Strategic Incremental Renewal Phase 1 : Screens

April 19, 2018

Income Maintenance Advisory Committee (IMAC) Meeting



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Project Background

The State has been engaged in an ongoing effort of modernization of the legacy systems to enhance the functionality and user experience since 2003.

Administrative Structure screens and State Administration screens are the first subsystems that will be modernized and moved to Cares Worker Web (CWW).

Project Vision and Goals

Vision

The purpose of the Strategic Incremental Renewal Phase I: Screens project is to develop a **streamlined system** for State and BITS staff by modernizing the **Administrative Structure and State Administration** functionalities.

Goals

Enhance CWW to support the modernization of the Administrative Structure and State Administration transactions.

- 1. Improve the efficiency and usability of the administrative structure functionalities.
- 2. Create modern, feature-rich, web-based application with minimal or no impact to the existing system and operations.
- 3. This modernization effort will improve the **usability and security** of these functionalities in CARES and help the staff better manage the organizational structure of the system

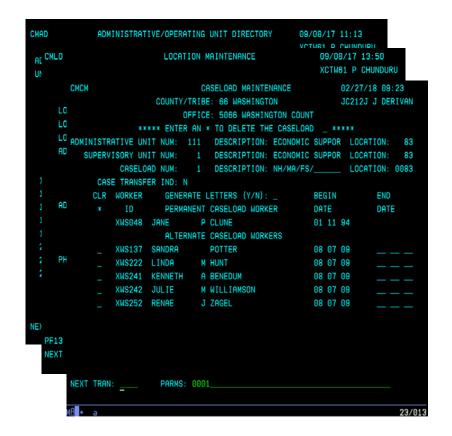
Project Overview

In brief, the functionality of 31 CARES Mainframe screens are being moved to CWW. While the look and feel will be more user-friendly, the functionality will remain very much the same. Security access will remain the same as well.

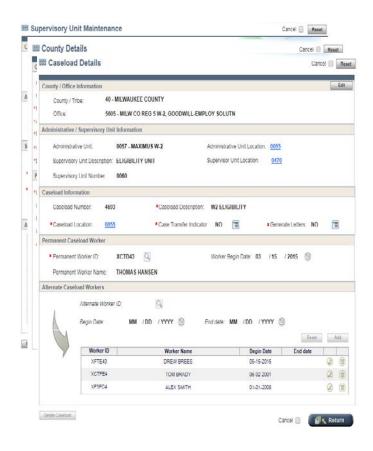
Following implementation of these changes on 6/25/2018, the 31 CARES Mainframe screens will continue to be available in read-only mode for a limited time.



Before



After Modernization



List of Mainframe Screens moved to CWW

1.1 Organization Structure Admin

Screens are used by CARES Workers for gueries. Maintenance functions are tightly controlled by CARES security

- CMAD Administrative Unit Directory
- CMAM Administrative Unit Maintenance
- CMAQ Administrative Unit Inquiry
- CMSM Supervisory Unit Maintenance
- CMSQ Supervisory Unit Inquiry CMCM Caseload Maintenance

1.2 Location Admin

Screens are used by CARES Workers for queries. Maintenance functions are tightly controlled by CARES security

- CMCL County Listing
- CMCO County Maintenance CMLL Location Listing
- CMLO Location Maintenance
- CMOF Office Maintenance
- CMOL Office Listing

1.3 Worker Admin

Screens are used by CARES Workers for queries. Maintenance functions are available to limited County staff.

- SMUC User Caseload Detail
- SMUL Statewide User List
- SMWL Worker Assignment Listing SMUM User Detail Information

List of Mainframe Screens moved to CWW

2.1 Business Admin Function

The two DX screens are used by CARES Service Desk staff for communicating with County staff

- DXME Broadcast Message Entry
- DXML Broadcast Message List

The two HM screens are used by BEPS Systems staff for problem determination

- HMCC Request Case Copy
- HMDC Request Case Delete

2.2 Reference Data Maintenance

Maintenance access to all of the 2.2 screens is highly restricted to limited DHS and DCF staff

- CUAH Alert Help Text
- CULC Reason Code Legal Citation Maintenance
- CURC Reason Code Maintenance
- CURD Reason Code Description Maintenance
- CURS Reason Code Summary
- MCSC Schedule Mass Change
- MCTB Reference Table Change Request
- RTDF Define Fields
- RTDS Define Structure
- RTMD Maintain Data
- RTMS Maintain Status

Next Steps

- SIRP I will be a topic of discussion at the 6/8/2018 TAPP meeting.
- An Operations Memo will be sent out closer to the release date (6/23) with detailed information.