Kofax Upgrade to KTA (Kofax Total Agility)

Lisa Epple, DHS BEPS Systems ISBA Specialist

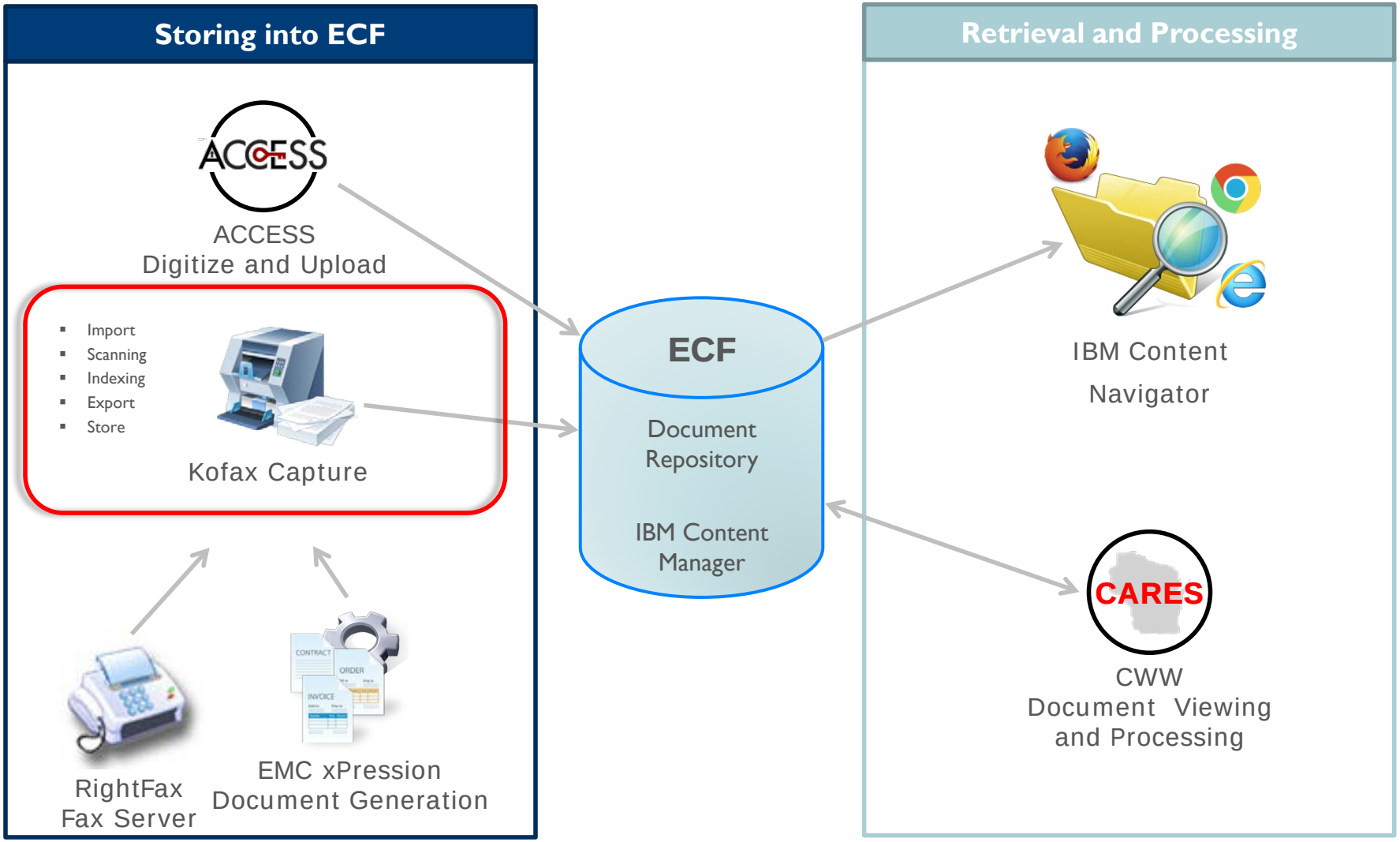
August 16th, 2018

Income Maintenance Advisory Committee (IMAC) Meeting

Today

- High-level overview of the project
- Who will be impacted
- Who's Involved
- Project Status Today
- Next Steps

ECF (Electronic Case File) Today



Who?

- Staff that scan paper documents at your agency
- IT Staff that support the Kofax workstations & scanners
- DPUs (Document Processing Units)

Why?

