

Overview

Currently, workers are not always being made aware when a health care applicant or member received SSI in the past. There is no way to tell if someone had prior SSI using WEBI/ACD/CWW, so workers have to research data exchange results or look for DX entries of \$0/end-dated SSI on the Unearned Income page.

This means that Special Status MA disregards are not always being calculated for health care applicants or members who qualify for them. This can require extensive case corrections and rework when SSI ending is found retroactively (sometimes years later).

To address this issue, a new systematic check for prior SSI will be implemented to help staff more easily locate and assess the Special Status MA disregards.

CWW Enhancements

Beginning on February 25, 2023, a new systematic check for prior SSI will be performed for health care applications, renewals, person adds, and program adds. This check will also be performed during Automated Case Processing (ACP).

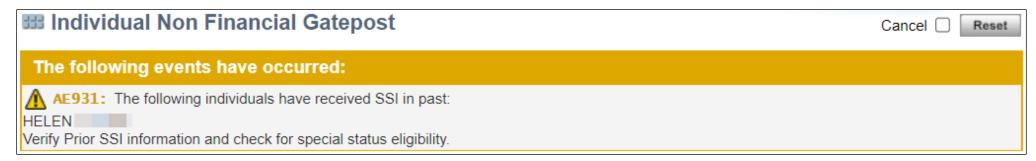
Changes to the following CWW pages will alert workers to necessary actions on the case:

- Individual Non-Financial Gatepost page
- Prior SSI page

Individual Non-Financial Gatepost Page

If the new system check determines that a health care applicant or member previously received SSI, the following will occur:

 A new banner message will be displayed: "The following individuals have received SSI in the past:"



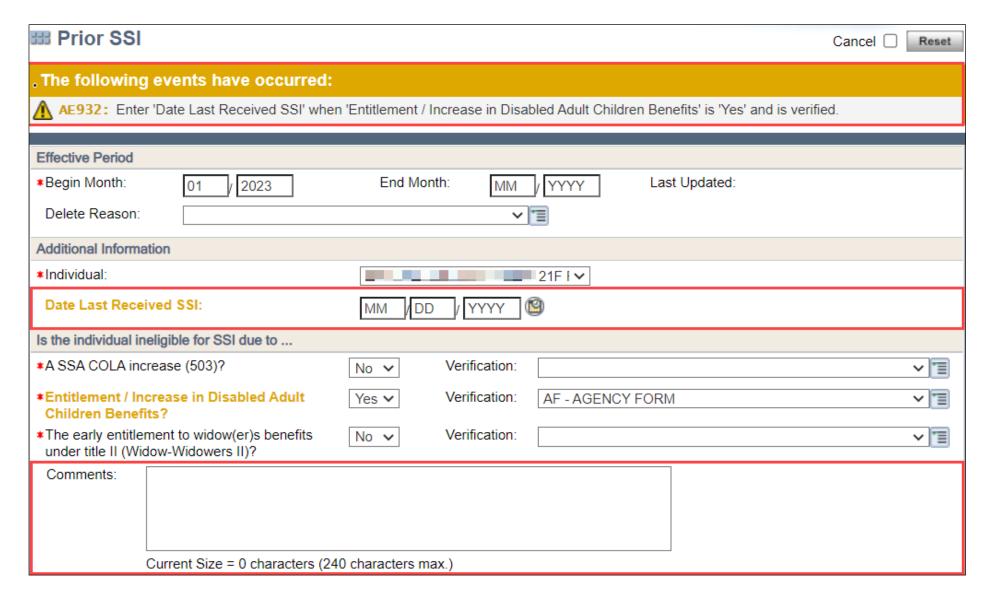
- The response to the question "Is there anyone in your household who was an SSI recipient in the past who is not an SSI recipient now?" will be updated to Yes (unless Yes is already selected due to a different individual on the case who had prior SSI).
- The Prior SSI page will be scheduled in the driver flow.

Prior SSI Page

The Prior SSI page will be updated with the following enhancements:

- A comment box will be added so workers can record details about their research into whether the individual meets the policy criteria for Special Status MA disregards.
- A yellow banner message will be displayed if the worker indicates that the individual lost SSI due to SSA COLA increases (503), entitlement or increase in DAC benefits, or early entitlement to Social Security Widow(er) benefits; and then tries to leave the page without entering the date when the individual last received SSI.

Prior SSI Page



Questions?