

Electronic Visit Verification (Kev Txheeb Npe Hauv Tshuab Hluav Taws Thaum Sib Ntsib)

(Electronic Visit Verification)

Lub Rooj Sab Laj Pej Xeem rau Home Health Care Services (Kev Pab Cuam Saib Xyuas Kev Noj Qab Haus Huv Hauv Tsev) thiab Kev Tu Neeg Mob Personal Care (Kev Saib Xyuas Tus Kheej) Tus Zauv Tus Tswj Hwm Saib Xyuas 99509

Lub Rau Hlis Ntuj Tim 11, 2024

Puas Yog Koj Lub Luag Hauj Lwm?



Cov Lus Qhib Lub Rooj Sib Tham

Dana Raue

Deputy Director, Bureau of Programs and Policy (Tus Lwm Thawj Coj, Lub Chaw Hauj Lwm Saib Xyuas Cov Txheej Txheem Pab Cuam thiab Txoj Cai)

Thaum Kawg ntawm Lub Rooj Sib Tham

- Paub txog hnuv qhib siv electronic visit verification (kev txheeb npe hauv tshuab hluav taws thaum sib ntsib) (EVV).
- Nkag siab txog qhov xav tau ntawm EVV.
- Paub yuav ua li cas npaj rau kev qhib meej.
- Tau txais cov lus teb rau koj cov lus nug.

Ntsiab Lus Sib Tham

- Cov lus qhia
- Lus qhia dav txog EVV
- EVV rau Personal Care (Kev Saib Xyuas Tus Kheej) (PCS) thiab Hloov Kho Tshiab Supportive Home Care Services (Cov Kev Pab Cuam Saib Xyuas Hauv Tsev Uas Muab Kev Txhawb Nqa)
- Saib tag nrho ntawm EVV rau Home Health Care Services (Kev Pab Cuam Saib Xyuas Kev Noj Qab Haus Huv Hauv Tsev) (HHCS) zoo ib yam li Tus Zauv Personal Care (Kev Saib Xyuas Tus Kheej) 99509
 - Caij nyoog
 - Keeb Kwm Yav Tas Dhau Los thiab Kev Xav Tau
 - EVV Txoj Cai
 - Cov Lus Tawm Tswv Yim Sib Koom Tes, Cov Khoom Kev Nqis Tes Ua thiab Cov Peev Txheej
- Cov Lus Nug thiab Lus Tawm Tswv Yim

Cov lus qhia

Wisconsin Department of Health Services (Lub Tuam Tsev Hauj Lwm ntsig txog Cov Kev Pab Cuam Kev Noj Qab Haus Huv) (DHS)

Scott Hawley, Mandy Marcum, Martha Pings, Dana Raue, Ali Renk

Wisconsin EVV Qhov Kev Saib Xyuas Tus Neeg Siv Khoom

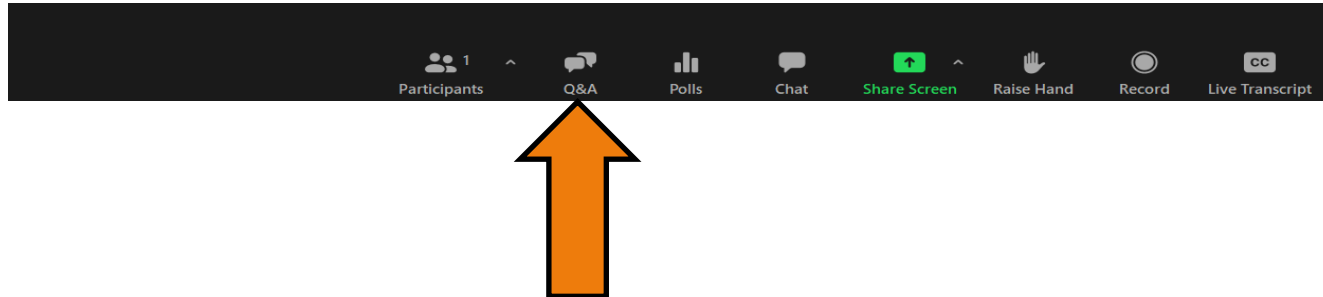
Chris Mathieu, Halli Tyra

Wisconsin Pab Pawg Saib Xyuas Lub Laj Txheej EVV

Sheila Itzen, Alex Kubli

Cov Lus Nug thiab Lus Tawm Tswv Yim

- Tsom ntsoov rau cov lus nug ntawm EVV rau HHCS thiab tus zauv tus tswj hwm saib xyuas tus kws tu neeg mob 99509.
- Ntaus cov lus nug hauv ntu Cov Lus Nug thiab Cov Lus Teb.
- Tswj hwm ntiag tug.



Lus qhia dav txog EVV

- 21st Century Cures Act (Tsab Cai Hauv Tiam 21 hais txog Kev Kho) uas yog tuav los ntawm tsoom fwm teb chaws teev kom yuav tsum tau muaj EVV rau PCS thiab HHCS kom uas tau txais kev duav roos los ntawm Medicaid.
- Cov xeev uas tsis siv EVV yuav plam cov nyiaj pab ntawm Medicaid.

EVV rau PCS thiab Kev Hloov Kho Supportive Home Care (Kev Saib Xuuas Hauv Tsev Uas Muab Kev Txhawb Nqa)

- Cov zauv pab cuam **T1019, T1020, S5125**, thiab **S5126** xav tau EVV txij li pib sim siv Lub Kaum Ib Hlis Ntuj Tim 2, 2020.
- EVV qhov kev tso tawm siv loj tau pib hauv **Lub Tsib Hlis Ntuj Tim 1, 2023**.
- DHS EVV pab neeg txheeb xyuas cov ntaub ntawv txhawm rau txheeb xyuas cov kev kawm tseem ceeb, muab kev txhawb nqa, thiab tsim cov kev daws teeb meem.

Lub caij nyoog ntawm EVV rau HHCS thiab 99509

Ob ncuaj sij hawm:

1. Kev pib sim siv tsis raug cai
thaum Lub Ib Hlis Ntuj Tim 1,
2024.
2. Kev qhib siv uas nyuaj yuav
pib siv thaum Lub Kaum Hli
Ntuj Tim 1, 2024.