- System Modernization
- More flexible for users
- Secure
- Vastly improves installation, maintenance, and support

Vision & Mission

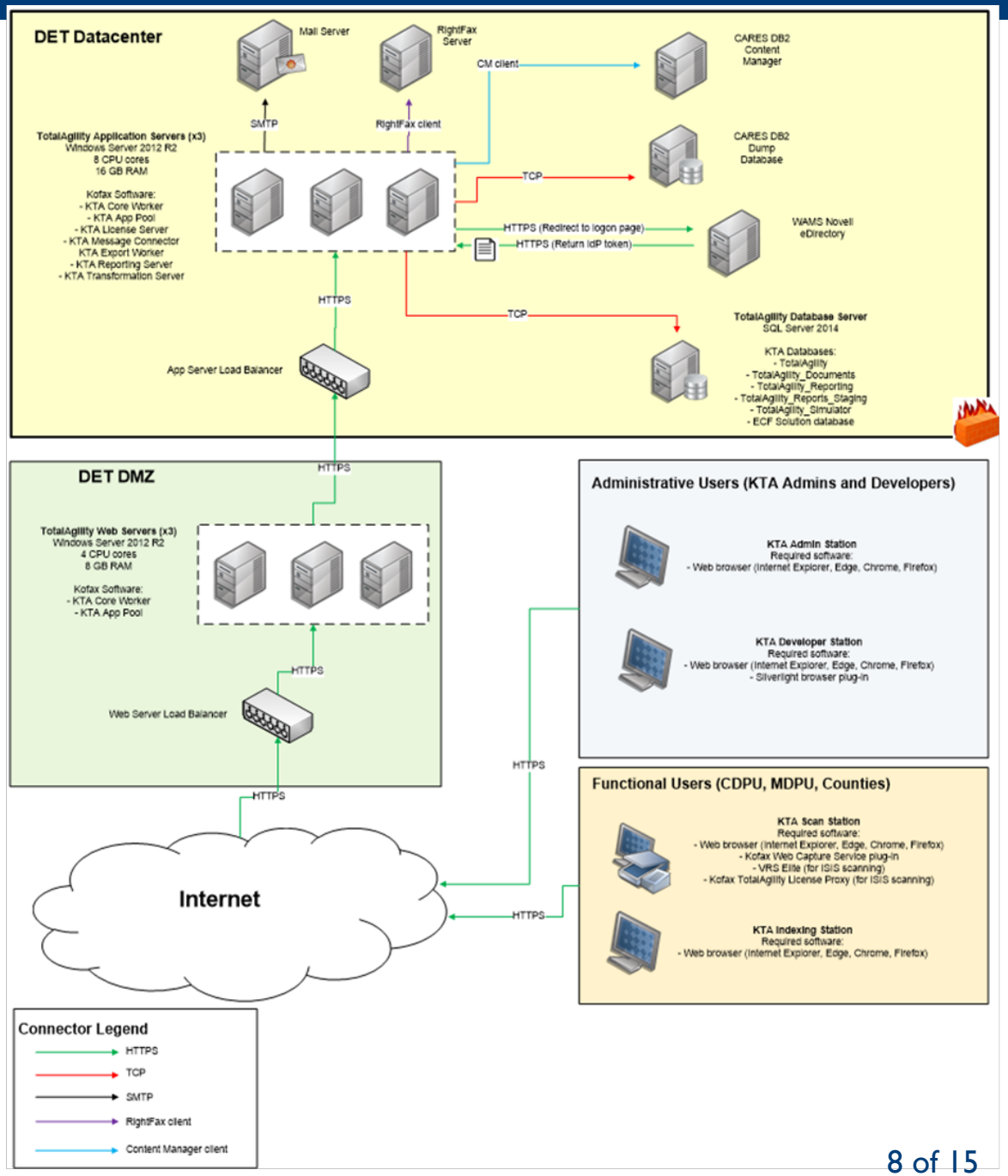
- Implement Kofax Total Agility (KTA) state-wide with minimal disruption to agencies– Mission Critical!
- Support a thoughtful rollout; always being mindful of impact to users
- Carefully monitoring and measuring performance throughout the rollout and thereafter

Key Points

- Engaged DPU's throughout the project
- Both systems will be running at the same time until the statewide move to KTA is complete
- Kofax Capture 9 will still be available until KTA is fully implemented as our roll back strategy
- Separate Infrastructure for KTA

KTA Architecture

- Three Application Servers
- Three Web Servers
- One Database Server
- KTA application accessible from the web (no need to install software on scanning station)



