

Extensions and Premiums

Phase 2

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Income Maintenance Advisory Committee (IMAC) Meeting



Overview

- Continue the effort initiated in the Extension and Premium Clean-Up Phase I project to prioritize and complete system fixes and enhancements that will support extension and premium policies.

Goals

- Ensure correct BadgerCare Plus Extension and premium policies are supported by CARES and interChange.
- Ensure correct BadgerCare Plus Extension periods and premium amounts are determined and tracked accurately.
- Provide workload savings by streamlining the BadgerCare Plus Extension and premium processes, reducing workarounds and manual work, and resolving system defects.

Systems Changes

Changes

- There are no changes to policy.
- The changes are intended to better align the system with the existing policies on BadgerCare Plus Extensions.
- A new CWW screen will be added to support worker processes related to Extension timeliness and reduce manual work.

BadgerCare Plus Extensions Timeliness

- Currently, CWW does not correctly build an Extension when a renewal was done or verification provided timely but is being processed late.
- New page will be added to CWW for workers to indicate that the renewal or verification was timely.
- CWW will then test for Extension eligibility.
- Workers will not have to manually certify or track Extension eligibility.

BadgerCare Plus Extensions Timeliness

- The new page will be scheduled under the following conditions:
 - Eligibility is attempting to build a new BadgerCare Plus Extension for the household
 - Household meets BadgerCare Plus Extension program requirements and is “otherwise” eligible.
 - Eligibility Run Date is after the BadgerCare Plus Certification Period End Date.

BadgerCare Plus Extensions Timeliness

BadgerCare Plus Extensions Timeliness Cancel Reset

Effective Period

* Begin Month: / Last Updated: 06/02/2018
Worker ID: CARES

BC+ Extension Verification and Renewal Timeliness Details

* Did the household meet the timeliness requirements for having their eligibility determined under BadgerCare Plus Extensions category for a new certification period? ▼

Comment:

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Other System Changes to Align with Policy

- When a health care application is received after a Extension assistance group is closed, CWW will not test for an Extension.
- When building a new Extension, CWW will open for initial and recurring months when they meet all of the requirements for an Extension.
- When an adult qualifies for a new extension, his or her child should also qualify for extensions if they are in a Medicaid assistance group in the month prior to the start of the extension, and provided the child is otherwise eligible under MAGI rules and not already eligible in an Extension AG.

Other System Changes to Align with Policy

- CWW will no longer build an Extension incorrectly when a worker runs eligibility with a date that is not the first of the month.
- When running eligibility by passing dates, CWW will no longer compare the unconfirmed eligibility for that month with current month's eligibility when trying to determine if the assistance group has closed.
- When running eligibility by passing dates, CWW will only collect premiums for the month that eligibility is being run and any arrears prior to that month.

Backend Systems Fixes

- Fixing the issue with the correspondence true change logic that caused a VCL to be sent when there was no change to the premium amount.
- Fixing the issue where the original participation status code and the participation status code values are being set to spaces for extension AGs on the closure of the extension.

Impact to IM

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- Workers will not have to manually do BadgerCare Plus Extensions when processing timely verification or a renewal after the case has closed.
- Further clean-up of issues that have impacted with systems functionality related to BadgerCare Plus Extensions and premiums.
- Fixing the VCL true change logic issue should reduce the volume of calls from members confused on if their premium amount changed or not.

Release Readiness Activities

Upcoming Events

- October 8 – Operations Memo published
- October 17 – Project Overview / Systems Demo
- October 19 – CARES Release Q&A

Questions

If you have any questions after this meeting, please send them to the CARES Call Center.