

# INCOME MAINTENANCE ADVISORY COMMITTEE (IMAC)

Thursday, September 19, 2024

1:00 – 3:30 p.m.

Zoom: <https://dhswi.zoomgov.com/j/1619409056>

## Minutes

### Invitees

Attendees (X = Attended)			
<input checked="" type="checkbox"/>	Katie Sepnieski – DHS BEOT	<input checked="" type="checkbox"/>	Tarah Richardson – DHS BEOT
<input checked="" type="checkbox"/>	Alicia Grulke – DHS BEOT	<input checked="" type="checkbox"/>	LaTanya Taylor – DHS BEOT
<input checked="" type="checkbox"/>	Ashley Schabel – DHS BEOT	<input type="checkbox"/>	Paul Michael - DHS
<input checked="" type="checkbox"/>	Jody Noble – DHS BEOT	<input checked="" type="checkbox"/>	Autumn Arnold – DHS BEEP
<input type="checkbox"/>	Pungnou Her – DHS BEOT	<input type="checkbox"/>	Brookelynn Slamka – DHS BEEP
<input checked="" type="checkbox"/>	Molly Thomas – DHS BEOT	<input type="checkbox"/>	Valeri Kazakhetsyan – DHS BEEP
<input checked="" type="checkbox"/>	Angela Stanford – DHS BEOT	<input checked="" type="checkbox"/>	Laurie Teubert – DHS BEEP
<input type="checkbox"/>	Alexia Hamilton – DHS BEOT	<input checked="" type="checkbox"/>	Nicole Huffman – DHS BEEP
<input type="checkbox"/>	Nick Kwaw – DHS BEOT	<input checked="" type="checkbox"/>	True Lor – DHS BEEP
<input type="checkbox"/>	Linsey Donaldson – DHS BEOT	<input type="checkbox"/>	Laura Hanson – DHS BEEP
<input type="checkbox"/>	Victoria Conley – DHS BEEP	<input type="checkbox"/>	Rebecca David – DHS BEEP
<input checked="" type="checkbox"/>	Bay Lake – Chelsey Groessl	<input checked="" type="checkbox"/>	Moraine Lakes – Mia Anderson-Inman
<input type="checkbox"/>	Bay Lake – Becky Hetfield-Salentine	<input checked="" type="checkbox"/>	Moraine Lakes – Heather Merten
<input checked="" type="checkbox"/>	Capital – Shawn Tessmann	<input checked="" type="checkbox"/>	Northern – Steve Budnik
<input checked="" type="checkbox"/>	Capital – Adam Chorlton	<input checked="" type="checkbox"/>	Northern – Jeanine Spuhler
<input checked="" type="checkbox"/>	Central – Nicole Rolain	<input checked="" type="checkbox"/>	Southern – Kate Chambers
<input type="checkbox"/>	Central – Amanda Brooks	<input checked="" type="checkbox"/>	Southern – Laci Bainbridge
<input checked="" type="checkbox"/>	East Central – Ann Kriegel	<input checked="" type="checkbox"/>	Western – Lorie Graff (co-chair)
<input type="checkbox"/>	East Central – Annett Mooney	<input type="checkbox"/>	Western – Tricia Wavra
<input checked="" type="checkbox"/>	Great Rivers – Kathy Welke (co-chair)	<input checked="" type="checkbox"/>	WKRP – Kimm Peters
<input checked="" type="checkbox"/>	Great Rivers – Ronda Brown	<input checked="" type="checkbox"/>	Kevin Wetherbee
<input checked="" type="checkbox"/>	East Central – John Rathman (co-chair)	<input type="checkbox"/>	Tami Berg - OIG
<input checked="" type="checkbox"/>	WKRP – Katie Kasprzak	<input type="checkbox"/>	Rolanda Bierman –Rolanda.bierman@mohican-nsn.gov
<input checked="" type="checkbox"/>	Thor Neng - DCF	<input type="checkbox"/>	Crystal L. Malone – crystal.malone@mohican-nsn.gov
<input type="checkbox"/>	Cheryl Kawlewski – Portage County	<input type="checkbox"/>	Traci Cahill –traci.cahill@redcliff-nsn.gov

