Asset Verification System (AVS)

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Income Maintenance Advisory Committee (IMAC) Meeting



A Brief History of AVS

- In 2008, federal law required states to implement an automated system for verifying assets for Medicaid.
- In 2012, Wisconsin implemented a stand-alone AVS called IntegriMatch.
- In 2017, the Department of Health Services' contract for IntegriMatch ended.
- Since that time, we have been working with a new vendor to develop a new AVS that is integrated with CARES Worker Web (CWW).

Project Goals

- Integrate AVS and CWW to streamline asset verification
- Improve efficiencies for income maintenance (IM) agencies when verification of assets is required
- Minimize requests for paper verification
- Improve program integrity by identifying undisclosed assets
- Comply with federal requirements for using an AVS

AVS At a Glance

- New data exchange within CWW
- Information about liquid assets comes from Accuity, a national network of financial institutions
- Includes two data matching processes:
 - 10 to 15 largest financial institutions in the U.S. (e.g. Wells Fargo, JP Morgan Chase, Bank of America, Ally)
 - Local financial institutions at which a given individual is most likely to hold assets
- More than 90 percent of results within 10 days

Expected Impact to Agencies

- New process within CWW for receiving and acting on AVS responses
- Worker and applicant / member action needed if verification is required after AVS results are returned
- New process for manually initiating AVS requests (in limited situations)
- Fewer paper verifications to request and process

Policy and Systems Changes

AVS Requests

- Sent automatically from CWW at application, program add, and renewal
- Include the applicant / member and spouse
- Cover a look-back period of up to 60 months based on the type of Medicaid
- In limited circumstances, can be manually initiated
 - Person adds
 - Early renewals
 - Researching inconsistent asset information for someone currently receiving benefits

AVS Responses

- Available for worker processing 10 and 30 days after request sent
- Alert sent 10 days after an application-related or worker-initiated request
 - If no response from AVS, workers will still get an alert
- Alert sent 30 days after the AVS request if any additional asset data received
 - Processing steps depend on the status of the case
- Account balance as of the first minute of the first day of the month requested

Using AVS to Verify Assets

- After an AVS response is received:
 - If AVS data is available to verify an asset, workers should verify using 'DE-Data Exchange.'
 - If AVS data is not available to verify an asset, workers must request verification.

AVS and Renewals

- Requests sent on second Saturday of the 10th month of the certification period
 - AVS used to determine if an individual qualifies for an administrative renewal
 - If so, AVS does not automatically update the case
 - If so, the AVS response does not need to be processed by a worker
- For regular renewals, all asset data returned from AVS available for processing during the renewal driver flow
 - AVS alerts are not needed at renewal and will not be set

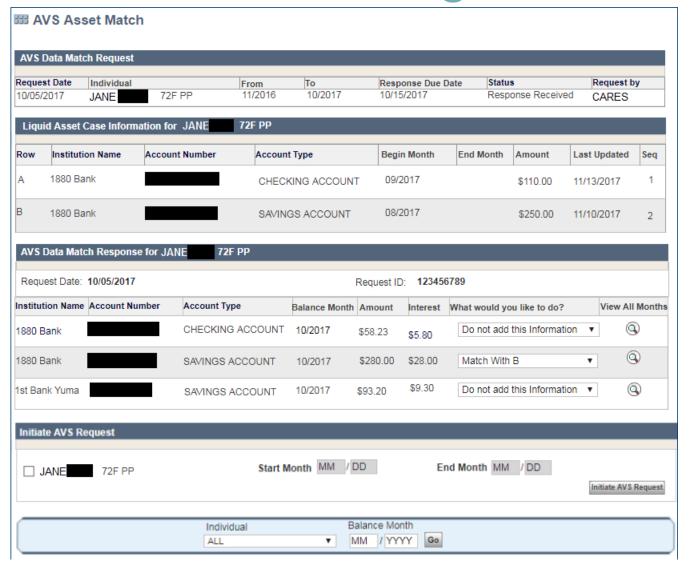
Verification Checklist Changes

- When an AVS request has been sent, a '?' for an AVS liquid asset type will put the liquid asset in the "FYI" section of the member's verification checklist (VCL).
- Workers must change this to a 'Q?' to request verification through the Proof Needed section.
- This action is required when the initial 10-day response is received from AVS and verification is still needed.

CARES Changes

- New "Asset Data Match" page to show requests and responses from AVS (see next slide)
 - Includes history mode for worker reference
 - Scheduled as part of the renewal driver flow
- Conflict panel functionality on the Liquid Asset page
- New alerts
- IMMR Workload Tracking report for AVS
 - Provides agencies with lists of cases for which AVS responses have been received

New AVS Asset Match Page



Operational readiness activities

Next Steps

- TAPP demo: planned for May 11, 2018
- Operations Memo: planned for June 4, 2018
- Training:
 - Webinar Trainings and Recording will be available in June 2018
 - More details about the training will be shared at the IMAC Training Subcommittee on April 23, 3018

Questions?

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