Provider Inspection Summary

For the period 03/31/2021 to 03/30/2024

STATE OF WISCONSIN
Bureau of Assisted Living
P.O. Box 7940
Madison WI 53707-7940

Notes

Brown

This report includes Provider Inspection Summaries (Facility Profiles) for Residential Care Apartment Complexes in Brown County.

The report is a PDF (Adobe Acrobat) document and includes a total of 23.00 pages. If you wish to read the profile for a particular facility without scrolling through the rest of the document, use the Search feature in the Acrobat Reader to specify part of the name of the facility you wish to review.

If you wish to print the profile for a particular facility, be sure to send only the desired pages to your computer printer. Otherwise you will be printing all pages in the document.

Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 03/31/2021 to 03/30/2024

Residential Care Apartment Complex (REGISTERED)

Facility Information

Facility Name: CARETTA SENIOR LIVING BELLEVUE RCAC (0019252)

Address: 1780 SERVANT WAY, BELLEVUE, WI 54311

License Status: REGULAR

Licensed/Certified/Registered 04/04/2023 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0142651 End Date: 04/04/2023 Type: INITIAL Purpose: SURVEY

Results: LICENSE/CERT/REGISTRATION ISSUED

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Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 03/31/2021 to 03/30/2024

Residential Care Apartment Complex (CERTIFIED)

Facility Information

Facility Name: RENAISSANCE DE PERE (0014532) Address: 250 SOUTH 9TH ST, DE PERE, WI 54115

License Status: REGULAR

Licensed/Certified/Registered 05/14/2013 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0144458 End Date: 10/02/2023 Type: ABBREVIATED Purpose: SURVEY

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0136879 End Date: 07/29/2021 Type: OTHER Purpose: SURVEY/COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

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Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 03/31/2021 to 03/30/2024

Residential Care Apartment Complex (CERTIFIED)

Facility Information

Facility Name: BELLEVUE RETIREMENT COMMUNITY (0018348)

Address: 1660 HOFFMAN ROAD, GREEN BAY, WI 54311

License Status: REGULAR

Licensed/Certified/Registered 02/15/2021 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0143497 End Date: 06/27/2023 Type: STANDARD Purpose: SURVEY/COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0141060 End Date: 10/17/2022 Type: OTHER Purpose: COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

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Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 03/31/2021 to 03/30/2024

Residential Care Apartment Complex (CERTIFIED)

Complaint History (BELLEVUE RETIREMENT COMMUNITY0018348)				
Date Complaint Received: 06/09/2023	Date Investigation Completed: 06/27/2023			
Subject Area(s) PROGRAM SERVICES	Result NOT SUBSTANTIATED	<u>SOD #</u>		
Date Complaint Received: 03/30/2023	Date Investigation Completed: 06/	Date Investigation Completed: 06/27/2023		
Subject Area(s) PHYSICAL ENVIRONMENT/SAFETY PROGRAM SERVICES	Result NOT SUBSTANTIATED NOT SUBSTANTIATED	SOD#		
Date Complaint Received: 11/22/2022	Date Investigation Completed: 06/	Date Investigation Completed: 06/27/2023		
Subject Area(s) PROGRAM SERVICES	Result NOT SUBSTANTIATED	<u>SOD #</u>		
Date Complaint Received: 09/08/2021	Date Investigation Completed: 10/17/2022			
Subject Area(s) PROGRAM SERVICES	<u>Result</u> NOT SUBSTANTIATED	<u>SOD #</u>		

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Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 03/31/2021 to 03/30/2024

Residential Care Apartment Complex (REGISTERED)

Facility Information

Facility Name: BROOKVIEW MEADOWS (0015436) Address: 1740 CONDOR LN, GREEN BAY, WI 54313

License Status: REGULAR

Licensed/Certified/Registered 01/13/2015 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

No survey activity during the period 3/31/21 to 3/30/24

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Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 03/31/2021 to 03/30/2024

Residential Care Apartment Complex (CERTIFIED)

Facility Information

Facility Name: DIMENSIONS LIVING GREEN BAY (0018885)