<input checked="" type="checkbox"/>	Gage Winkelmann – DCF	<input type="checkbox"/>	Nicole Koch - OIG
<input type="checkbox"/>	Barbara Honsa - DCF	<input type="checkbox"/>	Lauren Heitman – DHS Area Admin
<input checked="" type="checkbox"/>	Kent Ellis - DCF	<input type="checkbox"/>	Shine Baby– DHS BSM
<input type="checkbox"/>	Annie Griggs – DCF	<input type="checkbox"/>	Suzanne Cone – DHS BSM
<input checked="" type="checkbox"/>	Jessica Schultze – Jefferson County	<input checked="" type="checkbox"/>	Darin Petesch – DHS BSM
<input checked="" type="checkbox"/>	Darsell Johns – Ozaukee	<input type="checkbox"/>	Mai Yee Xiong – DHS BSM
<input type="checkbox"/>	Michael Poma - MilES	<input type="checkbox"/>	Shauna Grossman - DHS
<input type="checkbox"/>	Tim McGuire - MilES	<input checked="" type="checkbox"/>	Shelli Essmann DHS Area Admin
<input checked="" type="checkbox"/>	Mac Strawder - MilES	<input type="checkbox"/>	Carol Waulet – Door County
<input type="checkbox"/>	Brenda Belanger-Red Cliff	<input type="checkbox"/>	Amber Taylor – Adams County
<input type="checkbox"/>	Wendy Corbine - Bad River	<input type="checkbox"/>	Kris Weden – Marathon County
<input checked="" type="checkbox"/>	Renee Lyman – Dodge County	<input type="checkbox"/>	Raelle Allen - Lac du Flambeau Tribe
<input type="checkbox"/>	Carol Sjoblom – Columbia County	<input checked="" type="checkbox"/>	Maria Delgado – Southern
<input type="checkbox"/>	Alyson Wagoner - Forest County Potawatomi	<input checked="" type="checkbox"/>	Roxann Binkowski – Waushara County
<input type="checkbox"/>	Heidrun Kovach – Dane County	<input checked="" type="checkbox"/>	Adam Chorlton – Capital Consortia
<input checked="" type="checkbox"/>	Mitch Birkey – Calumet County	<input type="checkbox"/>	Deb Bohlman – Fond du Lac County
<input checked="" type="checkbox"/>	Kesha Cole – Ozaukee County	<input type="checkbox"/>	Amy Beranek – Dodge County
<input type="checkbox"/>	Michele Chiuchiolo – Dane County	<input type="checkbox"/>	Melissa Todd
<input type="checkbox"/>	Deb Williquette – Manitowoc County	<input checked="" type="checkbox"/>	Rob Klingforth – Moraine Lakes
<input type="checkbox"/>	Ron Redell – Dane County	<input type="checkbox"/>	Cortney Hebel – Dane County
<input type="checkbox"/>	Kara Ponti – Dane County	<input type="checkbox"/>	Charlie Morgan – WI Legislature
<input type="checkbox"/>	Chris Gokey – <a href="mailto:chris.gokey@lco-nsn.gov">chris.gokey@lco-nsn.gov</a>	<input type="checkbox"/>	Nasbah Hill – <a href="mailto:Nhill1@oneidanation.org">Nhill1@oneidanation.org</a>
<input type="checkbox"/>	Linda Sallerud – <a href="mailto:lindassallerud@fcp-ncn.gov">lindassallerud@fcp-ncn.gov</a>	<input type="checkbox"/>	Michele Shawano – <a href="mailto:michele.shawano@scc-nsn.gov">michele.shawano@scc-nsn.gov</a>
<input checked="" type="checkbox"/>	Maggie Calhoun – <a href="mailto:Maggie.calhoun@fcp-nsn.gov">Maggie.calhoun@fcp-nsn.gov</a>	<input checked="" type="checkbox"/>	Ashley McGeshick – <a href="mailto:Ashley.mcgeshick@scc-nsn.gov">Ashley.mcgeshick@scc-nsn.gov</a>
<input type="checkbox"/>	Wendy Corbine – <a href="mailto:fep@badriver-nsn.gov">fep@badriver-nsn.gov</a>	<input type="checkbox"/>	Jaime Jameson – <a href="mailto:jaime.jameson@scc-nsn.gov">jaime.jameson@scc-nsn.gov</a>
<input type="checkbox"/>	Gloria Cobb – <a href="mailto:gcobb@ldftribe.com">gcobb@ldftribe.com</a>	<input checked="" type="checkbox"/>	Tina Weitrman – <a href="mailto:tina.weitrman@mohican-nsn.gov">tina.weitrman@mohican-nsn.gov</a>
<input type="checkbox"/>	Raelle Allen – <a href="mailto:rallen@ldftribe.com">rallen@ldftribe.com</a>	<input type="checkbox"/>	Dylana Kinepowayg – <a href="mailto:dkinepoway@mitw.org">dkinepoway@mitw.org</a>
<input checked="" type="checkbox"/>	Taryn Williams – <a href="mailto:taryn.williams@ldftribe.com">taryn.williams@ldftribe.com</a>	<input type="checkbox"/>	Jessica VandeKamp – <a href="mailto:jwallenf@oneidanation.com">jwallenf@oneidanation.com</a>

