

Kofax Upgrade to KTA (Kofax Total Agility)

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August 16th, 2018

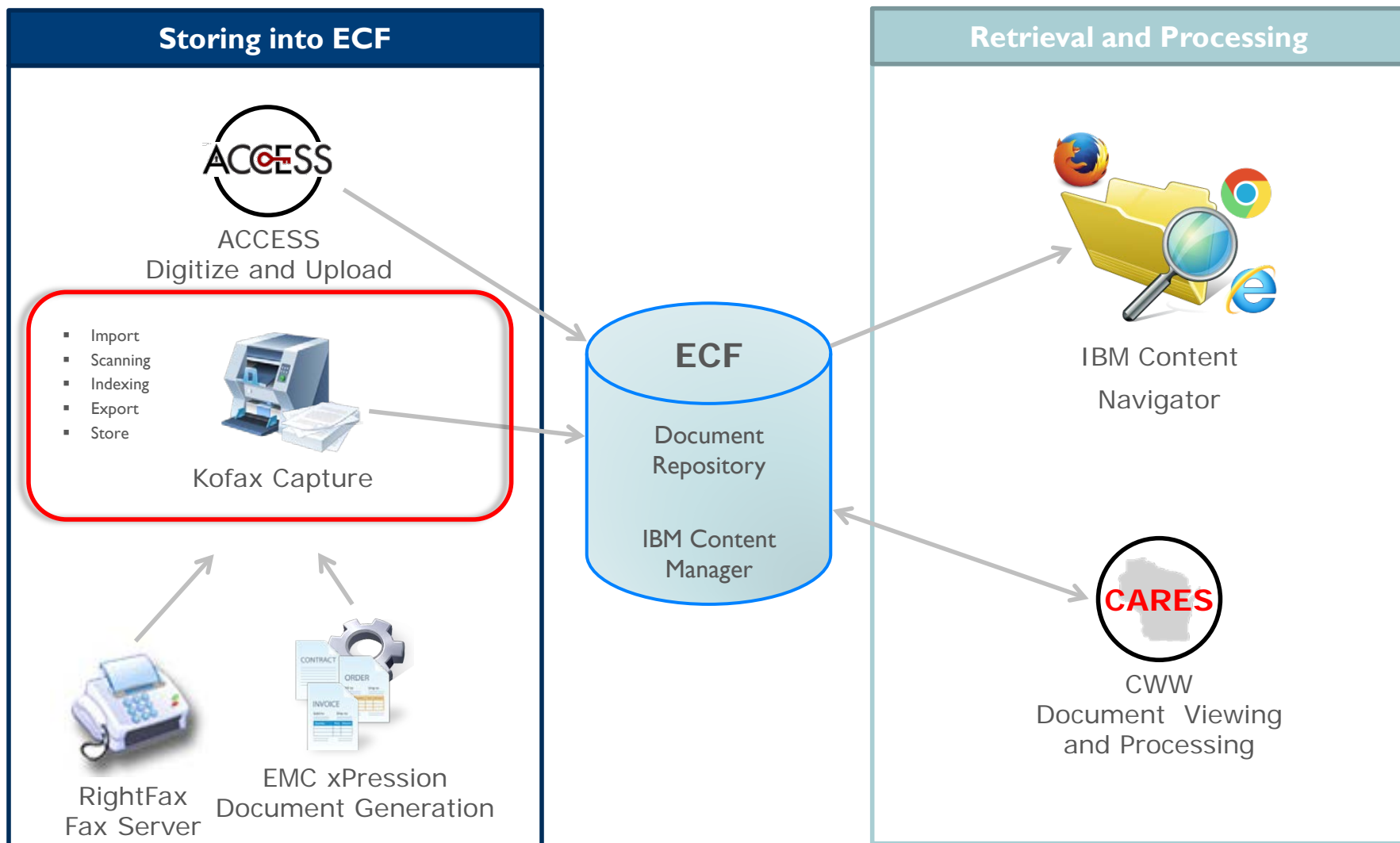
Income Maintenance Advisory Committee (IMAC) Meeting



Today

- High-level overview of the project
- Who will be impacted
- Who's Involved
- Project Status Today
- Next Steps

ECF (Electronic Case File) Today



Who?

