WISCONSIN DEPARTMENT OF HEALTH SERVICES

Division of Medicaid Services 1 W. Wilson St. Madison WI 53703

To: Electronic Case File Handbook Users

From: Rebecca McAtee, Bureau Director

Bureau of Enrollment Policy and Systems

Re: Electronic Case File Handbook Release 17-01

Release Date: 02/13/2017

Effective Date: 02/13/2017

EFFECTIVE DATE The following policy additions or changes are effective 02/13/2017 unless otherwise

noted. Grey highlighted text denotes new text. Text with a strike through it in

the old policy section denotes deleted text.

POLICY UPDATES

Note: All references to "eClient" in the Electronic Case File Handbook have been

changed to "the ECF."

1.1 Viewing the ECF 1.1 Viewing Using the ECF

This chapter has been rewritten (with the exception of the table in Section 1.5). Only

the section headings have been highlighted in order to promote readability.

5.1 Frequently Asked Questions

A4 Where can I find Operations Memos or Administrators Memos that mention the ECF project?

The following Operations Memos are available on the DHS website:

See:

OM 04-22

OM 04-25

OM 04-61

UW 04-61

OM 04-64 OM 05-11

ON 00 11

OM 07-58

OM 09-68

OM Operations Memo 10-02

OM Operations Memo 10-58

Operations Memo 16-XX

Admin Memo 05-01

Admin Memo 05-02

Admin Memo 08-02

A9 How long do we have to scan all of our backfiles?

DHS is asking agencies to complete the backfile conversion within a year of starting your scanning. DHS Admin. Memo 07-02 requires that all agencies must have their

backfile conversion completed by June 30, 2008.