## AGENDA

## Welcome (Katie Sepnieski & Kathy Welke)

- Report attendance by replying to the email from [DHSBEOTAdmin@dhs.wisconsin.gov](mailto:DHSBEOTAdmin@dhs.wisconsin.gov).

## Approval of August 15, 2024, Meeting Minutes (Katie Sepnieski)

- Motions made to approve the minutes by Adam Chorlton and John Rathman, then approved by consensus.

## Policy Updates (Department of Health Services)

### Healthcare

#### Medicaid Purchase Plan (MAPP)

- The Department is actively working to resolve multiple challenges around payment of MAPP premiums. The Department has resolved many of the issues and continues to work on issues regarding premium processing. To avoid situations in which members lose coverage when the premium has been paid or have attempted to pay a premium, no action was taken in September 2024 to terminate coverage for members where there is not a premium payment. This affected approximately 3,600 MAPP members that owe a premium and have not paid it by adverse action and is limited to members that are not losing coverage for some other reason.
- This is a temporary fix to avoid coverage losses, and the expectation is that members that have premiums should pay their premiums for MAPP.
- The Department has shared this update with partner agencies working with MAPP participants.

#### Additional Healthcare Updates

- The Department is publishing an amendment to Operations Memo [24-07: Changes to Who Can Sign Health Care Applications and Long-Term Care Forms on Behalf of Incompetent or Incapacitated Adults](#).
  - The amendment clarifies the distinction between incompetent and incapacitated and clarifies details of guardianship.
  - This is informational and does not change policy.
- In early October 2024, operations memos will be published related to the October CARES release, including:
  - Changes to Support Individual-Level Health Care Eligibility Determinations. The enhancements include:
    - Support individual-level eligibility with separate assistance groups.
    - Ensure eligibility for newly added children is accurate and not impacted by other eligible members.
    - Establish new 12-month certification periods for eligible healthcare members when a new health care assistance group opens.
  - WWWMA Eligibility Begin Date and Late Renewal Processing Time
    - This announces policy changes for the Wisconsin Well Woman Medicaid program and does not impact income maintenance.
  - There is not an operations memo related to the October 2024 project that is moving SeniorCare into CARES Worker Web (CWW) because there are no policy changes.
  - There will be an operations memo published in early October 2024 to announce changes to the family maintenance allowance for LTC cases with no community spouse.
  - In November 2024, an operations memo will be published to announce the removal of the federal requirement that applicants and members take to obtain benefits they are entitled to as a condition of Medicaid eligibility.

## **FoodShare**

### **FoodShare Work Requirement Time Limit Suspension for High Unemployment Areas for Federal Fiscal Year 2025**

- The Department applied for another waiver to suspend the time limit of the work requirement for the upcoming federal fiscal year for areas with high unemployment. The Department was given partial approval from FNS. As a reminder, the 2025 federal fiscal year begins on October 1<sup>st</sup> and ends on September 30, 2025.
- Under the newly approved waiver, time limits for able bodied adults without dependents (ABAWD) will be waived in the same four counties that currently have approval:
  - Adams
  - Forest
  - Iron
  - Menominee
- The Department is also approved to waive time limits in four new counties:
  - Bayfield
  - Douglas
  - Florence
  - Marquette
- For cities, the Department will continue to waive time limits for the City of Racine.
- The city of Milwaukee no longer meets the criteria for a waiver. All ABAWDs in the city of Milwaukee will be subject to the time limit beginning October 1, 2024.
- Approval was also received for 10 tribal reservations based on high unemployment:
  - Red Cliff
  - Bad River
  - Lac du Flambeau
  - Forest County Potawatomi
  - Sokaogon Chippewa
  - Menominee
  - Stockbridge Munsee
  - Ho-Chunk Nation
  - St. Croix
  - La Courte Oreilles
- To ensure consistency across all ABAWDs living on tribal lands, the Department will continue to utilize federal flexibilities to waive the additional two tribes, the Minnesota based Fond du Lac Band of Lake Superior Chippewa, and Oneida, from the time limit by assigning discretionary exemptions.
- Relevant webpages will be updated by October 1, 2024, and partner agencies will be notified to announce the updates for the FoodShare Work Requirement Time Limit Suspension for High Unemployment Areas for Federal Fiscal Year 2025.
- An operations memo will be published in September 2024.

