For the period 03/28/2021 to 03/27/2024

STATE OF WISCONSIN Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

<u>Notes</u>

This report includes Provider Inspection Summaries (Facility Profiles) for Assisted Living Facilities in Green Lake County. The report is a PDF (Adobe Acrobat) document and includes a total of 30.00 pages. If you wish to read the profile for a particular facility without scrolling through the rest of the document, use the Search feature in the Acrobat Reader to specify part of the name of the facility you wish to review.

If you wish to print the profile for a particular facility, be sure to send only the desired pages to your computer printer. Otherwise you will be printing all pages in the document.

For the period 03/28/2021 to 03/27/2024 Adult Family Home STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: EVERGREEN PINES (0014846)

Address: 343 E CUMBERLAND ST, BERLIN, WI 54923

License Status: REGULAR

Licensed/Certified/Registered 11/04/2013 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

 Survey History

 Survey ID: 0145928
 End Date: 03/19/2024
 Type: ABBREVIATED
 Purpose: SURVEY

 Results:
 NO STATEMENT OF DEFICIENCY ISSUED
 Furpose: SURVEY

This is Page 2 of 30 total pages. If printing this report ensure that your printer is set to print only the desired pages.

For the period 03/28/2021 to 03/27/2024 Adult Family Home STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: SCHULTZ AFH PRINCETON (0018337)

Address: W4861 VILLAGE ACRES LN, PRINCETON, WI 54968

License Status: REGULAR

Licensed/Certified/Registered 02/25/2021 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

**Survey History** 

No survey activity during the period 3/28/21 to 3/27/24

This is Page 3 of 30 total pages. If printing this report ensure that your printer is set to print only the desired pages.

For the period 03/28/2021 to 03/27/2024

Community Based Residential Facility--CLASS AA (AMBULATORY)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: BERLIN PINES INC (0014731)

Address: 642 BROADWAY ST, BERLIN, WI 54923

License Status: REGULAR

Licensed/Certified/Registered 05/04/2015 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History
Survey ID: 0141103 End Date: 10/21/2022 Type: ABBREVIATED Purpose: SURVEY
Results: NO STATEMENT OF DEFICIENCY ISSUED

This is Page 4 of 30 total pages. If printing this report ensure that your printer is set to print only the desired pages.

For the period 03/28/2021 to 03/27/2024

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: BROWN WILCOX RETIREMENT HOME (410143)

Address: 347 E HURON ST, BERLIN, WI 54923

License Status: REGULAR

Licensed/Certified/Registered 02/01/1980 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey ID: 0140946 End Date: 10/05/2022 Type: ABBREVIATED Purpose: SURVEY
Results: NO STATEMENT OF DEFICIENCY ISSUED

This is Page 5 of 30 total pages. If printing this report ensure that your printer is set to print only the desired pages.

For the period 03/28/2021 to 03/27/2024

#### Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: MOUND STREET (0016057)

Address: 284 MOUND ST, BERLIN, WI 54923

License Status: REGULAR

Licensed/Certified/Registered 02/15/2017 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History						
Survey ID: 0144036	End Date: 08/17/2023	Type: STANDARD	Purpose: SURVEY/COMF	PLAINT		
<b>Results:</b> STATEMENT	OF DEFICIENCY ISSUE	)				
Statement of Deficiency	: #3FMU11 Served 08	/29/2023				
				<u>Compliance</u>		
	Deficiencies Cited	Subject Area		Verified	Corrected	
	83.35(3)(d)	SERVICE PLANS UPDATED	ANNUALLY OR ON	10/28/23	Yes	
		CHANGES				
	83.43(1)	ENVIRONMENT SAFE, CLE	EAN, AND	10/28/23	Yes	
		COMFORTABLE				
	83.44(2)(a)	ROOMS CLEAN AND FREE	FROM ODORS	10/28/23	Yes	
Survey ID: 0137007	End Date: 08/12/2021	Type: ABBREVIATED	Purpose: SURVEY			

**Results:** NO STATEMENT OF DEFICIENCY ISSUED

Complaint History (MOUND STREET0016057)				
Date Investigation Completed: 0	8/17/2023			
<u>Result</u> NOT SUBSTANTIATED	<u>SOD #</u>			
	Date Investigation Completed: 0			

This is Page 6 of 30 total pages. If printing this report ensure that your printer is set to print only the desired pages.

For the period 03/28/2021 to 03/27/2024

#### Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: PATRIOT PLACE CBRF (0016752)

Address: 609 BROADWAY STREET, BERLIN, WI 54923

License Status: REGULAR

Licensed/Certified/Registered 03/01/2019 12:00:00AM

#### Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History								
Survey ID: 0145069	End Date: 09/15/2023	Type: OTHER	Purpose: COMPLAINT					
Results: ENFORCEMEN	Results: ENFORCEMENT ACTION							
Statement of Deficiency: #L6KP11 Served 12/15/2023 Compliance								
	Deficiencies Cited	Subject Area		Verified	Corrected			
	83.15(3)(a)     ADMINISTRATOR SHALL SUPERVISE DAILY       OPERATION							
83.32(3)(i) RIGHTS OF RESIDENTS: PROMPT AND ADEQUATE TREATMENT								
	83.44(2)(a)	ROOMS CLEAN AND H						
	83.45(4)	PEST CONTROL						

#### This is Page 7 of 30 total pages. If printing this report ensure that your printer is set to print only the desired pages.