October 2024

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1	2	3	4	5
6		8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

Keep Kwm Yav Tas Dhau Los thiab Kev Xav Tau

Cov Kev Pab Cuam Kev Saib Xyuas Tus Kheej (T1019) Cov Cai Kev Mus Ntsib Kws Tu Neeg Mob	Cov Cai Private Duty Nursing (Kws Tu Neeg Mob Ntiag Tug) (PDN) (Cov Kws Tus Neeg Mob Ywj Pheej thiab Cov Koom Haum Kws Tu Neeg Mob)	Cov Cai Kws Tus Neeg Mob Uas Tsis Yog PDN (Cov Kws Tus Neeg Mob Ywj Pheej thiab Cov Koom Haum Kws Tu Neeg Mob Tej Zaum Yuav Tau Siv)	Cov Cai Kev Kho Mob
<p>99509 (Kev mus xyuas hauv tsev rau kev pab nrog cov kev ua dej num hauv kev ua neej txhua hnuv thiab kev saib xyuas tus kheej)</p>	<p>99504 (Kev tuaj ntsib kiag hauv tsev txog kev saib xyuas lub tshuab pab ua pa)</p>	<p>99600 (Kev pab cuam los sis qhov txheej txheem kev mus ntsib kws kho mob hauv tsev uas tsis qhia npe)</p>	<p>92507 (Kev kho mob txog kev hais lus, hom lus, lub suab, kev sib txuas lus, thiab/los sis tus mob txog kev ua kom hnov lus)</p>
	<p>S9123 (Kev saib xyuas ntiag tug tom tsev tsis muaj qhov chaw tso pa tawm—los ntawm RN)</p>	<p>T1001 (Kev ntsuas/kev ntsuam xyuas fab kev saib xyuas)</p>	<p>97139 (Qhov txheej txheem kho uas tsis nyob hauv cov ntawv npe teev—kev kho mob rau kev ua hauj lwm)</p>
	<p>S9124 (Kev saib xyuas ntiag tug tom tsev tsis muaj qhov chaw tso pa tawm—los ntawm LPN)</p>	<p>T1502 (Kev muab tshuaj rau ntawm qhov ncauj, tej leeg nqaij, thiab/los sis nkag rau hauv cov tawv nqaij sab hauv)</p>	<p>97799 (Cov tshuaj kho lub cev/kev pab cuam kho mob kom rov qab zoo los li qub uas nyob hauv cov ntawv teev npe los sis cov txheej txheem—kev kho lub cev)</p>
		<p>T1021 (Tus pab saib xyuas kev noj qab haus huv tom tsev los sis kev tuaj ntsib CNA)</p>	

Lus qhia dav txog EVV

6 COV NTSIAB LUS TSEEM CEEB



Leej twg yog
tus tau cov
kev pab



Muaj cov kev
pab nyob rau
qhov twg



Leej twg yog
tus muab
cov kev pab

Hnub muaj
kev pab



Muab cov
hom kev pab
dab tsi

Sij hawm tuaj txog/
Sij hawm tawm



*Wisconsin qhov kev daws teeb meem EVV tsis tshuaj ntsuam xyuas los sis taug qab tus neeg ua hauj lwm qhov chaw nyob thaum mus ntsib.

Lus qhia dav txog EVV



dhs.wi.gov/evv/index.htm

Keep Kwm Yav Tas Dhau Los thiab Kev Xav Tau

Lub lab npauv Sandata EVV uas DHS uas muaj peb txoj hauv kev los suav sau EVV cov ntaub ntauv.

Sandata Mobile Connect (SMC)

Lub xov tooj ntawm tes los sis xov tooj thej lev



Telephonic Visit Verification (Kev Txheeb Npe Hauv Xov Tooj Thaum Sib Ntsib) (TVV)

Tus qhua lub xov tooj ntawm tsev



Fixed Visit Verification Device (Kev Txheeb Npe Hauv Lub Tshuab Nruab Ruaj Thaum Sib Ntsib) (FVV)

Cuab yeej nyob tom tus qhua tsev



Keeb Kwm Yav Tas Dhau Los thiab Kev Xav Tau

Lwm Lub Txheej Txheem EVV Sab Nraud

- Tag nrho cov txheej txheem yuav tsum raug txheeb meej kom tseeb ua ntej siv.
- Cov neeg siv ntawm lwm lub txheej txheem EVV tsis raug zam los ntawm EVV cov cai los sis qhov tshwm sim.
- Yog tias lwm lub txheej txheem EVV tsis tau npaj txhij siv tsis pub dhau Lub Kaum Hlis Ntuj Tim 1, 2024, DHS-muab Sandata lub lab npauv EVV yuav tsum tau siv los xyuas kom paub meej tias them nyiaj yam tsis tu ncu.
- Xav paub ntxiv: dhs.wi.gov/evv/alternateevv.htm

Txoj Cai Qhib Meej EVV

Hnub muab kev pab cuam rau thiab tom qab **Lub Kaum Hli Ntuj Tim 1, 2024**, yuav muaj qhov tshwm sim thaum EVV cov ntaub ntawv tsis raug nthos rau cov kev pab cuam uas xav tau.

Cov kev npluas no yuav muaj xws li:

- ◆ Tsis kam them daim nqi
- ◆ Kev cais tawm kev txhim kho tus nqi kev siv nyiaj ntawm managed care organization (lub koom haum saib xyuas uas tau txais kev tswj hwm) (MCO) thiab HMO yav tom ntej

**Kev qhib siv uas nyuaj tsis hloov cov kev xav tau tam sim no rau cov ntawv teev sij hawm, cov ntaub ntawv saib xyuas, los sis lwm yam ntaub ntawv.*

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EVV Txoj Cai

Cov thaj tsam ntawm kev muab qhov txheej txheem pab cuam nrog HHCS uas yuav tsum muaj EVV:

- Fee-for-service (Tus nqi them rau kev pab cuam) hauv Medicaid thiab BadgerCare Plus (daim npav ForwardHealth)
- BadgerCare Plus thiab SSI HMO
- Family Care thiab Family Care Partnership

EVV Txoj Cai

Fee-for-service (Tus nqi them rau kev pab cuam) Medicaid thiab BadgerCare Plus

- Kev thov cov ntsiab lus yam tsis xav tau cov ntaub ntawv pov thawj EVV yuav raug tsis lees paub.
- Cov nqi tsub rau cov sij hawm ntau dua cov sij hawm uas txheeb muaj hauv EVV yuav puav leej tsis kam them rau.

EVV Txoj Cai

BadgerCare Plus thiab Medicaid SSI cov HMO, Family Care, thiab Family Care Partnership

- Cov HMO thiab cov MCO muaj cai tsis kam them rau neeg muab kev pab cov nqi uas tsis muaj cov ntaub ntawv ntawm EVV.
- Cov koom haum muab kev pab yuav tau hu cuag lawv lub HMO los sis lub MCO txog EVV txoj cai them nyiaj.

HHCS EVV Txoj Cai thiab Kev Tawm Qauv Lub Khoos Kas

Kev Ntaus Sij Hawm Nkag Nrog Tus Kheej thiab Kev Kho

- Kev cia siab yog txhawm rau tuav kom tau EVV hauv lub sij hawm khiav tas li.
- Cov thawj tswj hwm yuav tsum tau tsim cov kev mus ntsib los sis kho raws sij hawm.
- Kev mus ntsib EVV ntawm tus kheej yuav tsum sau rau hauv Sandata EVV Portal (Chaw Muab Kev Pab Saum Huab Cua).
- Cov neeg siv lub lab npauv EVV thib ob tshuaj xyuas nrog tus neeg muag khoom.
- Kev mus ntsib thiab kev kho kom raug yuav tsum muaj tus zauv ntawm lub laj thawj.
- Tam sim no, DHS tsis txwv kev mus ntsib EVV tias yuav muaj pes tsawg zaus los xij.
- DHS Office of the Inspector General (Lub Chaw Hauj Lwm txog Tus Neeg Tshuaj Xyuas Hauv Teb Chaws) (OIG) tshuaj xyuas kev mus ntsib thiab kev hloov kho uas tau sau los ntawm tus kheej.