Address: 246 BERGER STREET, GREEN BAY, WI 54302

License Status: REGULAR

Licensed/Certified/Registered 04/01/2022 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0144892 End Date: 11/27/2023 Type: STANDARD Purpose: SURVEY/COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0142554 End Date: 03/23/2023 Type: OTHER Purpose: COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0139139 End Date: 04/01/2022 Type: INITIAL Purpose: CHOW--DESK REVIEW

Results: LICENSE/CERT/REGISTRATION ISSUED

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Provider Inspection Summary

For the period 03/31/2021 to 03/30/2024

Residential Care Apartment Complex (CERTIFIED)

STATE OF WISCONSIN

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Complaint History (DIMENSIONS LIVING GREEN BAY0018885)			
Date Complaint Received: 09/05/2023	Date Investigation Completed: 11/27/2023		
Subject Area(s) ADMINISTRATION PROGRAM SERVICES RESIDENT RIGHTS	Result SOD # NOT SUBSTANTIATED NOT SUBSTANTIATED NOT SUBSTANTIATED		
Date Complaint Received: 02/02/2023	Date Investigation Completed: 03/23/2023		
Subject Area(s) PROGRAM SERVICES RESIDENT RIGHTS	Result NOT SUBSTANTIATED NOT SUBSTANTIATED	SOD#	
Date Complaint Received: 12/22/2022	Date Investigation Completed: 03/23/2023		
Subject Area(s) PROGRAM SERVICES	Result SOD # NOT SUBSTANTIATED		

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Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 03/31/2021 to 03/30/2024

Residential Care Apartment Complex (CERTIFIED)

Facility Information

Facility Name: GREEN BAY II AL OPERATIONS LLC (0019038)

Address: 279 EAST ST JOSEPH ST, GREEN BAY, WI 54301

License Status: REGULAR

Licensed/Certified/Registered 11/22/2022 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History				
Survey ID: 0145456	End Date: 01/31/2024	Type: OTHER	Purpose: COMPLAINT	
Results: NO STATEMENT OF DEFICIENCY ISSUED				
Survey ID: 0143541	End Date: 06/28/2023	Type: OTHER	Purpose: COMPLAINT	
Results: NO STATEMENT OF DEFICIENCY ISSUED				
Survey ID: 0141410	End Date: 11/22/2022	Type: INITIAL	Purpose: CHOWDESK REVIEW	

Results: LICENSE/CERT/REGISTRATION ISSUED

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Provider Inspection Summary

For the period 03/31/2021 to 03/30/2024

Residential Care Apartment Complex (CERTIFIED)

STATE OF WISCONSIN

Bureau of Assisted Living
P.O. Box 7940

Madison WI 53707-7940

Complaint History (GREEN BAY II AL OPERATIONS LLC0019038)			
Date Complaint Received: 01/19/2024	Date Investigation Completed: 01/31/2023		
Subject Area(s) PHYSICAL ENVIRONMENT/SAFETY	Result SOD # NOT SUBSTANTIATED		
Date Complaint Received: 03/29/2023	Date Investigation Completed: 06/28/2023		
Subject Area(s) PROGRAM SERVICES	Result SOD # NOT SUBSTANTIATED		
Date Complaint Received: 01/03/2023	Date Investigation Completed: 06/28/2023		
Subject Area(s) PROGRAM SERVICES	Result SOD # NOT SUBSTANTIATED		

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Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 03/31/2021 to 03/30/2024

Residential Care Apartment Complex (REGISTERED)

Facility Information

Facility Name: MCCORMICK ASSISTED LIVING (0017401) Address: 212 IROQUOIS AVENUE, GREEN BAY, WI 54301

License Status: REGULAR

Licensed/Certified/Registered 02/08/2019 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

No survey activity during the period 3/31/21 to 3/30/24

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Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

Corrected

STATE OF WISCONSIN

For the period 03/31/2021 to 03/30/2024

Residential Care Apartment Complex (CERTIFIED)

Facility Information

Facility Name: MORAINE RIDGE (0013688)

Address: 2929 SAINT ANTHONY DR, GREEN BAY, WI 54311

License Status: REGULAR

Licensed/Certified/Registered 03/29/2011 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0145419 End Date: 10/27/2023 Type: OTHER Purpose: COMPLAINT