For the period 03/28/2021 to 03/27/2024 Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

# STATE OF WISCONSIN Bureau of Assisted Living

P.O. Box 7940 Madison WI 53707-7940

**Type: OTHER** Survey ID: 0143853 End Date: 07/31/2023 **Purpose: COMPLAINT Results:** ENFORCEMENT ACTION Served 08/07/2023 Statement of Deficiency: #ZTH411 Compliance **Deficiencies** Cited Verified Subject Area Corrected 441.301(c)(4)(vi)(B)**RESIDENTIAL SETTING: PRIVATE ROOMS,** LOCKS 83.37(2)(d) DOCUMENTATION OF MEDICATION ADMINISTRATION **SUPERVISION** 83.38(1)(b) Purpose: SURVEY/SELF REPORT/VV Survey ID: 0142971 End Date: 04/26/2023 **Type: STANDARD Results:** NO STATEMENT OF DEFICIENCY ISSUED

This is Page 8 of 30 total pages. If printing this report ensure that your printer is set to print only the desired pages.

## For the period 03/28/2021 to 03/27/2024

# STATE OF WISCONSIN Bureau of Assisted Living

P.O. Box 7940 Madison WI 53707-7940

## Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Survey ID: 0142187	End Date: 01/03/2023	Type: OTHER Purpose: COMPLAINT/VV		
Results: ENFORCEMEN	<b>IT ACTION</b>			
Statement of Deficiency:	#5S2P14 Served 02	/16/2023		
			Compliance	
	Deficiencies Cited	Subject Area	Verified	Corrected
	50.09(1)(e)	TREATMENT	4/26/23	Yes
	83.12(2)(a)	CAREGIVER: INVESTIGATING ABUSE AND NEGLECT	4/26/23	Yes
	83.19	ORIENTATION	4/26/23	Yes
	83.32(3)(d)	RIGHTS OF RESIDENTS: FREE OF MISTREATMENT	4/26/23	Yes
	83.32(3)(i)	RIGHTS OF RESIDENTS: PROMPT AND ADEQUATE TREATMENT	4/26/23	Yes
	83.35(3)(d)	SERVICE PLANS UPDATED ANNUALLY OR ON CHANGES	4/26/23	Yes
	83.37(2)(d)	DOCUMENTATION OF MEDICATION ADMINISTRATION	4/26/23	Yes
	83.38(1)(b)	SUPERVISION	4/26/23	Yes
Survey ID: 0138473	End Date: 09/21/2021	Type: OTHER Purpose: VERIFICATION VISIT		
Results: ENFORCEMEN	NT ACTION			
Statement of Deficiency:	#5S2P13 Served 01	/26/2022		
-			Compliance	
	Deficiencies Cited	Subject Area	Verified	Corrected
	83.12(2)(a)	CAREGIVER: INVESTIGATING ABUSE AND NEGLECT	1/3/23	
	83.14(2)(a)	LICENSEE ENSURES FACILITY COMPLIES WITH LAWS	11/14/22	Yes
	83.14(2)(h)	POSTING: LICENSE, DEFICIENCIES,	11/14/22	Yes

#### This is Page 9 of 30 total pages. If printing this report ensure that your printer is set to print only the desired pages.

REVOCATIONS

## For the period 03/28/2021 to 03/27/2024

#### STATE OF WISCONSIN Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

#### Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Survey ID: 0136628 End Date: 06/09/2021 Type: OTHER Purpose: COMPLAINT

**Results:** ENFORCEMENT ACTION

Statement of Deficiency: #5S2P12 Served 06/29/2021

		Compliance	
<b>Deficiencies</b> Cited	Subject Area	Verified	Corrected
83.12(2)(a)	CAREGIVER: INVESTIGATING ABUSE AND	9/21/21	No
	NEGLECT		
83.12(5)(a)	NOTIFICATION: INCIDENT, INJURY, CHANGES	9/21/21	Yes
83.22(1)-(4)	TASK SPECIFIC TRAINING	9/21/21	Yes
83.32(3)(h)	<b>RIGHTS OF RESIDENTS: TO RECEIVE</b>	9/21/21	Yes
	MEDICATION		
83.39(1)	INFECTION CONTROL PROGRAM	9/21/21	Yes

This is Page 10 of 30 total pages. If printing this report ensure that your printer is set to print only the desired pages.