- Staff that scan paper documents at your agency
- IT Staff that support the Kofax workstations & scanners
- DPUs (Document Processing Units)

Why?

- System Modernization
- More flexible for users
- Secure
- Vastly improves installation, maintenance, and support

Vision & Mission

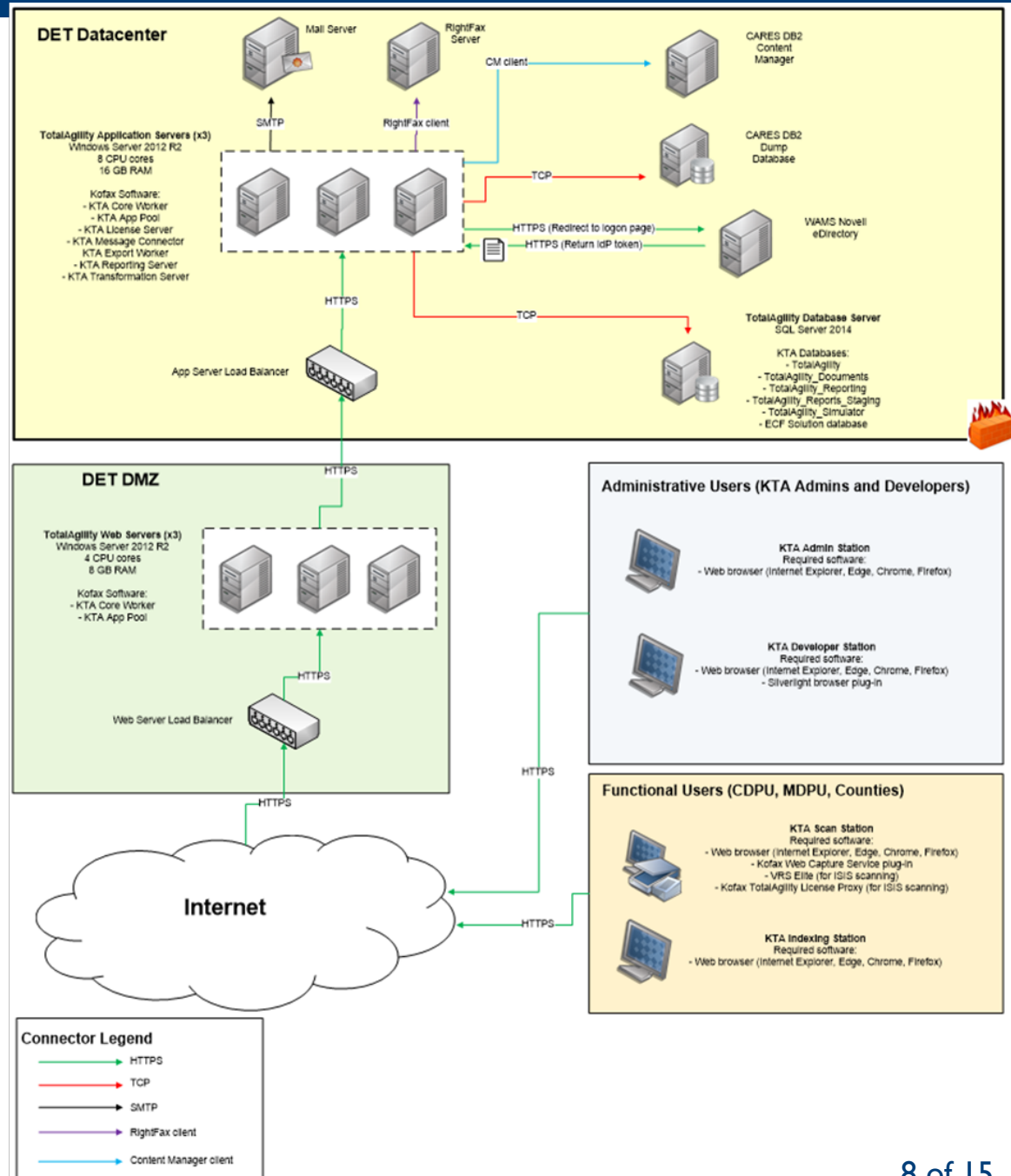
- Implement Kofax Total Agility (KTA) state-wide with minimal disruption to agencies– Mission Critical!
- Support a thoughtful rollout; always being mindful of impact to users
- Carefully monitoring and measuring performance throughout the rollout and thereafter

