



Continuous Eligibility for Health Care

IMAC Presentation

May 2022

Temporary Eligibility Policies for Health Care During the PHE

- During the Public Health Emergency (PHE), members enrolled on or after March 2020 have remained eligible for health care benefits.
- There are exceptions to continuous eligibility during the PHE for members who
 - Move out of state,
 - Pass away, or
 - Voluntarily request to be disenrolled.
- Members also have not needed to complete a health care renewal during the PHE.
- Premiums, the MAPP work requirement, and BadgerCare Plus Childless Adult policies were suspended during the PHE.
- CARES was enhanced to **not** allow negative health care actions (either through online or batch eligibility determinations) or to require premiums or the Treatment Needs Question.

Unwinding Temporary Policies – Continuous Eligibility

- We must maintain a member's continuous eligibility until we complete a full renewal for the member after the PHE has ended.
 - Due to system limitations, there is a group of members for whom we cannot complete a full renewal process, and they will need to reapply (the iC-only population).
 - Members who did not verify their citizenship/identity or immigration status and whose reasonable opportunity period (ROP) has expired will not maintain eligibility until a renewal.
- New applicants will be subject to normal termination rules starting the 1st of the month after the PHE ends.
 - If the PHE ended in October 2022, new applications would be subject to normal termination rules starting November 1, 2022.

Unwinding Temporary Policies – Renewals

- Renewals will resume after the PHE has ended.
- Health care renewals will be distributed over 12 months based on:
 - Alignment of health care renewal dates within the household
 - Ensuring 12 months since the member's last application or renewal
 - Alignment with FoodShare or Child Care renewal dates, if applicable
 - Minimizing the amount of time since the household's last renewal
 - Achieving an even distribution of renewals each month for IM workload

Unwinding Temporary Policies – Premiums and Work Requirements

- MAPP work requirements, premiums for MAPP members, and premiums for BadgerCare Plus children will resume:
 - For new applicants, after the end of the calendar quarter in which the PHE ends.
 - For existing members, as of their renewal after the end of the calendar quarter.
- The timing for reinstating these policies is tied to federal requirements.
 - We are not able to impose more restrictive eligibility requirements than were in place in January 2020 before the calendar quarter following the PHE.
 - MAPP premiums are more restrictive for some members due to policy changes made in 2020.
 - Members who have not paid a premium in the past may have to pay a premium.
 - Members who paid a premium in the past may pay a different amount.

Continuous Eligibility for Health Care After the PHE

- The following table describes what will happen concerning health care eligibility during the unwinding period after the PHE has ended.
- The dates are an illustrative example based on a potential PHE end date of 10/16/2022.

Date or Date Range	Event
10/16/22	Public Health Emergency ends
11/1/22	Return to regular eligibility policies for persons applying for health care on or after this date
11/30/22	Health Care eligibility ends for the following groups: <ul style="list-style-type: none">• interChange-only members• Members who did not verify their citizenship/identity or immigration status and whose ROP expired
1/1/23	Reinstatement of premiums for MAPP and BadgerCare Plus children, and MAPP work requirement policies for persons applying for health care on/after the PHE. Members in ongoing cases will be subject to these policies at their renewal.
12/31/22-11/30/23	Renewals for continuously eligible cases will be redistributed across this date range and regular eligibility policies will apply.

Continuous Eligibility for Health Care After the PHE – Begin and End Dates

- After health care renewals are redistributed, there will be a one-time conversion to store the new renewal dates for all CARES health care cases.
- The conversion will set a continuous eligibility begin date (CEBD) and continuous eligibility end date (CEED) for these cases.

Continuous Eligibility for Health Care After the PHE – Begin Dates

- Cases with at least one household member enrolled in health care at the time the PHE ends will have a CEBD of **03/01/20**.
- There are two exceptions to a 3/01/20 CEBD:
 - Applications submitted after the PHE ends and before November 1 (presuming the PHE ends on 10/16/22) will have the CEBD of the first day of their initial eligibility month.

Example: The PHE ends on 10/16/22. The person applied on 10/20/22. Eligibility begins on 10/1/22. The CEBD will be 10/1/22.
 - A member with continuous eligibility moves into a household that is not subject to COVID policies (they opened after the PHE ended). That case now becomes a COVID case and the CEBD is the first day of the recurring month.

Continuous Eligibility for Health Care After the PHE – End Dates

- After health care renewals are redistributed, the new health care renewal dates will also become the cases' CEED.
- The CEED will ensure that members maintain health care eligibility and are not subject to premiums or the MAPP work requirement until their renewal.
- If a member decides to renew their health care early, this will update their CEED and they will be subject to normal policies with their new certification period.

