

OPEN MEETING MINUTES

Instructions: [F-01922A](#)

Name of Governmental Body: IRIS Advisory Committee		Attending:
Date: 3/26/2019	Time Started: 9:00 AM	Committee Members:
	Time Ended: 3:30 PM	Sana Khan, Alison McNelly, Julie Burish, Martha Chambers, Dean Choate, Fil Clissa, Maureen Ryan, Sue Urban, John Donlley
		DHS Staff:
		Amy Chartier, Dana Raue, Suzanne Ziehr, Leon Creary, Rebecca McAttee, Jasmine Bowen, Gail Propsom, Jim Jones, Angela Witt
		Others:
		2 on phone, 11 in person from public
Location: Warner Park Community Center, Community Room 1, 1625 Northport Drive, Madison, WI 53704		Presiding Officer: Dana Raue, Deputy Director, Bureau of Adult Programs and Policy
Minutes		

- **Meeting Call to Order**

Amy Chartier, IRIS Section Chief, Bureau of Adult Programs and Policy

- Introductions of those present
- Approval of minutes
 - Julie moved to approve. Martha seconded. January meeting minutes were approved.

- **MyAccess Mobile**

Rebecca McAttee, Director, Bureau of Enrollment Policy and Systems

- Rebecca walked through PowerPoint presentation
- Mobile app was rolled out in late 2018
- Mobile app can be used post-eligibility, cannot apply for benefits through the app currently
- Can take up to 10 business days for uploaded documents to be processed, the app confirms the IM agency has received the documents and shows documents that have been submitted for up to 90 days
- Future app enhancement may show what the particular program consumer is enrolled in (IRIS, FC, etc)
- Link to app information is on IRIS Webpage:
<https://www.dhs.wisconsin.gov/iris/index.htm>

- o Chart below shows which programs are available in the MyACCESS App

Program		Features available in the MyACCESS App		
		View program status	View reminders	Submit documents
CARES	BadgerCare Plus	x	x	x
	BadgerCare Plus Deductible	x	x	x
	Caretaker Supplement	x	x	x
	Community Waivers	x	x	x
	Family Care	x	x	x
	Family Planning Only Services	x	x	x
	FoodShare	x	x	x
	Institutional Medicaid	x	x	x
	Medicaid	x	x	x
	Medicaid Deductible	x	x	x
	Medicaid Purchase Plan	x	x	x
	Medicare Savings Program	x	x	x
	Wisconsin Shares Child Care Subsidy	x	x	x
	Wisconsin Works (W-2)	x	x	x
InterChange	Emergency Services for Pregnant Women	x		
	Express Enrollment in BadgerCare Plus	x		
	Express Enrollment in Family Planning Only Services	x		
	Medicaid for Migrant Farm Workers	x		
	SeniorCare	x		
	Supplemental Security Income (SSI) Medicaid	x		
	Tuberculosis-Related Services Only	x		
	Wisconsin Chronic Disease Program	x		
Wisconsin Well Woman Medicaid	x			

- **Department Updates**

Dana Raue, Deputy Director, Bureau of Adult Programs and Policy

Amy Chartier, IRIS Section Chief, Bureau of Adult Programs and Policy

- Introduced Dana Raue as new deputy director for the Bureau of Adult Programs and Policy
- Electronic Visit Verification (EVV):
 - Second forum is on Wednesday, April 10 in Milwaukee, geared towards providers and caregivers and will review November forum information, services impacted, and timeline for implementation (2020).
 - SHC codes that are part of EVV will not roll in to IRIS until 2021
 - SDPC services will roll in for everyone when EVV starts.
- 372 Report: Report is due by June 30, 2019
- Evidenced based report – due at end of month (March).
 - Critical Incident reporting requirements have changes. Our system does not easily id what was substantiated.
 - Meeting with APS roundtables, talking about partnering with IRIS agencies and ICAs to keep open communications. DHS has drafted a template of an MOU for the ICAs and they will be required to enter into agreement with APS agencies in their areas
- Staffing:
 - Leon Creary – Policy Analyst
 - Chris Sell – leaving to WISITS team. He has accepted a section chief position in DPH
 - Karina Virrueta – contract specialist is now working part-time on finishing documentation and some project plans

