

Asset Verification System (AVS)

Autumn Arnold, Health Care Coordinator

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Income Maintenance Advisory Committee (IMAC) Meeting



A Brief History of AVS

- In 2008, federal law required states to implement an automated system for verifying assets for Medicaid.
- In 2012, Wisconsin implemented a stand-alone AVS called IntegriMatch.
- In 2017, the Department of Health Services' contract for IntegriMatch ended.
- Since that time, we have been working with a new vendor to develop a new AVS that is integrated with CARES Worker Web (CWW).

Project Goals

- Integrate AVS and CWW to streamline asset verification
- Improve efficiencies for income maintenance (IM) agencies when verification of assets is required
- Minimize requests for paper verification
- Improve program integrity by identifying undisclosed assets
- Comply with federal requirements for using an AVS

AVS At a Glance

- New data exchange within CWW
- Information about liquid assets comes from Accuity, a national network of financial institutions
- Includes two data matching processes:
 - 10 to 15 largest financial institutions in the U.S. (e.g. Wells Fargo, JP Morgan Chase, Bank of America, Ally)
 - Local financial institutions at which a given individual is most likely to hold assets
- More than 90 percent of results within 10 days

Expected Impact to Agencies

- New process within CWW for receiving and acting on AVS responses
- Worker and applicant / member action needed if verification is required after AVS results are returned
- New process for manually initiating AVS requests (in limited situations)
- Fewer paper verifications to request and process

Policy and Systems Changes

AVS Requests

- Sent automatically from CWW at application, program add, and renewal
- Include the applicant / member and spouse
- Cover a look-back period of up to 60 months based on the type of Medicaid
- In limited circumstances, can be manually initiated
 - Person adds
 - Early renewals
 - Researching inconsistent asset information for someone currently receiving benefits

AVS Responses

- Available for worker processing 10 and 30 days after request sent
- Alert sent 10 days after an application-related or worker-initiated request
 - If no response from AVS, workers will still get an alert
- Alert sent 30 days after the AVS request if any additional asset data received
 - Processing steps depend on the status of the case
- Account balance as of the first minute of the first day of the month requested

Using AVS to Verify Assets

- After an AVS response is received:
 - If AVS data is available to verify an asset, workers should verify using 'DE-Data Exchange.'
 - If AVS data is not available to verify an asset, workers must request verification.

AVS and Renewals

- Requests sent on second Saturday of the 10th month of the certification period
 - AVS used to determine if an individual qualifies for an administrative renewal
 - If so, AVS does not automatically update the case
 - If so, the AVS response does not need to be processed by a worker
- For regular renewals, all asset data returned from AVS available for processing during the renewal driver flow
 - AVS alerts are not needed at renewal and will not be set

Verification Checklist Changes

- When an AVS request has been sent, a ‘?’ for an AVS liquid asset type will put the liquid asset in the “FYI” section of the member’s verification checklist (VCL).
- Workers must change this to a ‘Q?’ to request verification through the Proof Needed section.
- This action is required when the initial 10-day response is received from AVS and verification is still needed.

CARES Changes

- New “Asset Data Match” page to show requests and responses from AVS (see next slide)
 - Includes history mode for worker reference
 - Scheduled as part of the renewal driver flow
- Conflict panel functionality on the Liquid Asset page
- New alerts
- IMMR Workload Tracking report for AVS
 - Provides agencies with lists of cases for which AVS responses have been received

New AVS Asset Match Page

AVS Asset Match

AVS Data Match Request

Request Date	Individual	From	To	Response Due Date	Status	Request by
10/05/2017	JANE [REDACTED] 72F PP	11/2016	10/2017	10/15/2017	Response Received	CARES

Liquid Asset Case Information for JANE [REDACTED] 72F PP

Row	Institution Name	Account Number	Account Type	Begin Month	End Month	Amount	Last Updated	Seq
A	1880 Bank	[REDACTED]	CHECKING ACCOUNT	09/2017		\$110.00	11/13/2017	1
B	1880 Bank	[REDACTED]	SAVINGS ACCOUNT	08/2017		\$250.00	11/10/2017	2

AVS Data Match Response for JANE [REDACTED] 72F PP

Request Date: 10/05/2017 Request ID: 123456789

Institution Name	Account Number	Account Type	Balance Month	Amount	Interest	What would you like to do?	View All Months
1880 Bank	[REDACTED]	CHECKING ACCOUNT	10/2017	\$58.23	\$5.80	Do not add this Information ▼	
1880 Bank	[REDACTED]	SAVINGS ACCOUNT	10/2017	\$280.00	\$28.00	Match With B ▼	
1st Bank Yuma	[REDACTED]	SAVINGS ACCOUNT	10/2017	\$93.20	\$9.30	Do not add this Information ▼	

Initiate AVS Request

JANE [REDACTED] 72F PP
 Start Month /
 End Month /
Initiate AVS Request

Individual
Balance Month

ALL ▼
MM / YYYY
Go

Operational readiness activities

Next Steps

- TAPP demo: planned for May 11, 2018
- Operations Memo: planned for June 4, 2018
- Training:
 - Webinar Trainings and Recording will be available in June 2018
 - More details about the training will be shared at the IMAC Training Subcommittee on April 23, 2018

Questions?

Please contact:

Autumn Arnold

Autumn.arnold@dhs.wisconsin.gov

608-261-6869