



**Updates to CARES for
the ABAWD FoodShare
Work Requirement and
FoodShare Basic Work Rules**

IMAC Presentation
August 2024

Overview

There are several upcoming changes regarding the FoodShare work requirement and FoodShare basic work rules.

- On October 1, 2024, the age limit for able-bodied adults without dependents (ABAWDs) subject to the FoodShare work requirement will change from age 52 to age 54 in CWW and ACCESS.
- On October 19, 2024, CWW and ACCESS will be updated so the information applicants or members enter in ACCESS regarding their potential exemptions to FoodShare work requirements and FoodShare basic work rules is transposed in CWW. Note ACCESS was updated in June 2024 to capture the potential exemptions.
- On January 1, 2025, CWW and ACCESS will reflect a new three-year FoodShare Clock period.

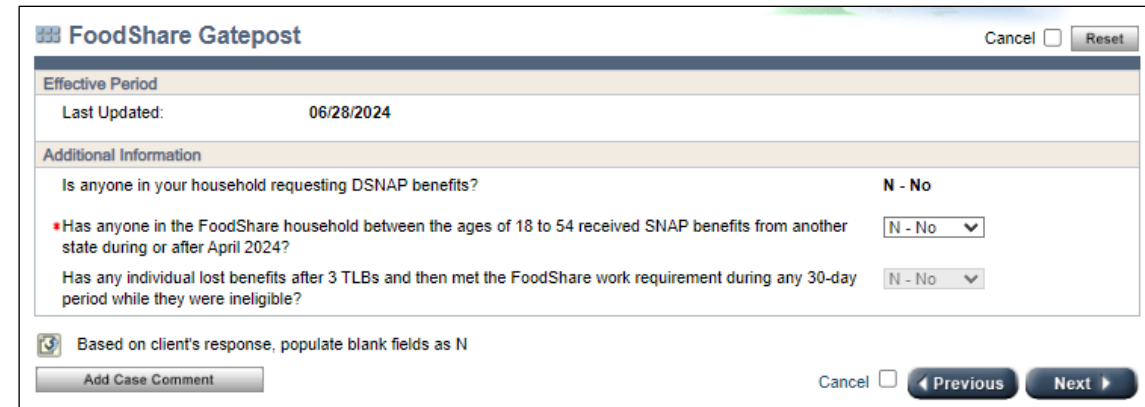
Change in the Age Limit for ABAWDs Subject to the FoodShare Work Requirement

ABAWD Age Limit – ACCESS and CWW

In October 2024, CWW and ACCESS will display a change in the age limit from age 52 to age 54 for able-bodied adults without dependents (ABAWDs) subject to the FoodShare work requirement.

This change will apply to text in CWW pages and to page logic in ACCESS and CWW so persons up to age 54 will be subject to the FoodShare work requirement.

The change primarily impacts the FoodShare Gatepost page and FS Basic Work Rules and Work Requirement Script in CWW.



The screenshot shows the 'FoodShare Gatepost' application interface. At the top right, there are 'Cancel' and 'Reset' buttons. Below the title bar, there is a section for 'Effective Period' with a 'Last Updated' date of '06/28/2024'. The 'Additional Information' section contains three questions with dropdown menus:

- Is anyone in your household requesting DSNAP benefits? (Dropdown: N - No)
- Has anyone in the FoodShare household between the ages of 18 to 54 received SNAP benefits from another state during or after April 2024? (Dropdown: N - No)
- Has any individual lost benefits after 3 TLBs and then met the FoodShare work requirement during any 30-day period while they were ineligible? (Dropdown: N - No)

At the bottom, there is a checkbox labeled 'Based on client's response, populate blank fields as N' and an 'Add Case Comment' button. On the far right, there are 'Cancel', 'Previous', and 'Next' buttons.

ABAWD Age Limit – Correspondence

The change in the age limit for able-bodied adults without dependents (ABAWDs) subject to the FoodShare work requirement will be noted in member correspondence, including:

- FSET Letters
- 45 Day Renewal
- ACCESS Notices
- Notice of Decision



More Information

FoodShare

FoodShare is a monthly benefit that helps you buy nutritious food for good health. If you are getting FoodShare for the first time, you will get a plastic debit card in the mail called the Wisconsin QUEST card. Your FoodShare benefits are put on your QUEST card and can be used at most food stores.

If any QUEST card on your account is lost or stolen, you may have to pay a \$2.70 fee to replace it. The fee will come out of your FoodShare benefits.

Your benefits for November and December will be in your account by Dec. 07, 2023. Starting in January, your benefits will be put in your account on the 11th day of each month.