HHCS EVV Txoj Cai thiab Kev Tawm Qauv Lub Khoos Kas

Kev tuav EVV yam tsis tau txais kev tso cai los ntawm kev them nyiaj

- Lub laj txheej Sandata xav tau cov ntaub ntawv tso cai los tuav EVV cov ntaub ntawv ntawm kev mus ntsib yam tsis qhov ua yuam kev li.
- DHS tso cai rau cov neeg muab kev pab cuam ntaus cov ntaub ntawv kev nkag mus tau rau cov ntaub ntawv tso cai uas xav tau rau HHCS thiab tus zauv pab cuam 99509 txhawm rau tuav EVV cov ntaub ntawv kev mus ntsib hauv Sandata.
- Kev ntxiv cov ntaub ntawv no uas tsis tso cai rau ib tus tswv cuab kom tau txais kev pab cuam los sis tsim kev tso cai muaj tseeb hauv ForwardHealth, HMO, los sis lub laj txheej MCO.

HHCS EVV Txoj Cai thiab Kev Tawm Qauv Lub Khoos Kas

Private Duty Nursing (Kws Tu Neeg Mob Ntiag Tug) (Cov Cai Pab Cuam 99504, S9123, S9124)

- Lub laj txheej EVV yuav siv tib lub ntsiab lus los sib dhos uas xav tau rau cov neeg muab kev pab cuam hauv ForwardHealth txoj cai.
- Cov chav mus ntsib EVV yuav tsum **sib npaug los sis ntau dua** cov chav nyob ntawm qhov kev thov kom ntxaws los sis tsis li ntawv ces qhov kev thov yuav raug tsis lees paub.
- EVV tsis hloov txoj cai (piv txwv li, cov zeej hauj lwm sib tshooj, ua hauj lwm ntau tshaj 60 teev, cov kev pab cuam sab nrauv ntawm lub xeev)
 - ◆ EVV tsis yuam siv cov cai no.
 - ◆ EVV muab cov ntaub ntawv uas tuaj yeem qhia txog kom pom txog cov xwm txheej uas tsis ua raws li txoj cai.

HHCS EVV Txoj Cai thiab Kev Tawm Qauv Lub Khoos Kas

Private Duty Nursing (Kws Tu Neeg Mob Ntiag Tug) (Cov Cai Pab Cuam 99504, S9123, S9124)

Qauv ua piv txwv:

Cov neeg ua hauj lwm tshuaj xyuas thaum 9 teev sawv ntxov

So thaum 11–11:30 teev sawv ntxov

Txheeb npe tawm thaum 1 teev tav su dua

- Lub sij hawm kev sau them nqi tsuas yog = 3.5 teev nkaus xwb
 - Kev mus ntsib EVV = 4 teev

Tej zaum cov chav EVV yuav sib npaug los sis ntau dua li cov chav nyob uas raug sau nqi.

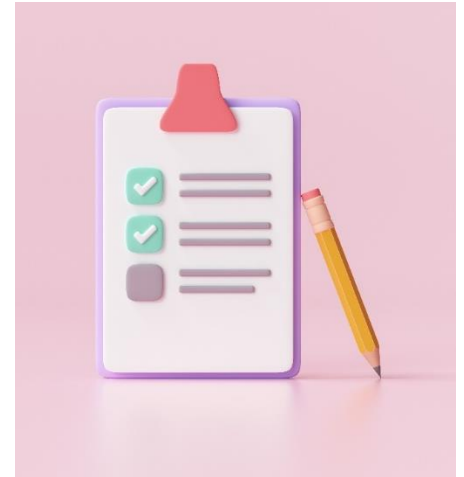
Cim Tseg: Tej zaum cov kws muab kev pab cuam yuav thov kom cov neeg ua hauj lwm kuaj xyuas lawv lub laj txheej EVV thaum lawv tsis muab kev pab cuam uas yuav tau siv EVV lawm.

EVV Txoj Cai

- Cov kws muab kev pab qhia mus rau txoj cai hauv lawv lub khoos kas Phau Ntawv Qhia Hauv Oos Lais:
 - Fee for service (Tus nqi rau qhov kev pab cuam)—[BadgerCare Plus thiab thaj tsam lub khoos kas Medicaid ntawm Phau Ntawv Qhia Hauv Oos Lais.](#)
 - Family Care—Tshooj Electronic Visit Verification (Kev Txheeb Npe Hauv Tshuab Hluav Taws Thaum Sib Ntsib) ntawm thaj tsam lub khoos kas [Family Care ntawm Phau Ntawv Qhia Hauv Oos Lais.](#)
 - Family Care Partnership—Tshooj Electronic Visit Verification (Kev Txheeb Npe Hauv Tshuab Hluav Taws Thaum Sib Ntsib) ntawm thaj tsam lub khoos kas [Family Care Partnership ntawm Phau Ntawv Qhia Hauv Oos Lais.](#)
- EVV ForwardHealth Hloov kho tshiab ntawm EVV: Cov peev txheej thiab Cov Lus Nug Uas Nquag Nug ntawm phab vev xaib dhs.wi.gov/evv/resources.htm

Kev Tawm Tswv Yim Uas Sib Koom Ua Ke

- Rooj sib tham ntawm pej xeem sawv daws
- HHCS pawg neeg ua hauj lwm tawm tswv yim
- Cov rooj sib tham hauv txhua hli ntawm tus neeg them nqi
- Cov rooj sib tham rau Kev Sib Tham Tseem Ceeb Txhua Hli
- Kev soj ntsuam tus kws muab kev pab/tus kws tu neeg mob ywj pheej
 - ◆ Kev cob qhia thiab cov peev txheej tshwj xeeb rau tus kws tu neeg mob ywj pheej
 - ◆ Cov email hais txog kev tshem tawm kev zam, kev tshaj tawm, siv lub app SMC, thiab EVV cuam tshuam li cas rau kev them nqi
 - ◆ Kev txhawb nqa tus kheej los ntawm EVV Qhov Kev Saib Xyuas Tus Neeg Siv Khoom
- Tiv tauj rau Wisconsin EVV Qhov Kev Saib Xyuas Tus Neeg Siv Khoom



Cov Khoom Kev Nqis Tes La thiab Cov Peev Txheej Muab Key Pab

Ua raws li cov kauj ruam hais txog "Nyuum Qhuav Paub txog EVV Puas Yog?"