CWW Design Changes – Health Care Continuous Eligibility Tracking Page

The new Health Care Continuous Eligibility Tracking page in CWW tracks continuous eligibility end dates and COVID policy cases.

Navigation Menu

- Initiate Eligibility Determination
- Eligibility
- Post Eligibility
- Potential Error Listing
- Confirm Eligibility
- Refer to FSET
- FS Clock
- Override AG Renewal / Review Dates
- Health Care Continuous Eligibility Tracking**
- W-2 Post Eligibility
- Deductible Period and Bill Tracking Information
- Post Confirmation
- Query
- FS Benefit Issuance
- W-2 Payment Issuance
- Worker Tools
 - FSET Tool
 - IMQA 2nd Party

Health Care Continuous Eligibility Tracking [Cancel] [Reset]

Case Information

1 Health Care Continuous Eligibility Begin Date: 03/01/2020

Individual Information

Individual	Currently Eligible?	Health Care Continuous Eligibility End Date	Override Health Care Continuous Eligibility End Date	Override Reason	Last Updated	Updated By
26F WIF	Yes	06/30/2022	MM / DD / YYYY		05/16/2022	CARES
24M PP	Yes	06/30/2022	MM / DD / YYYY		05/16/2022	CARES
9M SON	Yes	06/30/2022	MM / DD / YYYY		05/16/2022	CARES

Comments

3 Comments:

Current Size = 0 characters (1000 characters max.)

[Cancel] [Update]

There are three sections:

1. Case Information
2. Individual Information
3. Comments

Note: The page is not scheduled in the driver flow and must be accessed using the link in the Navigation Menu.

CWW Design Changes – Health Care Continuous Eligibility Tracking Page

The **Case Information** section displays the Health Care Continuous Eligibility Begin Date. This date is generated by the system and is not editable.

Health Care Continuous Eligibility Tracking Cancel Reset

Case Information

Health Care Continuous Eligibility Begin Date: **03/01/2020**

Individual Information

Individual	Currently Eligible?	Health Care Continuous Eligibility End Date	Override Health Care Continuous Eligibility End Date	Override Reason	Last Updated	Updated By
26F WIF	Yes	06/30/2022	MM / DD / YYYY		05/16/2022	CARES
24M PP	Yes	06/30/2022	MM / DD / YYYY		05/16/2022	CARES
9M SON	Yes	06/30/2022	MM / DD / YYYY		05/16/2022	CARES

Comments

Comments:

Current Size = 0 characters (1000 characters max.)

Cancel Update

The CEBD will be **3/1/2020** when a case has at least one household member enrolled in health care during the PHE before conversion. The CEBD will be the date the case **became** a COVID policy case if it is after conversion or after the PHE has ended.

CWW Design Changes – Health Care Continuous Eligibility Tracking Page

The **Individual Information** section displays all active (non-deleted) household members listed on the case.

The “Currently Eligible?” field is updated from “No” to “Yes” and the Eligibility End Date is updated when the person is confirmed open for health care and eligible for continuous eligibility.

Navigation Menu

- Instate Eligibility Determination
- Eligibility
- Post Eligibility
- Potential Error Listing
- Confirm Eligibility
- Refer to ESET
- ES Clock
- Override AG Renewal / Review Dates
- Health Care Continuous Eligibility Tracking
- W-2 Post Eligibility
- Deductible Period and Bill Tracking Information
- Post Confirmation
- Query
- ES Benefit Issuance
- W-2 Payment Issuance
- Worker Tools
 - ESET Tool
 - IMQA 2nd Party

Health Care Continuous Eligibility Tracking

Cancel Reset

Case Information

Health Care Continuous Eligibility Begin Date: 03/01/2020

Individual Information

Individual	Currently Eligible?	Health Care Continuous Eligibility End Date	Override Health Care Continuous Eligibility End Date	Override Reason	Last Updated	Updated By
26F WIF	Yes	06/30/2022	MM / DD / YYYY		05/16/2022	CARES
24M PP	Yes	06/30/2022	MM / DD / YYYY		05/16/2022	CARES
9M SON	Yes	06/30/2022	MM / DD / YYYY		05/16/2022	CARES

Comments

Comments:

Current Size = 0 characters (1000 characters max.)

Cancel Update

CWW Design Changes – Health Care Continuous Eligibility Tracking Page

- The CEED date can be overridden, when necessary, by a worker with a security level of 50 or higher.
- An “Override Reason” is required.
- A brief explanation for changing the CEED in the **Comments** section is also required.