Certain adults between the ages of 18 through 54 with no minor children living in the home may only be able to get three months of time-limited FoodShare benefits in a three-year period that began on January 1, 2022, and continues until December 31, 2024, unless they meet a work requirement or have an exemption. To keep getting FoodShare benefits after the three months, you must meet the work requirement or have an exemption. For a current list of exemptions, go to www.dhs.wisconsin.gov/foodshare/infonotice.htm.

To learn more about your benefits, QUEST card, or the work requirement, please see your Enrollment and Benefits Handbook.

Changes in ACCESS for Apply for Benefits

ACCESS – FoodShare Basic Work Rules/Work Requirement Information

In June 2024, the FoodShare Basic Work Rules/Work Registrant page was added to the Apply for Benefits (AFB), Report My Changes (RMC), and Renew My Benefits (RMB) modules. The page provides applicants and members requesting FoodShare the opportunity to answer questions that may qualify applicable household members for exemptions.

On October 19, 2024, the page will be split into two:

- FoodShare Basic Work Rules Information
- FoodShare Work Requirement Information

ACCESS – FoodShare Basic Work Rules Information Page

On the FoodShare Basic Work Rules Information page, applicants and members can enter exemption information specific to work registrants.

Application number: 2609077028

[← Back](#) [☰ Application overview](#)

Household details

FoodShare Basic Work Rules Information

Answer the questions below to see if any adults in your household do not have to meet the FoodShare work rules or work requirement because of an exemption.

Find out more about exemptions at the [DHS FoodShare Basic Work Rules and Work Requirement Information webpage](#).

Is anyone in your household in a Wisconsin Works (W-2) work program? (optional)

Yes

No

Is there a household member caring for a child under age 6 who does not live with them? (optional)

Yes

No

Is anyone in your household responsible for caring for another person who cannot care for themselves? (optional)

Yes

No

[Save and next](#)

Tip

There are reasons why some adults do not need to meet the FoodShare work requirement, called 'exemptions'. Your answers to these questions tell us if any of those reasons are true for adults in your household

ACCESS – FoodShare Basic Work Requirement Information

On the FoodShare Work Requirement Information page, applicants and members can enter exemption information specific to ABAWD requirements.

The screenshot shows the ACCESS web application interface. At the top, there is a blue navigation bar with the ACCESS logo, links for Account Home, Apply for programs, and Documents, and a user profile for John. Below the navigation bar, the page title is "FoodShare Basic Work Requirement Information" under the "Household details" section. The page contains three optional questions with radio button options and tip boxes. The first question is about veterans, the second is about foster care, and the third is about work programs. A "Save and next" button is visible at the bottom right.

ACCESS

Account Home Apply for programs Documents Español John

Application number: 2609077028

← Back Application overview

Household details

FoodShare Basic Work Requirement Information

Answer the questions below to see if any adults in your household do not have to meet the FoodShare work rules or work requirement because of an exemption.

Find out more about exemptions at the [DHS FoodShare Basic Work Rules and Work Requirement Information webpage](#).

Is anyone in your household a veteran? (optional)

Yes

No

Tip

There are reasons why some adults do not need to meet the FoodShare work requirement, called 'exemptions'. Your answers to these questions tell us if any of those reasons are true for adults in your household.

Is anyone in your household an 18 to 24-year-old who was in foster care, subsidized guardianship, or court-ordered kinship care when they turned 18? (optional)

Yes

No

Tip

A veteran is defined as a person who served in the United States Armed Forces (the Army, Marine Corps, Navy, Air Force, Space Force, Coast Guard, National Guard, or Armed Forces Reserve) who has been discharged or released under any condition.

Is anyone in your household participating in a work program? (optional)

Yes

No

Tip


Work programs provide education, training, and other support services to job seekers looking to gain new or different employment.

Save and next

ACCESS – Work Program Participation

If someone answers **Yes** to the question on whether anyone is participating in a work program on the FoodShare Work Requirement Information page, a new page titled “<Name of individual> Allowable Work Program Participation” page will be scheduled.

The page collects details on participation in the work program.



The screenshot shows a web form titled "Lisa's work program participation" under the heading "Household details". The form includes a sub-header "Tell us more about Lisa's work program participation." and two main questions. The first question is "Which work program is Lisa participating in?" with a dropdown menu labeled "Select a work program". The second question is "About how many hours per month does Lisa participate in this program?" with a text input field. A "Save and next" button is located at the bottom right of the form.

Application overview

Household details

Lisa's work program participation

Tell us more about Lisa's work program participation.

