

# INCOME MAINTENANCE ADVISORY COMMITTEE (IMAC)

Thursday, April 18, 2024

1:00 – 3:30 p.m.

Zoom: <https://dhswi.zoomgov.com/j/1619409056>

## Minutes

### Invitees

| Attendees (X = Attended)            |  |                                     |                                    |
|-------------------------------------|--|-------------------------------------|------------------------------------|
| <input type="checkbox"/>            | Katie Sepnieski – DHS BEOT                 | <input checked="" type="checkbox"/> | Tarah Richardson – DHS BEOT        |
| <input checked="" type="checkbox"/> | Alicia Grulke – DHS BEOT                   | <input checked="" type="checkbox"/> | Elizabeth Olsen – DHS BEOT         |
| <input checked="" type="checkbox"/> | Ashley Schabel – DHS BEOT                  | <input checked="" type="checkbox"/> | LaTanya Baldwin – DHS BEOT         |
| <input type="checkbox"/>            | Jody Noble – DHS BEOT                      | <input type="checkbox"/>            | Stevey Poppe – DHS BEEP            |
| <input type="checkbox"/>            | Pang Xiong – DHS BEOT                      | <input checked="" type="checkbox"/> | Autumn Arnold – DHS BEEP           |
| <input checked="" type="checkbox"/> | Molly Thomas – DHS BEOT                    | <input type="checkbox"/>            | Brookelynn Slamka – DHS BEEP       |
| <input checked="" type="checkbox"/> | Angela Stanford – DHS BEOT                 | <input type="checkbox"/>            | Valeri Kazakhetsyan – DHS BEEP     |
| <input type="checkbox"/>            | Alexia Hamilton – DHS BEOT                 | <input type="checkbox"/>            | Laurie Teubert – DHS BEEP          |
| <input type="checkbox"/>            | Nick Kwaw – DHS BEOT                       | <input type="checkbox"/>            | Nicole Huffman – DHS BEEP          |
| <input type="checkbox"/>            | Linsey Donaldson – DHS BEOT                | <input type="checkbox"/>            | True Lor – DHS BEEP                |
| <input type="checkbox"/>            | Victoria Conley – DHS BEEP                 | <input type="checkbox"/>            | Laura Hanson – DHS BEEP            |
| <input checked="" type="checkbox"/> | Bay Lake – Chelsey Groessl                 | <input type="checkbox"/>            | Rebecca David – DHS BEEP           |
| <input type="checkbox"/>            | <i>Bay Lake – Becky Hetfield-Salentine</i> | <input type="checkbox"/>            | MilES – Monica Gregory             |
| <input checked="" type="checkbox"/> | Capital – Shawn Tessmann                   | <input type="checkbox"/>            | <i>MilES – Shawnte Julien</i>      |
| <input checked="" type="checkbox"/> | Capital – Adam Chorlton                    | <input checked="" type="checkbox"/> | Moraine Lakes – Mia Anderson-Inman |
| <input type="checkbox"/>            | Central – Nicole Rolain                    | <input checked="" type="checkbox"/> | Moraine Lakes – Heather Merten     |
| <input checked="" type="checkbox"/> | Central – Amanda Brooks                    | <input checked="" type="checkbox"/> | Northern – Steve Budnik            |
| <input checked="" type="checkbox"/> | East Central – Ann Kriegel                 | <input type="checkbox"/>            | <i>Northern – Jeanine Spuhler</i>  |
| <input type="checkbox"/>            | <i>East Central – Annett Mooney</i>        | <input checked="" type="checkbox"/> | Southern – Kate Chambers           |
| <input checked="" type="checkbox"/> | Great Rivers – Kathy Welke (co-chair)      | <input checked="" type="checkbox"/> | Southern – Laci Bainbridge         |
| <input checked="" type="checkbox"/> | Great Rivers – Ronda Brown                 | <input checked="" type="checkbox"/> | Western – Lorie Graff (co-chair)   |
| <input checked="" type="checkbox"/> | East Central – John Rathman (co-chair)     | <input type="checkbox"/>            | <i>Western – Tricia Wavra</i>      |
| <input checked="" type="checkbox"/> | WKRP – Katie Kasprzak                      | <input checked="" type="checkbox"/> | WKRP – Kimm Peters                 |
|                                     | <b>Guests:</b>                             |                                     |                                    |
| <input checked="" type="checkbox"/> | Thor Neng - DCF                            | <input type="checkbox"/>            | Tami Berg - OIG                    |