For the period 03/28/2021 to 03/27/2024

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

		Enforcement Histo	ry (PATRIOT PLACE CBRF0016752)	Enforcement History (PATRIOT PLACE CBRF0016752)					
Date: 12/15/2023	SOD #L6KP11	Appealed: No							
Sanctions COMPLY WITH DEPAI NO NEW ADMISSION ORDER TO COMPLY FORFEITUREN 214 FORFEITUREN 353 FORFEITUREN 489	S 83.15(3)(a) 83.32(3)(i)	RRECTION							
Date: 02/16/2023	SOD #5S2P14	Appealed:	Decision: PENDING						
Sanctions COMPLY WITH DEPAI NO NEW ADMISSION ORDER TO COMPLY FORFEITURE50.09 I FORFEITURE83.12 2 FORFEITURE83.32 3 FORFEITURE83.32 3 FORFEITURE83.32 3 FORFEITURE83.35 3 FORFEITURE83.37 2 FORFEITURE83.38 1	S Le 2a 3d 3i 3a 2d	RRECTION							
Date: 01/26/2022 Sanctions ORDER TO COMPLY FORFEITURE83.12(2 FORFEITURE83.14(2		Appealed:	Decision: PENDING						

#### This is Page 11 of 30 total pages. If printing this report ensure that your printer is set to print only the desired pages.

# For the period 03/28/2021 to 03/27/2024

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Date: 06/29/2021SOD #5S2P12Appealed:SanctionsCOMPLY WITH DEPARTMENT PLAN OF CORRECTIONCOMPLY WITH REQUIREMENTORDER TO COMPLYFORFEITURE---83.12(2)(a)FORFEITURE---83.22(1)-(4)FORFEITURE---83.32(3)(h)FORFEITURE---83.32(3)(h)

This is Page 12 of 30 total pages. If printing this report ensure that your printer is set to print only the desired pages.

For the period 03/28/2021 to 03/27/2024

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Complaint History (PATRIOT PLACE CBRF0016752)					
Date Complaint Received: 08/22/2023	Date Investigation Completed: 0	9/15/2023			
<u>Subject Area(s)</u> ADMINISTRATION PROGRAM SERVICES STAFF TRAINING AND PROFICIENCY	<u>Result</u> NOT SUBSTANTIATED NOT SUBSTANTIATED NOT SUBSTANTIATED	<u>SOD #</u>			
Date Complaint Received: 06/07/2023	Date Investigation Completed: 0	7/31/2023			
<u>Subject Area(s)</u> PROGRAM SERVICES RESIDENT RIGHTS	<u>Result</u> NOT SUBSTANTIATED NOT SUBSTANTIATED	<u>SOD #</u>			
Date Complaint Received: 12/06/2022	Date Investigation Completed: 01/03/2023				
Subject Area(s) PROGRAM SERVICES	<u>Result</u> SUBSTANTIATED	<u>SOD #</u> 5S2P14			
Date Complaint Received: 11/30/2022	Date Investigation Completed: 0	1/03/2023			
<u>Subject Area(s)</u> PROGRAM SERVICES	<u>Result</u> SUBSTANTIATED	<u>SOD #</u> 5S2P14			
Date Complaint Received: 11/06/2022	Date Investigation Completed: 0	1/03/2023			
<u>Subject Area(s)</u> PROGRAM SERVICES	<u>Result</u> SUBSTANTIATED	<u>SOD #</u> 5S2P14			
Date Complaint Received: 10/10/2022	Date Investigation Completed: 0	1/03/2023			
<u>Subject Area(s)</u> PROGRAM SERVICES RESIDENT RIGHTS	<u>Result</u> SUBSTANTIATED SUBSTANTIATED	<u>SOD #</u> 5S2P14 5S2P14			

#### This is Page 13 of 30 total pages. If printing this report ensure that your printer is set to print only the desired pages.

STATE OF WISCONSIN Bureau of Assisted Living

Madison WI 53707-7940

P.O. Box 7940

## For the period 03/28/2021 to 03/27/2024

Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

Date Investigation Completed: (	1/03/2023	
<u>Result</u> NOT SUBSTANTIATED	<u>SOD #</u>	
Date Investigation Completed: (	1/03/2023	
Result	<u>SOD #</u>	
SUBSTANTIATED	5S2P14	
Date Investigation Completed: (	5/09/2021	
Result	<u>SOD #</u>	
SUBSTANTIATED	5S2P12	
SUBSTANTIATED	5S2P12	
SUBSTANTIATED	5S2P12	
Date Investigation Completed: (	5/09/2021	
Result	SOD #	
Date Investigation Completed: 0	5/09/2021	
Result	SOD #	
	Result       NOT SUBSTANTIATED         Date Investigation Completed:       01         Result       SUBSTANTIATED         SUBSTANTIATED       SUBSTANTIATED         SUBSTANTIATED       SUBSTANTIATED         SUBSTANTIATED       SUBSTANTIATED         SUBSTANTIATED       SUBSTANTIATED         Date Investigation Completed:       00         Result       SUBSTANTIATED         SUBSTANTIATED       SUBSTANTIATED         SUBSTANTIATED       SUBSTANTIATED         Date Investigation Completed:       00         Result       SUBSTANTIATED         Date Investigation Completed:       00         Result       SUBSTANTIATED	NOT SUBSTANTIATEDDate Investigation Completed: 01/03/2023ResultSOD #SUBSTANTIATED5S2P14SUBSTANTIATED5S2P14SUBSTANTIATED5S2P14SUBSTANTIATEDSS2P14Date Investigation Completed: 06/09/2021ResultSOD #SUBSTANTIATED5S2P12SUBSTANTIATED5S2P12SUBSTANTIATEDSS2P12SUBSTANTIATED5S2P12SUBSTANTIATEDSS2P12SUBSTANTIATEDSS2P12SUBSTANTIATEDSS2P12SUBSTANTIATEDSS2P12Date Investigation Completed: 06/09/2021Date Investigation Completed: 06/09/2021Date Investigation Completed: 06/09/2021SUBSTANTIATEDDate Investigation Completed: 06/09/2021SUBSTANTIATEDDate Investigation Completed: 06/09/2021SUBSTANTIATEDDate Investigation Completed: 06/09/2021SUBSTANTIATEDDate Investigation Completed: 06/09/2021SUBSTANTIATEDSUBSTANTI

