Add Functional Eligibility to Long Term Care Enrollment

IMAC Presentation
January 2025

Overview - Background

Functional Screen information is required for determining a member's eligibility under Waivers Medicaid.

FSIA (Functional Screen Information Access) is the system used by the Aging & Disability Resource Centers (ADRC), Managed Care Organizations (MCO), IRIS Consultant Agencies (ICA), and County Waiver Agencies (CWA) to determine functional eligibility for adult and children long-term care services.

IM workers currently use a manual process to gather FSIA information to determine eligibility for Adult Long Term Care (LTC) programs. This process is tedious which can lead to errors that negatively impact the continuity of members' care.

Overview – Community Waivers Processing

Currently, FSIA data is only collected and stored in CWW in specific situations for members who already have Waiver Medicaid eligibility.

- For long-term care program enrollees who are Group A, workers must email a DHS LTC Functional Screen Team staff member for the information and wait for their response.
- Workers must manually fill out the Community Waivers page in CWW with the information and re-run eligibility. These activities are prompted when the system sets alert 600 (RUN ELIGIBILITY FOR WAIVER MEDICAID).
  - The follow-up actions aren't required in the system.
- Members may never receive notification of their eligibility results.
- Members losing group A may not be explored for Group B eligibility.

Overview – Purpose

Effective February 22, 2025, workers will have access to new and enhanced Cares Worker Web (CWW) pages designed to improve the collection and display of FSIA data and LTC program enrollment data from ForwardHealth interchange (iC).

These enhancements aim to:

- Promote worker efficiency in determining Waiver Medicaid eligibility for adults.

- Support members who are losing Group A eligibility to transition to Group B and receive the necessary coverage to maintain their LTC program enrollment.

Changes to CWW

Changes to CWW

Several pages in CWW will be enhanced to collect and display FSIA and iC data when determining Waiver Medicaid eligibility for adults:

- Community Waivers page

- Case Summary page

- Long Term Care Enrollment Information – Tracked Outside of CARES page.

One new page in CWW will display FSIA details for adult Waiver Medicaid eligibility:

- Functional Screen Details page

Community Waivers Page

The Community Waivers page will be enhanced to include the following:

- Retrieve LTC Data button.

- Most Recent Functional Eligibility Calculation Date field and Verification field.

- "Long Term Care Enrollment Details" section

- "View Functional Screen Details" section.

FSIA → Community Waivers Page

The following fields on the Community Waivers page will be auto-populated with information from FSIA.

- Date of Initial Functional Eligibility

- Developmental Disability?

- Functionally Eligible?

- Most Recent Functional Eligibility Calculation Date
  - Verification

iC → **Community Waivers Page**

The following fields on the Community Waivers page will be auto-populated with LTC enrollment information from iC.
- Program Type
  - Verification
- Program Start Date
  - Verification
- LTC Program Code
- LTC Program Name
- MCO/Waiver Agency Name
- Enrollment Begin Date
- Enrollment End Date

Community Waivers Page Processing

The Community Waivers page will be scheduled after the Eligibility Run Results page when both conditions are met in CARES:
- The individual has a current or future enrollment in an LTC program.
- The individual is losing full-benefit Medicaid, including:
    - SSI-Related Medicaid, including met deductibles (NS, NP, MP, MS)
    - BadgerCare Plus (MAG)
    - Medicaid Purchase Plan (MAPP)
    - Institutional Medicaid (MI)
    - Katie Beckett Medicaid (KBM)
    - Wisconsin Well Woman Medicaid
        Note: Since Foster Care Medicaid (FSTMA) and SSI Medicaid are tracked outside of CARES, this program will not be included.
- The LTC program enrollment data will be kept on this page for 3 months past the disenrollment date.

Community Waivers – Retrieve LTC Data

The following fields on the Community Waivers page will be auto-populated with LTC enrollment information from iC.

- Program Type
  - Verification
- Program Start Date
  - Verification
- LTC Program Code
- LTC Program Name
- MCO/Waiver Agency Name
- Enrollment Begin Date
- Enrollment End Date

Select the individual from the dropdown menu, then click the Retrieve LTC Data button. This will autopopulate available data.