Key Points

- Engaged DPU's throughout the project
- Both systems will be running at the same time until the statewide move to KTA is complete
- Kofax Capture 9 will still be available until KTA is fully implemented as our roll back strategy
- Separate Infrastructure for KTA

KTA Architecture

- Three Application Servers
- Three Web Servers
- One Database Server
- KTA application accessible from the web (no need to install software on scanning station)





Getting a new car

- Same make and model you trust.
- **But** now it's a hybrid, so everything has changed “under the hood”.
- It's fuel efficient and has other benefits and new features.
- **But** it does have some changes, like more information on the dashboard, and menu options, tells you what song is playing, etc. It's great, but it does take some getting use to.



Team KTA

Deloitte.



Division of Enterprise Technology



It takes a village...


































CARES Gateway Page

State of W I S C O N S I N

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Income Maintenance / Workforce Development Systems Gateway

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 ACCESS Access to Eligibility Support Services	 CSAW Child Care Statewide Administration (Web)	 HOD Host On-Demand	 WAMS Web Access Management System
 ACD Automated Case Directory	 CAREW CARES Worker Web / Availability Calendar	 IMMR Income Maintenance Management Reporting	 WEBI Web Intelligence
 ASSET Employment and Training System	 TCAREW CWW - Training Training Environment	 iRise iRise	 WISA Wisconsin Integrated Security Application
 BRITS Benefit Recovery Investigation Tracking System	 DWD IDs DWD/Wisconsin Logon Management System	 JAMA CARES Application Lifecycle Management Tool	 WISCCRS Wisconsin Child Care Regulatory System
 BST Barriers Screening Tool	 EATS Emergency Assistance Tracking System	 JIRA CARES Application Lifecycle Management Tool	 WWP Wisconsin Work Programs
 CATS CATS PCR Tracking System	 ECF Electronic Case File ECF Capture (Scan Documents / Fax Processing) ECF View (View / Search Documents)	 Learning Center DCF / DHS Learning Center	 YoungStar Child Care Provider Ratings
 CCPI CC Provider Information	 ForwardHealth iC ForwardHealth interChange for IM Agencies / State Staff	 MyWICChildCare Parents MyWICChildCare Parent Portal	Technical Information <ul style="list-style-type: none">• Agency Workstation Requirements• Agency IE-11 Settings Guide for IT Staff• ECF Login Validation and Troubleshooting
 Child Care Provider Portal Child Care Provider Portal	 FSDW FoodShare Data Warehouse	 SAVE Alien Verification System	
 Control-D Control-D		 W-2 Plans Wisconsin Works (W-2) Plans	

Today

- Project timeline for the KTA pilot: **October 27th, 2018.**
Pilot areas: CDPU, MDPU, Dane County IM, and EM CAPO with subsequent phased roll-out for the remainder of the state.
- UAT Started July 9th
- Performance, Perrrrformance, PERFORMANCE Testing





What's Next?

- Strategize Phased Roll-Out
 - Starting in Feb. 2019 through end of 2019.
 - Factor in volume and other considerations to balance impact to the system and facilitate performance monitoring
- Agency Outreach Prior to Implementation
 - Determine all pre-implementation activities
 - Identify contacts
 - Set-up access for Scanning Staff
 - Validate technical setup
- More updates at a future meeting!



Questions?