#### This is Page 14 of 30 total pages. If printing this report ensure that your printer is set to print only the desired pages.

For the period 03/28/2021 to 03/27/2024

#### Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: Barrett House of Green Lake (0019951)

Address: 860 Sunnyside Rd., Green Lake, WI 54941

License Status: REGULAR

Licensed/Certified/Registered 02/29/2024 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

**Survey History** 

Survey ID: 0145773End Date: 02/29/2024Type: INITIALPurpose: CHOW--DESK REVIEWResults:LICENSE/CERT/REGISTRATION ISSUED

This is Page 15 of 30 total pages. If printing this report ensure that your printer is set to print only the desired pages.

For the period 03/28/2021 to 03/27/2024

#### Community Based Residential Facility--CLASS CNA (NONAMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: BARRETT HOUSE OF MARKESAN (0016788)

Address: 185 E JOHN STREET, MARKESAN, WI 53946

License Status: REGULAR

Licensed/Certified/Registered 09/01/2018 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

	Survey History				
Survey ID: 0142333	End Date: 02/28/2023	Type: OTHER Pu	rpose: COMPLAINT		
<b>Results:</b> NO STATEME	ENT OF DEFICIENCY ISSUE	D			
Survey ID: 0138865	End Date: 03/01/2022	Type: ABBREVIATED	Purpose: SURVEY		
Results: NO STATEME	Results: NO STATEMENT OF DEFICIENCY ISSUED				

Complaint History (BARRETT HOUSE OF MARKESAN0016788)					
Date Complaint Received: 01/12/2023	Date Investigation Completed: 02/28	/2023			
<u>Subject Area(s)</u> PROGRAM SERVICES	<u>Result</u> NOT SUBSTANTIATED	<u>SOD #</u>			

#### This is Page 16 of 30 total pages. If printing this report ensure that your printer is set to print only the desired pages.

For the period 03/28/2021 to 03/27/2024

#### Community Based Residential Facility -- CLASS CNA (NONAMBULATORY)

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: Marthas II CBRF (0018908)

Address: 404 W Water St, Princeton, WI 54968

License Status: REGULAR

Licensed/Certified/Registered 09/09/2022 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

**Survey History** Purpose: CHOW--DESK REVIEW Survey ID: 0140699 End Date: 09/09/2022 **Type: INITIAL Results:** LICENSE/CERT/REGISTRATION ISSUED

This is Page 17 of 30 total pages. If printing this report ensure that your printer is set to print only the desired pages.

For the period 03/28/2021 to 03/27/2024

Residential Care Apartment Complex (CERTIFIED)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: HEARTSONG (0017743)

Address: 123 S PEARL ST, BERLIN, WI 54923

License Status: REGULAR

Licensed/Certified/Registered 06/17/2019 12:00:00AM

#### Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History						
Survey ID: 0145819	End Date: 02/21/2024	Type: OTHER	Purpose: COMPLAINT/VV			
Results: ENFORCEME	NT ACTION					
Statement of Deficiency:	: #54FH12 Served 03/	/07/2024				
·				Compliance		
	<b>Deficiencies</b> Cited	Subject Area		Verified	Corrected	
	89.23(2)(c)	SERVICES				
	89.23(4)(b)1	SERVICES				
	89.26(4)	ANNUAL REVIEW				
	89.34(16)	TENANT RIGHTS				
	89.34(17)	TENANT RIGHTS				
	89.34(18)	TENANT RIGHTS				
	89.34(3)	TENANT RIGHTS				
Survey ID: 0142523	End Date: 03/16/2023	Type: STANDARD	Purpose: SURVEY/COMPLA	AINT/SELF REPORT	ſ	
·	End Date: 03/16/2023	<i>v</i> <b>1</b>	Purpose: SURVEY/COMPL	AINT/SELF REPORT	ſ	

**Results:** NO STATEMENT OF DEFICIENCY ISSUED

#### This is Page 18 of 30 total pages. If printing this report ensure that your printer is set to print only the desired pages.

