

INCOME MAINTENANCE ADVISORY COMMITTEE (IMAC)

Thursday, October 20, 2022

1:00 – 3:30 p.m.

Zoom: <https://dhs.wi.zoomgov.com/j/1619409056>

Minutes

Non-State Attendees:

Roxann Binkowski	Waushara County	Jack Yang	Waukesha County
Michele Chiuchiolo	Dane County	Jessica Schultze	Jefferson County
Maria Delgado	Rock County	Kara Ponti	Dane County
Lorie Graff	La Crosse County	Kate Chambers	Iowa County
Chelsey Groessl	Brown County	Kathy Busler	Jefferson County
Bob Klingforth	Waukesha County	Kimm Peters	Kenosha County
Ann Kriegel	Winnebago County	Lori Joas	Manitowoc County
Doreen Lang	Wood County	Darsell Johns	Ozaukee County
John Rathman	Outagamie County	Carol Waulet	Door County
Nicole Rolain	Marathon County	Mitch Birkley	Calumet County
Annett Mooney	Marquette County	Nina Taylor	Kenosha County
Tony Sis	Dane County	Debbie Schwandt	Kenosha County
Kris Weden	Marathon County	Shawn Tessmann	Dane County
Amanda Brooks	Portage County	Stacey Stewart	Washington County
Amberlynn Yohn	Racine County	Deb Williquette	Manitowoc County
Ronda Brown	St Croix County	Heather Ondik	Oconto County
Courtney Harris	Covering WI	Heather Merten	Fond du Lac County

State and Federal Attendees:

Autumn Arnold	DHS	Lars Brown	DHS
Kent Ellis	DCF	LaTanya Baldwin	DHS
Becky Luebke	DHS	Nick Kwaw	DHS
Elizabeth Olsen	DHS	Stevey Poppe	DHS
Beth Stiner	DHS	Tabbie Mellenberger	DHS
Katie Sepnieski	DHS	Allan Goetsch	DHS
Angela Stanford	DHS	Jody Noble	DHS
Tami Berg	DHS	Molly Thomas	DHS
Barb Honsa	DCF	April Ferstl	DCF
Shena Smith	OIG	Elizabeth Dehling	DHS
Tonya Evans	DOT	Shawn Thomas	DHS
Rosanna Caponi	DHS	Charlie Morgan	WI Legislature
Michael Turner	DHS	Autumn Gehri	WI Early Childhood
Kristina Smith	DHS	Laurie Teubert	DHS
Michelle Berger	DHS	Rebecca David	DHS

AGENDA

Administrative Updates (Katie Sepnieski & Doreen Lang)

- Report attendance by e-mailing to this mailbox DHSBEOTAdmin@dhs.wisconsin.gov.
- Milwaukee Enrollment Services (MILES) is relocating from the Cogg Center 6055 North 64th Street and will be open for business on November 1, 2022. Both offices will be closed on October 31, 2022, to accommodate the move.
- Amanda Brooks is the new Income Maintenance Supervisor for Portage County.

Approval of September 15, 2022, Meeting Minutes (Katie Sepnieski)

- Motion to approve the minutes made by Tony Sis and Doreen Lang and approved by consensus.

Policy Updates/COVID-19 Policy updates (Stevey Poppe/Autumn Arnold)

FoodShare

- Emergency Allotments have been approved for November 2022. Benefits will be issued to open FoodShare households on November 19, 2022 and be available to members on November 20, 2022.
- The November 2022 catch-up run is scheduled for January 7, 2023, with benefits available to members on January 8, 2023. This includes any FoodShare households eligible for benefits for November 2022 that were confirmed eligible for benefits after November 19, 2022.
- September 2022 catch up run is scheduled for November 12, 2022, with benefits available to members November 13, 2022.
- October 2022 catch up run is scheduled for December 10, 2022, with benefits available members December 11, 2022.
- Attachment provided with these details.