Getting a new car

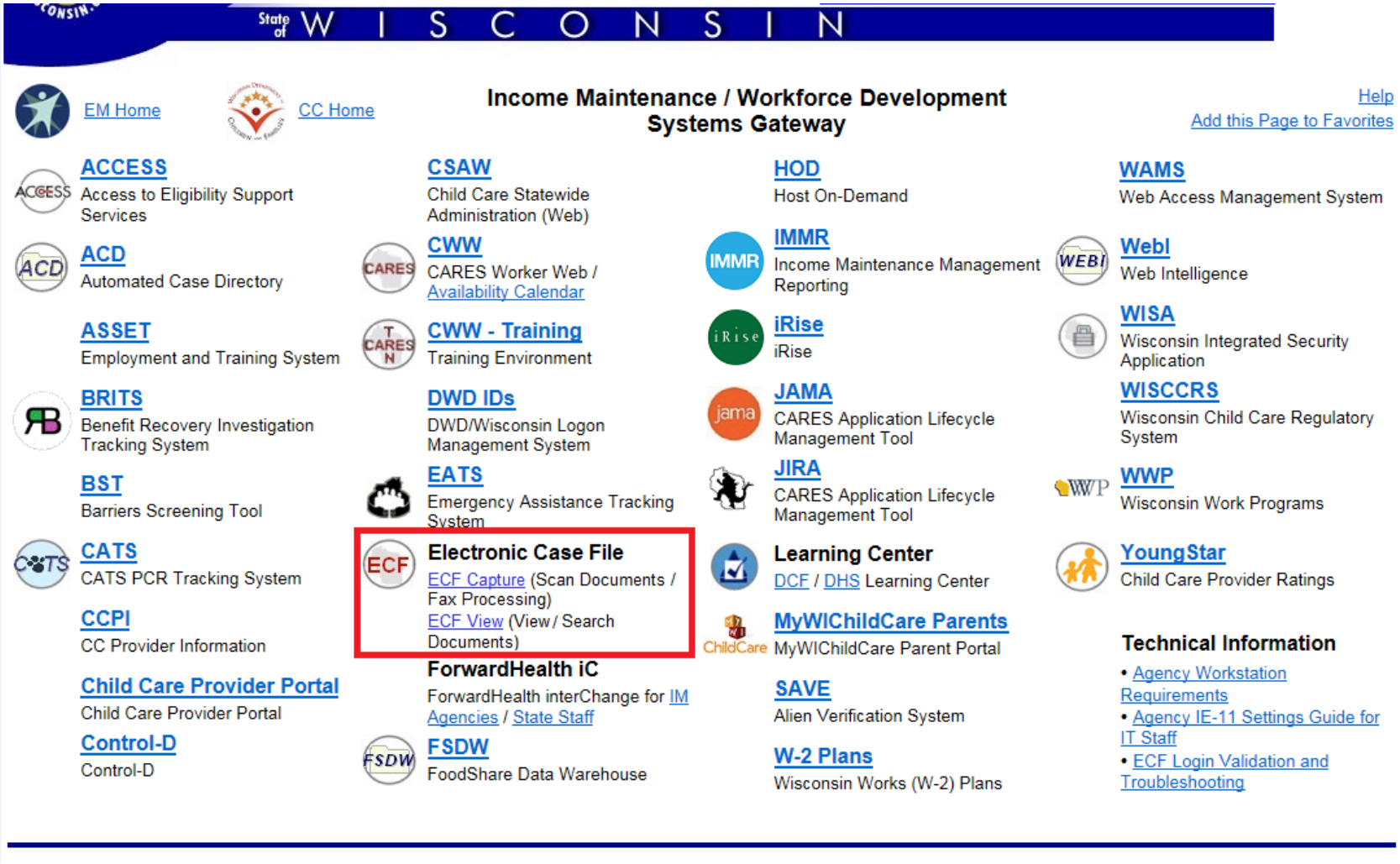
- Same make and model you trust.
- ***But*** now it's a hybrid, so everything has changed "under the hood".
- It's fuel efficient and has other benefits and new features.
- ***But*** it does have some changes, like more information on the dashboard, and menu options, tells you what song is playing, etc. It's great, but it does take some getting use to.

Team KTA

Deloitte.
KOFAX
Kiriworks.
WISCONSIN
DEPARTMENT OF
ADMINISTRATION
DOA.WI.GOV
WISCONSIN DEPARTMENT OF
CHILDREN AND FAMILIES
Division of Enterprise Technology
IBM

It takes a village…

CARES Gateway Page



Today

- Project timeline for the KTA pilot: **October 27th, 2018**.

  Pilot areas: CDPU, MDPU, Dane County IM, and EM CAPO with subsequent phased roll-out for the remainder of the state.

- UAT Started July 9th
- Performance, Perrrrformance, PERFORMANCE Testing

What's Next?

- Strategize Phased Roll-Out
  - Starting in Feb. 2019 through end of 2019.
    - Factor in volume and other considerations to balance impact to the system and facilitate performance monitoring
- Agency Outreach Prior to Implementation
  - Determine all pre-implementation activities
  - Identify contacts
  - Set-up access for Scanning Staff
  - Validate technical setup
- More updates at a future meeting!

Questions?