|                                     |   |                                     |                                      |
|-------------------------------------|---|-------------------------------------|--------------------------------------|
| <input checked="" type="checkbox"/> | Gage Winkelmann – DCF                     | <input type="checkbox"/>            | Nicole Koch - OIG                    |
| <input type="checkbox"/>            | Barbara Honsa - DCF                       | <input type="checkbox"/>            | Lauren Heitman – DHS Area Admin      |
| <input checked="" type="checkbox"/> | Kent Ellis - DCF                          | <input type="checkbox"/>            | Shine Baby– DHS BSM                  |
| <input type="checkbox"/>            | Annie Griggs – DCF                        | <input type="checkbox"/>            | Suzanne Cone – DHS BSM               |
| <input checked="" type="checkbox"/> | Jessica Schulte – Jefferson County        | <input checked="" type="checkbox"/> | Darin Petesch – DHS BSM              |
| <input type="checkbox"/>            | Darsell Johns – MilES                     | <input type="checkbox"/>            | Mai Yee Xiong – DHS BSM              |
| <input type="checkbox"/>            | Michael Poma - MilES                      | <input type="checkbox"/>            | Paul Michael - DHS                   |
| <input checked="" type="checkbox"/> | Tim McGuire - MilES                       | <input type="checkbox"/>            | Shauna Grossman - DHS                |
| <input checked="" type="checkbox"/> | Mac Strawder - MilES                      | <input type="checkbox"/>            | Shelli Essmann DHS Area Admin        |
| <input type="checkbox"/>            | Brenda Belanger-Red Cliff                 | <input checked="" type="checkbox"/> | Carol Waulet – Door County           |
| <input type="checkbox"/>            | Wendy Corbine - Bad River                 | <input type="checkbox"/>            | Amber Taylor – Adams County          |
| <input checked="" type="checkbox"/> | Renee Lyman – Dodge County                | <input type="checkbox"/>            | Kris Weden – Marathon County         |
| <input type="checkbox"/>            | Carol Sjoblom – Columbia County           | <input type="checkbox"/>            | Raelle Allen - Lac du Flambeau Tribe |
| <input type="checkbox"/>            | Alyson Wagoner - Forest County Potawatomi | <input type="checkbox"/>            | Maria Delagado – Southern            |
| <input type="checkbox"/>            | Heidrun Kovach – Dane County              | <input checked="" type="checkbox"/> | Roxann Binkowski – Waushara County   |
| <input checked="" type="checkbox"/> | Mitch Birkey – Calumet County             | <input type="checkbox"/>            | Adam Chorlton – Capital Consortia    |
| <input type="checkbox"/>            | Kesha Cole – Ozaukee County               | <input type="checkbox"/>            | Deb Bohlman – Fond du Lac County     |
| <input type="checkbox"/>            | Michele Chiuchiolo – Dane County          | <input type="checkbox"/>            | Amy Beranek – Dodge County           |
| <input type="checkbox"/>            | Deb Williquette – Manitowoc County        | <input type="checkbox"/>            | Melissa Todd                         |
| <input type="checkbox"/>            | Ron Redell – Dane County                  | <input type="checkbox"/>            | Rob Klingforth – Moraine Lakes       |
| <input type="checkbox"/>            | Kara Ponti – Dane County                  | <input type="checkbox"/>            | Cortney Hebel – Dane County          |
| <input type="checkbox"/>            | Cheryl Kawlewski – Portage County         | <input type="checkbox"/>            | Charlie Morgan – WI Legislature      |

## AGENDA

### Welcome (Katie Sepnieski & Lori Graff)

- Introduction of Kevin Wetherbee, Deputy Director for the Bureau of Enrollment Eligibility and Policy.
- Report attendance by replying to the email from [DHSBEOTAdmin@dhs.wisconsin.gov](mailto:DHSBEOTAdmin@dhs.wisconsin.gov).

### Approval of March 21, 2024, Meeting Minutes (Katie Sepnieski)

- Motions made to approve the minutes by Tony Sis and Ann Kriegel and approved by consensus.

### Policy Updates (Department of Health Services)

#### Healthcare

- April renewals are in process and May renewals are beginning. June is the last month post-public health emergency renewals due.

- BadgerCare Plus children’s premiums went into effect for new applicants who applied on or after April 1, 2024.
  - For existing members, premiums will go into effect on a rolling basis as families complete their next renewal.
  - May 2024 is the first month premiums are due. Statements are being mailed out for May 2024.
- In June 2024, the Department will communicate premium reinstatement to Medicaid Purchase Plan (MAPP).
  - Premiums will be set in July 2024 and members will receive notices and premium statements for premiums due in August 2024.

### **Subcommittee Updates (Income Maintenance Agency Subcommittee Co-Chairs)**

- Income Maintenance Operational Analysis (IMOA) subcommittee met on April 12, 2024. Lorie Graff shared key discussion points (see attachment). Next meeting is May 3, 2024.
- Call Center Operational Technical subcommittee met on April 8, 2024. See attachment for key discussion points. Next meeting is April 29, 2024.
- Performance Monitoring subcommittee met on March 20, 2024. Ann Kriegel shared key discussion points (see attachment). Next meeting is May 15, 2024.

### **CARES Release**

- Shawn Thomas presented on information for the June 2024 CARES Release for *Case Documentation for Salesforce Email and Text Messages*. See attachment for details.
- Mai Yee Xiong presented on information for the June 2024 CARES Release for *Fiscal Accountability Act: FSET exemptions*. See attachment for details.
- *The Genesys Cloud CX changes to CWW* was not presented on at the April 2024 meeting.

### **Income Maintenance (IM) Funding and Contract Updates (Alicia Grulke & Lorie Graff)**

- The MA Unwinding Funds for contract effective April 1, 2024, have been signed by all consortia.

#### **Consortia Feedback (Lorie Graff)**

- None

#### **Administrative Memos (Alicia Grulke & Lorie Graff)**

- The administrative memo for Estate Recovery Incentive Funds is being reviewed by consortia. Feedback will be shared back to the Department.

#### **Regional Enrollment Network (Lorie Graff)**

- The Regional Enrollment Network (REN) met on April 9, 2024. Most usual participants attended the Health Literacy conference.
- Discussion was held about sharing Covering Wisconsin’s pre-licensing courses available on the Covering Wisconsin Website.
- The next meeting is scheduled for May 14, 2024.

**Public Comment**

- None

**Announcements**

- Tony Sis, the operational lead from Capital Consortia is retiring in April 2024.
- The May 2024 IMAC and WHCSA/ESPAC meeting will be held at 3099 E Washington Ave, Madison, WI 53704 in the Perseverance Room.
- For upcoming meetings in 2024, send agenda items to the WHCSA Tri Chairs or Bureau of Eligibility Operations and Training operations associate at [DHSBEOTAdmin@dhs.wisconsin.gov](mailto:DHSBEOTAdmin@dhs.wisconsin.gov).