

Eligibility Quality Control (EQC) Updates

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January 19, 2023



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Payment Error Rate Measurement (PERM)

- Measures improper payments in the Medicaid and the Children's Health Insurance Program (CHIP) benefits
- PERM program uses a 17-state, three-year rotation cycle for measuring improper payments; every state is measured once every three years.
- Wisconsin is a Cycle 1 state, measured in Reporting Year (RY) 2022, and will be measured again in RY 2025.
- Reviews are conducted in three component areas (Fee-For-Service [FFS], managed care, and eligibility).
- The results of these reviews are used to produce national program improper payment rates, as well as state-specific program improper payment rates.
- 3% is the national standard established under 1903(u) of the Social Security Act for the eligibility component.

PERM RY22

Eligibility Improper Payments

Medicaid

National-11.89%

Wisconsin- 0.51%

Children's Health Insurance Program (CHIP)

National- 24.01%

Wisconsin- 0.90%

FoodShare (FS) Quality Control

Purpose: To ensure customers are receiving the correct FS benefits

- FoodShare Error Rates:
 - Active error rate measures the dollar amount of benefits issued in error.
 - Case and Procedural Error Rate (CAPER) measures the number of cases that were denied or terminated incorrectly.
- 6% Active Error Rate Threshold
- Liability: If above the national average
- Sanction: If over the national average two years in a row, the State will be assessed a financial penalty.

Fiscal Year (FY)22 Error Rates

This information is based on the state reported data Oct. 2021-Aug. 2022

Active Payment Error - 4.54%

CAPER - 29.67% (below the 2019 national average 34.01%)

Completion Rate - 97.50%

Application Processing Timeliness - 97.46%

Questions?

Contact us:

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