- Tau txais cov ID uas xav tau.
- Ua kev teeb tsa fab tev niv ntawm lub lab npauv EVV.
- Tsim txoj phiaj xwm kev cob qhia.
- Kev pib siv EVV.

[Puas yog qhov tshiab rau
EVV? daim ntawv tshaj qhia](#)

Tus Neeg Tshiab tuaj rau EVV?

Pib Siv Electronic Visit Verification (Kev Txheeb Npe Hauv Tshuab Huav Tawv Xob Thaum Sib Ntsib) hauv Wisconsin (New to EVV?)

Electronic visit verification (Kev bheeb npe hauv tshuab huav tawv xob thaum sib ntsib) (EVV) yog ib lub lab npauv uas siv them ntau tus sis kev tsaw los si thaum, thub tm, thiab qhov chaw uas muab cov kev pab cuam. Nws kuj tseem nrihs dia cov hom kev pab uas tau muab, leej twg yog tus muab thiab leej twg yog tus tau baais lawv.

EVV yog yam yuav tsam tau muaj rau toom fiv teb chaws rau kev saib xyuas kho mob rau tus kheej uas Medicaid duav roos, kev saib xyuas kho mob hauv tev uas muaj kev bhwab nqa uas siv tau, thiab cov kev pab cuam saib xyuas kho mob hauv tsev. Tag nrho cov xeev yuav tsam tau siv EVV los sis yuav ntsib qhov teeb meem piam Medicaid cov nyuj boag pab them rau cov kev pab no.

Thaum twg los xij uas ua cov kev pab cuam uas yuav tsam tau muaj EVV, cov neeg ua hauj lwm bheeb npe rikag thiab lawm ntawm kev tsaj ntsib los ntawm kev siv lub lab npauv EVV thaum pib thiab thaum kawg ntawm lawv qhov kev tsaj ntsib. Cov kws muab kev pab cuam kho mob yuav siv tau lub lab npauv EVV uas muab los ntawm Wisconsin Department of Health Services (Lub Tuam Tsev Hauj Lwm Ntawg Toog Cov Kev Pab Cuam Kev Nq (Qab Haus Huv) (DHS) los ntawm Sandata los sis lwm lub lab npauv EVV. Tag nrho cov lab npauv yuav nrihs tau rau hom ntawm tshaj qhia paub tseem ceeb rau thaum tsaj sib ntsib thhua zaus.



Daim ntawv nee tpe cov zauv kev pab cuam uas tseeb kom cov neeg ua hauj lwm nrihs kom tau cov ntawm ntawm qhia paub ntawm EVV hauv Wisconsin tsaj yeem nrihav tau nyob rau ntawm [dhs.wi.gov/evv/service-codes.htm](https://www.dhs.wisconsin.gov/evv/service-codes.htm).

Tus ID Cim Koom Hauv thiab Cov ID Cim Neeg Ua Hauj Lwm

Tus ID Cim Koom Hauv

a. Yog lias tus kws muab kev saib xyuas kho mob muaj Medicaid Tus ID los sis National Provider Identifier (Tus Txheeb Qhia Tus Muab Kev Pab Kho Mob Hauv Tsev Chaws) (NPI), lawv yuav tsam xyuas kom paub tseeb hais lias lawv cov ntawm ntawm siv tsaj uas muaj nyob rau qhov twg qhov Chaw Nyob Xa Ntawv Txog Kev Saib Xyuas Thaum Kho Ntau Ntawv Pej Xeeb ntawm ForwardHealth Portal (Lub Chaw Muab Kev Pab Saum Huab Cua ForwardHealth) yog qhov tshiab lawm. DHS yuav xa cov rcaj lias tseem ceeb rau qhov chaw sau ntawm email uas teev muaj nyob rau hauv. Qhov chaw nyob email no kuj yuav buas tus kws muab kev saib xyuas kho mob mus rau qhov kev cob qhia boag EVV uas yuav tsam tau muaj ntawd.

b. Yog lias tus kws muab kev saib xyuas kho mob tsis muaj Medicaid Tus ID, lawv tsim nyog siv Electronic Visit Verification Portal (Lub Chaw Muab Kev Pab Saum Huab Cua Txog Kev Txheeb Npe Hauv Tshuab Huav Tawv Xob Thaum Sib Ntsib) Phau Ntawv Qha Rau Tus Neeg Siv Txog Kev Ua Hauj Lwm ([dhs.wi.gov/publications/2022/22_0213.pdf](https://www.dhs.wisconsin.gov/publications/2022/22_0213.pdf)) kom tau Tus ID ntawm lub chaw hauj lwm tus kws muab kev saib xyuas kho mob hauv EVV uas tsis thooj leej twg. Tus ID no yog qhov uas DHS muab cov ntawm ntawv EVV los sib phm rau cov ntawv thov kev them nyuj.

Cov Neeg Ua Hauj Lwm Tus ID

Hais boag EVV, thhua tus neeg ua hauj lwm, suav nrog cov kws tu neeg mob uas hauj lwm yaj pheej thiab cov neeg ua hauj lwm uas nyob hauv chaw hauj lwm, yuav tsam tau muaj qhov cuam tsuam nrog lawv tus kws muab kev saib xyuas kho mob hauv ForwardHealth Portal (Lub Chaw Muab Kev Pab Saum Huab Cua ForwardHealth). Tshooj 7 (Lub Koom Hauv Saib Xyuas Neeg Ua Hauj Lwm) ntawm Electronic Visit Verification Portal (Lub Chaw Muab Kev Pab Saum Huab Cua Txog Kev Txheeb Npe Hauv Tshuab Huav Tawv Xob Thaum Sib Ntsib) Phau Ntawv Qha Rau Tus Neeg Siv Txog Kev Ua Hauj Lwm yuav muab cov los qha ntawm boag boq hauv kev bhwab nrihav thiab nrihav cov neeg ua hauj lwm rau tus kws muab kev saib xyuas kho mob. Qhov kev liis no yeej zoo ib yam rau cov kws tu neeg mob uas hauj lwm yaj pheej, cov kws muab kev pab cuam kho mob uas muaj Medicaid Tus ID, thiab cov kws tu neeg mob uas muaj Tus ID ntawm chaw hauj lwm ntawm tus kws muab kev saib xyuas kho mob hauv EVV uas tsis thooj leej twg.