The screenshot displays the 'Health Care Continuous Eligibility Tracking' interface. On the left is a 'Navigation Menu' with options like 'Search', 'Inbox Search', 'Unlinked Documents', and 'RFA / Case'. The main area shows 'Case Information' with a 'Health Care Continuous Eligibility Begin Date' of 03/01/2020. Below is a table of 'Individual Information' with columns for 'Individual', 'Currently Eligible?', 'Health Care Continuous Eligibility End Date', 'Override Health Care Continuous Eligibility End Date', 'Override Reason', 'Last Updated', and 'Updated By'. The table lists three individuals: 26F WIF, 24M PP, and 9M SON, all with 'Yes' for 'Currently Eligible?' and '06/30/2022' for 'Health Care Continuous Eligibility End Date'. The 'Override Health Care Continuous Eligibility End Date' column shows dates of '07/31/2022' for each, and the 'Override Reason' column shows 'SYS - SYSTEM'. A red box highlights these override date and reason columns. Below the table is a 'Comments' section with a text area containing the text: 'Override CEED to 7/31/2022 because person added to case with a later CEED.' A red box highlights the entire comments section. At the bottom right, there are 'Cancel' and 'Update' buttons.

Individual	Currently Eligible?	Health Care Continuous Eligibility End Date	Override Health Care Continuous Eligibility End Date	Override Reason	Last Updated	Updated By
26F WIF	Yes	06/30/2022	07/31/2022	SYS - SYSTEM	05/16/2022	XCTD4M
24M PP	Yes	06/30/2022	07/31/2022	SYS - SYSTEM	05/16/2022	XCTF8P
9M SON	Yes	06/30/2022	07/31/2022	SYS - SYSTEM	05/16/2022	XCTF8P

Comments: Override CEED to 7/31/2022 because person added to case with a later CEED.
Current Size = 17 characters (1000 characters max.)

CWW Design Changes – Health Care Continuous Eligibility Tracking Page

Workers can click the magnifying glass icon to view the history of the member's CEED.

Navigation Menu

- Initiate Eligibility Determination
- Eligibility
- Post Eligibility
- Potential Error Listing
- Confirm Eligibility
- Refer to FSET
- FS Clock
- Override AG Renewal / Review Dates
- Health Care Continuous Eligibility Tracking
- W-2 Post Eligibility

Health Care Continuous Eligibility Tracking Cancel Reset

Case Information

Health Care Continuous Eligibility Begin Date: 03/01/2020

Individual Information

Individual	Currently Eligible?	Health Care Continuous Eligibility End Date	Override Health Care Continuous Eligibility End Date	Override Reason	Last Updated	Updated By
26F WIF	Yes	06/30/2022	MM / DD / YYYY		05/16/2022	CARES
24M PP	Yes	06/30/2022	MM / DD / YYYY		05/16/2022	CARES
9M SON	Yes	06/30/2022	MM / DD / YYYY		05/16/2022	CARES

Individual Continuous Eligibility History

Individual History for 26F WIF

Updated Date	Updated By	Health Care Continuous Eligibility End Date	Override Health Care Continuous Eligibility End Date	Override Reason
05/16/2022	XCTD4M	06/30/2022	08/31/2022	Other
05/16/2022	CARES	06/30/2022		

Close

CWW Design Changes – Case Summary Page

In the “Case Information” section on the Case Summary page, workers can see a read-only indicator that shows whether that case is being processed as a COVID-policy case or a regular case.

- **Yes** indicates the case is a COVID policy case, has a CEED set in the future, and someone in the household is eligible for health care.
- **No** indicates COVID policies no longer apply. Accompanying the No indicator will be the date the COVID policies are no longer in effect.

Case Information		
Language:	E - ENGLISH	W-2 Placement:
Last Renewal / Review Date:		Next Renewal / Review Date: 06/30/2022
Case Closed Date:		
Case Archival Status:	Case does not have any archived info	Health Care COVID Policy Case: YES
BRITS:	Create BRITS Referral	

Case Information		
Language:	E - ENGLISH	W-2 Placement:
Last Renewal / Review Date:		Next Renewal / Review Date: 06/30/2022
Case Closed Date:		Case Web Status: WEB
Case Archival Status:	Case does not have any archived informati	Health Care COVID Policy Case: NO (Effective 07/01/2022)
BRITS:	Create BRITS Referral	

CWW Design Changes – Confirm Eligibility Page

If the renewal date of one or more health care AGs does not align with the CEED, a yellow banner message will display on the Confirm Eligibility page after running eligibility

Confirm Eligibility Cancel Reset

The following events have occurred:

⚠️ XE166: You cannot confirm a negative HC action. If you have security level 50 or above, review HC for everyone to make sure you are not terminating or reducing benefits incorrectly during the COVID 19 emergency period (only de requests, deaths and moving out of state terminations can be confirmed).