- **Introduction and 2019-21 Budget Overview**

Jim Jones, Medicaid Director, Division of Medicaid Services

Curtis Cunningham, Assistant Administrator, Division of Medicaid Services

- Jim Jones and Curtis Cunningham introduced themselves
 - Jim plans to meet with IAC on a regular basis
 - Proposed budget would have childless adults and parents up to 138% of the Federal Poverty Level (FPL) as potentially eligible for MA
 - Walked through IRIS related items on DHS budget summary: <https://doa.wi.gov/budget/SBO/2019-21%20435%20DHS%20Executive%20Budget.pdf>
 - There is language in the budget related to IRIS and the extraordinary session
 - Reporting on implementation on a monthly basis, targeting waivers put in the budget 2011 and on
 - There was language put into the budget to solidify IRIS, recognizing it went back prior to 2011
 - There is a definition of self-direction in statute.
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- **Workgroup Updates**

Maureen Ryan, Executive Director, Wisconsin Coalition of Independent Living Center, Inc.

Allison McNelly, TMG

Sana Kahn, iLIFE

- Accessibility Assessments – Maureen Ryan
 - Met 3 times
 - Composed of ICAs, DHS (Shaun Swenson), and Maureen Ryan
 - Mapped out process
 - There is not a lot of guidance currently for FEAs
 - Working to identify gaps
- Participant-Hired Worker Paperwork Streamlining – Sana Kahn
 - Currently meeting every 2 weeks
 - Average application is 20-26 pages, looking to reduce this
 - Making recommendations about needed WISITS updates
 - Once determined what can be done with WISITS, will have better idea how to streamline process
 - Looking at electronic update options so participants have easier access
- IRIS Service Authorizations – Allison McNelly
 - PHW hired or let go, how to easily be taken off authorization without having to end the entire authorization
 - Working on allowing more than one worker to be linked to an authorization (already worked on by WISITS)
 - Hoping to start testing in April

- **IRIS Waiver Timeline**

Amy Chartier, IRIS Section Chief, Bureau of Adult Programs and Policy

Leon Creary, Program and Policy Analyst, Bureau of Adult Programs and Policy

- Request for comments on waiver has been sent out
 - This is different than public comment
 - It allows us to hear from public and build their comments into the waiver
 - IRIS Waiver Timeline was discussed
 - IAC should propose waiver changes through public comment
 - Ability of committee to review public suggestion will depend on number of responses received
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- **Public Comment**

- Ann Karch – mother of IRIS participant
 - FEA issues encountered, happy to hear recommendations from authorizations workgroup.
 - Happy the FEAs have been working to create a unified budget report
 - Would like participants to beta test the report. Can be done around the state so don't all have to be brought together
 - Need to have participants participating in the participant hired worker suggestions (workgroup)
 - Make sure to have people from around the state
 - Update and make more transparent around the committee, new website is great
 - Urge to have meetings at different locations around the state a few times/year
 - Have specific regions as a focus for a meeting, if won't travel, and actively solicit participant input from those areas

- **Consumer ScoreCard**

Gail Propsom, Section Chief, Quality Management & Initiatives Section

Jasmine Bowen, Quality Assurance Program Specialist, Quality Management & Initiatives Section

- Jasmine and Gail walked through PowerPoint
- Multiple ICAs can have the same star rating based on survey results and other information sourcing
- Agencies will see their individual results before other info being shared publicly
- There will be some caveats in the data for the first year
- The ScoreCard will be updated once per year based on the participant survey data
- Expecting trends to be across all ICAs/FEAs when based on policy/programmatic changes
- Will engage with IAC again to go over measures, rating system, and feedback from pilot
- DHS will look at providing scripted information for the ADRCs to use when explaining the scorecard to participants

- **Self-Direction Data from NCI**

Angela Witt, Section Chief, Bureau of Fiscal Accountability and Management

Amy Chartier, IRIS Section Chief, Bureau of Adult Programs and Policy

- Angela walked through PowerPoint presentation
 - DHS contracts with Vital Research (national company) to conduct the survey
 - Those that conduct the survey (interviewers) have some experience with the population and live in the general area
 - Concerns have been expressed that this is only an IDD survey and that is not clear in each slide
 - For future discussions will add a note to slides that they relate to IDD
 - Going forward want to make sure the participant is being heard and their wishes are known
 - Guardians need to be supporting the participant decision making but are not making the participant's decisions
 - The NCI-AD survey will cover some of the same questions as the IDD survey. Will be starting to use both surveys
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- Should have a statistically good sample around all target groups and programs for next survey cycle and so will better be able to report on the target groups

Prepared by: Suzanne Ziehr on 3/26/2019.

These minutes were presented for approval by the governmental body on: 5/28/2019