Cov Khoom Kev Nqis Tes Ua thiab Cov Peev Txheej Muab Kev Pab

Nkag siab txog Cov Cai Them Nqi Ntawm Tus Neeg Them Nqi

- Kev qhib siv yam mos muag-cov ntaub ntawv uas haum rau kev thov yog cov ntaub ntawv nkaus xwb.
 - ◆ Saib cov neeg them nyiaj hauv kev thov kev xa xov txhawm rau kawm paub txog yog tias cov ntawv thov yuav raug them rau hauv kev qhib siv loj.
 - ◆ Tiv tauj rau tus neeg them nyiaj los sis EVV Qhov Kev Saib Xyuas Tus Neeg Siv Khoom yog tias tsis paub meej tias vim li cas qhov kev thov yuav tsis them.
- Kev qhib siv uas nyuaj-thaum cov ntaub ntawv EVV tau sau ceev tseg, cov kev thov nyiaj rov qab yuav tsis kam lees paub.
- Cov kws muab kev pab yuav tsum xyuas nrog lawv qhov HMO los sis MCO txog qhov yuam tsum tau them nqi, suav nrog kev siv cov kev them nqi ua ntu.
- Cov koom haum tus neeg muab kev pab thiab cov kws tu neeg mob ywj pheej yuav tsum tshab xyuas cov lus piav qhia ntawm cov txiaj ntsig cov zauv ntawm Cov Lus Qhia Rau Kev Xa Nyiaj.

Cov Khoom Kev Nqis Tes Ua thiab Cov Peev Txheej Muab Kev Pab

- DHS muab cov peev txheej kev pab hauv tus qauv cob qhia-tus kws cob qhia.
- Cov peev txheej kev cob qhia uas muaj rau cov kws tu neeg mob ywj pheej, cov thawj tswj hwm, thiab cov neeg ua hauj lwm.
- Kev Cob Qhia EVV phab vev xaib yog dhs.wi.gov/evv/training.htm.
- Yuav tau ntxiv qhov kev qhib siv me ntsis kom siab tshaj plaws los xyaum, xyaum, xyaum!



Cov Khoom Kev Nqis Tes Ua thiab Cov Peev Txheej Muab Kev Pab

Yuam Tsum Ua Kom Tiav Qhov Kev Cob Qhia Kev Tswj Hwm rau Cov Neeg Siv Sandata

- Phab vev xaib Cov Thawj Tswj Hwm Rau Kev Cob Qhia Ntawm EVV: dhs.wi.gov/evv/training-administrators.htm
- Lwm cov neeg siv khoom EVV tau txais kev Cob Qhia Kev Sib Sau Ntawm Sandata thiab kev cob qhia koj tus kheej lub lab npauv

WISCONSIN DEPARTMENT
of HEALTH SERVICES

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Electronic Visit Verification (EVV): Training

Workers, providers, fiscal employer agents (FEAs), and program payers (HMOs and MCOs) all need training.

These groups will be using EVV directly. Their training is different based on their roles and the tools they use for EVV:

- **Workers, including independent nurses**, need to know how to check in and out for visits.
- **Providers, independent nurses, Family Care FEAs, and microboards** need to know how to train workers and how to use the Sandata EVV Portal to make sure visit data is correct.
- **IRIS consultant agencies (ICAs)** and the IRIS self-directed personal care (SDPC) agency need information to answer questions. ICAs also provide participants with information needed to train participant-hired workers. For ICAs and the SDPC agency, attending training on the full EVV system is not required.
- **Program payer agencies** need to view data on the Sandata aggregator.
- **IRIS participants who choose their own workers**, instead of working with a provider, will need to make sure their workers are trained and use EVV. The fiscal employer agency (FEA) chooses which EVV system participant-hired workers will use. IRIS consultants can help participants find the resources to train their participant-hired workers. Find more information on the [EVV IRIS webpage](#).

IRIS participants who choose services from a provider will not need to train workers for EVV. The provider will manage the EVV requirements. These participants do not need to take any action.

How do workers, providers, FEAs, and program payers get trained?

DHS-provided EVV system: Sandata

The Wisconsin Department of Health Services (DHS) provides training to administrators using the DHS-provided EVV system, Sandata. Those administrators can then train their agency's employees for their new roles.

Providers and Independent Nurses +

Cov Nqe Yuav Muab Coj Los Ua

Nkag mus rau hauv Sandata EVV Portal (Chaw Muab Kev Pab Saum Huab Cua)

Sandata xa cov khoom siv txais tos email (los ntawm eTRAC) nrog Portal password (Tus phav xab vawj Chaw Muab Kev Pab Saum Huab Cua) tom qab kev cob qhia kev ua hauj lwm tiav.

Cov Khoom Kev Nqis Tes Ua thiab Cov Peev Txheej Muab Kev Pab

Lub vev xaib kev cob qhia yuav tshwm sim sai-sai no:

- **Qhov Tshiab!** EVV thiab Cov Kws Tu Neeg Mob Ywj Pheej
- **Qhov Tshiab!** Wisconsin-Cov Ntaub Ntawv Tshwj Xeeb rau Sandata EVV Cov Lab Npauv
- Fee for Service (Tus Nqi rau Qhov Kev Pab Cuam): EVV thiab Kev Muaj Cai Rau Kev Kho
- Kev ntxiv cov ntaub ntawv kev tso cai yuav tsum tau muaj nyob rau hauv lub Sandata EVV Portal (Chaw Muab Kev Pab Saum Huab Cua)

The screenshot shows the Wisconsin Department of Health Services website. The main heading is "Electronic Visit Verification (EVV): Training Other Provider Administrators". Below the heading, there is a navigation menu with options like "About DHS", "Data & Statistics", "Diseases & Conditions", "Health Care & Coverage", "Long-Term Care & Support", "Prevention & Healthy Living", "Partners & Providers", and "Certification, Licenses & Permits". The main content area includes a sidebar with links for "EVV: Home", "What's New", "Members", "IRIS", "Providers", "Payers", "Alternate EVV", "Training", "Resources and FAQs", and "Contact Us". The main content area contains a paragraph explaining that these resources help administrative staff learn to use the Sandata EVV portal. Below this, there is a section for "Additional languages for written materials" and a table of contents with expandable sections: "General information", "Getting started: ForwardHealth Portal", "Getting started: Sandata EVV Portal", "Client data", "Employee data", "Visit methods", "Visit maintenance", "Fee-for-Service Claims", and "Reports". A yellow box highlights a "Stay connected" section with contact information for EVV in Wisconsin.

Stay connected
Join our email list
Sign up to receive email notices about EVV in Wisconsin.
Have questions? Need help?
Wisconsin EVV Customer Care is available at 833-931-2035 or vdxc.contactevv@wisconsin.gov Monday-Friday, 7 a.m.–6 p.m. Central Time.

General information	+
Getting started: ForwardHealth Portal	+
Getting started: Sandata EVV Portal	+
Client data	+
Employee data	+
Visit methods	+
Visit maintenance	+
Fee-for-Service Claims	+
Reports	+

dhs.wi.gov/evv/training-administrators.htm

Cov Khoom Kev Nqis Tes Ua thiab Cov Peev Txheej Muab Kev Pab

Cob qhia EVV Cov Neeg Ua Hauj Lwm (Xws Li Cov Kws Tu Neeg Mob Ywj Siab)

- Phab vev xaib Kev Cob Qhia Rau Cov Neeg Ua Hauj Lwm: dhs.wi.gov/evv/training-workers.htm
- Cov koom haum tus kws muab kev pab cuam yuav tsum npaj rau kev cob qhia rau cov neeg ua hauj lwm:
 - Cov kev sib qhia leeg toj ib leeg, ua pawg me, los sis ua pawg loj
 - Tim ntsej tim muag los sis saum huab cua
 - Hauv ntawv luam tawm, yeeb yaj kiab, kev xyaum ua tiag-tiag
 - Kev sib tham soj lwg taug qab thiab kev xyaum ntxiv
- Pib kiag tam sim no. Kev cob qhia yuav siv sij hawm.