Results: ENFORCEMENT ACTION

Statement of Deficiency: #X50W11 Served 01/29/2024

Deficiencies Cited Subject Area Compliance
Verified

89.23(2)(a)2.b SERVICES 89.23(2)(c) SERVICES 89.23(4)(a)2 SERVICES

89.27(2)(a)1 SERVICE AGREEMENT 89.28(6) RISK AGREEMENT 89.34(16) TENANT RIGHTS

Survey ID: 0142433 End Date: 03/09/2023 Type: OTHER Purpose: COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0139920 End Date: 06/07/2022 Type: STANDARD Purpose: SURVEY/COMPLAINT/VV

Results: NO STATEMENT OF DEFICIENCY ISSUED

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Provider Inspection Summary

For the period 03/31/2021 to 03/30/2024

Residential Care Apartment Complex (CERTIFIED)

STATE OF WISCONSIN

Bureau of Assisted Living
P.O. Box 7940

Madison WI 53707-7940

Enforcement History (MORAINE RIDGE--0013688)

Date: 01/29/2024 SOD #X50W11 Appealed: No

Sanctions

COMPLY WITH DEPARTMENT PLAN OF CORRECTION

ORDER TO COMPLY

FORFEITURE---U 117 89.23(2)(a)2b

FORFEITURE---U 129 89.23(4)(a)2

FORFEITURE---U 173 89.27(2)(a)1

FORFEITURE---U 267 89.34(16)

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Provider Inspection Summary

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STATE OF WISCONSIN

For the period 03/31/2021 to 03/30/2024

Residential Care Apartment Complex (CERTIFIED)

Complaint History (MORAINE RIDGE0013688)			
Date Complaint Received: 10/16/2023	Date Investigation Completed: 10/27/2023		
Subject Area(s) RESIDENT RIGHTS	Result SUBSTANTIATED	<u>SOD #</u> X50W11	
Date Complaint Received: 08/15/2023	Date Investigation Completed: 10/27/2023		
Subject Area(s) PHYSICAL ENVIRONMENT/SAFETY	Result SOD # NOT SUBSTANTIATED		
Date Complaint Received: 06/20/2023	Date Investigation Completed: 10/27/2023		
Subject Area(s) ADMINISTRATION PROGRAM SERVICES RESIDENT RIGHTS STAFF TRAINING AND PROFICIENCY	Result SUBSTANTIATED SUBSTANTIATED SUBSTANTIATED SUBSTANTIATED	SOD # X50W11 X50W11 X50W11	
Date Complaint Received: 06/12/2023	Date Investigation Completed: 10/27/2023		
Subject Area(s) ADMINISTRATION RESIDENT RIGHTS	Result SOD # NOT SUBSTANTIATED NOT SUBSTANTIATED		
Date Complaint Received: 06/05/2023	Date Investigation Completed: 10/27/2023		
Subject Area(s) PHYSICAL ENVIRONMENT/SAFETY PROGRAM SERVICES STAFF TRAINING AND PROFICIENCY	Result SUBSTANTIATED SUBSTANTIATED SUBSTANTIATED	SOD # X50W11 X50W11 X50W11	

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Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 03/31/2021 to 03/30/2024

Residential Care Apartment Complex (CERTIFIED)

Date Complaint Received: 06/01/2023 Date Investigation Completed: 10/27/2023

Subject Area(s) Result SOD #

ADMINISTRATION SUBSTANTIATED X50W11 PROGRAM SERVICES SUBSTANTIATED X50W11

Date Complaint Received: 12/22/2022 Date Investigation Completed: 03/09/2023

Subject Area(s) Result

PROGRAM SERVICES NOT SUBSTANTIATED

Date Complaint Received: 09/06/2022 Date Investigation Completed: 03/09/2023

Subject Area(s) Result SOD #

PHYSICAL ENVIRONMENT/SAFETY NOT SUBSTANTIATED

Date Complaint Received: 04/25/2022 Date Investigation Completed: 06/07/2022

Subject Area(s) Result SOD #

RESIDENT RIGHTS NOT SUBSTANTIATED ADMINISTRATION NOT SUBSTANTIATED

Date Complaint Received: 12/20/2021 Date Investigation Completed: 06/07/2022

Subject Area(s) Result SOD #

STAFF TRAINING AND PROFICIENCY NOT SUBSTANTIATED

Date Complaint Received: 11/09/2021 Date Investigation Completed: 06/07/2022

Subject Area(s) Result SOD #

PROGRAM SERVICES NOT SUBSTANTIATED

Date Complaint Received: 10/29/2021 Date Investigation Completed: 06/07/2022

Subject Area(s) Result SOD #

RESIDENT RIGHTS NOT SUBSTANTIATED

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Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 03/31/2021 to 03/30/2024