### **Subcommittee Updates (Income Maintenance Agency Subcommittee Co-Chairs)**

- Income Maintenance Operational Analysis (IMOA) subcommittee met September 13, 2024. Kathy Welke shared key discussion points (see attachment). Next meeting is October 11, 2024.
- Call Center Technical Subcommittee met on August 12, August 26, and September 9, 2024. Kris Weden shared key discussion points (see attachment). Next meeting was September 30, 2024.
- The Fraud and Program Integrity Subcommittee met on August 13, 2024. Robert Klingforth shared key discussion points (see attachment). Next meeting is October 15, 2024.
- Elderly, Blind, Disabled/Long Term Care subcommittee shared an update that the charter is currently being reviewed, and will be shared to participants of the subcommittee to review.

## **CARES Release**

- Shawn Thomas presented on information for the November 2024 CARES Release for Elderly Simplified Application Project (ESAP): Disabled Elderly Application Renewal (DEAR). See attachment for details.

## **Benefit Recovery Investigation Tracking System Update (BRITS)**

- This presentation will be shared in November 2024.

## **Quality Control Annual Data**

- LaTanya Taylor presented on information for the Quality Control Annual Data. The Department would like to thank the agencies for the hard work in ensuring members in Wisconsin are receiving correct and timely benefits. See attachment for additional details.
- **Payment Error Rate (PER); actives:**
  - PER for Federal Fiscal Year 2023 (FFY23) is 5.15%. Federally, states are required to be under 6%. No sanctions, liabilities, or correction action is required for FFY23.
  - The PER was slightly increased from 4.39% in FFY22.
  - National PER for FFY23 is 11.86%; Wisconsin was less than half of that.
  - PER for FFY23; Wisconsin ranked #1 in the Midwest Region and #5 in the Nation.
- **Case and Procedural Error Rate (CAPER); denials and terminations:**
  - CAPER for FFY23 is 21.84%
  - Federally, states must be under the national average for that fiscal year.
  - CAPER national average for FFY23 is 44.52%.
  - The CAPER decreased from 33.34% in FFY22.
  - CAPER For FFY23; Wisconsin ranked #1 in the Midwest Region and #6 in the Nation.
- **Additional FFY23 FoodShare Quality Control (QC) Data**
  - Wisconsin Application Processing Timeliness (APT) for FFY23 is 97.45%. Wisconsin is above the 95% benchmark.
  - Wisconsin QC Completion Rate is 97.11%. Wisconsin is above the 95% benchmark.
  - Income Maintenance (IM) agencies, thank you for your support in directing members to contact QC when contacting the agency. Agencies cooperation in assisting QC is crucial to Wisconsin's QC completion rates.

## **Income Maintenance (IM) Funding and Contract Updates (Alicia Grulke & Kathy Welke)**

- None

## **Consortia Feedback (Kathy Welke)**

- Consortia are requesting to resume weekly meetings with the Department regarding MAPP.

## **Administrative Memos (Alicia Grulke & Kathy Welke)**

- Consortia have 45 days to review the Customer Service Administrative Memo for feedback to the Department. Feedback is due back to the Department by September 30, 2024.
- Consortia have 45 days to review the Estate Recovery Funding Administrative Memo for the period of October 2023 through March 2024. Feedback is due back to the Department by October 28, 2024.

## **Regional Enrollment Network (Lorie Graff)**

- None

**Public Comment**

- None

**Announcements**

- For upcoming meetings in 2024, send agenda items to the WHCSA Tri Chairs or Bureau of Eligibility Operations and Training operations associate at [DHSBEOTAdmin@dhs.wisconsin.gov](mailto:DHSBEOTAdmin@dhs.wisconsin.gov).