Community Waivers – Functionally Eligible

- The Functionally Eligible? field will update to No when the functional screen date is expired.

- Expiration is when the date is more than one year in the past from the recurring month.

Community Waivers – Functional Screen Details

- Workers may view FSIA historical functional screen details for the information currently displayed on the Community Waivers page.

- When the worker clicks on the View Functional Screen Details magnifying glass on an individual's page, the Functional Screen Details page will open in a pop-up for that individual.

- The magnifying glass is enabled if the individual's FSIA data was transferred and now available in CWW.

Functional Screen Details Page

- Clicking the magnifying glass on the Community Waivers page will display the Functional Screen Details page.

- This pop-up window is read-only and will display a list view of the FSIA data for the individual who is selected on the Community Waivers page.

- After 7 years, data will be archived and no longer display on the page and the magnifying glass icon will disable.

Functional Screen Details

Member's Functional Screen Details

Date FSIA Web Service is Invoked from Community Waivers Page	Individual	MCI	Eligibility Calculated Date	Community Waivers Program Start Verification Code	Nursing Home LOC
12/09/2024			11/21/2024	Initial Screen	Y

Close

Community Waivers – Program Start Date

If there is only one active LTC enrollment the program type and program start date fields will be auto-populated from LTC data.
- Workers will no longer need to pend for this information, if retrieved systematically.

If there are two LTC program enrollments, the worker must manually enter the Program Start Date and Program Type.
- Two LTC programs will display if a member is moving from one program (FC, PACE, Partnership, IRIS) to another program or from one organization to another (MCW, CCI, iCare, LCI).

Community Waivers – Conversion

During project go-live (February 2025), CARES will perform a one-time data conversion for members with existing Community Waivers pages.

- The conversion will take the Program Start Date on the most recent sequence of the Community Waivers page and populate that date in the Most Recent Functional Eligibility Calculated Date field.

- CV – Conversion will auto-populate in the Most Recent Functional Eligibility's Verification field.

Community Waivers – Verification Codes

The Most Recent Functional Eligibility Calculation Date will use systematic verification codes:

- D1 – Initial Screen for LTC
- D2 – Annual Re-Screen for LTC

All other systematic verification code updates will be replaced by the verification code:

- DE – Data Exchange

Community Waivers – Event Panels

The following informational event panels will display on the page for workers when the data successfully updates:

- Updated information was received from FSIA.
- Updated information was received from iC.
- Updated information was received from FSIA and iC.

Community Waivers – Event Panels

Warning event panels will display on the page for workers when:

- Individual is not found in FSIA.
- Individual is found in FSIA, but functional screen eligibility isn't yet calculated.
- FSIA Information is received with MCI ID mismatch.
- FSIA information is received with SSN mismatch.
- Adult LOC details are scheduled to transfer on a future date.
- Adult LOC details were transferred, but the Functionally Eligible field has auto-populated No because the Most Recent Functional Eligibility Calculation Date is more than a year old.

Case Summary Page

A new field will be added to the Case Summary page to identify if at least one individual on the case has an active LTC program enrollment.

- If at least one individual on the case has an active enrollment this will display as "Enrolled."
- If none of the individuals on the case have an active enrollment this will display as blank.
- Workers will be able to select a magnifying glass by the "Enrolled" text to navigate to the Long Term Care Enrollment Details – Tracked Outside CARES page.

Long Term Care Enrollment Information – Tracked Outside CARES Page

•Information for an individual's LTC program will be displayed on this page for 3 months past the Enrollment End date.

•After the 3 months have passed, the information will continue to be retained in CARES for historical purposes but will no longer display on the page.

Long Term Care Enrollment Information -Tracked Outside CARES

Member's LTC Enrollment Details

Individual:		MCI: 9		PIN:
LTC Program Code	LTC program Name	MCO/Waiver Agency Name	Enrollment Begin date	Enrollment End date
FAMCR	Family Care		02/01/2020	
PACPB	Partnership		09/01/2019	11/27/2024

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Questions?