STATE OF WISCONSIN

For the period 03/28/2021 to 03/27/2024

## Residential Care Apartment Complex (CERTIFIED)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Survey ID: 0143020	End Date: 02/14/2023	Type: STANDARD	Purpose: SURVEY/COMPI	LAINT		
Results: ENFORCEME	ENT ACTION					
Statement of Deficiency	y: #54FH11 Served 05	/11/2023				
	Deficiencies Cited 50.065(6)(am) 89.23(2)(a)2.c 89.34(16) 89.34(18)	<u>Subject Area</u> FOUR YEAR CAREGIVER REQUIREMENT SERVICES TENANT RIGHTS TENANT RIGHTS	BACKGROUND	<u>Compliance</u> <u>Verified</u> 1/9/24 12/18/23 2/21/24 2/21/24	<u>Corrected</u> Yes Yes No No	
	(-)					
			listory (HEARTSONG0017743)			
Date: 03/07/2024	SOD #54FH12	Appealed:	<b>Decision: PENDING</b>			
NO NEW ADMISSIONS ORDER TO COMPLY FORFEITURE89.23 2 FORFEITURE89.23 4 FORFEITURE89.26 4 FORFEITURE89.34 1 FORFEITURE89.34 1 FORFEITURE89.34 3	2c -b1 - 6 7 8					
Date: 05/11/2023 <u>Sanctions</u> COMPLY WITH DEPAI ORDER TO COMPLY FORFEITURE89.23 2 FORFEITURE89.34 1 FORFEITURE89.34 1	6	Appealed: RECTION	Decision: PENDING			

#### This is Page 19 of 30 total pages. If printing this report ensure that your printer is set to print only the desired pages.

For the period 03/28/2021 to 03/27/2024

Residential Care Apartment Complex (CERTIFIED)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Complaint History (HEARTSONG0017743)					
Date Complaint Received: 01/03/2024					
Subject Area(s)	Result	SOD #			
PROGRAM SERVICES	NOT SUBSTANTIATED				
Date Complaint Received: 12/21/2023	Date Investigation Completed: 02/21/2024				
Subject Area(s)	Result	SOD #			
PROGRAM SERVICES	NOT SUBSTANTIATED				
Date Complaint Received: 12/11/2023	Date Investigation Completed: 02/21/2024				
Subject Area(s)	Result	<u>SOD #</u>			
ADMINISTRATION	SUBSTANTIATED	54FH12			
RESIDENT RIGHTS	SUBSTANTIATED	54FH12			
Date Complaint Received: 11/01/2023	Date Investigation Completed: 02/21/2024				
Subject Area(s)	Result	<u>SOD #</u>			
ADMINISTRATION	SUBSTANTIATED	54FH12			
PROGRAM SERVICES	SUBSTANTIATED	54FH12			
RESIDENT RIGHTS	SUBSTANTIATED	54FH12			
Date Complaint Received: 10/17/2023	Date Investigation Completed: 02/21/2024				
Subject Area(s)	Result	SOD #			
STAFF TRAINING AND PROFICIENCY	SUBSTANTIATED	54FH12			
Date Complaint Received: 09/14/2023	Date Investigation Completed: 02/21/2024				
Subject Area(s)	Result	<u>SOD #</u>			
ADMINISTRATION	SUBSTANTIATED	54FH12			
RESIDENT RIGHTS	SUBSTANTIATED	54FH12			

#### This is Page 20 of 30 total pages. If printing this report ensure that your printer is set to print only the desired pages.

DEPARTMENT OF HEALTH SERVICES	Provider Inspecti	STATE OF WISCONSIN		
Division of Quality Assurance Printed 04/26/2024	For the period 03/28/20	Bureau of Assisted Living P.O. Box 7940		
	•			
	Residential Care Apartment			
Date Complaint Received: 08/07/2023	Date Investigation Completed: 0	2/21/2024		
Subject Area(s)	Result	<u>SOD #</u>		
PROGRAM SERVICES	SUBSTANTIATED	54FH12		
RESIDENT RIGHTS	SUBSTANTIATED	54FH12		
Date Complaint Received: 03/13/2023	Date Investigation Completed: 0	Date Investigation Completed: 03/16/2023		
Subject Area(s)	Result	<u>SOD #</u>		
PROGRAM SERVICES	NOT SUBSTANTIATED			
RESIDENT RIGHTS	NOT SUBSTANTIATED			
STAFF TRAINING AND PROFICIENCY	NOT SUBSTANTIATED			
Date Complaint Received: 01/24/2023	Date Investigation Completed: 0			
Subject Area(s)	Result	<u>SOD #</u>		
ADMINISTRATION	SUBSTANTIATED	54FH11		
RESIDENT RIGHTS	SUBSTANTIATED	54FH11		
ADMINISTRATION	SUBSTANTIATED	54FH11		
PROGRAM SERVICES	SUBSTANTIATED	54FH11		
Date Complaint Received: 01/11/2023	Date Investigation Completed: 02/14/2023			
Subject Area(s)	<u>Result</u>	<u>SOD #</u>		
ADMINISTRATION	SUBSTANTIATED	54FH11		
RESIDENT RIGHTS	SUBSTANTIATED	54FH11		
Date Complaint Received: 10/24/2022	Date Investigation Completed: 02/14/2023			
Subject Area(s)	Result	<u>SOD #</u>		
PROGRAM SERVICES	NOT SUBSTANTIATED			
RESIDENT RIGHTS	NOT SUBSTANTIATED			
Date Complaint Received: 10/19/2022	Date Investigation Completed: 02/14/2023			
Subject Area(s)	Result	<u>SOD #</u>		
PROGRAM SERVICES	NOT SUBSTANTIATED			

