

Overview

On October 19, 2024, these programs will be migrated to CWW:

- Katie Beckett Medicaid
- SeniorCare
- Wisconsin Well Woman Medicaid (WWWMA)

Like with Wisconsin Works (W-2), Income Maintenance (IM) workers may interact with new pages within CWW or notice changes to existing pages. IM workers will have read-only access to the new pages.

Katie Beckett Medicaid

Katie Beckett Medicaid serves children under age 19 who live at home and have certain health care needs.

It helps children who:

- Have complex medical needs.
- Have long-term disabilities.
- Have mental health needs.
- Want to receive home and community-based services instead of living in a hospital or other institution.

SeniorCare

SeniorCare is a prescription drug assistance program for Wisconsin residents aged 65 or older who are not a full-benefit Medicaid member.

They must also:

- Be a U.S. citizen or have qualifying immigrant status.
- Pay a \$30 annual enrollment fee per person.

Wisconsin Well Woman Medicaid (WWWMA)

WWWMA is a full-benefit Medicaid plan. It covers people under age 65 who have been diagnosed with and need treatment for breast or cervical cancer or certain precancerous conditions of the breast or cervix.

A person must be enrolled in one of these programs before they can initially enroll in WWWMA:

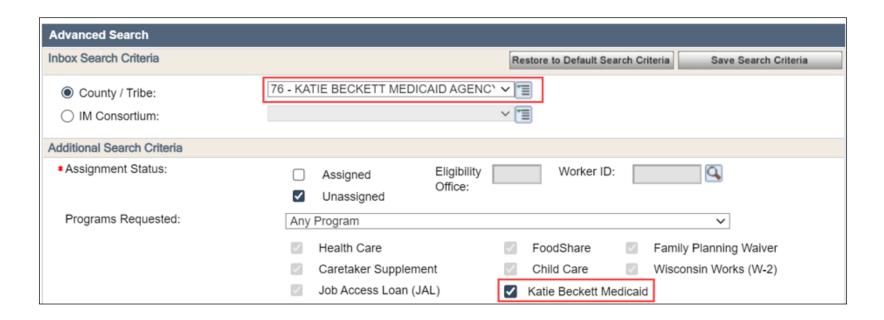
- Wisconsin Well Woman Program (WWWP)
- Family Planning Only Services (FPOS)
- BadgerCare Plus

Changes in CWW

Inbox Pages - Katie Beckett Medicaid

Existing CWW Inbox pages will be enhanced to allow Katie Beckett workers to search for Katie Beckett Medicaid RFAs, Applications, Cases, Change Reports, and Renewals.

IM workers will not be able to update fields related to Katie Beckett but will have query access.



Client Registration - Katie Beckett Medicaid

Multiple pages within Client Registration will be enhanced to allow Katie Beckett workers to collect information for a Katie Beckett Medicaid request:

- Program Requests
- Complete Request for Assistance
- RFA Summary

The new fields will display for IM workers during the client registration process but will be disabled.

Non-Financial Pages - Katie Beckett Medicaid

Existing non-financial pages will be updated to allow Katie Beckett workers to collect information for Katie Beckett Medicaid:

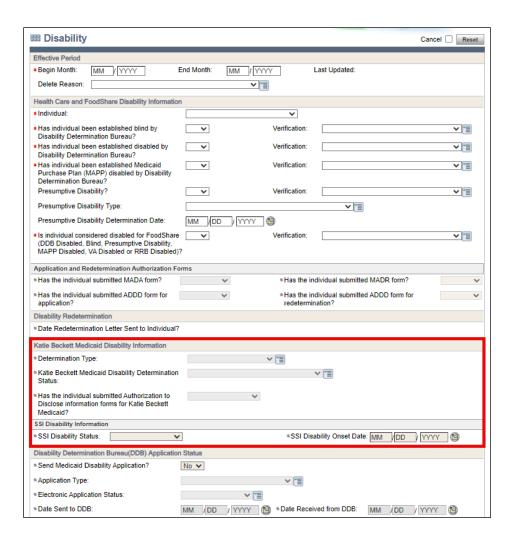
- Case Summary
- Case Information Summary
- Group Level Program Request
- Interview Details
- General Case Information

- Individual Non-Financial Summary
- CWW Disability Page
- Other Health Care Programs Summary
- Other Health Care Programs Gatepost

Disability Page- Katie Beckett Medicaid

The existing Disability page will be updated to allow Katie Beckett workers to collect information specific to Katie Beckett Medicaid.

These fields will be disabled for IM workers.