WISCONSIN DEPARTMENT OF HEALTH SERVICES

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Electronic Visit Verification (EVV): Training Workers

Train the workers who will use an EVV system to check in and out for visits. Use the combination of resources that makes the most sense for your provider agency and workers' needs. Most workers will not need to review all the resources that are also used as review and reference materials.

Refer to [Training Workers for Electronic Visit Verification](#) for training plan suggestions. As a reminder, training resources do not supersede DHS policy. Refer to [DHS EVV Resources and FAQs](#) for EVV policy information.

Additional languages for written materials can be requested at evv.contact@wisconsin.gov or 833-931-2025. Please allow 30 business days for translation and delivery.

Resource Title	Description	Languages Available
General		
EVV Informational Video	Learn what EVV is and how EVV information is collected during a visit by watching this short video (2:58 minutes)	English
EVV Fundamentals- An Overview	A video to learn the purpose of EVV, the methods for verifying a client visit, steps needed to start implementing EVV, and where to find EVV resources. (28:54 minutes)	English
EVV Service and Task List	Information workers will need to enter when they complete visits using EVV.	English (PDF), Burmese (PDF), Hmong (PDF), Karen (PDF), Russian (PDF), Spanish (PDF)
EVV Worker Visit Template	A card that workers can use during visits to capture vital client information.	English
Mobile Visit Verification with the Sandata Mobile Connect app		
EVV Essentials-How to Use the SMC App	A video to learn everything needed to use the Sandata Mobile Connect app, also known as the SMC app. You'll also learn the steps needed to capture a client visit even when WiFi or cell phone coverage is not available. (31:08 minutes)	English
Downloading the Sandata Mobile Connect App from the App Store (for iOS)	Written instructions for downloading the correct app for Apple products	English (PDF), Albanian (PDF), Burmese (PDF), Hmong (PDF), Karen (PDF), Russian (PDF), Serbian (PDF), Somali (PDF), Spanish (PDF)
Downloading the Sandata Mobile Connect App from the Google Play Store (for Android)	Written instructions for downloading the correct app for Android products	English (PDF), Albanian (PDF), Burmese (PDF), Hmong (PDF), Karen (PDF), Russian (PDF), Serbian (PDF), Somali (PDF), Spanish (PDF)
Sandata Mobile Connect App Guide for Employees	Written instructions for using the Sandata Mobile Connect app during a visit	English (PDF), Albanian (PDF), Burmese (PDF), Hmong (PDF), Karen (PDF), Russian (PDF), Serbian (PDF), Spanish (PDF), Somali (PDF)
PowerPoint 6: Sandata Mobile Connect	Basic functionality of the Sandata Mobile Connect app	English, Burmese, Hmong, Karen, Russian, Spanish

Stay connected

Join our email list
Sign up to receive small notices about EVV in Wisconsin.

Have questions? Need help?
Wisconsin EVV Customer Care is available at 833-931-2025 or evv.contact@wisconsin.gov. Monday-Friday, 7 a.m.-5 p.m. Central Time.

Lub Ntsiab Lus Xaus Cov Khoom Rau Kev Nqis Tes Ua

- Xaiv lub lab npauv EVV; ua raws Qhov tshiab mus rau EVV? qhia rau cov kauj ruam kev teeb tsa xub thawj.
- Nkag siab txog Cov Cai Them Nqi Ntawm Tus Neeg Them Nqi.
- Yuav tsum ua kom tiav kev cob qhia kev tswj hwm.
- Nkag mus rau hauv Sandata EVV Portal (Chaw Muab Kev Pab Saum Huab Cua).
- Tshab xyuas kev cob qhia rau cov neeg ua hauj lwm, tsim cov phiaj xwm kev cob qhia.
- Cob qhia cov neeg ua hauj lwm thiab soj lwg taug qab.

Electronic Visit Verification (EVV): Information for Providers Setting up EVV: Steps for providers, including independent nurses

Independent nurses, as “an agency of one,” will have the roles of both administrator and worker in the steps below.

[Learn more about the service codes requiring use of an EVV system.](#)

Steps for providers, including independent nurses, to prepare for EVV

All providers, regardless of EVV system, should complete these steps:

- Update your provider contact information on the Demographic Maintenance area’s Mailing Address panel in the [ForwardHealth Portal](#). Important provider information about EVV from the DHS EVV team will be sent to the email provided. Refer to the [ForwardHealth Portal Demographic Maintenance Tool User Guide, P-00953 \(PDF\)](#) for more information.
- Review the [New to EVV? guide, P-03078](#) for initial set-up steps.
- Start thinking through how EVV will fit into your daily routine and, if appropriate, how to communicate about EVV to the members you serve.
- Make a plan to train your workers. Suggestions can be found on the [Training Workers for EVV, P-02851 \(PDF\)](#) resource and [Successful Training, P-02706 \(PDF\)](#).
- Share feedback with your health maintenance organization (HMO) or managed care organization (MCO). Become acquainted with their customer care options and claim resubmission policies.

Providers using the DHS-provided Sandata EVV system should complete these steps

+

Providers using an alternate EVV system should complete these steps

+

Using an EVV system: Steps and resources for providers, including independent nurses

All providers should complete these steps

+

dhs.wi.gov/evv/providers.htm

Cov Nqe Yuav Muab Coj Los Ua

- Koom hauv Cov Kev Sib Tham Tseem Ceeb hauv txhua hli.
- Faib qhia tswv yim nrog koj li HMO los sis MCO. Ua kom swm nrog lawv cov kev xaiv hauv kev saib xyuas cov neeg qhua thiab thov cov cai kev rov xa cov cai sib tshooj.
- Hu rau Wisconsin EVV Qhov Kev Saib Xyuas Tus Neeg Siv Khoom nrog cov lus nug.
- Tshab xyuas cov peev txheej muab kev pab ntawm EVV phab vev xaib:
dhs.wi.gov/evv/index.htm

Puas muaj lus nug?

Puas xav tau kev pab?