Healthcare

- The Public Health Emergency (PHE) declaration was extended and is set to expire on January 11, 2023.
- States will receive at least a 60 days' notice before the PHE ends.
- The Department received a change in guidance from Center of Medicaid Services (CMS) regarding MAPP premium changes, and as a result, the MAPP premiums and the work requirement will be reinstated as of the first calendar quarter after the Public Health Emergency (PHE) ends. The Department will follow the same approach for other premiums, in which new applicants will be subject to premiums as of the first calendar quarter, and existing members will be subject to premiums at next renewal.
- This change will be communicated with stakeholders over the next several weeks.
- The Department of Hearing and Appeals (DHA) announced that the implementation of DHARMA will be postponed. A new date has not been identified.

October 2022 JIRA Maintenance

- Shawn Thomas presented information on the October 2022 JIRA non-project enhancements. See the attachment for additional details.

SNAP Fraud Grant (Tabitha Mellenberger)

- Tabitha Mellenberger presented information on the SNAP Fraud Framework Grant Project. See the attachment for additional details.

Covering Wisconsin – Open Enrollment (Courtney Harris)

- Courtney Harris from Covering Wisconsin presented information on 2023 Open Enrollment. See the attachment for additional details.

Subcommittee Updates (Income Maintenance Agency Subcommittee Co-Chairs)

- Income Maintenance Operational Analysis (IMOA) subcommittee met on October 7, 2022. Key discussion points are available in the attachment. Next meeting is November 4, 2022.

- Performance Monitoring met on September 21, 2022. Nicole Rolain shared key discussion points (see attachment). Next meeting is November 16, 2022.
- Call Center Operational/Technical subcommittee met on September 12, and September 26, 2022. Kris Weden shared key discussion points (see attachment). Next meeting was October 10, 2022.

Income Maintenance (IM) Funding and Contract Updates (Katie Sepnieski & Doreen Lang)

- The Public Health Emergency Unwinding ARPA Contract has been drafted. The draft language was shared with ESPAC to provide feedback. The Department of Health Services (DHS) intends to release the contracts as close to the 60-day notification as possible once the notification is received that the PHE is ending.
- The negotiations for the 2023 IM Contract are actively occurring and should be concluded by 10/24/2022. The IM Funding draft, base contract updates, Enhanced Funding, RMS Surplus drafts, and exhibit 1 changed have been discussed with the negotiation team.

Consortia Feedback (Doreen Lang)

- Consortia requests to have a timeline that includes anticipated policy changes and member communications when the Public Health Emergency (PHE) ends, and unwinding begins.
- Several consortia/counties are having difficulty contacting local Social Security Administration (SSA) offices when data exchanges are inaccurate. This information is vital for accurate eligibility for members. Consortia is asking the Department to assist in resolving this issue. Consortia offered the suggestions:
 - Reaching out to SSA to share the importance of this information
 - Determine why data exchanges are inaccurate
 - Collaborate on other resolutions.

Administrative Memos (Katie Sepnieski & Doreen Lang)

- Administrative Memo 17-07 Income Maintenance Training Roles and Responsibilities is currently being reviewed by Consortia. Consortia have 45 days to review this administrative memo to provide feedback, with a 11/5/2022 due date.
- Administrative Memo 22-05 Enhanced Federal Funding for Qualifying IM Activities is currently being reviewed by Consortia. Consortia have 45 days to review this administrative memo to provide feedback, with an October 26, 2022, due date.

Regional Enrollment Network (Lorie Graff)

- The Regional Enrollment Network met on October 11, 2022.
- The recent Fall Enrollment Conference was discussed. It was shared that the conference had 370 attendees, with 150 different agencies represented.
- Covering Wisconsin is preparing outreach materials for partners for the upcoming open enrollment.
- The 'family glitch' within the marketplace was fixed for the upcoming open enrollment. The 'family glitch' impacted families whose employer sponsored family coverage is unaffordable. These families will have more options in the marketplace moving forward.
- Representatives from Regional Enrollment Networks provided updates on the participation in activities over the last month.
- Two unwinding outreach coordinators were hired by the Department to work with the Regional Enrollment Networks during the unwinding.

Gap Case Monthly Update

- GAP Case Numbers – See attachment “GAP Case Report” – September 2022

Public Comments

- None

Announcements

- If the 60 days' notice for the Public Health Emergency (PHE) is received in November 2022, policy and communication details will be shared.