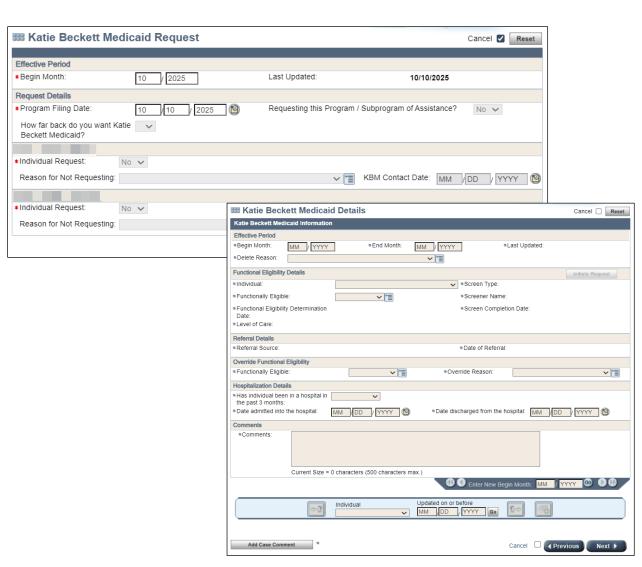
New Pages in CWW - Katie Beckett Medicaid

Two new pages will be added to CWW to record a Katie Beckett Medicaid Request:

- Katie Beckett Medicaid Request
- Katie Beckett Medicaid Details

The Katie Beckett Medicaid Request page will schedule in the driver flow along with the other program request pages.

IM workers will have read-only access to both pages.



New pages in CWW - SeniorCare

Pages will be added to CWW to collect the required information for a SeniorCare Request:

- SeniorCare Enrollment Fee
- SeniorCare Information
- SeniorCare Verification Checklist
- SeniorCare Verification Due Dates
- SeniorCare Eligibility Level Determination

New pages in CWW - SeniorCare Cont'd

A separate SeniorCare Navigation Menu will be added only for EM CAPO Workers.

IM workers will not have access to SeniorCare only pages, but some combined pages and fields will be used by both IM workers and EM CAPO workers for combined cases.

IM workers and EM CAPO Workers will share update access to the following pages. Certain fields may be disabled or not required for EM CAPO (for example, the incarceration information on the Current Demographics page).

- Case Summary
- General Case Information
- Household Members
- Household Relationships
- Representative Details

- Permanent Demographics
- Current Demographics
- Institutions
- Benefits Received
- Immigrant/Refugee Information

Eligibility Pages

These Eligibility Pages will display eligibility information for Katie Beckett Medicaid and SeniorCare:

- Eligibility Summary
- Non-Financial Summary
- Confirm Eligibility
- Override AG Renewal / Review Dates

Confirm Eligibility for all other programs will be hidden for EM CAPO workers and disabled for Katie Beckett workers.

Katie Beckett and SeniorCare will display for IM workers, but confirmation will be disabled.

New pages in CWW - WWWMA

Five new pages are being introduced in CWW for the WWWMA Program:

- WWWMA Administration (dashboard)
- WWWMA Program Request
- TPL / Major Medical Insurance Information
- WWWMA Diagnosing Provider Information
- WWWMA Eligibility

These pages will be added in the Navigation Menu after the Query pages.

They will only be updateable by EM CAPO workers. IM workers will have read-only access.

Navigation Menu Initiate Eligibility Determination Eligibility (2) Post Eligibility Potential Error Listing Confirm Eligibility Refer to FSET. FoodShare Clock Override AG Renewal / Review Dates Health Care Continuous Eligibility Tracking W-2 Post Eligibility Deductible Period and Bill Tracking Information * Post Confirmation Query WWWMA Administration WWWMA Program Request TPL / Major Medical Insurance Information WWWMA Diagnosing Provider Information WWWMA Eligibility W-2 Payment Issuance

New pages in CWW – WWWMA Cont'd

IM workers and EM CAPO Workers will share update access to the following pages. Certain fields may be disabled or not required for EM CAPO.

- Case Summary
- General Case Information
- Household Members
- Household Relationships

- Representative Details
- Permanent Demographics
- Current Demographics
- Immigrant/Refugee Information

Changes in Correspondence

Correspondence

CWW will send approval notices for Katie Beckett.

Approval notices for WWWMA will be manually sent using the Manual Letter Selection page.

CWW will also send denial or termination notices as well as 45-day Renewal Letters for all three programs.

All notices are viewable in the CWW Correspondence History page.

Verification Checklist

Katie Beckett Medicaid will use the existing VCL to send verification requests to applicants and members.

- One combined VCL will be sent if verification is also required for FoodShare, Health Care, Caretaker Supplement, Wisconsin Shares Child Care, or Wisconsin Works (W-2).
- The agency contact information section will be enhanced to populate the Katie Beckett
 agency contact phone number along with the other program contact information.

SeniorCare and WWWMA will use separate VCL notices.

All VCLs will be viewable in Correspondence History.

Changes in ACCESS

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Katie Beckett Medicaid will now be added to the following modules in ACCESS:

- Am I Eligible (AIE)
- Apply for Benefits (AFB)
- Check My Benefits (CMB)

Questions?