Wisconsin EVV Qhov Kev Saib

Xyuas Tus Neeg Siv Khoom

muab kev pab cuam los ntawm

833-931-2035 los sis

vdx.contactevv@wisconsin.gov

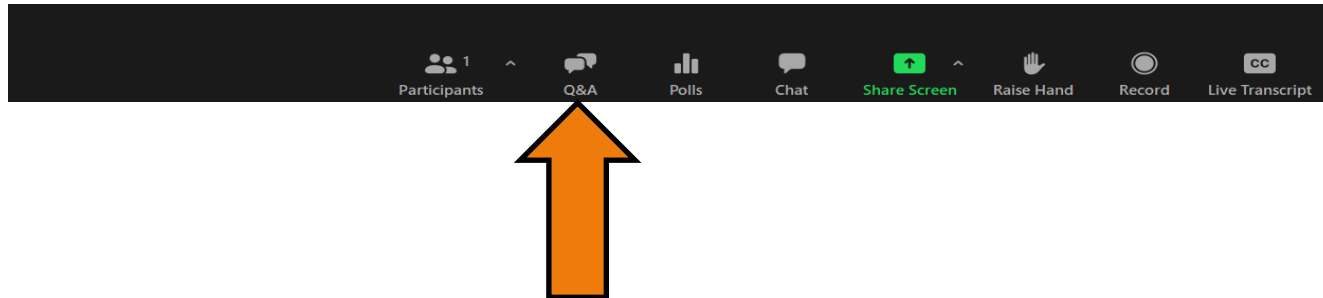
Hnub Monday-Hnub Friday,

7 teev sawv ntxov-6 teev tsaus

ntuj Sij Hawm Nruab Nrab

Cov Lus Nug thiab Lus Tawm Tswv Yim

- Tsom kwm rau cov lus nug ntwam EVV rau kev saib xyuas kho mob thiab tsab cai tus kws tu neeg mob kev tawm tswv yim 99509.
- Sau koj cov nqe lus nug rau hauv Cov lus nug & Cov lus teb.
- Tswj hwm ntiag tug.



EVV txog rau HHCS Qhov Tseem Ceeb hauv Kev Qhib Siv Me Ntsis

Lub Ib Hlis Ntuj - Lub Cuaj Hlis Ntuj Tim 30, 2024, yog kev qhib siv uas mos muag:

- Ua kom muaj yeej tej teeb meem tshwm sim xub thawj.
- Tsim cov kev lis thiab kev coj ua txog kev sau EVV tej ntaub ntawv qhia paub.
- Txo qis kom tsis txhob rau rov qab xa cov ntawv thov uas tsis kam lees paub thaum qhib siv loj.

Thaum nyob rau hauv ncuaj sij hawm qhib siv me ntsis ua ntej:

- Kev lis cov ntaub ntawv thov yuav **tsis** tau txais kev cuam tshuam.
- Tsuas siv cov ntaub ntawv uas haum raws li cov ntawv thov them nqi xwb.
- Saib cov neeg them nyiaj hauv kev thov kev xa xov txhawm rau kawm paub txog yog tias cov ntawv thov yuav raug them rau hauv kev qhib siv loj. Hu rau tus neeg them nyiaj los sis EVV Qhov Kev Saib Xyuas Tus Neeg Siv Khoom yog tsis paub meej tias vim lub laj thawj twg thiaj li tsis them.

Kev Soj Ntsuam Luv-luv

Thov faib qhia txog koj cov lus tawm tswv yim.



Ua Tsaug



Cov Cai Private Duty Nursing (Kws Tu Neeg Mob Ntiag Tug)

EVV cov chav saib xyuas yuav tsum sib npaug los sis ntau dua cov chav nyob ntawm qhov kev thov kom ntxaws los sis yog tsis li ntawd qhov kev thov yuav tsis raug lees paub.

YOG TIAS TUS NEEG UA HAUJ LWM...	THIAB TUS KWS MUAB KEV PAB...	TOM QAB NTAWD THOV...
Tuav tau plaub chav ntawm EVV thaum mus ntsib	Nqi sau rau peb chav ntawm ib qho kev pab cuam,	Hla Dhau—Muaj EVV yam tsawg kawg twb ntau ib yam li chav sau nqi.
Tuav tau plaub chav ntawm EVV thaum mus ntsib	Cov nqi sau rau tsib chav ntawm ib qho kev pab cuam,	Ua Tsis Tiav—Cov chav them nqi ntau dua chav EVV.

Tus Zauv Kev Kho Mob thiab Tus Zauv Kev Saib Xyuas

Yuav tsum muaj kev mus ntsib uas tsis sib tshooj ib zaug ntawm tus zauv uas hu ua sau nqi.

YOG TIAS TUS NEEG UA HAUJ LWM...	THIAB TUS KWS MUAB KEV PAB...	TOM QAB NTAWD THOV...
Nkag ob zaug uas yog siv tib tus zauv kev pab cuam nyob hauv tib hnub hauv kev mus ntsib	Cov nqi sau rau ob chav ntawm tib tug zauv pab cuam,	Hla Dhau—Muaj kev mus ntsib EVV ib zaug rau txhua ntawm tus zauv uas tau raug sau nqi them lawm.
Nkag mus ntsib tau ob zaug rau cov zauv pab cuam sib txawv (piv txwv li, T1502 thiab 99600)	Nqi sau rau ob chav ntawm 99660,	Ua Tsis Tiav—Kev them nyiaj rau tus kws muab kev pab cuam yuav tsum raug raws li kev mus ntsib hauv EVV.
Nkag mus ntsib rau ib qho kev pab cuam nrog ib tug zauv	Nqi them rau ob tus zuav,	Ua Tsis Tiav—Txhua qhov ntawm ib tus zauv rau hauv kev mus ntsib ib zaug yuav tsum raug nrog kev mus ntsib EVV uas tsis sib tshooj.

HHCS EVV Txoj Cai thiab Kev Tawm Qauv Lub Khoos Kas

Tus Muab Kev Pab Cuam Tus ID

- Sandata kev cob qhia tus kws muab kev pab cuam thov tus kws muab kev pab cuam tus ID. Siv Medicaid tus ID hauv qhov chaw no.
- Cov neeg muab kev pab cuam tuaj yeem siv txuas mus ntxiv rau lawv National Provider Identifier (Tus Ntsuas Kws Muab Kev Pab Cuam Hauv Teb Chaws) (NPI) rau cov kev tso cai kev pab cuam thiab kev sau nqi.
 - ◆ Cov kws muab kev pab cuam uas sau nqi rau Medicaid hauv Wisconsin nrog NPI yuav muaj Medicaid tus ID nyob nrog lawm.
 - ◆ Cov kws muab kev pab cuam uas twb tau sau npe rau hauv Medicaid lawm tsis tsim nyog yuav rov qab thov dua tus ID ntawm tus kws muab kev pab cuam rau EVV.
- Cov kws muab kev pab cuam uas xav tau kev pab nrhiav tus ID ntawm Medicaid yuav tsum hu rau Feem Hauj Lwm Saib Xyuas Tus Kws Muab Kev Pab Cuam los sis Saib Xyuas Tus Neeg qhua ntawm Wisconsin EVV.