⚠️ XE176: The renewal date of MCWW AG must be updated to match the Continuous Eligibility End Date of 02/28/2023. Go to the Override AG Renewal / Review Dates page to update the override renewal date.

Health Care / CTS Results

Program	Sequence	Benefit Begin Date	Benefit End Date	Benefit Amount	AG Status	Eligibility Status	Reasons	Confirm?
NS - SSI RELATED MA FOR AGED, BLIND AND DISABLED (MED NDY)	1	03/01/2022		N/A	DENIED	FAIL	308	No
		02/01/2022	02/28/2022	N/A	DENIED	FAIL	308	
		01/01/2022	01/31/2022	N/A	DENIED	FAIL	014 308	
QMB - QMB ONLY	1	03/01/2022		N/A	OPEN	PASS		No
		02/01/2022	02/28/2022	N/A	DENIED	FAIL	743	
SLB - SPECIFIED LOW-INCOME MEDICARE BENEFICIARY	1	02/01/2022	02/28/2022	N/A	DENIED	FAIL	308	No
		01/01/2022	01/31/2022	N/A	OPEN	PASS		
MCWW - COMMUNITY WAIVERS COP	1	03/01/2022		N/A	OPEN	PASS		No
		02/01/2022	02/28/2022	N/A	OPEN	PASS		
		01/01/2022	01/31/2022	N/A	OPEN	PASS		

FoodShare Results

Program	Sequence	Benefit Begin Date	Benefit End Date	Benefit Amount	AG Status	Eligibility Status	Reasons	Confirm?
Program either not requested or already confirmed.								

Child Care Results

Program	Sequence	Benefit Begin Date	Benefit End Date	Benefit Amount	AG Status	Eligibility Status	Reasons	Confirm?
---------	----------	--------------------	------------------	----------------	-----------	--------------------	---------	----------

“The renewal date <AG NAME> AG must be updated to match the Continuous Eligibility End Date of <alignment date>. Go to the Override AG Renewal / Review Dates page to update the override renewal date.”

CWW Design Changes – Override AG Renewal / Review Dates Page

Workers should ensure that the renewal date matches the CEED date.

The Override AG Renewal/Review Dates page allows workers to override eligibility renewal dates for open AGs which are grouped under a single Override Eligibility Renewal/Review Month field.

The screenshot shows a web application interface titled "Override AG Renewal / Review Dates". It features three main sections: "Open Programs", "Closed/Denied Programs", and "Override AG Renewal / Review Dates History".

Open Programs

Program	Sequence	Eligibility Renewal / Review Date	Override Eligibility Renewal / Review Month
MAGA - BCP - ADULTS	1	06/30/2022	MM / YYYY
MAGC - BCP - CHILDREN < 19	1	06/30/2022	

Closed/Denied Programs

Program	Sequence	Eligibility Status	Eligibility Renewal / Review Date
No data found.			

Override AG Renewal / Review Dates History

Expand All Collapse All

Details

Program	Sequence	Date of Update	Original Review Date	Updated Review Date	Updated By
No data found.					

Buttons: Add Case Comment, Cancel, Submit

CWW Design Changes – Override AG Renewal / Review Dates Page

Workers will be alerted on this page when one or more renewal dates do not match the CEED.

Workers should update the renewal dates of all open applicable AGs to match the CEED.

Override AG Renewal / Review Dates Cancel Reset

The following events have occurred:

- XE177:** You must also update the override renewal date of QMB ,MCWW to match the Continuous Eligibility End Date of 02/28/2023.
- XE178:** You have entered an override renewal date which is different than the Continuous Eligibility End Date for the household. You must update the override renewal date to match the Continuous Eligibility End Date of 02/28/2023.

Open Programs

Program	Sequence	Eligibility Renewal / Review Date	Override Eligibility Renewal / Review Month
MCWW - COMMUNITY WAIVERS COP	1	12/31/2022	<input type="text" value="01"/> / <input type="text" value="2023"/>
QMB - QMB ONLY	1	02/28/2023	<input type="text" value="MM"/> / <input type="text" value="YYYY"/>

Closed/Denied Programs

Program	Sequence	Eligibility Status	Eligibility Renewal / Review Date
SLB - SPECIFIED LOW-INCOME MEDICARE BENEFICIARY	1	DENIED	12/31/2022

Override AG Renewal / Review Dates History Expand All Collapse All

Details

Program	Sequence	Date of Update	Original Review Date	Updated Review Date	Updated By
No data found.					

Cancel Submit