Residential Care Apartment Complex (REGISTERED)

Facility Information

Facility Name: OAK PARK PLACE OF GREEN BAY (0016398)

Address: 421 ERIE RD, GREEN BAY, WI 54311

License Status: REGULAR

Licensed/Certified/Registered 04/17/2017 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0144889 End Date: 11/21/2023 Type: OTHER Purpose: COMPLAINT

Results: NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0138325 End Date: 01/11/2022 Type: OTHER Purpose: DESK REVIEW

Results: NO STATEMENT OF DEFICIENCY ISSUED

Complaint History (OAK PARK PLACE OF GREEN BAY--0016398)

Date Complaint Received: 06/19/2023 Date Investigation Completed: 11/21/2023

Subject Area(s) Result SOD #

ADMINISTRATION NOT SUBSTANTIATED PROGRAM SERVICES NOT SUBSTANTIATED STAFF TRAINING AND PROFICIENCY NOT SUBSTANTIATED

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Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 03/31/2021 to 03/30/2024

Residential Care Apartment Complex (CERTIFIED)

Facility Information

Facility Name: REBEKAH HAVEN (0010347)

Address: 826 GRIGNON ST, GREEN BAY, WI 54301

License Status: REGULAR

Licensed/Certified/Registered 02/01/1998 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0140071 End Date: 06/21/2022 Type: ABBREVIATED Purpose: SURVEY

Results: NO STATEMENT OF DEFICIENCY ISSUED

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Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 03/31/2021 to 03/30/2024

Residential Care Apartment Complex (REGISTERED)

Facility Information

Facility Name: WAYSIDE PARKVIEW ESTATES (0010376)
Address: 3838 CHURCH VIEW CT, GREENLEAF, WI 54126

License Status: REGULAR

Licensed/Certified/Registered 09/08/2003 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

No survey activity during the period 3/31/21 to 3/30/24

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Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 03/31/2021 to 03/30/2024

Residential Care Apartment Complex (CERTIFIED)

Facility Information

Facility Name: EMERALD BAY ASSISTED LIVING (0015710)

Address: 650 CENTENNIAL CENTRE BLVD, HOBART, WI 54155

License Status: REGULAR

Licensed/Certified/Registered 09/08/2015 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

			Survey History
Survey ID: 0144646	End Date: 10/26/2023	Type: OTHER	Purpose: COMPLAINT
Results: NO STATEMENT OF DEFICIENCY ISSUED			
Survey ID: 0142164	End Date: 02/14/2023	Type: STANDARD	Purpose: SURVEY/COMPLAINT
Results: NO STATEMENT OF DEFICIENCY ISSUED			
Survey ID: 0142085	End Date: 01/04/2023	Type: OTHER	Purpose: COMPLAINT
Results: NO STATEMEN	NT OF DEFICIENCY ISSUE	ZD.	
Survey ID: 0142533	End Date: 11/01/2022	Type: OTHER	Purpose: COMPLAINT
Results: NO STATEMENT OF DEFICIENCY ISSUED			
Survey ID: 0139155	End Date: 04/04/2022	Type: OTHER	Purpose: COMPLAINT
Results: NO STATEMENT OF DEFICIENCY ISSUED			

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Provider Inspection Summary

For the period 03/31/2021 to 03/30/2024

Residential Care Apartment Complex (CERTIFIED)

STATE OF WISCONSIN

Bureau of Assisted Living
P.O. Box 7940

Madison WI 53707-7940

Survey ID: 0136288 End Date: 05/12/2021 Type: STANDARD Purpose: SURVEY/COMPLAINT

Results: STATEMENT OF DEFICIENCY ISSUED

Statement of Deficiency: #DK4D11 Served 05/21/2021

 Deficiencies Cited
 Subject Area
 Verified
 Corrected

 89.23(2)(a)2.b
 SERVICES
 7/5/21

 89.34(16)
 TENANT RIGHTS
 7/5/21

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Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 03/31/2021 to 03/30/2024

