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| **DEPARTMENT OF HEALTH SERVICES**  Division of Medicaid Services  F-00237SO (01/2019) | | | **STATE OF WISCONSIN**  Wis. Stats. § 46.287(2)(c) | | | | | | |
| **codsiga racfaanka – lakeland care, Inc. appeal request – lakeland care, Inc.** | | | | | | | | | |
| Buuxinta foomkaan waa ikhtiyaari. Macluumaad shaqsi ahaan loo aqoonsan karo ee lagu aruuriyay foomkaan waxaa loo isticmaalaa in lagu aqoonsado dacwadaada iyo nidaamka aad codsatid kaliya. | | | | | | | | | |
| Magaca – Xubinta | | | | | | | | Taariikhda Maanta | |
| Ciwaanka Boostada | | | | | | | | | |
| Magaalada | | | | Gobolka  WI | | | Lambarka Boostada | | |
|  | | Sacx sanduuqaan haddii aad racfaan ka qaadan lahayd go'aanka Lakeland Care, Inc. adiga oo la codsanayo kulan Lakeland Care, Inc. Grievance and Appeal Committee. | | | | | | | |
| **Joogteynta adeegyadaada inta lagu jiro racfaanka yareynta, hakinta, ama joojinta adeega**  Haddii aad heleysid faa'idooyin oo aad weydiisid racfaan ka hor inta aysan faa'idooyinkaaga isbadelin, waxaad joogteyn kartaa helida isla faa'idooyinka illaa go'aanka racfaankaaga la sameeyo. Haddii aad rabtid inaad joogteysid faa'idooyinkaaga inta lagu jiro racfaankaaga, codsigaaga waa in boosto lagu soo diraa ama fakis ***oo markaas ama ka hor* taariikhda bilowga ee tallaabada loogu talogalay**. Haddii Guddiga Grievance and Appeal Committee (Cabashada iyo Racfaanka) go'aamiyaan in go'aanka Lakeland Care, Inc. ahaa mid saxan, waxaad u baahan kartaa inaad dib u bixisid faa'idooyinka dheeraadka ah ee aad heshay inta u dhaxeyso waqtiga aad weydiisay racfaankaaga iyo waqtiga ee Guddiga Cabashada iyo Racfaanka sameeyaan go'aan. Si kastaba ha ahaatee, haddii ay sababayn karto culeys dhaqaale oo wayn, waxaa laga yaabaa inaan lagaa rabin inaad dib ubixiso kharashkan.  **Sax sanduuqaan haddii aad jeclaan laheyd inaad codsatid isla adeegyada la sii wadayo inta lagu jiro racfaanka.**  **Nuqulka faylka kiiskaaga**  Waxaad xaq u leedahay nuqul bilaash ah ee macluumaadka feelka dacwadaada ku jirto ee la xiriirto racfaankaaga. Macluumaad macnaheedu waa dukumeenti, diiwaano iyo qoraalada kale ee la xiriiro oo ay ku jiraan warbixin walboo cusub ama dheeraad ah oo Lakeland Care, Inc. usu keento inta lagu jiro racfaankaaga.  **Sax sanduuqaan haddii aad jeclaan laheyd inaad ka heshid warbixin faylka dacwadaada Lakeland Care, Inc. oo la xiriirto racfaankaaga.** | | | | | | | | | |
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|  | **SAXIIXA** – Xubinta | | | |  | Taariikhda la saxiixay | | |  |
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| Udir fakis ama boosto foomkan:  Lakeland Care Inc.  N6654 Rolling Meadows Drive  Fond du Lac WI 54937  Fakiska: 920-906-5103  Si loo bilaabo racfaankaaga sida ugu dhaqsiha badan oo suurtogalka ah, waxaad ka soo wici kartaa Lakeland Care, Inc. 877-227-3335 ka hor inta aadan dirin foomkaan.  Racfaankaaga waa in boosto lagu soo diraa ama fakis oo aan ka dambeyn **60 maalmood oo kaleendarka** laga bilaabo taariikhda Notice of Adverse Benefit Determination. (Ogeysiiska Go'aaminta Diidmada Faa'idada). | | | | | | | | | |
| Lakeland Care, Inc:  Waxay bixisaa gargaaro bilaash ah iyo adeegyo dadka naafada ah si ay si wax ku ool ah inoola xiriiraan, sida:   * Calaamada u qalanta turjumaanada luuqada * Macluumaadka qoran oo qaabab kale (daabacaad waaweyn, dhageysi, qaababka korontada la geli karo, qaabab kale)   Waxay bixisaa adeegyo luuqadeed oo bilaash ah oo loogu talagalay dadka luuqadooda koowaad aysan ahayn Ingiriiska, sida:   * Turjubaanada u qalma * Macluumaad ku qoran luuqadaha kale   Haddii aad u baahantahay adeegyadaan, ka soo wac Lakeland Care, Inc. taleefonka bilaash ah ee 877-227-3335, Isniinta illaa Jimcaha, 8 a.m. illaa 4:30 p.m. TTY isticmaalayaasha waa inay ka soo wacaan 711. | | | | | | | | | |