Which work program is Lisa participating in? *

Select a work program

About how many hours per month does Lisa participate in this program? *

Save and next

ACCESS – Apply for Benefits PDF

The Apply for Benefits (AFB) PDF will display information collected for exemptions for FoodShare basic work rules, the FoodShare work requirement, and allowable work program details in the AFB module.

Food Share Basic Work Rules / Work Requirement Information	
Question	Your answer
Is anyone in your household in a Wisconsin Works (W-2) work program?	Yes
Which household member(s) is in a Wisconsin Works (W-2) work program?	Lisa Payne
Is anyone in your household responsible for caring for another person who cannot care for themselves?	Yes
Which household member is responsible for caring for another person who cannot care for themselves?	Lisa Payne
Is anyone in your household a veteran?	Yes
Which household member is a veteran who served in the United States Armed Forces?	John Payne
Is anyone in your household an 18–24-year-old who was in foster care, a subsidized guardianship, or court-ordered kinship care when they turned 18?	No
Is anyone in your household participating in a work program?	Not Answered

**Information from
ACCESS AFB → CWW**

ACCESS AFB → CWW FoodShare Summary

On the FoodShare Summary page, a banner message will indicate the applicant has provided work registrant and ABAWD exemption information in the AFB module.

In the “Client Reported Information” section, IM workers can select **Add this information** or **Do not add this information** for those individuals.

FoodShare Summary Cancel Reset

The following events have occurred:

AE279: Please review the client reported information.

FS Work Registrant / ABAWD Information

Case Information

Row	Individual	Begin Month	End Month	Last Updated	Delete Reason	Compliance with W2 Work Program	Primary Caretaker of Child Under age 6 outside of home	Primary Caretaker of Incapacitated Individual	Veteran of the United States Armed Forces	Former Foster Care Youth	Allowable Work Participation
No data found.											

Client Reported Information

Individual	What would you like to do?	Compliance with W2 Work Program	Primary Caretaker of Child Under age 6 outside of home	Primary Caretaker of Incapacitated Individual	Veteran of the United States Armed Forces	Former Foster Care Youth	Allowable Work Participation
* FIFTYFIVE JOHNSON 55F PPS	<input type="text" value=""/> <input type="button" value="Add this information"/> <input type="button" value="Do not add this information"/>	Y	N	N			
* TWENTY JOHNSON 20F DAU	<input type="text" value=""/>	N	N	N	N	Y	N
* SIXTEEN JOHNSON 16M SON	<input type="text" value=""/>	Y	N	N			
* FIFTYTHREE JOHNSON 53M FCO	<input type="text" value=""/>	N	Y	Y	N		N
* FOURTYFIVE JOHNSON 45F STR	<input type="text" value=""/>	Y	Y	N	Y		Y

ACCESS AFB → FS Work Registrant/ABAWD Information

If workers select **Add this information** on the FoodShare Summary page, a banner message will be displayed on the FS Work Registrant/ABAWD Information page. Workers may need to verify the exemption information.

And information collected from the “<Name>’s allowable work program participation” page in AFB will be displayed.

Note: The “Delete Reason” and “End Month” fields will be removed from the “Effective Period” section.

The screenshot shows a web form titled "FS Work Registrant / ABAWD Information". At the top right, there are "Cancel" and "Reset" buttons. A green banner at the top states "The following events have occurred:" followed by a message: "AE280: The client reported information is displayed on this page." Below this is a section for "FS WORK REGISTRANT / ABAWD information required for following individuals" with a table listing names: FIFTYFIVE JOHNSON 55F WIF, TWENTY JOHNSON 20F DAU, SIXTEEN JOHNSON 16M SON, FIFTYTHREE JOHNSON 53M FCO, and FOURTYFIVE JOHNSON 45F STR. The form is divided into sections: "Effective Period" with "Begin Month" (MM, YYYY) and "Last Updated" fields; "Exemptions from FS Basic Work Rules (Work Registrants) and FS Work Requirement (ABAWDs)" for individual "FIFTYFIVE JOHNSON 55F WIF", including questions about W-2 compliance, primary caretaker status, and veteran status; "Exemptions from FS Work Requirement (ABAWDs)" with questions about veteran status and former foster care youth; and "FS Work Requirement Hours" with questions about allowable work programs and participation hours.

Information from ACCESS

RMC/SMRF/RMB → CWW

ACCESS RMC → Change/SMRF/Renewal Summary

The Change/SMRF/Renewal Summary page will include a flag marking new FS Work Registrant / ABAWD Information under the “Changes Reported” section when changes to a household’s Work Registrant/ABAWD information is made in an ACCESS change report.

