

Danielle Karnopp

January 2023

CARES Portfolio Preview



CARES Portfolio Planning

- Introduction:
 - Danielle Karnopp, CARES Portfolio Manager
- CARES Portfolio
 - Projects (annual planning)
 - Non-project Enhancements (3x per year)
 - Other: technology, security, maintenance, IMMR



Portfolio Plan Status

SFY 2024 Planning January through
April

Prioritizing June 2023 Non-project
Enhancements

Planning October 2023 Non-project
Enhancements



Planned Projects: February 2023

Gap Fill

CWW Training Document

Verification Checklist to Account for Mail
Delays (and other issues)

Outbound Texting Capabilities to
Members

School Year 22-23 Pre-6 P-EBT

Planned Projects: May 2023

Correspondence Improvement Roadmap: Research, Strategy, and Governance

Planned Projects: June 2023

ABAWD Changes Phase II

Expungement

Increase CTS Enrollment Among Eligible Families

SDX File Extract Modernization

Correspondence Improvement Roadmap:
Technology Assessment

Planned Projects: October 2023

Correspondence Improvement Roadmap: Verification Checklist and Interview
Notices Modernization