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Mailing Date: XX/XX/XXXX

ANNA MEMBER  
123 MAIN ST  
ANYTOWN WI 55555



## State of Wisconsin

Case #: 1234567890

### ABC Agency

Worker: IM A WORKER

Phone #: 1-987-654-3210

Fax #: (555) 555-5555

Use fax # to send verifications.



The State of Wisconsin is an equal opportunity service provider. This letter contains information that affects your benefits. If you need this material in a different format because of a disability or if you need this letter translated or explained in your own language, please call 1-987-654-3210. These services are free.

## Your Extra COVID-19 FoodShare Benefits Will End in February 2023

During the COVID-19 pandemic, a federal government program let us give you more FoodShare benefits than normal. These extra benefits were issued separately from your regular FoodShare amount. The federal program is ending. The last month FoodShare members will get extra benefits is February 2023.

**Starting March 1, 2023, you will only get your regular FoodShare benefits. This means your total monthly amount will be less than what you got during the pandemic.**

For example: In February 2023, a household will get \$281 in regular FoodShare benefits plus \$95 in extra COVID-19 FoodShare benefits for a total of \$376 in FoodShare benefits. Starting in March 2023, the household will no longer get the extra \$95 of benefits. Instead, that household will only get \$281 in regular FoodShare benefits.

You can find your regular FoodShare benefit amount in your account on the ACCESS website ([access.wi.gov](https://access.wi.gov)), on the MyACCESS mobile app on your phone, or by calling your agency. Your regular benefit is deposited on the same day each month.

### Make Sure You Get the Most FoodShare Benefits You Can

Your FoodShare benefit amount is based on how many people live in your household, your income, your bills, and other factors. You may be able to get more FoodShare benefits if you or someone in your household has to pay bills like rent or utilities, child care, or child support. You may also be able to get more FoodShare benefits if you or someone in your household is 60 years old or older, disabled, or blind, and has to pay for medical bills.

If you have bills you have not reported, or if your bills have changed, you can report them, and your

FoodShare amount may be updated. You can also report changes in your household or income. To report changes or review the information we have on file, contact your agency or login to your ACCESS account at [access.wi.gov](https://access.wi.gov). Your agency may need you to give proof of the changes you report. You will get a letter letting you know if any proof is needed. Your agency's contact information is at the top of page one of this letter.

## **Other Food and Program Resources**

If you need more help with food, call 211 or 1-877-947-2211 to find out about resources in your area. You can also contact your agency to see what other programs you might qualify for. Your agency's contact information is at the top of page one of this letter.

## **Additional FoodShare Program Information**

- You can check how much FoodShare you have, see how you've used your benefits, and learn about upcoming deposits using the MyACCESS app for your phone. The MyACCESS mobile app is free on the App Store or Google Play. For more information about the app, go to [www.dhs.wisconsin.gov/forwardhealth/myaccess.htm](https://www.dhs.wisconsin.gov/forwardhealth/myaccess.htm).
- You can also check how much FoodShare you have by calling QUEST Card Service at 877-415-5164 or going to the ebtEDGE website at [www.ebtedge.com](https://www.ebtedge.com).
- You can use your QUEST card to buy food at most grocery stores and some farmer's markets. You can see which stores accept QUEST cards for online orders at [www.dhs.wisconsin.gov/covid-19/forwardhealth-foodshare.htm](https://www.dhs.wisconsin.gov/covid-19/forwardhealth-foodshare.htm).

## **Your Fair Hearing Rights**

The extra emergency COVID-19 FoodShare benefits were provided through a federal government program. That federal program is ending in February 2023. You can request a fair hearing regarding your benefits, but you will not continue to get extra emergency COVID-19 FoodShare benefits.

If you believe your regular monthly FoodShare benefits are wrong, you can request a fair hearing. You can find your regular FoodShare benefit amount on your "About Your Benefits" letter, by calling your agency, or by looking in ebtEdge, your ACCESS account, or the MyACCESS mobile app. Your regular benefit is deposited on the same day each month.

## **Stay Informed About Your FoodShare Benefits**

For more information about how FoodShare benefits have been affected by the COVID-19 pandemic in Wisconsin, go to [www.dhs.wisconsin.gov/covid-19/forwardhealth-foodshare.htm](https://www.dhs.wisconsin.gov/covid-19/forwardhealth-foodshare.htm).

If you have questions about your FoodShare benefits, contact your agency. Contact information is listed at the top of page one of this letter.