



Notice of Decision Modernization

IMAC Presentation

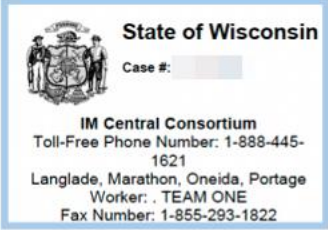
August 2024

Overview

As an ongoing effort to improve the clarity of member communications, we are updating the Notice of Decision (NOD) for the October 2024 release.

MILWAUKEE
MILWAUKEE ENROLLMENT SERVICES
6055 N 64TH STREET
MILWAUKEE WI 53218



Mailing Date:
04/12/2024



The State of Wisconsin is an equal opportunity service provider. This letter contains information that affects your benefits. If you need this material in a different format because of a disability or if you need this letter translated or explained in your own language, please call 1-888-947-6583. These services are free.

About Your Benefits

This letter tells you about your benefits. If you have a question, call the agency above. If you would like to get letters like this online instead of by regular mail, see the **Resources and Contact Information** at the end of this letter.

Program	Status	Details
 Health Care	Your application was approved for everyone who applied.	You applied on April 11, 2024. → See Your HealthCare Benefits to learn more.
 FoodShare	Your application was approved.	You applied on April 11, 2024. For April 2024 you will get \$257.00. As of May 2024, you will get \$387.00 each month. → See Your FoodShare Benefits to learn more. You are enrolled in the FoodShare program until March 2025 as long as you continue to meet program rules.



See **Reporting Rules** for changes you must report to your agency based on the benefits you get.




General Updates

General updates will be made to the NOD:

- Use an appropriate tone and language written to a fourth-grade reading level.
- Apply bold, italics, and colors to text, and insert icons to increase readability and engagement.
- Choose more descriptive section titles and explanations so members can understand why they are enrolled (or not enrolled) without searching the NOD for information.

New Summary Table

A new summary table will be added to the first page of the NOD.


Program	Status	Details
 Health Care	Your application was approved for some of the people in your home.	You applied on December 21, 2023. → See Your Health Care Benefits to learn more.
 FoodShare	Your benefits were adjusted.	→ See Your FoodShare Benefits to learn more.
 Caretaker Supplement	Your application was denied.	You applied on February 20, 2024. → See Your Caretaker Supplement Benefits to learn more.

FoodShare Updates

There are three FoodShare-specific updates that will be made to the NOD to comply with federal regulations.

Message to Reapply With W-2 or SSI Approval


1. Include a message with a denial of FoodShare or closure of the FoodShare Assistance Group that applicants and members can reapply or contact their local agency if they are approved for W-2 or SSI benefits.

Program	Status	Details
 FoodShare	Your benefits will be ending on February 1, 2024.	→ See Your FoodShare Benefits to learn more. If you are approved for W-2 or Supplemental Security Income (SSI) in the future, you may be able to get FoodShare benefits. Reapply at access.wi.gov or contact your agency.

Message to Reapply by Completing Required Action

2. Include a message that applicants do not need to reapply if they complete the missing required action (e.g., complete an interview) within 60 days of the application date.


Note: This is currently a part of the NOD issued for missing verifications.

Program	Status	Details
 FoodShare	Your application was denied.	<p>You applied on December 6, 2023.</p> <p>→ See Your FoodShare Benefits to learn more.</p> <p>You may still be eligible for FoodShare benefits if your application was denied because you did not turn in documents to confirm your information. You must turn in required proof within 60 days of your application date or you will have to reapply.</p> <p>→ See Why you were denied to learn more.</p> <p>If you are approved for W-2 or Supplemental Security Income (SSI) in the future, you may be able to get FoodShare benefits. Reapply at access.wi.gov or contact your agency.</p>

Renewal Month Listed in Second NOD for Expedited FoodShare

3. For expedited FoodShare, the renewal month will be displayed in the change summary when a second NOD is sent after verifications are completed.

Note: This is consistent with NODs for cases that have a change event for their FoodShare benefits (e.g., benefits are approved, benefit amount has increased/decreased, benefits have been denied for some individuals, benefits are reopened).

Program	Status	Details
 FoodShare	You have a change in your benefits.	→ See Your FoodShare Benefits to learn more. You are enrolled in FoodShare until January 2025 as long as you continue to meet program rules.

Questions?