Residential Care Apartment Complex (CERTIFIED)

Complaint History (EMERALD BAY ASSISTED LIVING0015710)			
Date Complaint Received: 08/14/2023	Date Investigation Completed: 10/26/2023		
Subject Area(s) PROGRAM SERVICES	Result NOT SUBSTANTIATED	SOD#	
Date Complaint Received: 07/03/2023	Date Investigation Completed: 10/26/2023		
Subject Area(s) ADMINISTRATION PROGRAM SERVICES STAFF TRAINING AND PROFICIENCY	Result SOD # NOT SUBSTANTIATED NOT SUBSTANTIATED NOT SUBSTANTIATED		
Date Complaint Received: 02/07/2023	Date Investigation Completed: 02/14/2023		
Subject Area(s) PROGRAM SERVICES	Result NOT SUBSTANTIATED	<u>SOD #</u>	
Date Complaint Received: 01/25/2023	Date Investigation Completed: 02/14/2023		
Subject Area(s) PROGRAM SERVICES PROGRAM SERVICES	Result NOT SUBSTANTIATED NOT SUBSTANTIATED	SOD#	
Date Complaint Received: 12/16/2022	Date Investigation Completed: 01/04/2023		
Subject Area(s) ADMINISTRATION	Result SOD # NOT SUBSTANTIATED		
Date Complaint Received: 05/05/2022	Date Investigation Completed: 02/14/2023		
Subject Area(s) PHYSICAL ENVIRONMENT/SAFETY	Result NOT SUBSTANTIATED	SOD#	

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Provider Inspection Summary

Bureau of Assisted Living P.O. Box 7940 Madison WI 53707-7940

STATE OF WISCONSIN

For the period 03/31/2021 to 03/30/2024

Residential Care Apartment Complex (CERTIFIED)

Date Complaint Received: 03/15/2022 Date Investigation Completed: 04/04/2022

Subject Area(s) Result SOD #

PROGRAM SERVICES NOT SUBSTANTIATED

Date Complaint Received: 12/02/2021 Date Investigation Completed: 04/04/2022

Subject Area(s) Result SOD #

PROGRAM SERVICES NOT SUBSTANTIATED

Date Complaint Received: 11/03/2021 Date Investigation Completed: 11/01/2022

Subject Area(s) Result SOD #

PROGRAM SERVICES NOT SUBSTANTIATED

Date Complaint Received: 10/28/2021 Date Investigation Completed: 04/04/2022

Subject Area(s) Result SOD #

PROGRAM SERVICES NOT SUBSTANTIATED

Date Complaint Received: 09/29/2021 Date Investigation Completed: 04/04/2022

Subject Area(s) Result SOD #

PROGRAM SERVICES NOT SUBSTANTIATED

Date Complaint Received: 06/30/2021 Date Investigation Completed: 04/04/2022

Subject Area(s) Result SOD #

PHYSICAL ENVIRONMENT/SAFETY NOT SUBSTANTIATED

PROGRAM SERVICES NOT SUBSTANTIATED

Date Complaint Received: 06/14/2021 Date Investigation Completed: 04/04/2022

Subject Area(s) Result SOD #

PROGRAM SERVICES NOT SUBSTANTIATED

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Provider Inspection Summary

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STATE OF WISCONSIN

For the period 03/31/2021 to 03/30/2024

Residential Care Apartment Complex (CERTIFIED)

Facility Information

Facility Name: NEW PERSPECTIVE-HOWARD (0016148)

Address: 2790 ELM TREE HILL, HOWARD, WI 54313

License Status: REGULAR

Licensed/Certified/Registered 06/27/2016 12:00:00AM

Regional Office: NORTHEASTERN REGION (GREEN BAY), (920) 448-5252

Survey History

Survey ID: 0142100 End Date: 02/08/2023 Type: ABBREVIATED Purpose: SURVEY

Results: NO STATEMENT OF DEFICIENCY ISSUED

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