

## State of Wisconsin

Governor's Committee for People with Disabilities

1 WEST WILSON STREET, ROOM 551  
POST OFFICE BOX 2659  
MADISON, WI 53701-2659  
Telephone: 608-266-9354  
Website: [dhs.wisconsin.gov/gcpd](https://dhs.wisconsin.gov/gcpd)

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### Governor's Committee for People with Disabilities (GCPD) Transportation Sub-Committee Teleconference Meeting Minutes

Wednesday, July 6, 2022  
11:00 A.M. to 12:00 P.M.

APPROVED 08/03/2022.

#### Transportation Sub-Committee Action and Motion Items

##### A. Transportation Sub-Committee Action Items

1. **Action Item:** DHS support staff will send Veyo staff a Zoom calendar invite to participate in the ongoing GCPD Transportation Sub-committee meetings.

##### B. Transportation Sub-Committee Motion Items

1. **Motion Item:** Ben Barrett made a motion to approve the July 6, 2022, Transportation Sub-Committee meeting agenda. Ramsey Lee seconded the motion. Motion carried.
2. **Motion Item:** Ben Barrett made a motion to approve the June 1, 2022, Transportation Sub-Committee meeting minutes. Dan Laatsch seconded the motion. Motion carried.
3. **Motion Item:** Ben Barrett made a motion to adjourn the meeting. Julie Blasky seconded the motion. Motion carried.

##### C. Transportation Sub-Committee Meeting Minutes

###### I. Welcome and Introductions:

**Transportation Sub-Committee members present:** Rhonda Staats; Ben Barrett; Ramsey Lee; Dan Laatsch and Julie Blasky.

**Transportation Sub-Committee members absent (excused\*):** \* Dan Idzkowski

**Guest:** Jeff Fox, Council on Physical Disabilities (CPD) Member; Jonathan Liegeois, Veyo Wisconsin's Non-Emergency Medical Transportation (NEMT); Regan Batterman, Department of Health Services; Kyle Kleist, Assistant



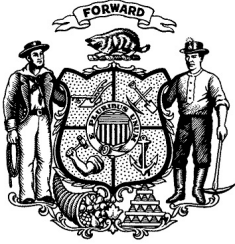
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Director , Center for Independent Living Western Wisconsin; Amy Roemhild, St  
Corix Aging and Disability Resource Center.

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**DHS support staff present:** Mikael Snitker, Department of Health Services (DHS), Bureau of Aging and Disability Resources (BADR).

#### **II. Rhonda Staats Chairperson called the meeting to order at 11:04 A.M.**

The meeting was made available via phone at 1-844-708-2569 with Meeting ID: 161 514 3235 and via [Zoom](#).

#### **III. Review and Approve July 6, 2022, Transportation Sub-Committee Meeting Agenda**

- Ben Barrett made a motion to approve the July 6, 2022, Transportation Sub-Committee meeting agenda. Ramsey Lee seconded the motion. Motion carried. See Motion Item 1.

#### **IV. Review and Approve June 1, 2022, Transportation Sub-Committee Meeting Minutes**

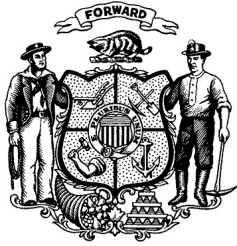
- Ben Barrett made a motion to approve the June 1, 2022, Transportation Sub-Committee meeting minutes. Dan Laatsch seconded the motion. Motion carried. See Motion Item 2.

#### **V. Public Comment on Issues Affecting People with Disabilities**

- No public comment received.

#### **VI. Presentation on Innovative Transportation Systems in Wisconsin**

- The Transportation Sub-Committee members received information from Kyle Kleist, Assistant Director of Center for Independent Living of Western Wisconsin, on transportation.
  - Two accessible vans are currently in inventory, with 2 additional vans being considered for acquisition to serve rural Non Medical Emergency Transportation needs.
  - Kyle Kleist provided overview of changes in service delivery during pandemic and enhancements to services, including challenges to service delivery with increased costs, logistical barriers of drivers traveling longer distances to start ride service.



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- Partnerships with managed care, IRIS, Division of Vocational Rehabilitation.

#### **VII. Review and Discuss Transportation Section of the GCPD 2022-2024 Work Plan**

- The GCPD Sub-Committee discussed concentrating efforts of the Sub-Committee on the Non-Emergency Medical Transportation and monitoring, advising, and positive communicating with Veyo and MTM (company name) merger staff.
  - Jonathan Liegeois, Veyo Wisconsin's Non-Emergency Medical Transportation (NEMT) staff, discussed the merger with MTM and transition period during merger. Changes in service delivery methods are not expected in the near future, during the merger.
  - Julie Blasky expressed concerns about prior experiences with MTM and merger, providing information about difficulties in changing drivers which did not meet needs, and concerns about merger. Julie Blasky also expressed concern about driver shortage crisis, similar to personal care giver crisis during pandemic, and need for future training of drivers, and need for drivers in both urban and rural settings.
  - Veyo Complaint filing information:

Quality Assurance  
8383 Greenway Blvd.  
Suite 400  
Middleton, WI 53562  
You can log a complaint online here:  
<https://wi.ridewithveyo.com/>

"In addition, individuals can file an appeal to a denial decision by calling Veyo at 866-907-1493 and requesting to file an appeal. This process will take an individual to the Veyo ombuds. If an individual would



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like to request a fair hearing through the Department of Administration, Division of Hearings and Appeals by completing this form:

<https://doa.wi.gov/DHA/WFSHrgReqForm.pdf> and sending it to:

Department of Administration  
Division of Hearings and Appeals  
PO Box 7875  
Madison, WI 53707-7875

#### **VII. Discuss August 3, 2022, Transportation Sub-Committee Meeting Agenda**

- The Sub-Committee did not discuss the August 3, 2022 Sub-committee meeting Agenda. DHS support staff will work with Transportation Sub-committee Chair to develop agenda items.

#### **VIII. Adjourn**

- Ben Barrett made a motion to adjourn the meeting. Julie Blasky seconded the motion. Motion carried. See Motion Item 3.

**Meeting adjourned at 12:04 P.M.**