The screenshot shows the 'Change / SMRF / Renewal Summary' page in the ACCESS RMC system. The page includes a navigation menu on the left and a main content area with the following sections:

- Inbox Item Information:** Inbox Item Number: 0702518808, Item Type: Change, Due Date: 05/13/2024, Received Date: 05/13/2024, Assigned Worker: XCTNBL, Inbox Item Status: Received, Inbox Item Details: [View](#)
- Case Information:** In Consortium: STATE CONSORTIUM, County / Tribe: MILWAUKEE COUNTY, Language: ENGLISH, Companion Case: NO, Eligibility Office: 5605, Supervisor Unit: 262, Case Number: 4004631840, Case Worker: XCTNBL, Secondary / Other Worker: Primary Person Name: SIXTY JOHNSON, Programs: N/A
- Special Attention:** No data found.
- Changes Reported:** A table with columns for 'Household Composition' and 'Financial Information'. The 'FS Work Registrant / ABAWD Information' option is highlighted with a red box.
- Related Submissions:** No data found.
- Companion Case Information:** Case Number: Case Worker: Primary Person Name:
- What would you like to do?:** Start/Continue Processing Inbox Item (selected), No Action Required on Inbox Item

ACCESS RMC/RMB → FoodShare Summary

The FoodShare Summary page will display new exemption information reported during an ACCESS change report in RMC or renewal in RMB.

The “Case Information” section will display existing information for each individual in the household who has the FS Work Registrant/ABAWD Information page scheduled.

FoodShare Summary Cancel Reset

The following events have occurred:

AE279: Please review the client reported information.

FS Work Registrant / ABAWD Information

Case Information

Case Information	Begin Month	End Month	Last Updated	Delete Reason	Compliance with W2 Work Program	Primary Caretaker of Child Under age 6 outside of home	Primary Caretaker of Incapacitated Individual	Veteran of the United States Armed Forces	Former Foster Care Youth	Allowable Work Participation
1 FIFTYFIVE JOHNSON 55F PPS	10/2024		10/22/2024		Y	N	N	N	N	N
2 TWENTY JOHNSON 20F DAU	10/2024		10/22/2024		N	N	N	N	Y	N
3 SIXTEEN JOHNSON 16M SON	10/2024		10/22/2024		N	Y	Y	N	N	N
4 FIFTYTHREE JOHNSON 53M FCO	10/2024		10/22/2024		N	Y	N	N	N	N
5 FOURTYFIVE JOHNSON 45F STR	10/2024		10/22/2024		N	N	Y	Y	N	Y

Client Reported Information

Individual	What would you like to do?	Compliance with W2 Work Program	Primary Caretaker of Child Under age 6 outside of home	Primary Caretaker of Incapacitated Individual	Veteran of the United States Armed Forces	Former Foster Care Youth	Allowable Work Participation
• FIFTYFIVE JOHNSON 55F PPS	Match with A	N	Y	Y	N	N	N
• TWENTY JOHNSON 20F DAU	Add this information Do not add this information	Y	Y	Y	Y	N	Y
• SIXTEEN JOHNSON 16M SON		Y	N	N	N	N	N
• FIFTYTHREE JOHNSON 53M FCO		Y	N	Y	Y	N	Y
• FOURTYFIVE JOHNSON 45F STR		Y	Y	N	N	N	N

ACCESS RMC/RMB → FoodShare Summary

The "Client Reported Information" section will display options for selecting member-submitted information.

Client Reported Information							
Individual	What would you like to do?	Compliance with W2 Work Program	Primary Caretaker of Child Under age 6 outside of home	Primary Caretaker of Incapacitated Individual	Veteran of the United States Armed Forces	Former Foster Care Youth	Allowable Work Participation
• FIFTYFIVE JOHNSON 55F PPS	Match with A	N	Y	Y	N	N	N
• TWENTY JOHNSON 20F DAU	Match with A Add this information Do not add this information	Y	Y	Y	Y	N	Y
• SIXTEEN JOHNSON 16M SON		Y	N	N	N	N	N
• FIFTYTHREE JOHNSON 53M FCO		Y	N	Y	Y	N	Y
• FOURTYFIVE JOHNSON 45F STR		Y	Y	N	N	N	N

ACCESS RMC/RMB → FS Work Registrant / ABAWD Information

On the FS Work Registrant/ABAWD Information page, workers must complete a conflict panel when there is conflicting information between client-reported information and existing CARES information per each member.

The screenshot displays the 'FS Work Registrant / ABAWD Information' form. It features a green header bar with the text 'The following events have occurred:' and a message 'AE281: Existing case information is displayed on this page.' Below this is an orange header bar with the text 'The following conflicts have occurred.' and a sub-header 'select either CARES or Client Reported Information'. The main content is a table with two columns: 'Field' and 'CARES Information' (with a radio button), and 'Client Reported Information' (with a radio button). The table contains eight rows of questions with corresponding radio button options.