For the period 03/28/2021 to 03/27/2024

Residential Care Apartment Complex (CERTIFIED)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: PATRIOT PLACE RCAC (0016746)

Address: 609 BROADWAY STREET, BERLIN, WI 54923

License Status: REGULAR

Licensed/Certified/Registered 01/05/2018 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History					
Survey ID: 0145640	End Date: 02/14/2024	Type: STANDARD	Purpose: SURVEY/SELF REPORT/COMPLAINT/VV		
Results: NO STATEMENT OF DEFICIENCY ISSUED					
Survey ID: 0145074	End Date: 12/13/2023	Type: OTHER	Purpose: COMPLAINT		
Results: ENFORCEMENT ACTION					
Statement of Deficiency	: #TJJR11 Served 12	/15/2023			
	Deficiencies Cited 89.28(6)	<u>Subject Area</u> RISK AGREEMENT	ComplianceVerifiedCorrected2/14/24Yes		

This is Page 22 of 30 total pages. If printing this report ensure that your printer is set to print only the desired pages.

STATE OF WISCONSIN

For the period 03/28/2021 to 03/27/2024

## Residential Care Apartment Complex (CERTIFIED)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

ACTION WJ7112 Served 12/ <u>eficiencies Cited</u> 0.23(2)(a)2.b 0.23(2)(a)2.c 0.23(4)(b)1 0.29(3)(a)2 0.34(1) <b>nd Date: 04/26/2023</b> DF DEFICIENCY ISS <b>nd Date: 12/14/2022</b>	Subject Area SERVICES SERVICES SERVICES ADMISSION & RETENT TENANT RIGHTS Type: OTHER	TION OF TENANTS Purpose: COMPLAINT/SI	<u>Compliance</u> <u>Verified</u> 2/14/24 2/14/24 2/14/24 2/14/24 2/14/24 ELF REPORT	<u>Corrected</u> Yes Yes Yes Yes Yes
eficiencies Cited 0.23(2)(a)2.b 0.23(2)(a)2.c 0.23(4)(b)1 0.29(3)(a)2 0.34(1) nd Date: 04/26/2023 DF DEFICIENCY ISS	Subject Area SERVICES SERVICES SERVICES ADMISSION & RETENT TENANT RIGHTS Type: OTHER		Verified 2/14/24 2/14/24 2/14/24 2/14/24 2/14/24	Yes Yes Yes Yes
eficiencies Cited 0.23(2)(a)2.b 0.23(2)(a)2.c 0.23(4)(b)1 0.29(3)(a)2 0.34(1) nd Date: 04/26/2023 DF DEFICIENCY ISS	Subject Area SERVICES SERVICES SERVICES ADMISSION & RETENT TENANT RIGHTS Type: OTHER		Verified 2/14/24 2/14/24 2/14/24 2/14/24 2/14/24	Yes Yes Yes Yes
0.23(2)(a)2.b 0.23(2)(a)2.c 0.23(4)(b)1 0.29(3)(a)2 0.34(1) DATE: 04/26/2023 DF DEFICIENCY ISS	SERVICES SERVICES SERVICES ADMISSION & RETEN TENANT RIGHTS Type: OTHER		2/14/24 2/14/24 2/14/24 2/14/24 2/14/24	Yes Yes Yes Yes
0.23(2)(a)2.c 0.23(4)(b)1 0.29(3)(a)2 0.34(1) DF DEFICIENCY ISS	SERVICES SERVICES ADMISSION & RETENT TENANT RIGHTS Type: OTHER		2/14/24 2/14/24 2/14/24 2/14/24	Yes Yes Yes
0.23(4)(b)1 0.29(3)(a)2 0.34(1) DF DEFICIENCY ISS	SERVICES ADMISSION & RETEN TENANT RIGHTS <b>Type: OTHER</b> UED		2/14/24 2/14/24 2/14/24	Yes Yes
0.23(4)(b)1 0.29(3)(a)2 0.34(1) DF DEFICIENCY ISS	ADMISSION & RETENT TENANT RIGHTS <b>Type: OTHER</b> UED		2/14/24 2/14/24	Yes
D.34(1) nd Date: 04/26/2023 DF DEFICIENCY ISS	TENANT RIGHTS Type: OTHER		2/14/24	
D.34(1) nd Date: 04/26/2023 DF DEFICIENCY ISS	Type: OTHER	Purpose: COMPLAINT/SI		Yes
OF DEFICIENCY ISS	UED	Purpose: COMPLAINT/SI	ELF REPORT	
nd Date: 12/14/2022				
	Type: OTHER	Purpose: COMPLAINT		
ACTION				
WJ7111 Served 04/	/05/2023			
			Compliance	
eficiencies Cited	Subject Area		Verified	Corrected
0.23(2)(a)2.b	SERVICES		9/15/23	No
0.23(2)(a)2.c	SERVICES		9/15/23	No
0.23(4)(b)1	SERVICES		9/15/23	No
0.34(18)	TENANT RIGHTS		9/15/23	Yes
nd Date: 02/07/2022	Type: STANDARD	Purnose: SURVEV/CO	OMPLAINT	
	<u>eficiencies Cited</u> .23(2)(a)2.b .23(2)(a)2.c .23(4)(b)1 .34(18)	Efficiencies CitedSubject Area.23(2)(a)2.bSERVICES.23(2)(a)2.cSERVICES.23(4)(b)1SERVICES.34(18)TENANT RIGHTS	Efficiencies CitedSubject Area.23(2)(a)2.bSERVICES.23(2)(a)2.cSERVICES.23(4)(b)1SERVICES.34(18)TENANT RIGHTS	Efficiencies CitedSubject AreaCompliance.23(2)(a)2.bSERVICES9/15/23.23(2)(a)2.cSERVICES9/15/23.23(4)(b)1SERVICES9/15/23.34(18)TENANT RIGHTS9/15/23

