

Department of Health Services

Division of Medicaid Services

03/2026

Family Care Managed Care Organizations (MCOs) Key Contacts

Community Care, Inc.

205 Bishops Way
Brookfield, WI 53005
www.communitycareinc.org
Accredited: No

Corporate: 414-231-4000
General Info: 866-992-6600
Member Services: 866-992-6600
TTY: 711
24-Hour: 866-992-6600
Fax: 262-827-7051

Name	Title	Phone	Email
Kenneth Munson	Chief Executive Officer	414-231-4000	kenneth.munson@communitycareinc.org
Troy Newmeister	Chief Financial Officer	262-207-9371	troy.newmeister@communitycareinc.org
Kelly Carter	Chief Program Officer	262-207-9323	kelly.carter@communitycareinc.org
Nancy Leipzig	Tribal Liaison	920-441-5008	nancy.leipzig@communitycareinc.org

Family Care counties: Adams, Calumet, Columbia, Dane, Dodge, Fond du Lac, Green Lake, Jefferson, Kenosha, Manitowoc, Marquette, Milwaukee, Outagamie, Ozaukee, Racine, Rock, Sheboygan, Walworth, Washington, Waukesha, Waupaca, Waushara, Winnebago

Family Care Partnership counties: Calumet, Kenosha, Outagamie, Ozaukee, Racine, Sheboygan, Walworth, Washington, Waukesha, Waupaca

PACE: Kenosha, Milwaukee, Racine, Waukesha

Individuals or corporations with an ownership or controlling interest in Community Care, Inc.:
Community Care, Inc.

Geographic Service Region Maps

- Family Care Map: dhs.wisconsin.gov/publications/p01790.pdf
- Partnership/PACE Map: dhs.wisconsin.gov/publications/p01789.pdf

If you have any updates to this contact list, please email dhsfcwebmail@dhs.wisconsin.gov.

iCare and Inclusa

iCare (Family Care Partnership)

1555 N. RiverCenter Drive, Suite 206

Milwaukee, WI 53212

www.icarehealthplan.org

Accredited: No

Corporate: 414-223-4847

General Info: 414-223-4847

Member Services: 414-223-4847

TTY: 800-947-3529

24-Hour: 800-777-4376

Fax: 414-231-1092

Inclusa (Family Care)

2801 Hoover Road, Unit 3

Stevens Point, WI 54481

www.inclusa.org

Accredited: No

Corporate: 715-345-5968

General Info: 877-622-6700

TTY: 715-204-1799

24-Hour: 877-622-6700

Fax: 715-345-5725

Name	Title	Phone	Email
Tony Mollica	Medicaid Regional President/CEO	612-817-9193	amollica@humana.com
Kiva Gittings Graves	Medicaid Regional VP, Operations/COO	502-885-7232	kgittingsgraves@humana.com
Natalie Bailey	Director Financial Planning and Analysis/CFO	920-544-7034	nbailey1@humana.com
Tim Garrity	Medicaid Regional VP, MLTSS	608-721-7291	TGarrity@inclusa.com
Dr. Timothy Fish	Tribal Liaison	608-390-4762	tfish2@humana.com

Family Care counties: Adams, Ashland, Barron, Bayfield, Brown, Buffalo, Burnett, Calumet, Chippewa, Clark, Columbia, Crawford, Dane, Dodge, Door, Douglas, Dunn, Eau Claire, Florence, Fond du Lac, Forest, Grant, Green, Green Lake, Iowa, Iron, Jackson, Jefferson, Juneau, Kewanee, La Crosse, Lafayette, Langlade, Lincoln, Manitowoc, Marathon, Marinette, Marquette, Menominee, Milwaukee, Monroe, Oconto, Oneida, Outagamie, Ozaukee, Pepin, Pierce, Polk, Portage, Price, Richland, Rock, Rusk, Sauk, Sawyer, Shawano, Sheboygan, St. Croix, Taylor, Trempealeau, Vernon, Vilas, Walworth, Washburn, Washington, Waukesha, Waupaca, Waushara, Winnebago, Wood