HHCS EVV Txoj Cai thiab Kev Tawm Qauv Lub Khoos Kas

Cov Neeg Ua Hauj Lwm Tus ID

- Cov kws muab kev pab cuam yuav tsum tau txais txhua tus neeg ua hauj lwm tus ID yam tsis sib tshooj nrog cov qub hauv kev siv EVV los nkag mus saib yam tsis tas yuav xav txog lub laj txheej EVV:
 - ◆ Cov kws tu neeg mob ywj pheej yog tus neeg muab kev pab cuam/tus saib xyuas lub laj txheej tib si thiab tus neeg ua hauj lwm; yuav tsum muaj tus neeg ua hauj lwm tus ID yam tsis sib tshooj nrog tus qub.
 - ◆ Cov kws saib xyuas hauj lwm rau kev tu neeg mob uas muab kev pab cuam 99509 yuav tsum muaj ib tus neeg ua hauj lwm tus ID uas tsis sib tshooj.

Lo lus txhais ntwam cov neeg ua hauj lwm = Txhua tus neeg uas muab kev pab cuam uas yuav tsum tau siv lub laj txheej EVV, suav nrog cov kws tus neeg mob thiab tus thawj saib xyuas kev tu neeg mob

HHCS EVV Txoj Cai thiab Kev Tawm Qauv Lub Khoos Kas

Cov Neeg Ua Hauj Lwm Nyob Hauv Tib Lub Tsev

- DHS xav kom muaj EVV rau cov neeg ua hauj lwm uas kom nyob ua ke hauv uas muab kev pab cuam kev kho mob tom tsev.
- DHS xav muaj EVV rau cov kws tu neeg mob nyob ua ke hauv uas muab kev pab cuam 99509.

HHCS EVV Txoj Cai

Tus Tswv Cuab Mus Ntoj Ncig Txwv Xeev

EVV yuav tsis hloov DHS txoj cai hais txog qhov chaw yuav muab kev pab cuam.

HHCS EVV Txoj Cai

Kev Pab Cuam Rau Cov Neeg Mob Sab Nraud Tsis Pw Hauv Tsev Kho Mob

Rau HMOs, MCOs, thiab fee-for-service (tus nqi them rau kev pab cuam) hauv BadgerCare Plus thiab Wisconsin Medicaid, cov kev pab cuam kho mob rau cov neeg mob sab nraud, txawv ntawm home health care service (cov kev pab cuam tom tsev), tsis tas yuav muaj EVV los tau.

HHCS EVV Txoj Cai

Key Thov Kom Them Nqi Medicare Crossover

- DHS tsis tas yuav muaj EVV rau Medicare crossover kev thov kom them nqi.
- Cov kws muab kev pab cuam tuaj yeem xaiv kom cov neeg ua hauj lwm khaws EVV cov ntaub ntawv rau txhua qhov kev pab cuam hauv HHCS uas ib txwm yuav tau siv EVV.

HHCS EVV Txoj Cai

Kev Tuav Pov Hwm Kev Lag Luam

DHS xav kom EVV raug muab khaws cia tsis hais yuav muaj kev duav roos kev tuav pov hwm kev lag luam los ua tus them tseem ceeb.

HHCS EVV Txoj Cai thiab Kev Tawm Qauv Lub Khoos Kas

Cov Zauv Kev Kho Mob thiab Kev Saib Xyuas (99600, T1001, T1502, T1021, 92507, 97139, 97799)

Yuav tsum muaj kev mus ntsib ib zaug uas tsis txhob sib tshooj hauv txhua qhov ntawm tus zauv uas tau raug sau nqi lawm.

HHCS EVV Txoj Cai thiab Kev Tawm Qauv Lub Khoos Kas

Tus Zauv Cov Thawj Saib Xyuas Kev Tu Neeg Mob 99509

- Tus zauv kev pab cuam 99509 yog tau raug sau nqi hauv kev mus ntsib lawm.
- Cov neeg ua hauj lwm yuav tsum tau sau txog txhua zaus ntawm kev mus ntsib EVV tsis sib tshooj rau txhua qhov ntawm cov cai ntawm tus kws muab kev pab cuam sau nqi; uas yog, tus kws muab kev pab cuam yuav tsis sau nqi ntau dua li ib zaug hauv kev mus ntsib ntawm 99509 hauv EVV daim ntawv teev tseg.
- Rau cov hom phiaj ntawm EVV, DHS tsis tas yuav tsum txhawj xeeb txog kev siv sij hawm ntau los sis tsawg rau txhua qhov kev mus ntsib txhua-txhua zaus li.

EVV rau HHCS Qhov Kev Hloov Kho Tshiab

Xaiv ib Lub Laj Txheej EVV

Lub Lab Npauv Sandata EVV uas DHS-Muab Los

- Cov chaw muab kev pab cuam hauv Xeev Wisconsin tsis tau them nqi
- Muaj kev cob qhia
- Sandata EVV Portal (Chaw Muab Kev Pab Saum Huab Cua)
- Xeev Wisconsin cov kev txhawb nqa Saib Xyuas Tus Qhua Hauv EVV cov nqe lus nug txog lub laj txheej Sandata

Lwm Lub Lab Npauv EVV Sab Nraud

- Kev tshawb fawb lub laj txheej EVV thiab kev sib koom tes ua lag luam
- Muaj lub luag hauj lwm txog cov nqi ntawm lub laj txheej
- Xyuas kom paub meej tias lub laj txheej muaj ntawv pov thawj thiab ua tau raws li DHS txoj cai/cov cai tseev kom muaj rau fab kev txawj
- Kev sib sau ua ke uas yuav tsum tau muaj nrog DHS lub laj txheej EVV
- Kev cob qhia yog muab los ntawm lwm tus neeg muab kev pab cuam hauv EVV
- Tsim nyog yuav tau muaj kev cob qhia rau cov neeg uas ua kev suav sau ntaub ntawv ntawm Sandata
- Feem saib xyuas cov neeg qhua ntawm lub laj txheej EVV kuj tuaj yeem los teb cov lus nug tau

Cov Khoom Kev Nqis Tes Ua thiab Cov Peev Txheej Muab Kev Pab

- Cov koom haum tus kws muab kev pab cuam yuav tsum ntxiv lawv cov neeg ua hauj lwm rau ForwardHealth Portal (Chaw Muab Kev Pab Saum Huab Cua).
- Cov kws tu neeg mob ywj pheej yuav tsum ntxiv lawv tus kheej ua tus neeg ua hauj lwm rau ForwardHealth Portal (Chaw Muab Kev Pab Saum Huab Cua).
- Phau Ntawv Qhia Tus Neeg Siv Khoom Kev Ua Hauj Lwm Ntawm EVV Portal (Chaw Muab Kev Pab Saum Huab Cua) muab cov lus qhia ib kauj ruam zuj zus.
- Tsis pub dhau ob hnuv, cov neeg ua hauj lwm yuav tau txais email los ntawm Sandata nrog tus phav xab vawj ib ntus rau lub app SMC.