#### This is Page 23 of 30 total pages. If printing this report ensure that your printer is set to print only the desired pages.

Survey ID: 0137732

## **Provider Inspection Summary**

STATE OF WISCONSIN

For the period 03/28/2021 to 03/27/2024

#### Residential Care Apartment Complex (CERTIFIED)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

End Date: 09/20/2021 Type: OTHER Purpose: VERIFICATION VISIT

**Results:** STATEMENT OF DEFICIENCY ISSUED

Statement of Deficiency: #WT0E13 Served 11/12/2021

v		Compliance	
Deficiencies Cited 89 23(4)(b)1	<u>Subject Area</u> SERVICES	Verified <u>Corrected</u>	

Survey ID: 0136611 End Date: 06/03/2021 Type: OTHER Purpose: COMPLAINT/VV

**Results:** ENFORCEMENT ACTION

Statement of Deficiency: #WT0E12 Served 06/28/2021

	Compliance	
Subject Area	Verified	Corrected
SERVICES	9/20/21	Yes
SERVICES	9/20/21	Yes
TENANT RIGHTS	9/20/21	Yes
	SERVICES SERVICES	Subject AreaVerifiedSERVICES9/20/21SERVICES9/20/21

Compliance

This is Page 24 of 30 total pages. If printing this report ensure that your printer is set to print only the desired pages.

#### STATE OF WISCONSIN

For the period 03/28/2021 to 03/27/2024

Residential Care Apartment Complex (CERTIFIED)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

		Enforcement History (PATRIOT PLACE	RCAC0016746)
Date: 12/11/2023	<b>SOD #WJ7112</b>	Appealed: No	
Sanctions			
COMPLY WITH DEP	ARTMENT PLAN OF COF	RECTION	
NO NEW ADMISSIO			
ORDER TO COMPLY			
FORFEITUREU 11			
FORFEITUREU 11			
FORFEITUREU 13 FORFEITUREU 22			
FORFEITUREU 25			
	2 09.54(1)		
Date: 04/05/2023	SOD #WJ7111	Appealed:	
Sanctions			
COMPLY WITH DEP	ARTMENT PLAN OF COF	RECTION	
ORDER TO COMPLY			
FORFEITURE83.3			
FORFEITURE89.2			
FORFEITURE89.2			
FORFEITURE89.2	3 461		
Date: 06/28/2021	SOD #WT0E12	Appealed:	
Sanctions			
ORDER TO COMPLY	7		
FORFEITURE89.2			

#### This is Page 25 of 30 total pages. If printing this report ensure that your printer is set to print only the desired pages.

For the period 03/28/2021 to 03/27/2024

Residential Care Apartment Complex (CERTIFIED)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Complaint History (PATRIOT PLACE RCAC0016746)					
Date Complaint Received: 02/07/2024	Date Investigation Completed: 02/14/2024				
Subject Area(s)	<u>Result</u>	<u>SOD #</u>			
PROGRAM SERVICES	NOT SUBSTANTIATED				
Date Complaint Received: 11/22/2023	Date Investigation Completed: 1	Date Investigation Completed: 12/13/2023			
Subject Area(s)	Result	<u>SOD #</u>			
ADMINISTRATION	SUBSTANTIATED	TJJR11			
PROGRAM SERVICES	SUBSTANTIATED	TJJR11			
RESIDENT RIGHTS	SUBSTANTIATED	TJJR11			
STAFF TRAINING AND PROFICIENCY	SUBSTANTIATED	TJJR11			
Date Complaint Received: 10/03/2023	Date Investigation Completed: 12/13/2023				
Subject Area(s)	<u>Result</u>	<u>SOD #</u>			
ADMINISTRATION	SUBSTANTIATED	TJJR11			
PROGRAM SERVICES	SUBSTANTIATED	TJJR11			
STAFF TRAINING AND PROFICIENCY	SUBSTANTIATED	TJJR11			
Date Complaint Received: 07/12/2023	Date Investigation Completed: 0	9/15/2023			
Subject Area(s)	<u>Result</u>	SOD #			
PROGRAM SERVICES	SUBSTANTIATED	WJ7112			
RESIDENT RIGHTS	SUBSTANTIATED	WJ7112			
Date Complaint Received: 04/10/2023	Date Investigation Completed: 04/06/2023				
Subject Area(s)	<u>Result</u>	<u>SOD #</u>			
STAFF TRAINING AND PROFICIENCY	NOT SUBSTANTIATED				
Date Complaint Received: 12/06/2022	Date Investigation Completed: 12/14/2022				
Subject Area(s)	Result	<u>SOD #</u>			
PROGRAM SERVICES	SUBSTANTIATED	WJ7111			
This is Page 26 of 30 total pages. If print	ing this report ensure that your printe	er is set to print only the desired pages.			