Family Care Partnership counties: Adams, Columbia, Dane, Dodge, Grant, Green Lake, Jefferson, Kenosha, La Crosse, Marquette, Milwaukee, Monroe, Racine, Richland, Rock, Sauk, Vernon, Waushara

Individuals or corporations with an ownership or controlling interest in Humana, iCare, or Inclusa:

Independent Care Health Plan and Inclusa are wholly owned subsidiaries of Humana Inc., which is the ultimate controlling person of the insurance holding company system. Officers and Directors of iCare and Inclusa have an indirect controlling interest in the disclosing entity.

Lakeland Care, Inc.

N6654 Rolling Meadows Dr.
Fond du Lac WI 54937

www.lakelandcareinc.com

Accredited: No

Main office: 920-906-5100
General info: 877-227-3335
Member relations: 877-227-3335
TTY: 711
24-Hour: 866-359-9438
Fax: 920-906-5103
Email: info@lakelandcareinc.com

Name	Title	Phone	Email
Sara Muhlbauer	Chief Executive Officer	920-906-5868	sara.muhlbauer@lakelandcareinc.com
Dan Bizub	Chief Financial Officer	920-906-5860	dan.bizub@lakelandcareinc.com
Jen Harrison	Chief Operations Officer	920-906-5881	jen.harrison@lakelandcareinc.com
Beth Cousineau	Program Manager Tribal Liaison	920-306-4993	beth.cousineau@lakelandcareinc.com

Family Care counties: Adams, Brown, Calumet, Columbia, Dane, Dodge, Door, Florence, Fond du Lac, Forest, Green Lake, Jefferson, Kewaunee, Langlade, Lincoln, Manitowoc, Marathon, Marinette, Marquette, Menominee, Oconto, Oneida, Outagamie, Portage, Rock, Shawano, Vilas, Waupaca, Waushara, Winnebago, Wood

Individuals or corporations with an ownership or controlling interest in Lakeland Care, Inc.: Lakeland Care, Inc.

My Choice Wisconsin, Inc.

10201 W. Innovative Dr., Suite 100

Wauwatosa, WI 53226

<https://mychoicewi.org>

Accredited: No

Family Care

Corporate: 414-287-7600

General info: 877-489-3814

Member services: 877-489-3814

TTY: 711

24-hours: 877-489-3814

Fax: 414-287-7704

Partnership

Corporate: 414-287-7600

General info: 800-963-0035

Member services: 800-963-0035

TTY: 711

24-hours: 800-963-0035

Fax: 608-245-3333

Name	Title	Phone	Email
Brett Davis	Plan President	608-345-8576	brett.davis@molinahealthcare.com
Erin Crotty	Market Chief Financial Officer	937-474-3114	Erin.Crotty2@molinahealthcare.com
Betsy Van Heesch	Vice President, Health Plan Operations	414-287-7611	Betsy.VanHeesch@mychoicewi.org
Amber Lococo	AVP Government Contracts	414-395-1237	amber.lococo@molinahealthcare.com
Olivia Beringer	Tribal Liaison	414-837-8571	Olivia.Beringer2@mychoicewi.org

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Family Care Partnership counties: Adams, Brown, Buffalo, Columbia, Crawford, Dane, Dodge, Fond du Lac, Grant, Green, Green Lake, Iowa, Jackson, Jefferson, Juneau, La Crosse, Lafayette, Manitowoc, Marquette, Milwaukee, Monroe, Ozaukee, Pepin, Richland, Rock, Sauk, Trempealeau, Vernon, Washington, Waukesha, Waushara, Winnebago

Individuals or corporations with an ownership or controlling interest in My Choice Wisconsin by Molina Healthcare of Wisconsin, Inc.: Molina Healthcare, Inc.