Field	<input type="radio"/> CARES Information	<input type="radio"/> Client Reported Information
Is this individual in compliance with a W-2 work program?	<input type="radio"/> YES	<input type="radio"/> NO
Is this individual the primary caretaker of a child under age 6 out of home?	<input type="radio"/> YES	<input type="radio"/> NO
Is this individual the primary caretaker of an incapacitated individual outside of the home?	<input type="radio"/> YES	<input type="radio"/> NO
Is this individual a veteran of the United States Armed Forces, who has been discharged or released under any condition?	<input type="radio"/> YES	<input type="radio"/> NO
Is this individual a former foster care youth under the age of 25 who was in foster care when they turned 18?	<input type="radio"/> NO	<input type="radio"/> <BLANK>
Is this individual participating in an allowable work program?	<input type="radio"/> YES	<input type="radio"/> NO
If yes, which work program is the individual participating in?	<input type="radio"/> CF - Children First	<input type="radio"/> <BLANK>
On average, how many hours per month does this individual participate in the selected work program?	<input type="radio"/> 39	<input type="radio"/> <BLANK>

At the bottom right of the form, there is an 'Update' button and a progress indicator showing 'Completed 0 of 4'.

**Information from CWW →
ACCESS RMC/RMB**

CWW → ACCESS RMC/RMB

Exemption information entered by workers on the FS Work Registrant/ABAWD Information page will be displayed on the FoodShare Basic Work Rules Information and FoodShare Work Requirement Information pages in RMC or RMB.

Members can uncheck the exemption on the page.

The screenshot displays the ACCESS RMC/RMB interface. At the top, there is a blue header with the word "ACCESS". Below the header is a navigation bar with six icons: "Start", "People", "Job Income", "Other Income", "Housing Bills", and "Submit". The "People" icon is highlighted with a blue arrow. Below the navigation bar is a section titled "FoodShare Basic Work Rules Information". This section contains a paragraph of text explaining the purpose of the information and providing a link to a website. Below the text are two questions with checkboxes and icons representing different age groups. The first question is "Is anyone in your household in a Wisconsin Works (W-2) work program?" and the second question is "Is anyone in your household responsible for caring for a child under age 6 that does not live with you?".

ACCESS

Start People Job Income Other Income Housing Bills Submit

FoodShare Basic Work Rules Information

Tell us if anyone in your household does not need to meet the FoodShare basic work rules or the FoodShare work requirement because they are exempt. For a full list of things that make someone exempt, go to www.dhs.wisconsin.gov/foodshare/infonotice.htm. Answering these questions helps us decide if you can get FoodShare benefits and if anyone in your household will need to meet a work requirement to keep benefits.

Is anyone in your household in a Wisconsin Works (W-2) work program?
Please check the box (or boxes) to tell us who is in a Wisconsin Works (W-2) work program.

FIFTYFIVE FIFTYTHREE FOURTYFIVE TWENTY

SIXTEEN

Is anyone in your household responsible for caring for a child under age 6 that does not live with you?
Please check the box (or boxes) to tell us who is responsible for caring for a child under age 6 that does not live with you.

FIFTYFIVE FIFTYTHREE FOURTYFIVE TWENTY

SIXTEEN

New FoodShare Clock

New FoodShare Clock Period

The current FoodShare Clock period ends 12/2024.

On January 1, 2025, CWW and ACCESS will reflect a new three-year FoodShare Clock period. The Start Month will be 01/2025 and the End Month will be 12/2027.

FoodShare Clock Cancel Reset

Individual Information

Individual: ELLEN 35M Last Updated: 09/01/2023
PIN: Sequence: 1

36 Month Clock

Start Month: 01/2022 End Month: 12/2024 Clock Months Expired: 30

Benefit Months

Time-limited Benefit Months: Month 1 Month 2 Month 3

Additional Months Start: End:

Clock Information and Benefit Months

Month	Last Updated	Overridden By	System Status	Additional Month(s)	Out-of-State	Worker Override Status	Worker Override Reason
10/2023	09/01/2023		GW - Geo Waiver			<input type="text"/>	<input type="text"/>
09/2023	09/01/2023		TW - TLB Waived			<input type="text"/>	<input type="text"/>
08/2023	09/01/2023		CE - Clock Not in Effect			<input type="text"/>	<input type="text"/>
07/2023	09/01/2023		CE - Clock Not in Effect			<input type="text"/>	<input type="text"/>

Questions?