DEPARTMENT OF HEALTH SERVICES Division of Quality Assurance	Provider Inspection	STATE OF WISCONSIN Bureau of Assisted Living		
Printed 04/26/2024	For the period 03/28/20	P.O. Box 7940 Madison WI 53707-7940		
	Residential Care Apartment (	Residential Care Apartment Complex (CERTIFIED)		
	·····	· · · · · · · · · · · · · · · · · · ·		
Date Complaint Received: 11/02/2022	Date Investigation Completed: 12			
Subject Area(s)	Result	<u>SOD #</u>		
ADMINISTRATION	SUBSTANTIATED	WJ7111		
PROGRAM SERVICES	SUBSTANTIATED	WJ7111		
STAFF TRAINING AND PROFICIENCY	SUBSTANTIATED	WJ7111		
Date Complaint Received: 10/19/2022	Date Investigation Completed: 12			
Subject Area(s)	Result	<u>SOD #</u>		
ADMINISTRATION	NOT SUBSTANTIATED			
RESIDENT RIGHTS	NOT SUBSTANTIATED			
Date Complaint Received: 10/10/2022	Date Investigation Completed: 12/14/2022			
Subject Area(s)	Result	<u>SOD #</u>		
ADMINISTRATION	SUBSTANTIATED	WJ7111		
PROGRAM SERVICES	SUBSTANTIATED	WJ7111		
RESIDENT RIGHTS	SUBSTANTIATED	WJ7111		
STAFF TRAINING AND PROFICIENCY	SUBSTANTIATED	WJ7111		
Date Complaint Received: 10/05/2022	Date Investigation Completed: 12	2/14/2022		
Subject Area(s)	Result	<u>SOD #</u>		
PROGRAM SERVICES	SUBSTANTIATED	WJ7111		
RESIDENT RIGHTS	SUBSTANTIATED	WJ7111		
STAFF TRAINING AND PROFICIENCY	SUBSTANTIATED	WJ7111		
Date Complaint Received: 09/26/2022	Date Investigation Completed: 12/14/2022			
Subject Area(s)	<u>Result</u>	<u>SOD #</u>		
PROGRAM SERVICES	SUBSTANTIATED	WJ7111		
Date Complaint Received: 07/11/2022	Date Investigation Completed: 12/14/2022			
Subject Area(s)	Result	<u>SOD #</u>		
ADMINISTRATION	NOT SUBSTANTIATED			
This is Page 27 of 30 total pages. If printin	g this report ensure that your printe	<u>r is set to print only the desired p</u>	ages.	

#### DEPARTMENT OF HEALTH SERVICES Division of Quality Assurance Printed 04/26/2024

# **Provider Inspection Summary**

For the period 03/28/2021 to 03/27/2024

Residential Care Apartment Complex (CERTIFIED)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

#### Date Complaint Received: 05/12/2021

Subject Area(s) PROGRAM SERVICES

# Date Investigation Completed: 06/03/2021 Result SOD # NOT SUBSTANTIATED SOD #

This is Page 28 of 30 total pages. If printing this report ensure that your printer is set to print only the desired pages.

#### STATE OF WISCONSIN

For the period 03/28/2021 to 03/27/2024

Residential Care Apartment Complex (CERTIFIED)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: Barrett House of Green Lake RCAC (0019952)

Address: 850 Sunnyside Rd., Green Lake, WI 54941

License Status: REGULAR

Licensed/Certified/Registered 02/29/2024 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0145772End Date: 02/29/2024Type: INITIALPurpose: CHOW--DESK REVIEWResults:LICENSE/CERT/REGISTRATION ISSUED

This is Page 29 of 30 total pages. If printing this report ensure that your printer is set to print only the desired pages.

#### STATE OF WISCONSIN

For the period 03/28/2021 to 03/27/2024

Residential Care Apartment Complex (CERTIFIED)

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

**Facility Information** 

Facility Name: NORTH TERRACE ASSISTED LIVING (0012685)

Address: 1130 N MARGARET ST, MARKESAN, WI 539468516

License Status: REGULAR

Licensed/Certified/Registered 01/26/2009 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0136317End Date: 05/18/2021Type: ABBREVIATEDPurpose: SURVEYResults: NO STATEMENT OF DEFICIENCY ISSUED

This is Page 30 of 30 total pages. If printing this report ensure that your printer is set to print only the desired pages.