Peb yuav muaj ntau cov rooj sib tham hauv oos lais, tab sis qee cov yuav tau tuaj sib ntsib kiag. Cov neeg cev lus tuaj yeem koom nrog txhua cov rooj sib tham hauv xov tooj yog tias tsim nyog. Cov neeg cev lus tuaj yeem coj ib tug neeg pab txhawb mus nrog yog tias tsim nyog. Qee zaum cov rooj sib tham yuav siv sij hawm li ob los sis peb teev. Peb cia siab tias peb yuav ua tau peb thawj lub rooj sib tham nyob rau lub Xya Hlis Ntuj xyoo 2025.

Cov neeg cev lus ntawm MMEC kuj ua hauj lwm ua ke nyob rau ib los sis ntau tshaj ib lub khoos kas tshwj xeeb txhua xyoo. MMEC yuav xa cov khoos kas no ua ke uas tau txais kev pab los ntawm tus neeg ua hauj lwm ntawm Medicaid. Lawv sib tham nrog Tus Thawj Coj

Saib Xyuas Medicaid thiab tus neeg ua hauj lwm. Dhau li ntawd lawm lawv kuj tau txais cov ntaub ntawv hloov kho dua tshiab, muaj cov kev sib sab laj, thiab nug cov lus nug.

Tus Thawj Coj Saib Xyuas Medicaid xaiv cov neeg cev lus MMEC. Cov neeg cev lus koom nrog nyob rau peb xyoo.

Thov tso npe nkag tsis pub dhau Lub Tsib Hlis Ntuj Tim 12

Koj tuaj yeem xa koj daim ntawv thov nyob rau ib ntawm plaub cov hauv kev:

1. Thov **hauv oos lais** (survey.alchemer.com/s3/8239554/mmecc-application)
2. Sau daim foos no thiab **email** nws mus rau
DHSWIMedicaidProgram@dhs.wi.gov
3. Luam tawm thiab sau daim foos no thiab **xa** nws mus rau:
Medicaid Advisory Committee
c/o Amanda Dreyer
1 W Wilson Street, Room 350
PO Box 309
Madison, WI 53701-0309
 - Hauv **xov tooj** nrog Cov Chaw Pab Cuam Tswv Cuab—hu rau 800-362-3002 8 teev sawv ntxov-6 teev tsaus ntuj hnub Monday txog Friday.

Cov lus teb tuaj yeem yog qhov luv. Kev thov tsis lav tias koj yuav raug xaiv rau hauv xab phas. Rau kev pab hauv kev thov, email rau

DHSWIMedicaidProgram@dhs.wisconsin.gov.

Thaum peb tshab xyuas koj daim ntawv thov, peb yuav xa ib tsab email rau koj los sis cov ntaub ntawv kev paub ntxiv rau koj.

Cov lus nug txog rau daim ntawv thov

Lub Npe	
Lub tuam ceeb nroog los sis khauj tim	
Tus nab npawb xov tooj los sis tus email	

1. Koj muaj kev paub dhau li cas txog Wisconsin Medicaid?

(Yog tias koj muaj daim npav ForwardHealth, ces koj yuav muaj Medicaid.)

- Kuv muaj cov txiaj ntsig Medicaid tam sim no
- Kuv keev tau txais cov txiaj ntsig Medicaid (nyob rau hauv ob lub xyoo dhau los)
- Kuv yog tus saib xyuas tus neeg uas muaj cov txiaj ntsig Medicaid
- Kuv yog tus saib xyuas tus neeg uas keev tau txais cov txiaj ntsig Medicaid (nyob rau hauv ob xyoo dhau los)

2. Yog vim li cas koj thiaj li xav koom nrog Medicaid Member Experience Council (Xab Phas Txhawb Nqa Kev Paub Dhau Los Ntawm Tswv Cuab Medicaid)?

3. Koj yuav coj cov kev xav thiab kev paub dhau los twg los rau hauv Medicaid Member Experience Council (Xab Phas Txhawb Nqa Kev Paub Dhau Los Ntawm Tswv Cuab Medicaid)?

4. Koj muaj kev paub dhau los nrog cov khoos kas Medicaid twg? Kos cim rau txhua yam uas siv tau.

(Yog tias koj muaj daim npav ForwardHealth, ces koj yuav muaj Medicaid. Mus saib dhs.wi.gov/medicaid rau cov ntaub ntaww kev paub ntxiv hais txog cov khoos kas Medicaid nyob rau hauv Wisconsin.)

- BadgerCare Plus
- BadgerCare Plus thiab Medicaid Cov Kev Pab Cuam Thaum Muaj Xwm Txheej Ceev
- BadgerCare Plus Phiaj Xwm Saib Xyuas Ua Ntej Yug Me Nyuam
- Lub Khoos Kas Birth to 3 (Me Nyuam Yug Kiag txog 3 Xyoos)
- Care4Kids
- Lub Khoos Kas Children's Long-Term Support (Cov Me Nyuam Li Kev Pab Txhawb Ncua Sij Hawm Ntev) (CLTS)
- Family Care
- Family Care Partnership
- Family Planning Only Services (Cov Kev Pab Cuam Kev Tawm Phiaj Xwm Txog Kev Muaj Me Nyuam)
- IRIS (Include (Kev Tsis Sib Cais), Respect (Sib Hwm), I Self-Direct (Kuv Taw Qhia Tus Kheej))
- Katie Beckett Medicaid
- Medicaid Purchase Plan (Medicaid Lub Phiaj Xwm Kev Yuav Khoom) (MAPP)
- Medicare Savings Programs (Medicare Cov Khoos Kas Kev Txuag Nyiaj) (QMB, SLMB, SLMB+, QDWI)
- Program of All-Inclusive Care for the Elderly (Lub Khoos Kas Kev Saib Xyuas Txhua Yam Rau Tus Laus) (PACE)
- Supplemental Security Income (Nyiaj Pab Txhawb Ntxiv Rau Kev Ruaj Ntseg) (SSI) Cuam Tshuam Medicaid
- Lwm yam:
- Kuv tsis paub

5. Koj tau hnov txog Medicaid Member Experience Council (Xab Phas Txhawb Nqa Kev Paub Dhau Los Ntawm Tswv Cuab Medicaid) li cas?

- DHS lub vev xaib
- DHS kev tso tawm hauv xaus saus mis dias (Facebook, Instagram, X, los sis LinkedIn)
- Email tuaj ntawm DHS
- ACCESS lub vev xaib
- Tus kws pab kho mob
- Tus phooj ywg los sis tus neeg hauv tsev neeg
- Lub tuam tsev hauj lwm txog kev noj qab haus huv fab zej tsoom hauv zos los sis kev noj qab haus huv ntawm Pawg Neeg Ib Txwm Muaj
- Cov koom haum hauv lub zej zog:
- Lwm yam:

6. Puas yog muaj lwm yam uas koj xav qhia peb paub?
